Ian Fleshman-Cooper

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SUMMARY

Certified Salesforce Administrator with previous experience in advising and education. Adept at data management, delivering comprehensive training, and developing innovative solutions for streamlining system processes. Skilled in optimizing workflows to drive efficiency and maximize productivity.

CERTIFICATIONS

- Salesforce Certified Administrator (SCA)

EXPERIENCE

SALESFORCE ADMINISTRATOR | TALENT STACKER | CAREER DEVELOPMENT PROGRAM, April 2023-Current

- Member of the Talent Stacker Professional Development Program
- Participate in live workshops surrounding key Salesforce professional topics in order to become a high quality Salesforce professional and employee
- Lead a study program for certification and certification prep
- Learn about professional development topics such as business requirement gathering, solutioning, and best practice for implementations

DIGITAL LEARNING SPECIALIST | MONROE SCHOOL DISTRICT, October 2021-Current

- Developed and taught comprehensive Computer Science curriculum covering digital citizenship, coding, robotics, and computational thinking
- Administered Learning Management Systems to track student progress and provide learning resources
- Facilitated technology integration and training for staff and faculty, improving workflows and efficiency in their work

NPP SUPPORT SPECIALIST | NORTHWEST UNIVERSITY, October 2018-September 2021

- Utilized Salesforce to communicate with students daily to assist with a variety of academic advising related concerns and questions
- Represented as an SME for database updates to develop more efficiency within the advising support process

EDUCATION

- University of Washington: Certificate in Web Development, March 2021
- Northwest University: BA in Mathematics and IT, Summa Cum Laude, August 2020