### Selection Bias

Expert Testimony

# Six different ways of getting data

Data measured by	Within organization	Outside organization
Machine	Instrumentation, OLTP, logs, IoT	Data product, API, web scraping
Human	Survey	Survey, Statistics
Both	Labeling/annotation	Data enrichment

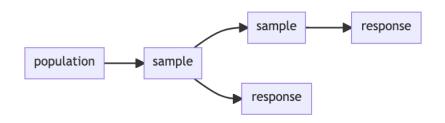
These have different implication for statistics, engineering and management.

### Selection bias

If sample is not representative, may suffer from **selection bias**.

- 1 nonrandom selection into sample
- 2 incl. nonrandom attrition
- 3 nonrandom response rate

### Getting a representative sample



# What can go wrong?

- 1 The relevant employees are not found.
- **2** Sampling is is not representative.
  - ordering
  - convenience sample
- **3** Some (which?) employees leave the firm.
- Some (which?) employees do not respond to survey questions.

## Jargon busting

#### Bias

The *mean* of the data is different from what we expect. May come from selection, survival, attrition, nonresponse.

#### Error

Data is *noisy*, our estimate is noisy. Given proper statistical techniques, we can handle noise.