

IASON KOTAKIS FAST FIX FINAL

<https://www.ifixit.com/Guide/Apple+LED+Cinema+Display+27-Inch+LED+Panel+Replacement/140309>

(modified with the peer review). Unfortunately, the only thing that was difficult for me to modify as of right now is the first peer review which the user indicates for better zoomed out photos. I don't have the machine with me right now as this is my company's machine which I have limited access to. Thank you for your understanding.

Extra Step

- a) My guide's photos and text were formed originally by understanding on what genre I was addressing this guide to. Moreover, I had to create a guide which could satisfy both spectrums of my audience, which that be the people who have no technical skills on how to fix this product up to the expert based audience that have knowledge and the technical skills to perform such repair (considering they have the necessary resources). By taking up to 3 photos for each of my steps and using a flipbook style action shot for user to understand what needs to be done for each step.

In terms of my writing process, I tried to level my writing and technical knowledge to a point that a beginner level user can understand the process and I avoided as much as possible using specific words that had too much technicality as this would result in more clarity of the guide. Also, in my writing process I tried to have as much structure as I could of the do and don't, of what needs to be avoided in order to set specific expectations as well as confidence to user for the existed guide.

Lastly, I decided to make this guide as I believe servicing/repairing our own devices can significantly expand a product's live which prevents the user of disposing the device for something newer. As most of the people are aware that our planet is in significant danger due to human's activities by taking over it's resources. Making an electronic product takes a lot of time and process which such process includes mining expensive minerals to mold them and implement them in our everyday devices which further extends the problem with out planet.

- b) The feedback from my peers and iFixit writers were helpful in order to put the finishing touches on my guide. Since the day I started this project with my draft and proposal to the finishing guide is way different. I had drafted and laid out my structure of my guide twice but with the feedback that I got I had to revise and edit my guide over twenty times. Moreover,

