IAN GIBSON

Github
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IG

CONTACTS

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Education

General Assembly

Web Development Immersive

Conservatory of Recording Arts & Sciences

Audio Engineering

New England Institute of Technology

Video & Audio Production

TECHNOLOGIES

HMTL, CSS, JavaScript, Ruby
Express, Ruby on Rails, React
Node JS , Mongo DB,
Mongoose, Postgres

OBJECTIVE

I am a Full Stack Web Developer. I set out to solve problems by approaching obstacles with a growth mindset. I desire to be a part of a team who manifest the same values and who uphold great morality.

WORK EXPERIENCE

Clear Channel (June 2019 - Present)
Information Technology Service Desk Agent

Provide remote call and desktop support for Clear Channel Outdoors end users. Answer and solve incoming calls and service desk tickets within defined SLAs. Respond to emails in a timely and professional manner. Communicate and coordinate with a variety of IT support teams to resolve end user tickets. Learn implementation, support, operation, and best practices of Clear Channel Outdoors systems. Document procedures and update documentation to record new equipment installed, new sites, changes to computer configurations, etc. Occasional on-call support. Customer advocacy and passion for solving problems.

Wonder 16 (April 2019 - July 2019)
iOS Development Intern

Write well designed, testable, efficient code by using best software development practices. Create website layout/user interface by using standard HTML/CSS practices. Integrate data from various back-end services and databases. Gather and refine specifications and requirements based on technical needs. Create and maintain software documentation. Be responsible for maintaining, expanding, and scaling site. Stay plugged into emerging technologies/industry trends and apply them into operations and activities.

Las Cruces Public Schools (Jan. 2017 - Oct.2018)
Computer Technician/Audio Visual Technician

Managed over $4M worth of technical assets throughout 40+ educational institutions within the Las Cruces Public School District. During my tenure with the Las Cruces Public School District, I provided technical know how and upkeep on a multitude of technology ranging from networking, broadcasting, computer, audio visual equipment and web development, helping to serve the needs of over 20k unique users.
Another major accomplishment at Las Cruces Public School District, was the development and deployment of a newly built district website. My role in this project was to gather and document the necessary stakeholder requirements. I also provided extensive development aid. Using HTML, CSS, JavaScript, TypeScript and WordPress; I contributed in the Front End Development of the district website. Sticking to the scope of the project, I successfully assisted in bringing forth a multitude of user friendly and easily accessible web pages for the 215K residents residing within the Dona Ana County area. Taking advantage of an amazing promotional opportunity, as the District Technical Director of Broadcasting, I was responsible for the management and supervision of over 10+ employees. While in this position I successfully oversaw the management and production of over 40 sporting and other district events.

Our Lady of The Lake University (June 2015 - Jan 2017)
InterLead Audio Visual & Video Conferencing Technician

During my tenure as a lead audio visual & video conferencing technician for Our Lady of the Lake University, I served as the technical lead within the infrastructure department. As the technical lead, I was responsible for over $8M of audio visual resources. With my leadership, networking, and technical expertise; I helped lead a relocation project to migrate over $5M worth of OLLU assets to a recently built La Feria campus. Using my networking and management skills, I assisted our project team with the development, implementation and successful completion of the relocation project. By successfully staying within the scope, budget and timelines of the project, our team managed to bring technological access to the 500+ unique users.