

TherapyNow

Ian Steenstra | Stone McLaren





Students are not receiving enough emotional support on college campuses

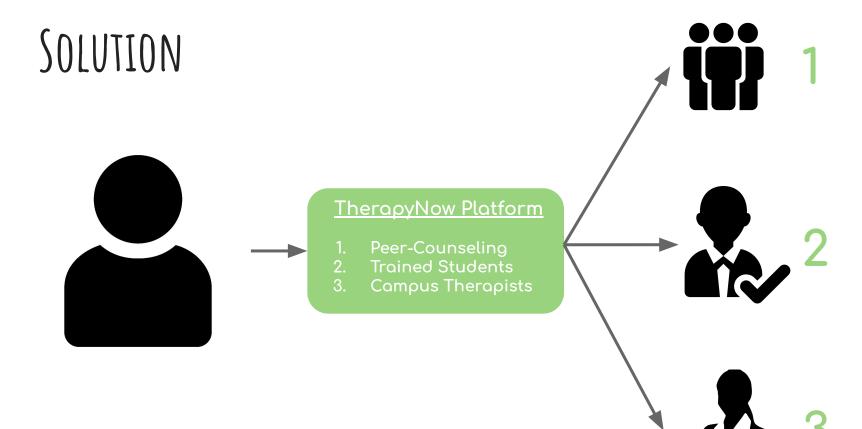
25%

of college students
were recorded as
having a mental
health condition
within the past year

64%

of all college dropouts were because of mental health related issues 40%

of students with mental health conditions do not seek help





MARKET VALIDATION



7cups.com

40 Million+

People Helped

30%

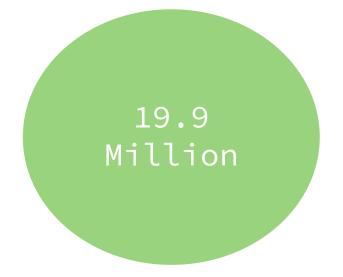
Increase in students seeking help every year

6 Feet Apart

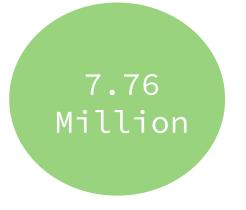
All colleges either canceled class or went online



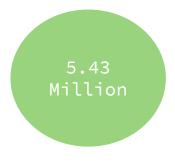




Students enrolled in college



39% of college students experience mental health issues



70% would use TherapyNow





We receive \$10 per month for each student a college wants to add

Additional \$5 per hour for each student taking a training course

TherapyNow Revenue

\$752K

6203 Undergraduate Students 200 Trained Students for 8-hr Course RPI Revenue Savings

\$1.08 Million

4% Annual Dropout Rate \$35,000 Avg Annual Cost After Aid 64% of Students Dropout b/c Mental Health 0.5% Dropout Reduction w/ TherapyNow

COMPETITION



	TherapyNow	BetterHelp	TalkSpace	7 Cups
Messaging	×	X	X	×
Audio & Video		X	X	
Therapists	X*	X	X	X
Confidential	X*	×	X	X
Free for Users	×			X
Chat Rooms	X*			X
Organization Plans	X*		X	X
Personalized Counselor Trainings	X			
Safety Protections	X			7

TEAM





CEO: Ian Steenstra



COO: Stone McLaren

Frontend

Chris Faxon Thomas Arturi

Backend

Chase Christopher Alex Pinkowski

Data Analysis & Machine Learning

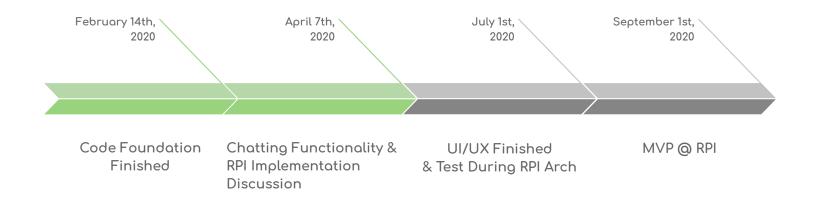
Thomas Hopkins Alana Barth

Product Features

Brandon Herrada Andrew Gaudet







Customer Interviews: 40+ RCOS Students, 20+ Friends, 5 RPI Faculty, Active Minds

Most want to use TherapyNow, but worry about safety risks!





PHASE 1 → PHASE 2 → PHASE 3

19.9 Million Users

450 Million Users

1.135 Billion Users

- Colleges in the USA
- Audio & Video

- Open peer-counseling to everyone
- \$150 monthly subscription for highered therapists
- Every type of organization
- International
- Free Personalized Artificial Intelligent Therapist

THANK YOU!



USER DISCLAIMER/AGREEMENT

- All therapists and trained counselors sign off on terms of service that they will agree to follow and abide by the laws of HIPAA and GDPR guidelines
- Every student must sign off on a user agreement that includes the following examples:
 - All conversations will be anonymous and your personal information will remain confidential until enough flags or the severity of the flags is great enough to be presented to professional therapists from the college; they will decide whether they need your college email to respond appropriately given the potential harming of oneself or others
 - You agree that you will remain respectful and not disclose any information during chats with anyone



SAFETY PROTECTIONS COLLEGE BASELINE

- Every college must agree to our structure and have the user agreement/disclosure from the previous slide
- We will work with colleges if they want to put into place more safety protections, but most agree to our baseline
- The threshold and level of action towards the warning flags is created in accordance with the college

SAFETY PROTECTIONS



Toxic Behavior - models trained in identifying whether a piece of text has toxic behavior

Suicidal Ideation - models trained in identifying whether a piece of text is indicative of the potential of self-harm

Harming Others - models trained in identifying whether a piece of text is indicative of the potential of harming another

Proper Nouns - models trained in identifying proper nouns to provide warnings to users that they may be providing personal information

Chat Pop-Ups - users who receive such messages as the above may flag a message or provide a ground-truth to whether a model was correct (all model flags will still be saved even if a user thinks it isn't true)





- Online security professional to ensure military-grade encryption throughout all conversations
- College faculty and counseling centers to help us implement the platform into their college
- Legal counsel to ensure TherapyNow is in full accordance with all HIPAA and GDPR guidelines





Business Model

- TherapyNow Revenue = $(6203 \times 10 \times 12) + (200 \times 5 \times 8) = $752,360$
- RPI Revenue Saved = $6203 \times $35,000 \times 0.005 = $1,085,525$
- RPI Revenue Lost = $6203 \times $35,000 \times 0.04 \times 0.64 = $5,557,888$

Future Plans

- 450 Million = # of people who currently have mental or neurological disorders
- 1.135 Billion = (# of active internet users = 5.54 Billion) x (% of people who will be affected by mental or neurological disorders at some point in their lives = 25%)

7 CUPS



- Offers online therapy for \$150 per month
- Offers free trained listeners to talk to for emotional support
- Professional therapists can request confidential information for emergencies but do not offer the same for peer-counseling and trained counselors







- Once you're matched you'll be working with the same licensed therapist every time
- You can set aside some time every day, or write when the mood strikes you
- Therapists respond 1-2 times per day and more can be scheduled
- Price: \$65-\$99 per week
- Does not fully cater to our target demographic and needs



BETTERHELP



- Messaging, chat, video, and phone
- Schedules a live session at a convenient time
- Connect from a phone, tablet, or computer
- Flexible scheduling
- Price: \$40-\$80
- Does not fully cater to our target demographic and needs

