**SURIYAPRIYA.J ADDRESS FOR COMMUNICATION:**

No:11,HIG, New housing Board,

Keezhperumpakkam,

Near Saveetha ,

Villupuram-605602.

**Email:** suriyapriya0802@gmail.com

**Phone No: (+91) 9789692369**

**CAREER OBJECTIVE**:

To be a part of work culture, which sets me in the path of continuous learning to become a professional with good technical and management skills, and thereby contributing to organization success.

**ACADEMIC PROFILE:**

* 2018 - **B.E** in **Electronics and communication Engineering**

St. Peter’s college of Technology, Chennai

Anna University affiliated -7**5%**

* 2014 - **H.S.S** from Sacred Heart Convent Anglo Indian Hr. Sec. School,Villupuram.

State board - **77%**

* 2012 - **S.S.L.C** from Sacred Heart Convent Anglo Indian Hr. Sec. School,Villupuram.

State board - **92%**

**PROFILE SUMMARY**:

* CCNA R&S – Technology training with projects: NETWORK ADMINISTRATION
* AMAZON WEB SERVICES (AWS) Solution Architect-Associate Level training.
* Undergoing training in JAVASCRIPT and ANGULAR JS.

**CERTIFICATION :**

* **CCNA ROUTING & SWITCHING** certified @ TCS-ION , Chennai.
* **CERTIFICATE ID: ICMP1871S1D44E1-910251**

**SOFTWARE PROFICIENCY:**

**Operating System :** MS-WINDOWSXP, 7, 8

**Languages** : Basics of - C,C++, Java

**:** Basics of HTML , CSS

**:** Basics of Javascript , Angular

**Tools :** BMC remedy, ITSM, Spark, Salesforce, CRM

**PROJECTS HANDLED:**

**MAIN PROJECT: “**IOT BASED SMART SECURITY AND HOME AUTOMATION SYSTEM”

**Description:** This project describes about controlling home appliances through smart phones and providing home safety. Here the project works under NODE-MCU controller(built-in wifi module).

PIR sensor and IR sensor for security alerts. Performed under BLYNK-PLATFORM.

**TRAINING/WORKSHOPS:**

* Participated in workshop on Android development in Uniq Technologies.
* Participated in WORLD’S BIGGEST INTERNATONAL HANDS-ON ETHICAL HACKING.
* Participated in workshop on FUNDAMENTALS OF PYTHON PROGRAMMING.
* Undergone training in UNIQ Technologies Pvt Ltd for 3 days.
* Undergone internship In IOT BASED APPLICATION DEVELOPMENT in Uniq Technologies.

**WORK EXPERIENCE**:

|  |  |  |
| --- | --- | --- |
| **Company Name :** | **Prodapt Solutions pvt Ltd** | |
| **Duration :** | **From:** Aug 2018 | **To:** May 2019 |
| **Designation :** | **Process Associate (Network Analyst)** | |
| **Roles and Responsibilities:** | * Process: Broadband Technical Assistance Center (BTAC) * Task Assigning, Reports Maintaining and Sharing Knowledge with the Team. * Configuring and Troubleshooting issues in Dslams, Switch and Router for Broadband customers. * Network device troubleshooting Like DSlam down, Router & Switch isolated issue. * Interacting with Technicians and ISP teams for quick and efficient resolutions in case of Network issues. * Working on **BMC remedy** tool and **SPARK** chat | |

**PRACTICAL KNOWLEDGE :**

* Configuration of Customers from BRAS end in equipment’s like

ALCATEL 7750, Cisco 7200 and Redback SE-800

* Customer provisioning in DSLAMs like, Alcatel, Adtran-TA5000,

Adtran TA1248V, Calix C7, E7, E5, Motorola Nexus, Occam, Paradyne 88xx series.

* Troubleshooting of Broadband related issues like Packet loss, Bandwidth issues, No browsing issues.
* Knowledge of applications **BMC** Remedy, ITSM Application.
* Good knowledge in both card and port level commissioning in Alcatel,

Adtran, Calix DSLAM

* Knowledge of Troubleshooting customer related complaints and Knowledge of Network connectivity.

**PERSONAL DETAILS:**

Name :**J.SURIYAPRIYA**

DOB :08-FEB-1997

Father’s Name : K.JOTHIRAMALINGAM

Religion :Hindu

Gender :Female

Date of Birth : 08-02-1997

Language Known : Tamil, English(To Read And Write)

Marital Status : Single

Nationality : Indian

**DECLARATION:**

I, **SURIYAPRIYA.J** do hereby confirm that the information given above is true to the best of my knowledge.

**Date**: Yours Faithfully,

**Place: (SURIYAPRIYA.J)**