# **MD MOIDEEN**

#### **ABOUT ME**

I am a dedicated and detail-oriented final-year undergraduate student with practical experience in accounting, taxation, and payroll management. I have three months of hands-on experience in using Tally Prime for financial management, payroll processing, and filing GST returns. Passionate about leveraging my skills in finance and account to contribute to organizational success, I am eager to learn and excel in professional environments.

## **WORK EXPERIENCE**

B4 EXPRESS Oct 2024 - present

- Assisted in coordinating and streamlining the delivery process to ensure timely and accurate service to customers.
- Acted as a key point of contact for customer inquiries, resolving issues promptly to maintain high satisfaction levels.
- Handled customer complaints with professionalism and ensured appropriate resolution within company guidelines.
- Maintained detailed records of customer interactions and delivery updates to support operational reporting.

#### **SKILLS**

- Tally Prime
- Creative Problem-Solving
- Active Listening

- MS Excel
- Critical Thinking
- Attention to detail

#### **EDUCATION**

BA From L.N.M University 12th Art From D.B.K.N College, Narhan 10th From J P N High School 2022 - 2025 (Final Year) 2020 - 2022

2019 - 2020

### CERTIFICATION

- Successfully completed a 17-hour online course on Tally Prime, gaining practical knowledge of accounting, inventory management, and financial reporting.
- Acquired skills in creating and managing vouchers, ledgers, and financial reports.
- Developed a strong understanding of Tally Prime's features and its application in business operations.

## **INTERESTS**

- Learning
- Playing Cricket
- Volunteer Work

- Book reading
- Travel

#### LANGUAGES

EnglishHindi