PRIVACY POLICY

This privacy policy governs your use of the software application Where's That Bus ("Application") for mobile devices that was created by BoxDev. The Application provides live public transport tracking and stop information within the coverage area.

What information does the Application obtain and how is it used?

User Provided Information

The Application sends information requests to our server, such as stop ID, route ID and/or vehicle ID which is used to retrieve live data. Feedback can be provided to the developers through the app via the menu page or by submitting a crash report through Google Play.

Automatically Collected Information

As with all internet traffic, your IP address is attached to data requests and may be automatically logged by our server. Other than general server usage statistics, we do not record any user identifying data.

The Application features an in-built QR scanner to scan bus-stop QR codes. The stop ID or link is taken from the scan and all other data/imagery discarded. Images are not saved to the device or transmitted in any way.

The Application keeps a short history of recently clicked stops and routes as well as favourites. This information is stored on the device only and is not transmitted in any way.

The Application makes use of location GPS data to zoom the map to your location. This information is not stored or transmitted in any way.

Do third parties see and/or have access to information obtained by the Application?

We may disclose User Provided and Automatically Collected Information:

as required by law, such as to comply with a subpoena, or similar legal process;

when we believe in good faith that disclosure is necessary to protect our rights, protect your safety or the safety of others, investigate fraud, or respond to a government request;

with our trusted services providers who work on our behalf;

if BoxDev is involved in a merger, acquisition, or sale of all or a portion of its assets;

through a reputable advertisement program such as Google Adification

What are my opt-out rights?

You can stop all collection of information by the Application easily by uninstalling the Application. You may use the standard uninstall processes as may be available as part of your mobile device or via the mobile application marketplace or network.

Beginning with Android 6.0 (API level 23), devices have the ability to accept or reject specific device permissions such as Location, Camera etc. We work around disabled permissions where possible however some functionality may be limited as a result.

Data Retention Policy, Managing Your Information

Our server recycles data regularly and automatically as needed. Feedback may be stored for the life of the system. For crash reports, please refer to Google's Data Retention Policy.

Children

We do not use the Application to knowingly solicit data from or market to children under the age of 13. If a parent or guardian becomes aware that his or her child has provided us with information without their consent, he or she should contact us. We will delete such information from our files within a reasonable time.

Security

We are concerned about safeguarding the confidentiality of your information. We provide physical, electronic, and procedural safeguards to protect information we process and maintain. For example, we limit access to this information to authorized employees and contractors who need to know that information in order to operate, develop or improve our Application. Please be aware that, although we endeavour to provide reasonable security for information we process and maintain, no security system can prevent all potential security breaches.

Changes

This Privacy Policy may be updated from time to time for any reason. You are advised to consult this Privacy Policy regularly for any changes, as continued use is deemed approval of all changes.

Your Consent

By using the Application, you are consenting to our processing of your information as set forth in this Privacy Policy now and as amended by us.

Contact us

If you have any questions regarding privacy while using the Application, or have questions about our practices, please contact us via our email address listed on Google Play.