

# Albin Anthony, B.Sc Psychology

## Curriculum Vitae



## Objective

Looking to utilize broad knowledge of programming, software engineering lifecycle, and data management to perform programming and software development using various programming languages and related tools and frameworks to solve clients' business problems as a Programmer. Offering critical thinking and strong interpersonal skills.

## Education

**Bachelor of Science (Psychology)** , Annamalai University, Chennai

2017-2021

- GPA: 5.5
- Subjects Child Development , Social Psychology , Abnormal Psychology
- Participated in 7 day Personal Conduct Programme PCP

**Web Development** , Avodha, Kochi

2022 Feb - 2022 Apr

- Python and Django Framework
- OOPS
- PostgreSQL and MySQL

**DCHSM PentaTech**, Tamilnadu

2016 -2017

- Networking
- Hardware Maintenance
- Software Maintenance
- MS Tools

## Work Experience

**Customer Support Associate**, Amazon Development Center (India) Pvt Ltd

2021-2022

- Handle 90+ calls daily, with duties including signing up new customers, retrieving customer data, presenting relevant product information, and canceling services.
- Received an average 91% customer satisfaction rating to date, 15% higher than company average.
- Provided basic technical support for clients on a wide range of company products, resolving issues at a 90% rate.

Optical Fibre Splicer & Designer, Star Vision Cable Tv ,Wandoor2016-2017

- Handled fibers for device routing , ribbon breakouts, component assemblies and custom splicing projects.
- Expert in Splicing , Cleaving , Fiber Routing and Quality Inspection.
- Supported Inventory control in shipping, receiving and cycle counts. Promoted to Admin support for maintaining and troubleshooting back-end server while continuing existing support roles..

Technician, NewStep Computer Solutions ,Gudalur, the Nilgiris2015-2016

- Install and maintain computer operating systems , hardware, and software packages.
- Verify hardware and software for compatibility with company systems .
- Provide technical assistance and resources on a regular basis.
- Uphold technology procedures in coordination with IT Department .

## Skills

Programming :	Python , Linux
Data processing/wrangling :	SQL , pandas , numpy
Web development :	Flask , FastAPI , HTML , CSS
Model deployment :	streamlit , Heroku , AWS
Office :	MS Office , Photoshop
Other :	Problem Solving , Interpersonal Skills , Adaptibility , Verbal & written communication

## Personal Details

Adress :	5/1B2, Puliampara Post, Gudalur, The Nilgiris - 643212
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## Social Media

LinkedIn :	<a href="https://www.linkedin.com/in/albin-anthony-a76690231">https://www.linkedin.com/in/albin-anthony-a76690231</a>
Facebook :	<a href="https://www.facebook.com/iamibha/">https://www.facebook.com/iamibha/</a>
GitHub :	<a href="https://github.com/Albiahbii/">https://github.com/Albiahbii/</a>
WhatsApp :	<a href="https://wa.link/4ztd39/">https://wa.link/4ztd39/</a>