

IAN CISTERNAS

CONTACT

Marlboro, NJ 07746

📞 7329158840

✉️ ian92015@gmail.com

SKILLS

- Tech Savvy
- Software diagnostics
- Adaptability
- Vast Knowledge of Apple and Android devices
- Communication skills
- Troubleshooting
- Fluent in spanish
- Familiar with VS Code
- Knowledge in Adobe software

PROFESSIONAL SUMMARY

Tech-savvy professional with expertise in software diagnostics, troubleshooting, and a vast knowledge of Apple and Android devices. Adaptable and skilled in effective communication, including fluency in Spanish, with experience in Adobe software and familiarity with VS Code. Committed to delivering exceptional customer support and technical solutions.

WORK EXPERIENCE

Digital Electronic Security Services | Bound Brook, NJ

• June 2023 - August 2023

Security System Technician

- Maintained equipment by performing regular inspections and executing necessary repairs to ensure optimal performance.
- Conducted system tests to evaluate functionality and reliability of various technical components.
- Installed security systems to enhance safety and surveillance for residential and commercial properties.
- Troubleshoot devices by diagnosing issues and implementing effective solutions to restore operational efficiency.

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EDUCATION

June 2025

High School Diploma

Marlboro High School, Marlboro, NJ

- Honor Roll Student at Marlboro High School
- Enrolled in an Advanced Web Development course
- Enrolled in an Honors Cybersecurity course
- Volunteered at Samaritan's Purse
- GPA 3.9.

COMMUNITY SERVICE & VOLUNTEER WORK

I volunteer as a student worker at my churches children ministry. I also volunteered as a shoe box packer at the distribution center for the Samaritan's purse Operation Christmas Child.