envato

codecanyon

ACTIVE ECOMMERCE CMS

LARAVEL VERSION OF ACTIVE SUPER SHOP

Documentation

Author : Active IT zone
Software Framework : Laravel
Provided by : codecanyon

www.activeitzone.com
Team of Borderless Prospect

Documentation

For online details documentation Click Here

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01. What are the Server Requirements to activate the script?

Answer:

To install the script, the minimum server requirements are:

- Php version 8.0+
- MySQL 10.0+
- mod_rewrite Apache
- BCMath PHP Extension
- Ctype PHP Extension
- JSON PHP Extension
- Mbstring PHP Extension
- OpenSSL PHP Extension
- PDO PHP Extension
- Tokenizer PHP Extension
- XML PHP Extension
- ZipArchive Extension

On most servers, these extensions are enabled by default, but you should check with your hosting provider.

02. How to install the script?

Answer:

To install the script, follow the steps below.

- Extract the downloaded .zip file from codecanyon on your PC.
- **Upload** the Install.zip file to your server **public_html** or any other **directory** you intend to run the script.
- **Extract** the zip file in that directory.
- Create a new database from your server **MySQL database**.
- Create a DB **user** to the database and link that **database** to the **DB user**.

- First, hit your **site URL** and it will automatically take you to the **installation**.
- Click on the **Start Installation Process**.
- You will get the **Checking File Permission** page. If everything is ok then click on **Go to the next step**.
- Now you need to set **Database Host, Database Name, Database Username, Database Password,** and click **Continue**.
- Now you need to **import the SQL file**.
- Now **fill up the information of the shop** and click **Continue**.
- Click on **Go to Home/ Login to the admin panel**.

03. How to activate the script?

Answer:

Following the given procedure below will activate the license for your domain, and you'll be able to use the script smoothly:

- Open the link in the browser.
- In the respective fields, put your Name, E-mail, **CodeCanyon Username, Purchase Key** and your intended **domain name** for the script and verify the captcha.
- The form will be submitted to check the purchase key and then activate the license for that domain.
- You can change the activation later from this same form. Activating a Regular license again with another domain name will remove the activation of the previous domain.

04. How to download the latest version?

Answer:

To download your item(s):

- Login to your Codecanyon account.
- Hover over your username from the top right corner and click 'Downloads' from the drop-down menu.
- The downloads section displays a list of all the items purchased using your account.

- Click the ‘Download’ button next to the item and select ‘Main File(s)’ which contains all files, or ‘License Certificate and Purchase Code’ for the item license information only.

05. How to upgrade to the Latest Version?

Answer:

- **Extract** the **downloaded file** from codecanyon.
- There you will get a zipped folder named ‘**updates.zip**’. **Upload** that to the root directory on your server in which your previous version is running. **Unzip** that updates.zip file by selecting “**Extract here**”.
- Now **reload** the home page and click on ‘**Update Now**’.
- It’s **Done**!
- The full system has been **updated** with a **single click**.
- Let’s Browse Active eCommerce cms **Latest Version.**

06. Where will I find the purchase code?

Answer:

- **Log into** your Envato Market account.
- Hover the mouse over your **username** at the top of the screen.
- Click **‘Downloads’** from the drop-down menu.`
- Click ‘**License certificate & purchase code**’ (available as PDF or text file).

07. How to upload products from admin?

Answer :

There are several steps to upload a product. Follow the instructions below,

- Click on “**products”** from the admin side.
- Then the “**add new Products**” button.
- Product information - Need to fulfill the required field with proper data one by one.
    - <u>**General**</u>

- Insert a product **name**.
- Select a **category** from the dropdown list.
- Select a **brand** from the dropdown list**.**
- Insert the product **unit** like **pc**, **kg**, **ltr** etc.
- Insert the product **weight** in kg.
- Insert the product's **Minimum purchase quantity.**
- Input single/multiple words for product **Tags** and press enter.
- Input **Barcode**
- Enable or disable the **Refundable** switch.

- **<u>Images</u>**
  - Main images - Preferable size **600 x 600**.
  - Thumbnail images - Preferable size **300 x 300**

- **<u>Video</u>**
  - Select one option from **youtube**, **vimeo**, **dailymotion**.
  - Insert video **link**.

- **<u>Product Variation</u>**
  - You can select **multiple colors** by enabling the switch.
  - Choose the **attributes** of this product and then input values of each attribute.

- **<u>Product price + stock</u>**
  - Insert **Unit price** of the product.
  - You can also give the discount date from the **Discount Date Range.**
  - Add product **discount**(if available then put the amount or if not available then just put zero)**.** Select "**Flat**" or "**Percent**" from the right option and insert the **value** in the left box.
  - Insert the **quantity** of the product.
  - Insert the SKU (Unit of product quantity)
  - Insert the **External link** (if you want to put)
  - Insert the **External link button text** (this button will take you to the external link)

- **<u>Product Description</u>**
  - Write the description of the product. You can add any image or video in this description box.

- **<u>PDF Specification</u>**
  - Pdf upload option(if available).

- **<u>SEO Meta Tags</u>-**
  - This section is for social media sharing.
    - Meta title - Write a title that will appear on a shared link.
    - Description - Write a short description that will appear on a shared link.
    - Meta Image - Upload a single image for shared link.

- On the right side, you can add **shipping details**, **Low Stock Quantity Warning**, **Stock Visibility State**, enable or disable **Cash On Delivery**, **Featured**, **Todays Deal**, **Flash Deal**, **Estimate Shipping Time**, **Vat & TAX**.

- Then click on the **Save & Publish** button.

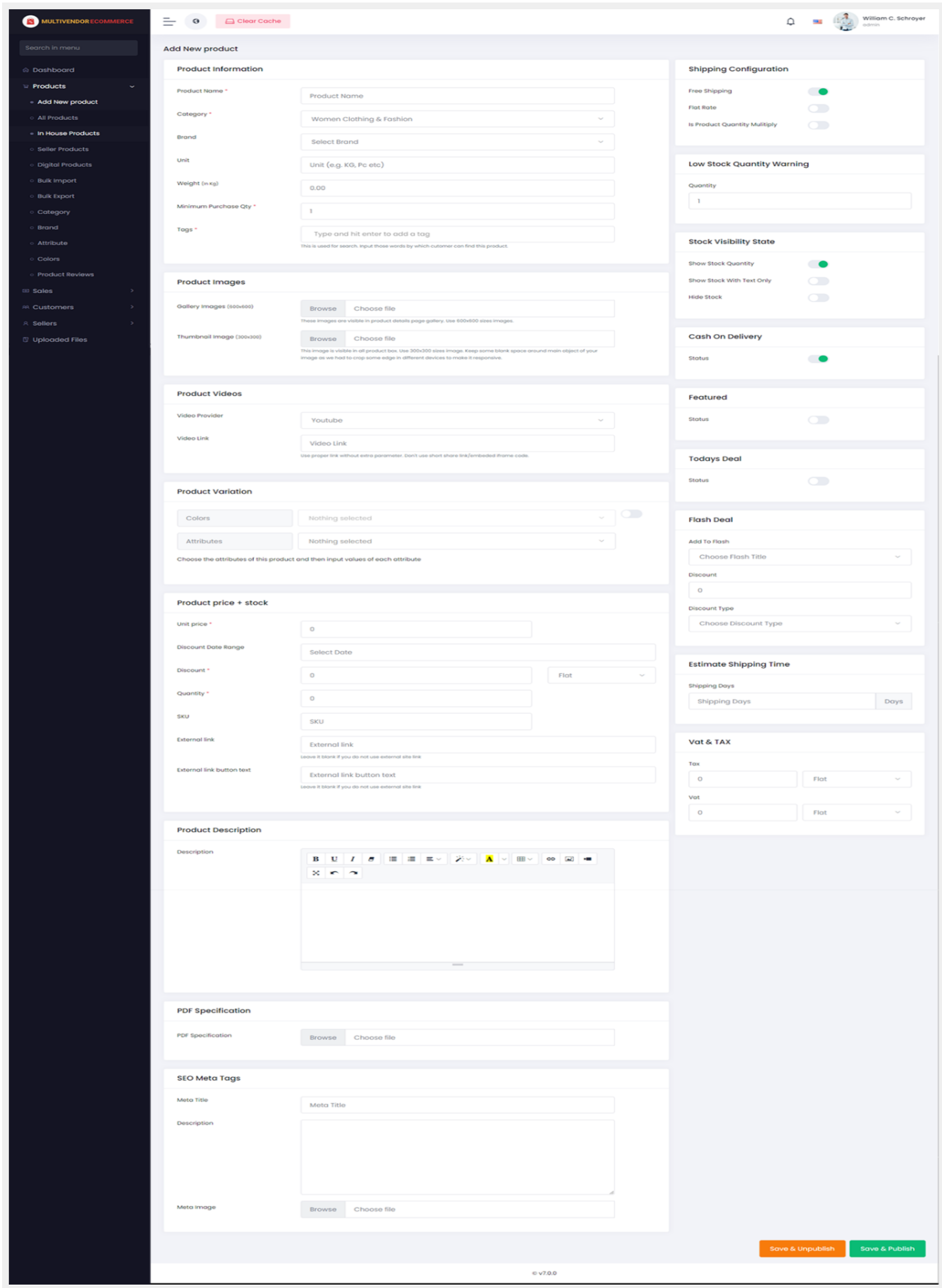

Figure (7a): Add new product from Admin.

08. How to be a seller?

Answer:

To become a **seller**, anyone has to **register his/her shop** first.

- From the below section of Active ecommerce CMS website > **Apply now**.
- Register your shop: **Your Name** >**Your Email** > **Your Password** > **Repeat Password** > **Shop Name** > **Address**
- Now, click **register your shop**.

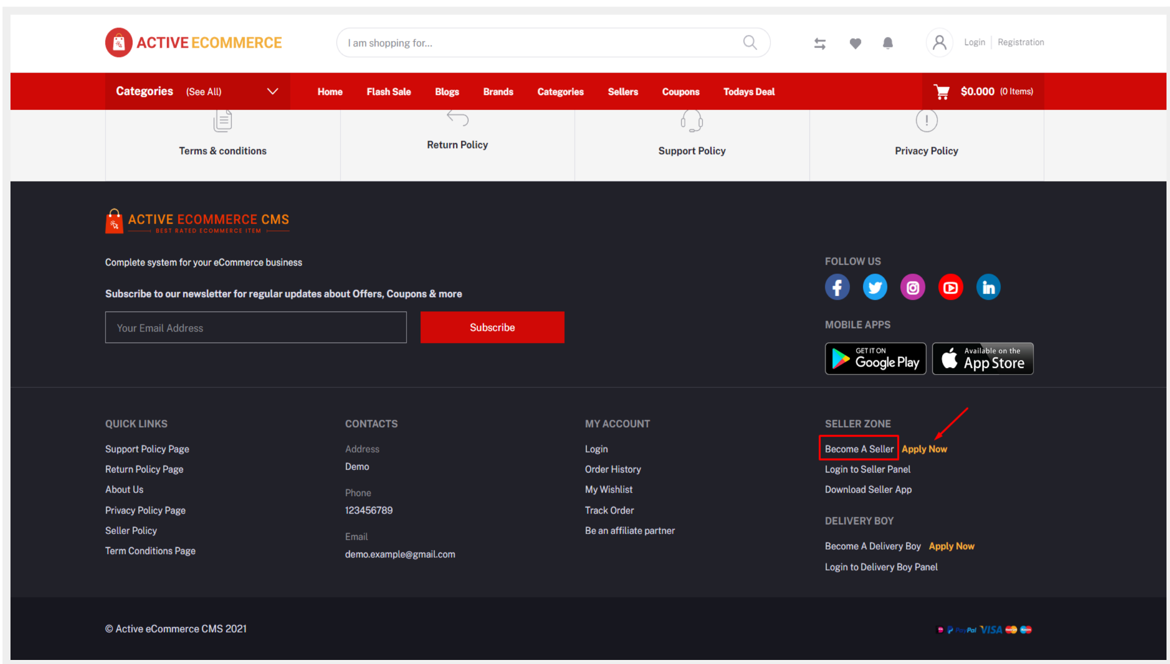

Figure (8a): Become a Seller.

09. How does a customer register him/herself?

Answer:

To become a customer, anyone has to register themselves. Follow the procedure:

- From the top right side of homepage you can find login option, click on **Login**
- If you have already registered then you will just put your mail/phone and password and log in your panel.

- For register click on **Register Now** option
- Input Name, Phone/mail, password, confirm password, agree with terms & condition and click **Create account**.

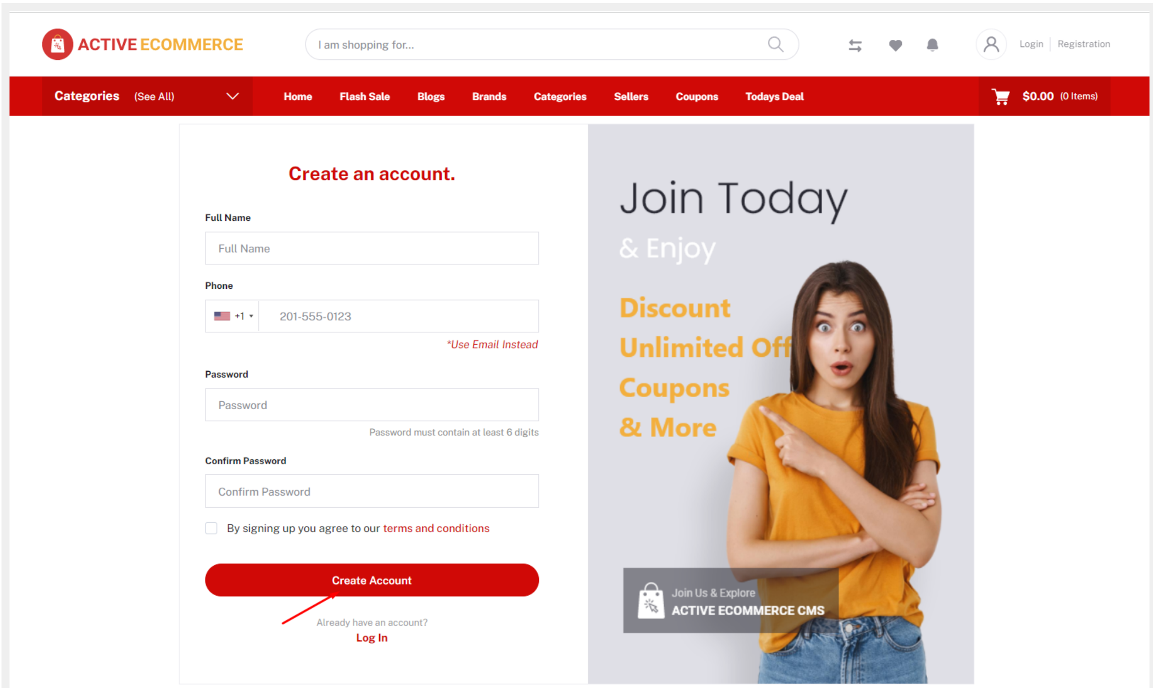

Figure (9a): Customer register him/her self.

10. How to upload products from sellers?

Answer :

Registered sellers will get product uploading options from their profiles. The steps are below,

- Log in to the seller profile.
- Go to the left navigation bar and click **Products.**
- Click **Add New Products** from the top navigation bar.
- Fill the text fields named **Product Name, Category, Brand, Unit, Weight, Minimum Purchase Qty, Tags, Barcode,** enable or disable **Refundable** switch**, Image** (Main Images,Thumbnail Image)**, Video** (Video From, Video URL)
- Then fill up the **Product Variation** part. Fill up **Color** (options can be enabled or disabled) then **Attributes.**

- Then fill up the **Product price** section. Fill up **Unit price, Discount Date Range, Discount, Quantity, SKU, External link, External link button text.**
- Fill up the **Description** field.
- Fill up the **PDF Specification**
- Fill up the **SEO Meta Tags.**
- Click on **Upload Product.**

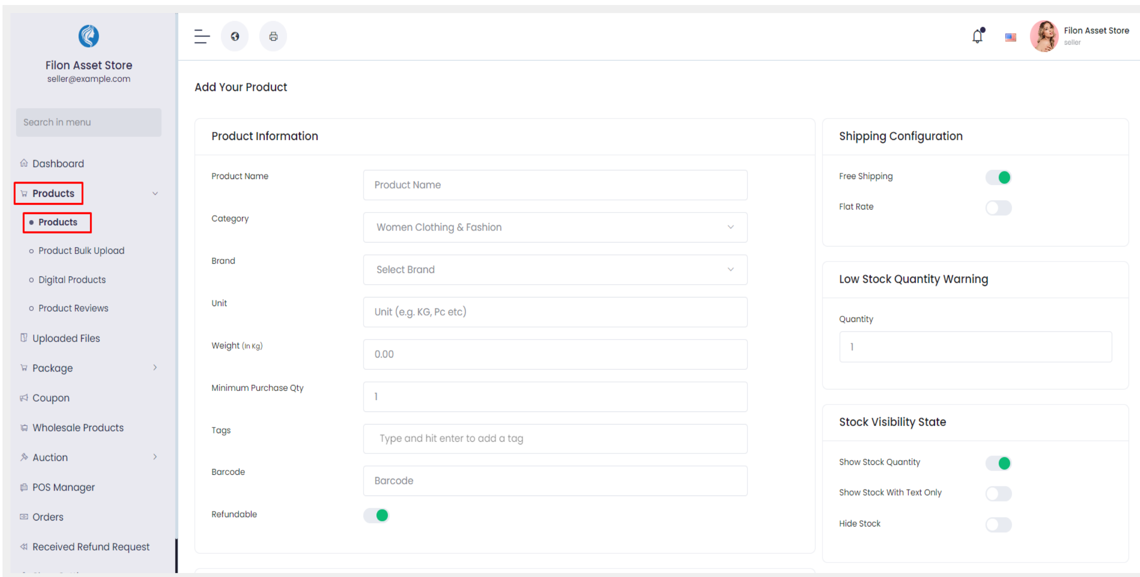

Figure (10a): Upload products from seller

- On the homepage, customers can see all products by filtering options.

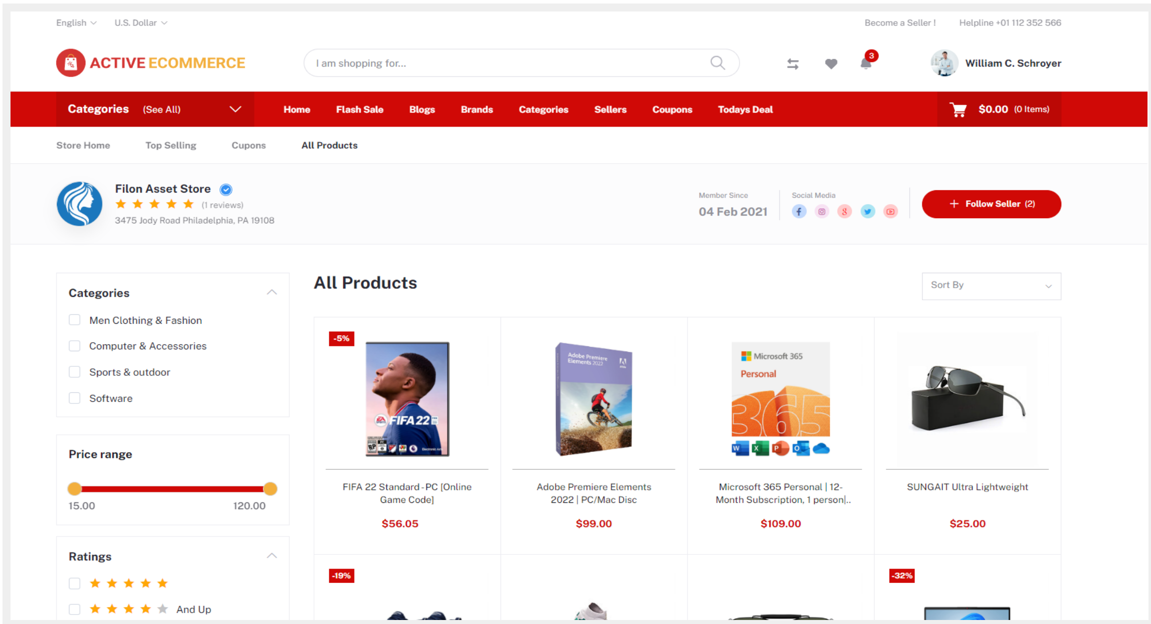

Figure (10b): On homepage seller all products

11. How can a seller set up a seller's panel & homepage?

Answer:

For setting up the seller homepage, follow the below instructions:

- **Login** to Seller panel
- Go to **Shop Setting**
- Insert **basic information,** shop name, shop logo, shop phone, shop address, meta title, meta description, delivery boy pick up point information.
- In the shop setting below you can find the banner **setting** section**.** Here you can add banners and make your (seller) homepage as you want

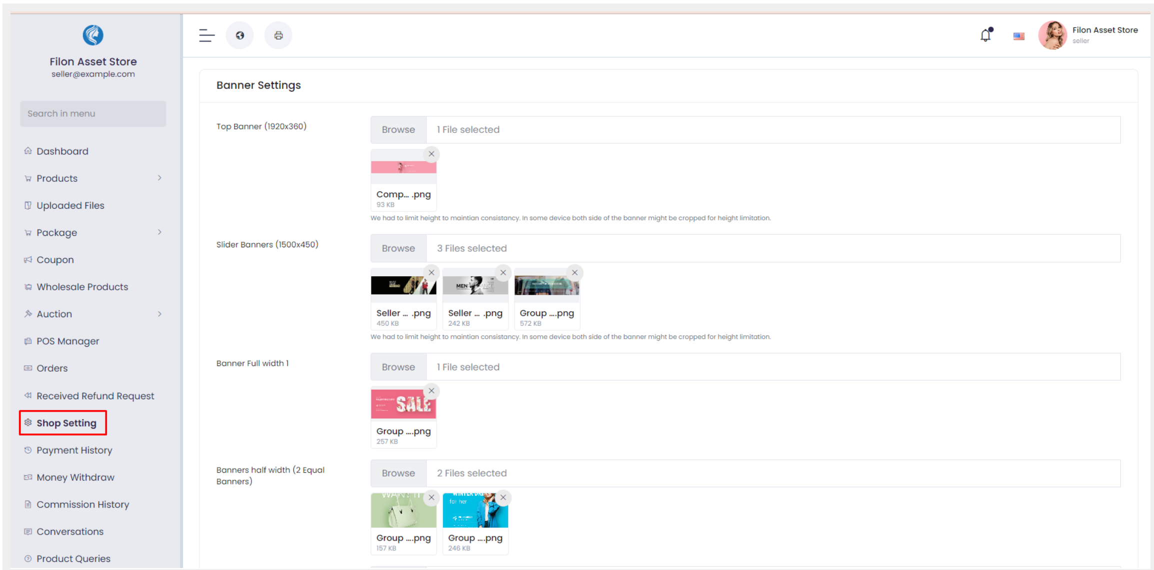

Figure (11a): Seller manage his/her shop setting

12. How to translate product information in multiple languages?

Answer:

To translate product information for bulk products from admin, follow the below steps:

- From admin panel navigation, go to the **Products list**.
- From the product list, click on the **edit** icon.
- Your product is right now in the default language, to translate it into another language click on your required language.
- Translate your product's **name**, **unit** and **description**. (Other information are not translatable)
- Click on **Save**.

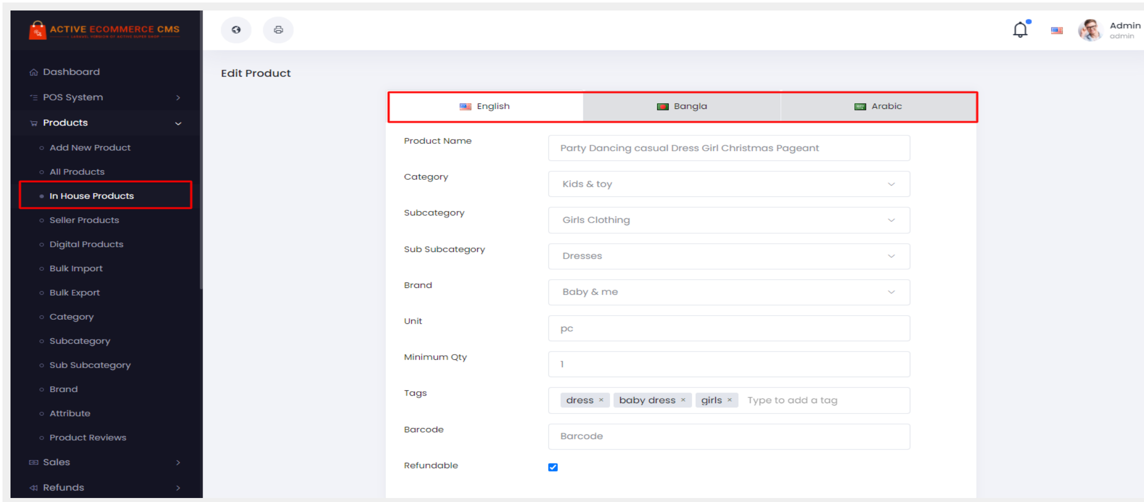

Figure (12a): Translate product information into multiple languages

13. How to purchase products?

Answer:

There are two ways to purchase any product. You can purchase any product by clicking on the "**cart**" icon on the product box, or you can "open the product in a new tab".

- Direct purchase without entering product details page
- Select the **cart** icon.
- A pop-up will appear with a quick view of the products.
- Select options(if available) & quantity.
- Click on **add to cart**.
- A pop-up will appear with 2 buttons **Back to shopping** & **proceed to checkout** and select **proceed to checkout**.
- Your cart page will be available with a summary. Click **Continue to shipping**
- If you are a registered user then **name** & **email address** will be available there. Insert **address**, **address**, **city**, **postal code** & **phone number** and click **continue to payment**.
- Select of the given payment gateway & click on **complete order**
- Insert necessary credentials & **Pay**.
- If the selected payment gateway is **cash on delivery** then after clicking on **complete order** the page will reload & show you the order placing a successfully done message.

Purchase from product details page

- Click on the product title and you will be redirected to the product details page.
- From here you can check & select the product's all info and add it to the cart.
- You can also add this product to the wishlist or **compare** list.
- To proceed with the purchase follow the above steps.

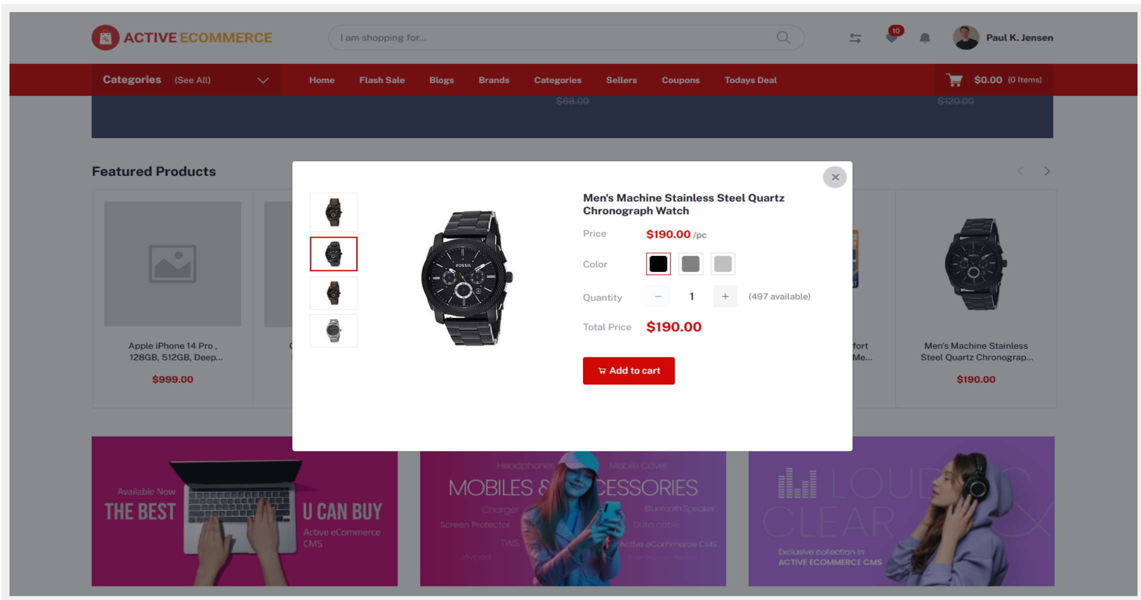

Figure (13a): Add to cart pop up

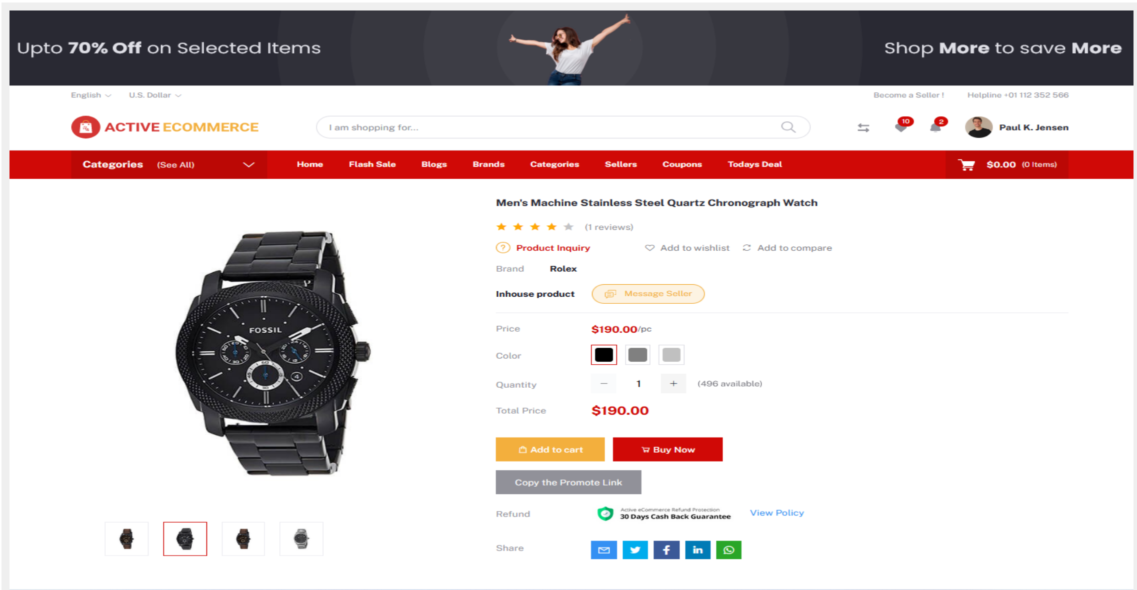

Figure (13b): product details page

14. How can a customer follow any seller?

Answer:

A customer can follow any seller by following procedure:

- From the homepage visit any store, and you can find the option Follow seller, Click on **Follow Seller**.

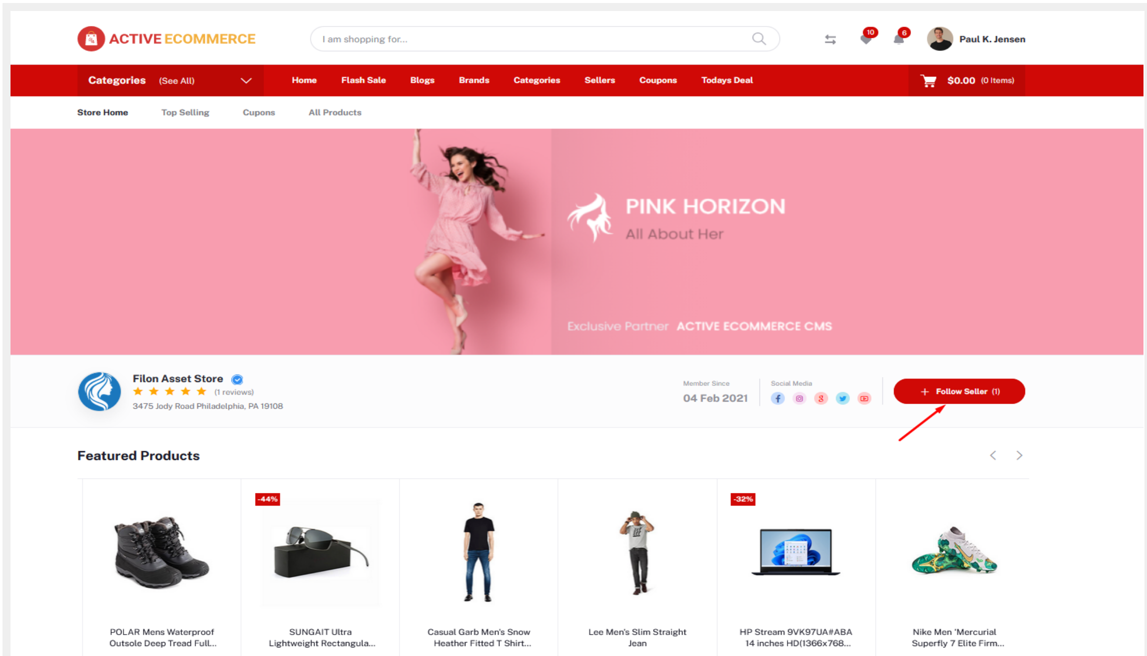

Figure (14a): Follow a seller

- Also customer can check how many seller he/she follow-
  - **login** to customer panel
  - Go to **Followed Sellers,** here you can see all followed sellers and also can **unfollow any seller** & **visit the seller's store.**

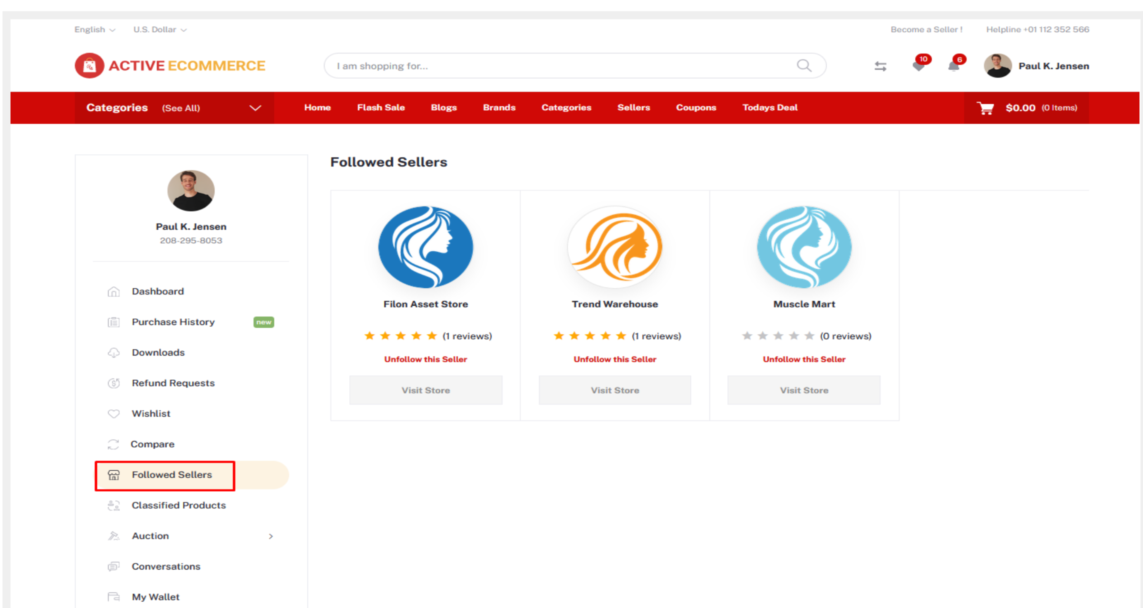

Figure (14b): All Followed Seller

15. How to set up a Website?

Answer:

From admin panel navigation Click on **Website setup,** admin will get options to **change/edit** the Website's contents in 4 tabs.

16. How to Set up the Header part?

Answer:

From admin panel navigation Click on **Website setup > Header**

- <u>**Header settings**</u> -
  - **Header Logo:** Upload Header logo
  - **Show Language Switcher? :** Click on button to on/off
  - **Show Currency Switcher? :** Click on button to on/off
  - **Enable sticky header? :** Click on button to on/off
    - Insert Topbar Banner, Topbar Banner Link, Helpline number, Edit or add Header Nav Menu
  - Then click on the **Update** button.

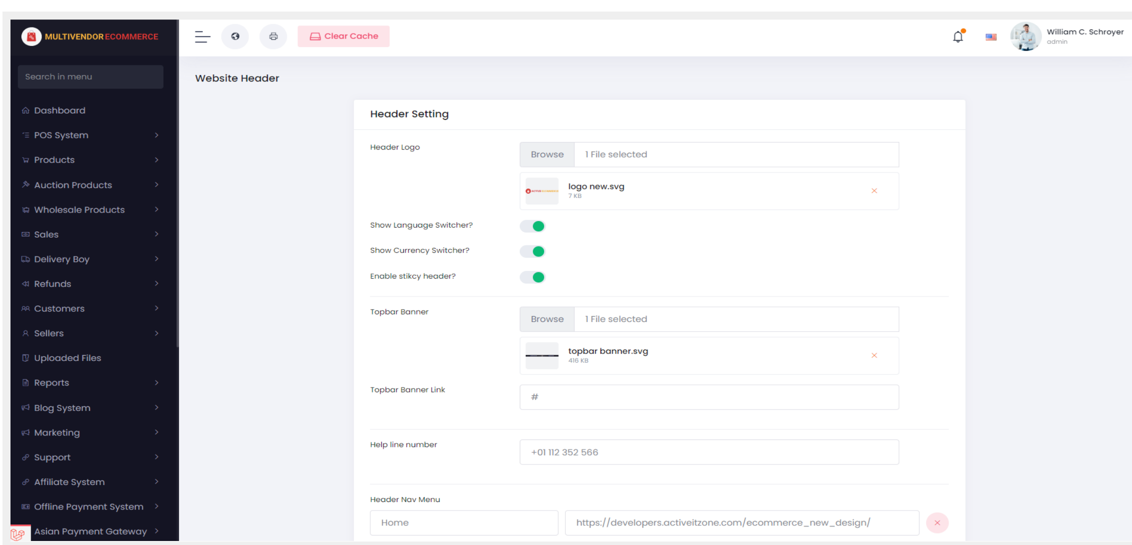

Figure (16a): Website Header Setting

17. How to Set up the Footer part?

Answer:

From admin panel navigation Click on **Website Setup > Footer**

- **About Widget**
  - **Footer logo-** Insert Footer logo
  - **Add Description-** Insert description
  - Play Store Link
  - App Store Link

- **Contact Info Widget-** Insert
  - Contact address
  - Contact Phone
  - Contact email

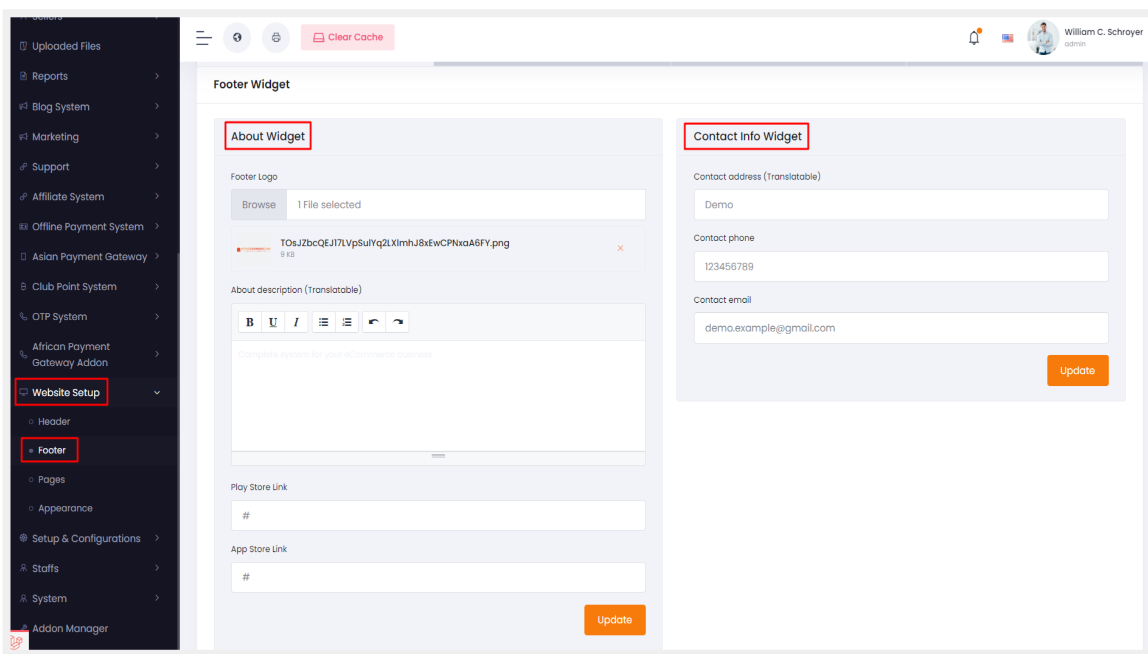

Figure: (17a) footer setup

- **Link Widget One-** Insert
  - **Title-** Useful links
  - **Links-** Admin can add links, also can edit or delete.

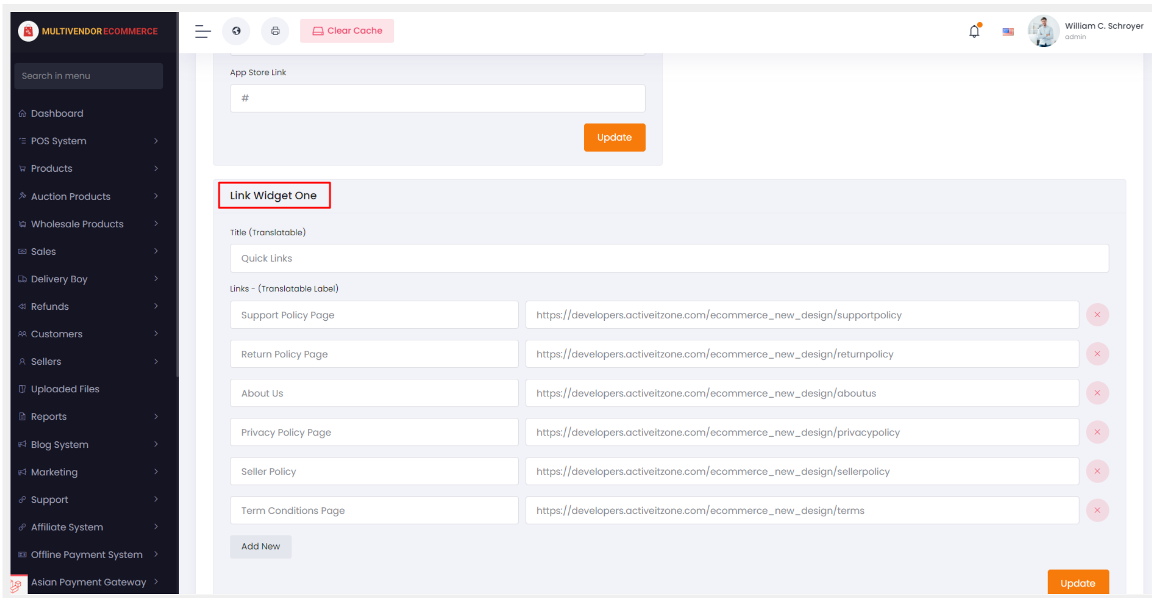

Figure: (17b) footer -link widget

- **Footer Bottom**
  - **Copyright Widget-** Insert Copyright Text

- **Social Link Widget**
  - **Show Social Links? -** You can enable or disable
  - **Social Links-**
    - https://www.facebook.com/
    - https://www.twitter.com/
    - https://www.instagram.com/
    - https://www.youtube.com/
    - https://www.linkedin.com/

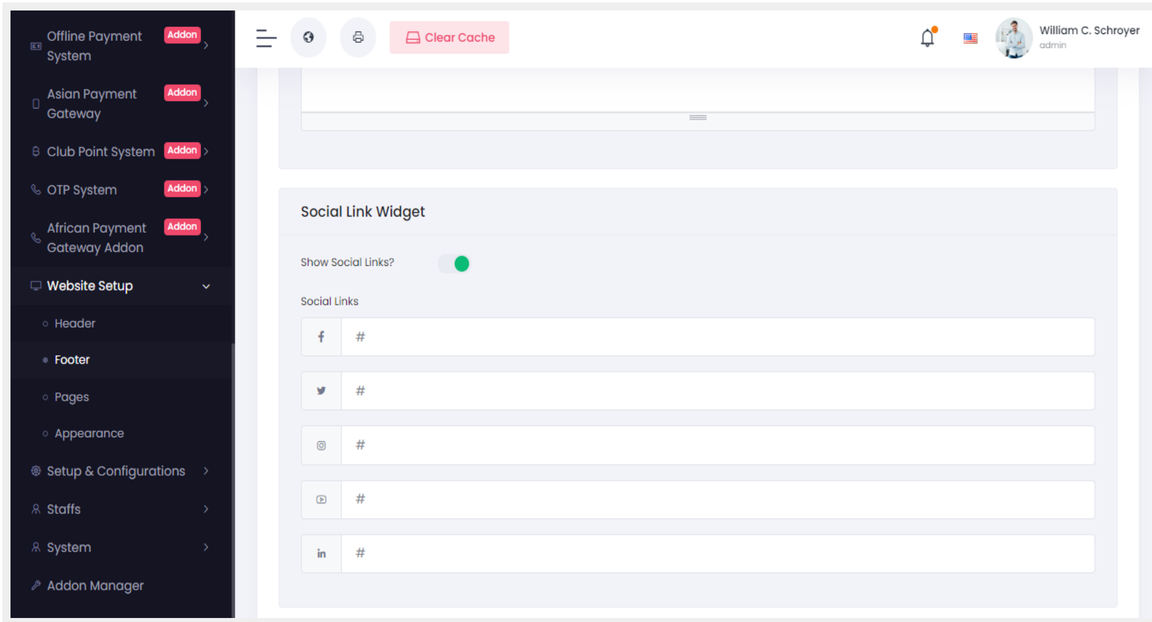

Figure: (17c) Footer- social link widget

- **Payment Methods Widget-** Upload files of payment method
- Then Click on the **update** button.

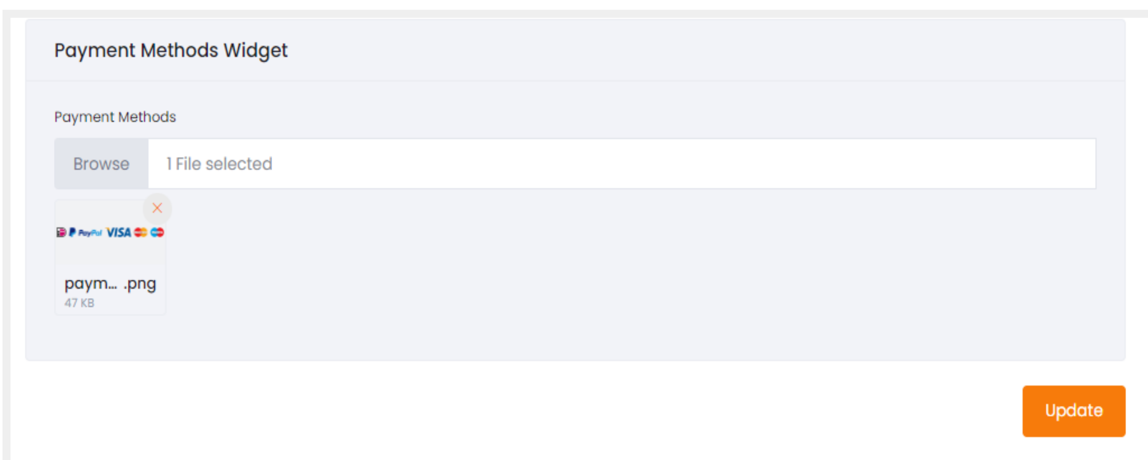

Figure: (17d) footer- payment method widget

18. How to Set up the Home pages part?

Answer:

From the admin panel, go to **Website Setup** > **Pages** > **Home page Action**

- **Home slider:** Select multiple **images** for the top **slider** section. Also, **add, edit** and delete options are available there. And also can add links.
- **Today's Deal:** Add today's deal banner and also you can input products background color. And click on **update**.
- **Home Banner 1:** Add Home banner-1 & the maximum number is 3. And click on **update**.
- **Home Banner 2:** Select Home banner-2 & the maximum number is 3. And click on **update**.
- **Auction Banner**: You can add an auction banner.
- **Coupon Section**: From this part you can add/edit background color, title and subtitle. Click on **update**
- **Home Categories:** By clicking on the "**add new**" button admin can create this section category-wise. And click on **update**.
- **Classified Banner 3:** Select classified banner-3 & the maximum number is 3. And click on **update**.
- **Top- 12**
    - **Top Brands (Max 12):** Select Maximum of 12 Brands for the sections. And click on **update**.

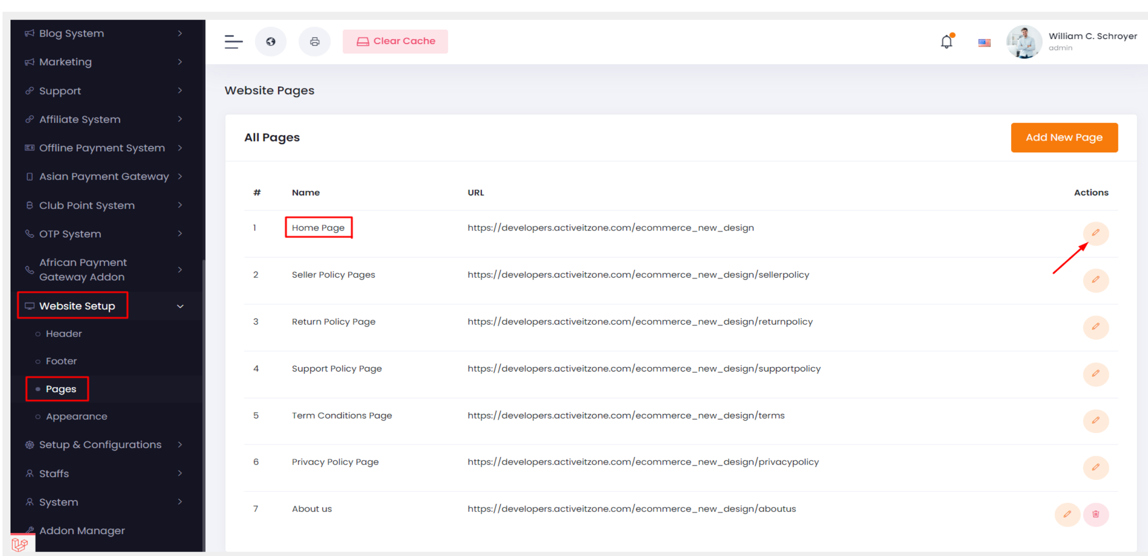

Figure: (18a) Website Pages

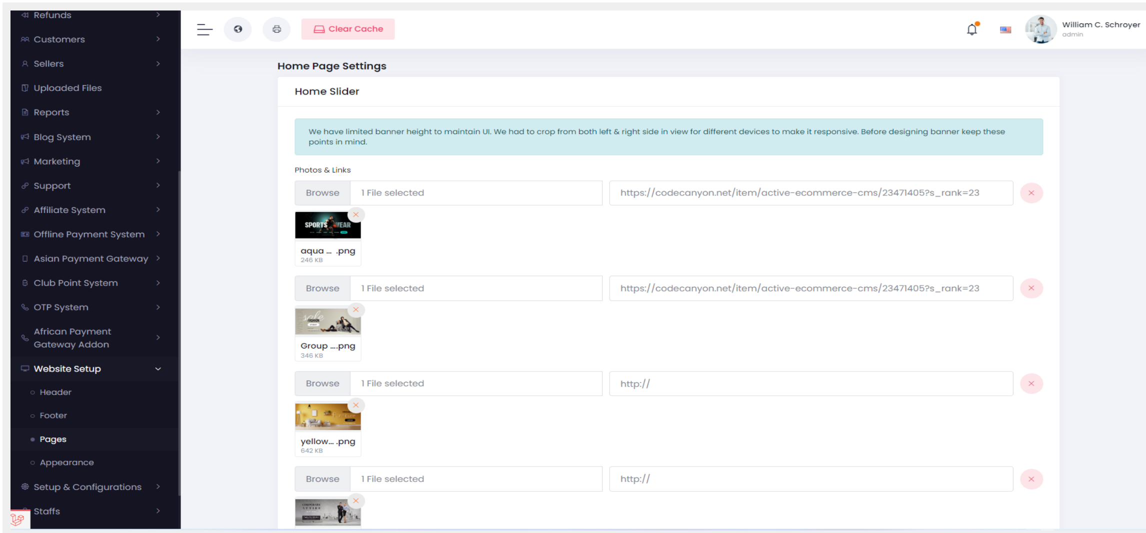

Figure: (18b) Homepage Settings

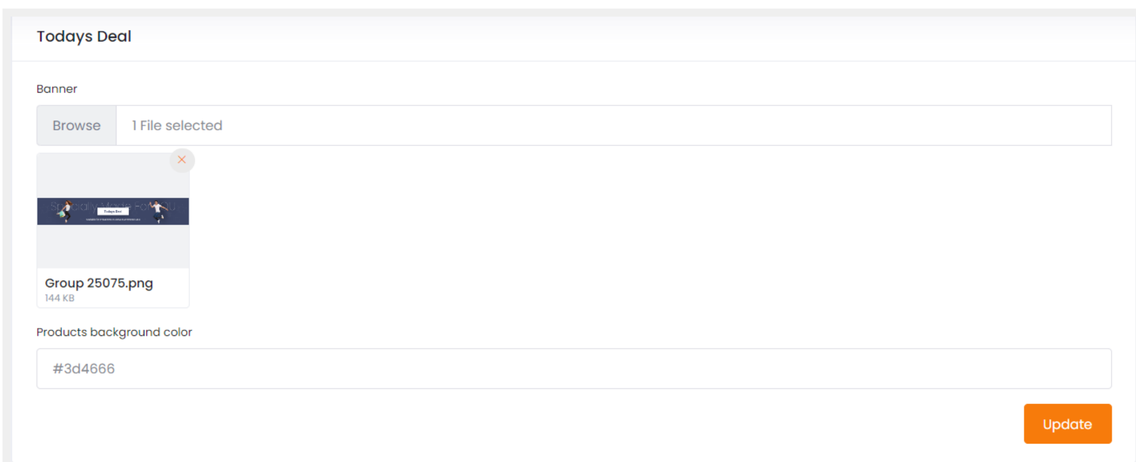

Figure: (18c) Homepage Settings (Today's Deal)

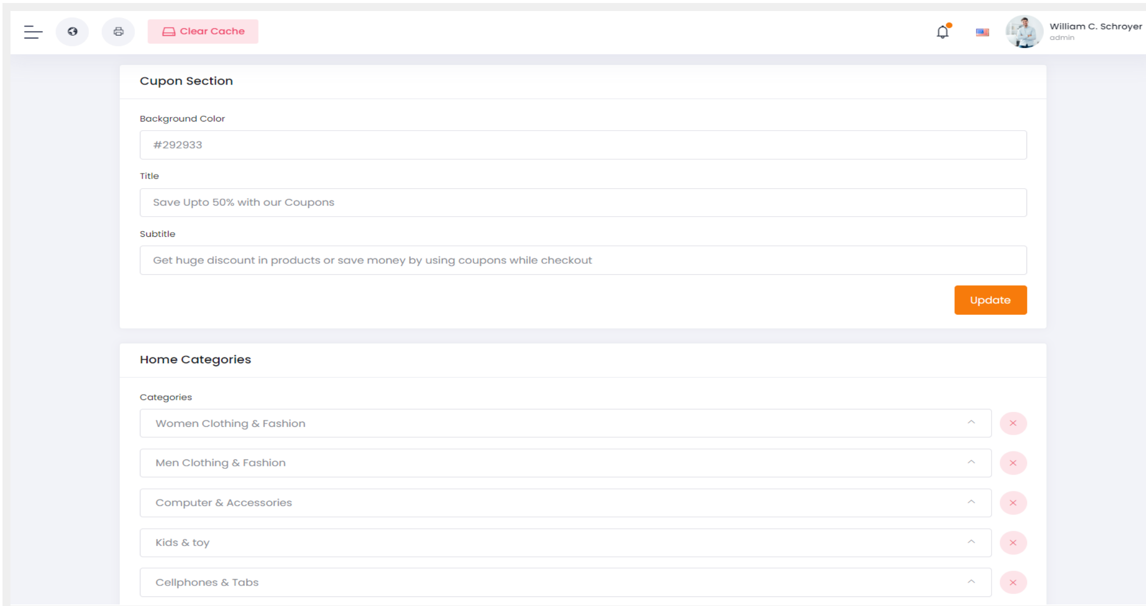

Figure: (18d) Homepage Settings Coupon and home categories section

19. How to Set up the Policy pages part?

Answer:

To upload content of policy pages such as **seller policy**, **return policy, support policy**, **terms & conditions, privacy policy, and about us**. follow the steps –

- **Log in** as an Admin
- Go to **Website set up** > **Pages**.
- Here by clicking the action button on any page you can edit your changes.
- Admin can also **add any new page**, also can edit or delete the page.

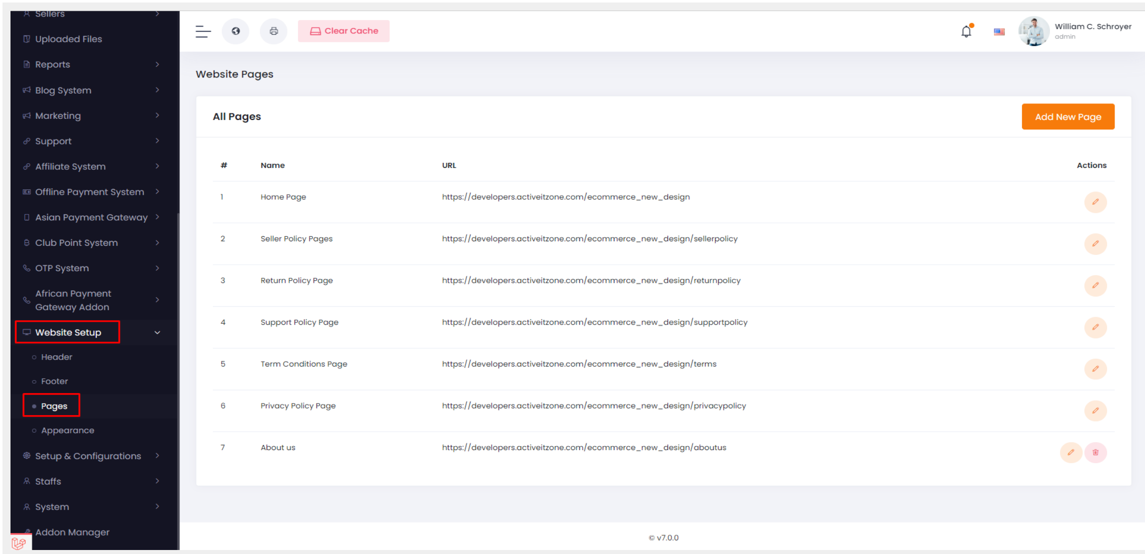

Figure: (19a) Website All pages

20. How to Set up the General part?

Answer:

For General settings. Follow the below steps:

- **Log in** as an Admin
- Go to **Website set up** > **appearance**
    - **Frontend Website Name:** Write website name
    - **Site Motto:** Write your website motto.
    - **Site Icon:** Select your own icon.
    - **Website Base Color:** Select Website Base Color. (Hex Color Code)
    - **Website Base Hover Color:** Select Website Base Hover Color (Hex Color Code)
    - Insert **Customer Login page image**, **Customer Register page image**, **Seller Login page background**, **Delivery boy login page background**, **Flash Deal banner large & also you can insert flash deal banner small**.
    - And click on **update**.
- **Global Seo**
    - **Meta Title-** Fill up meta title.
    - **Meta Description-** Fill up the section of meta description
    - **Keywords-** Input keywords.

- **Meta Image-** Upload meta image.
  - And click on **update**
- **Cookies Agreement**
  - Insert Cookies Agreement Text
  - Enable/disable Show Cookies Agreement
  - And click on **update**
- **Website Popup**
  - Enable/disable Show website popup?
  - insert Popup content
  - you can enable/disable Show Subscriber form?
  - And click on **update**
- **Custom Script**
  - you can insert Header custom script - before </head> and Footer custom script - before </body>
  - And click on **update**

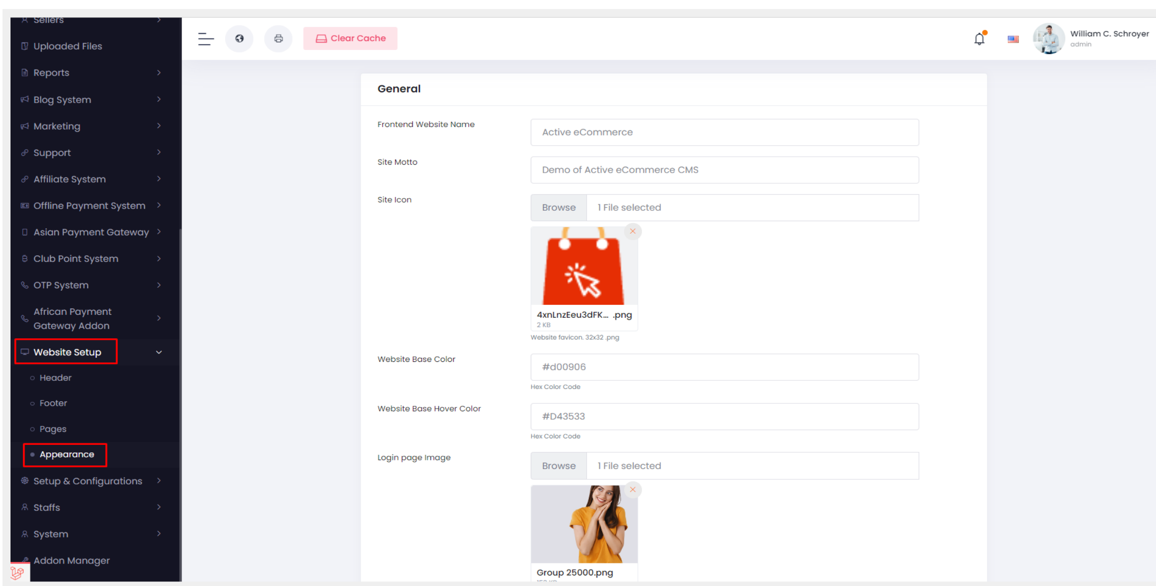

Figure: (20a) Website General part

21. How to create a Flash Deal?

Answer:

For creating flash deal follow the instruction:

- **Log in** to the admin panel.
- Go to **Marketing > flash deals** from the left sidebar.
- Here you can see the title, banner, start date, end date, status(which one you want to show), feature, page link, and edit and delete.
- Click **Create New Flash Deal**.
    - Insert **Title**, **Background Color code**, Select the **Text Color**, **Banner**, **Date**, **Products** then click on the **Save** button.
    - If any product has a discount or exists in another flash deal, the discount will be replaced by this discount and time limit.

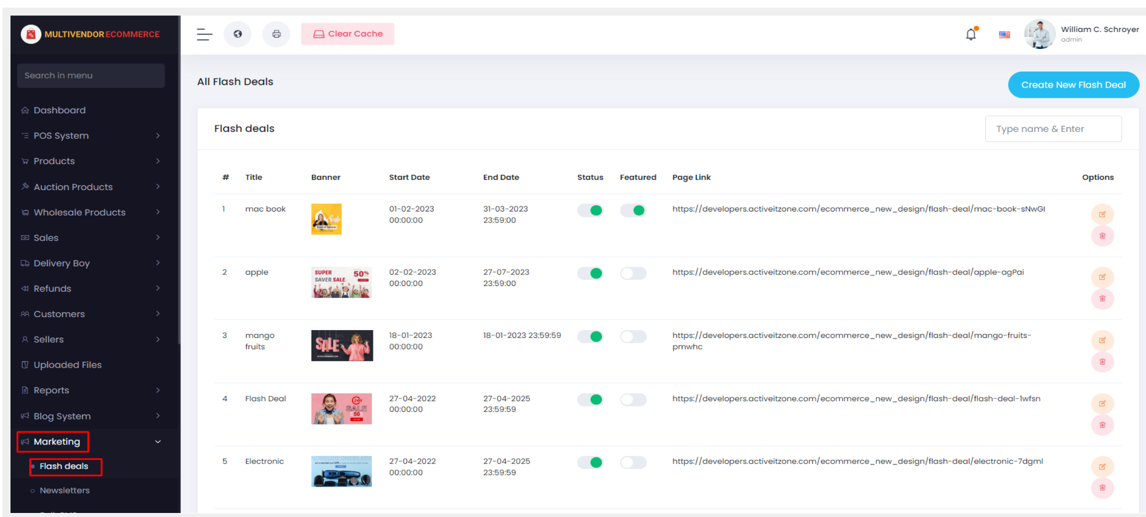

Figure: (21a) All Flash Deal

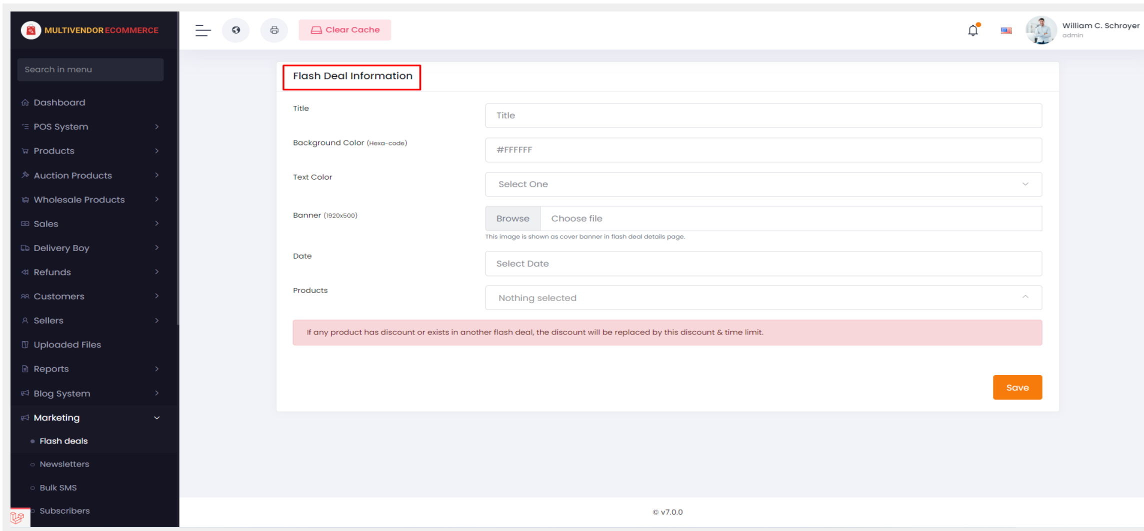

Figure: (21b) Creating new Flash Deal

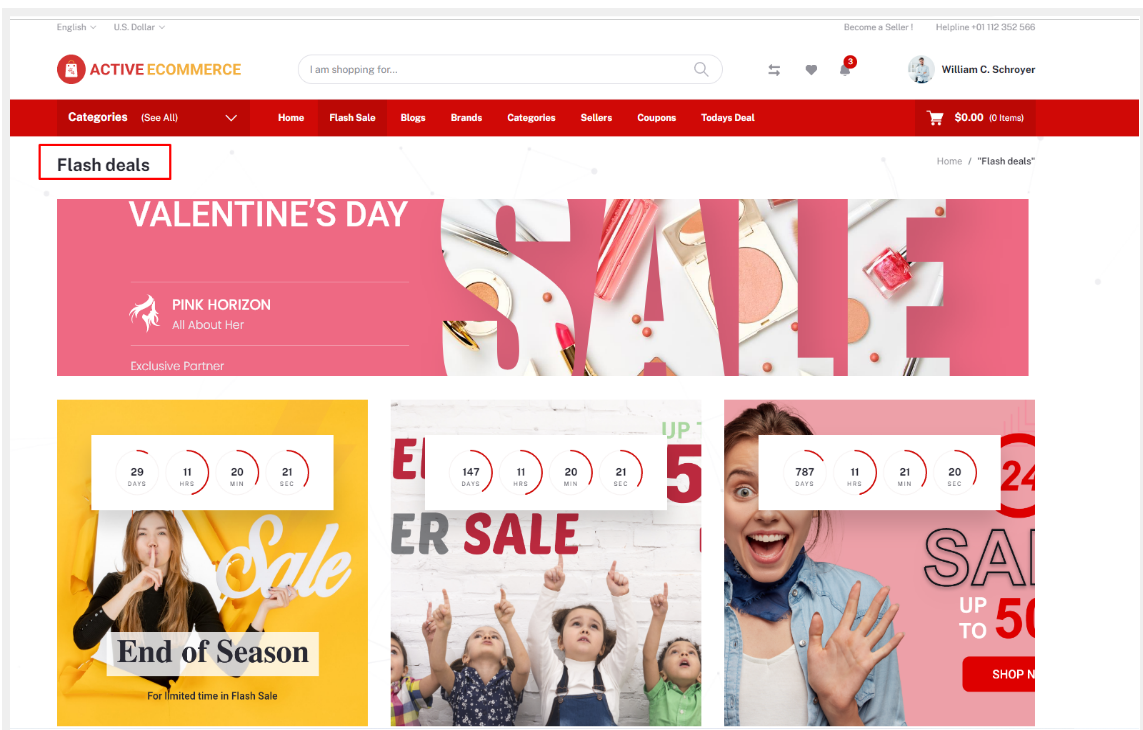

Figure: (21c) Flash Deal listing page

22. How to add a new post from the blog system?

Answer:

Follow the instruction:

- Log in to the **admin** panel.
- Go to the **Blog System** from the left sidebar.
- Here you can see **all posts** and **categories**.
- At first **add blog category**
  - Go to **Blog system > categories**
  - Click on **Add new category**, insert name and **save**.
- Now **Add blog post**
  - By clicking **all posts** you can see all blog posts. Blog post's title, categories, short description, also you can enable/disable status(if you disable status then no one can see the blog post) and also you can **edit** or **delete** blogs.
  - From the top click **Add New Post**
  - You can insert Blog Title, Category, Slug, Banner, Short Description, Description, Meta Title, Meta Image, Meta Description, Meta Keywords.
  - Then click the **save**.

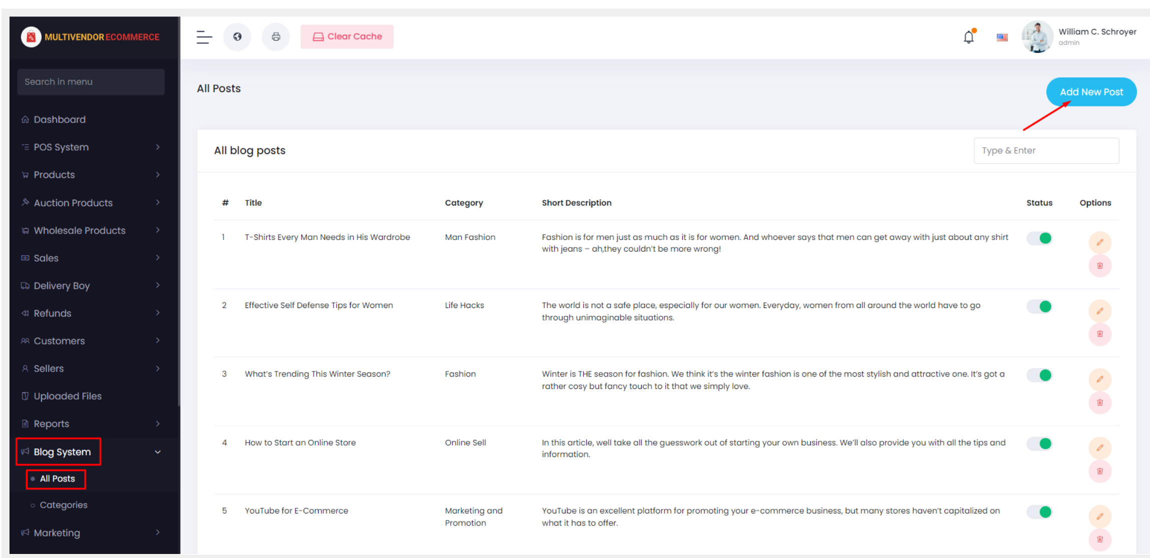

Figure: (22a) Add new blog post

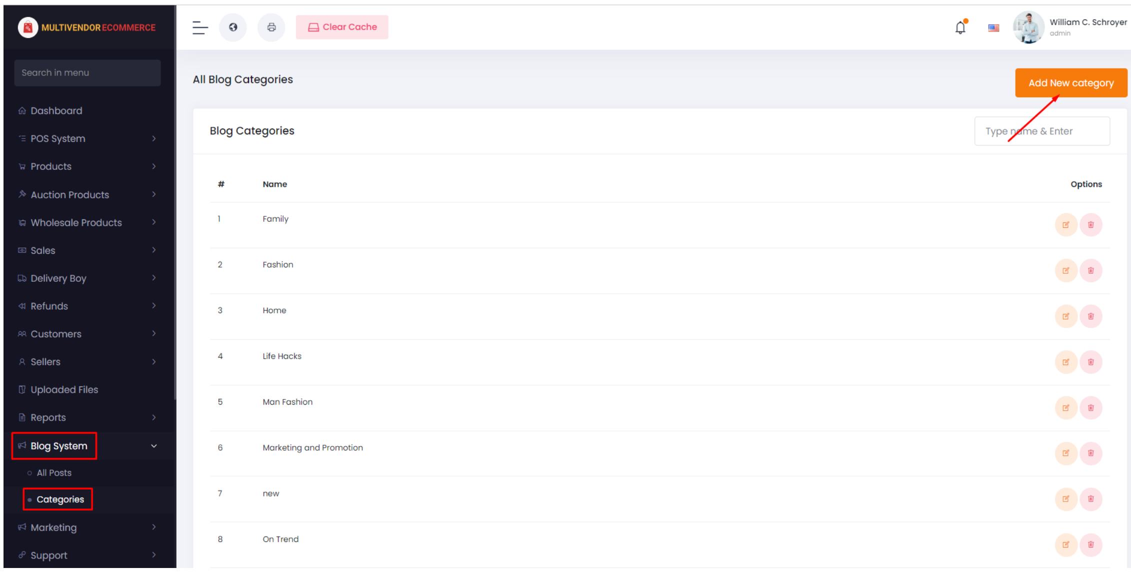

Figure: (22b) Add new blog category

- From the homepage blog section anyone can search for a blog, can see recent blog posts and also share any blog from the blog details page.

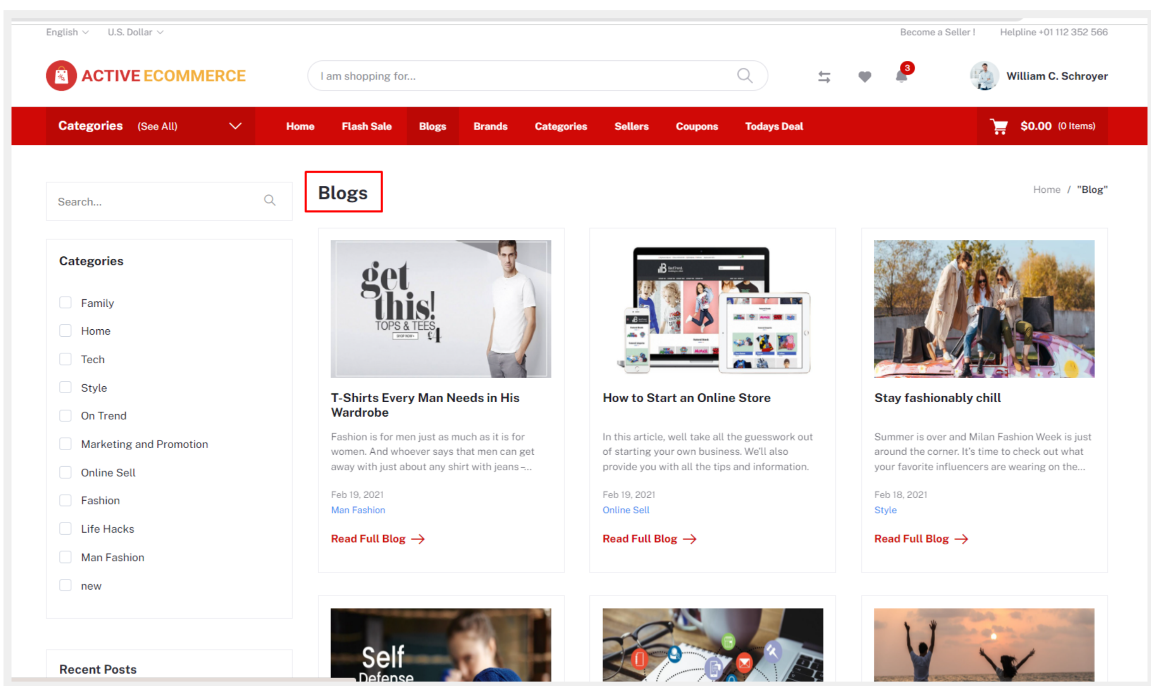

Figure: (22c) Homepage Blog section

23. How to Manage Orders?

Answer:

Admin can manage orders by following the below instruction:

- **Log in** to the Admin panel.
- From the left navbar click on **sales**. Here admin can show **All orders, In house orders, sellers orders, and Pick-up points orders.**
  - The order list page admin will get the information of **order code**, the **number of products**, **customer name**, **amount**, **delivery status**, **payment status & refund**.
  - From the "**Actions**" button admin will get the options like **view**, **invoice download** and **delete**.
  - From the "**view**" option, the admin can see details of the order and can change the status of **payment** & **delivery**.

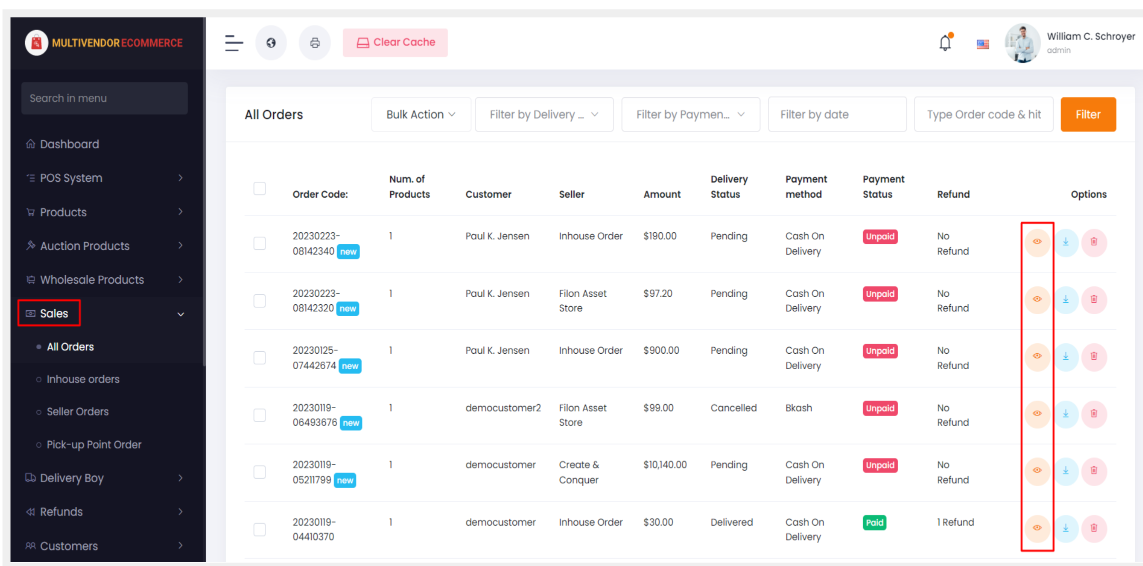

Figure: (23a) All orders

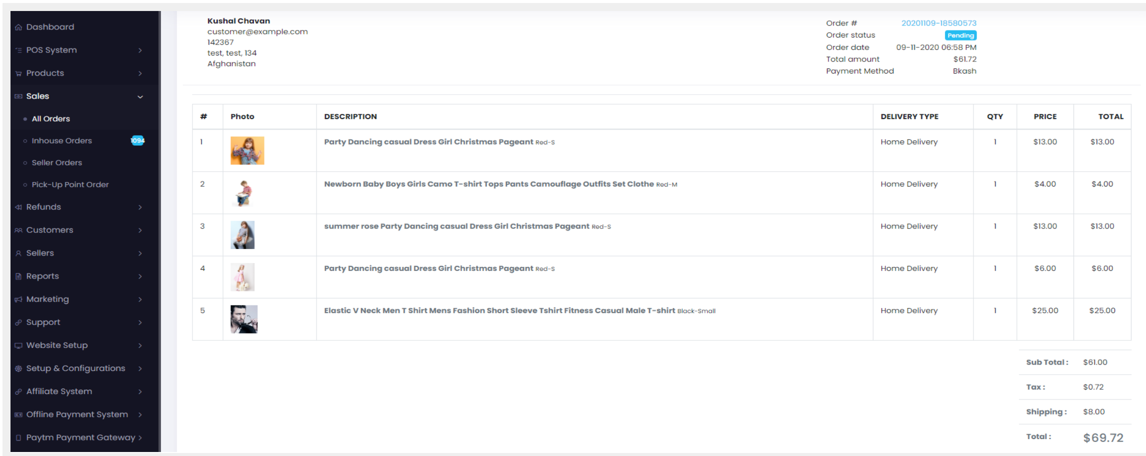

Figure: (23b) order details

24. How to Manage Sellers?

Answer:

On this page, the admin can see the list of all **sellers** and can **edit** the seller's information.

- **Log in** as an admin
- Go to **Sellers** > **All Seller**
- Clicking on the **Option** action admin can Check **Sellers Profile**, **Log in as a seller**, **Go to payment** admin can pay to the seller (clear due), Payment history, Edit the seller info, also can delete.

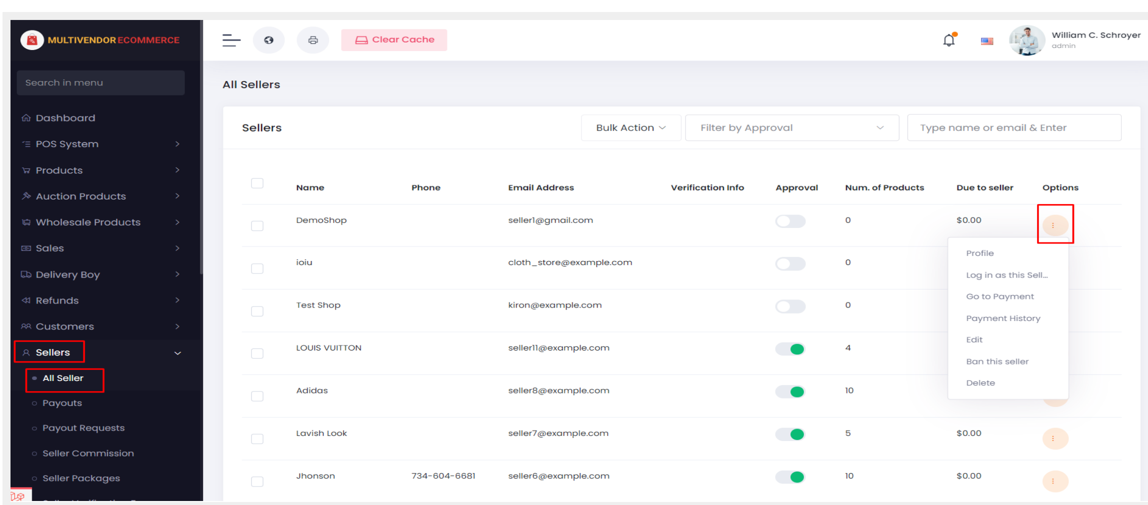

Figure: (24a) Seller details

25. How to see customer info??

Answer:

Admin can manage customers by following the below instruction:

- From admin panel navigation, **customers > customer list**.
- Admin will get a list of registered customers of his/her site. In this list admin will see the customer's **name** & **email address.** Also can login as a customer, Ban or delete a customer. Admin also can check customer's **classified products, Classified packages**.

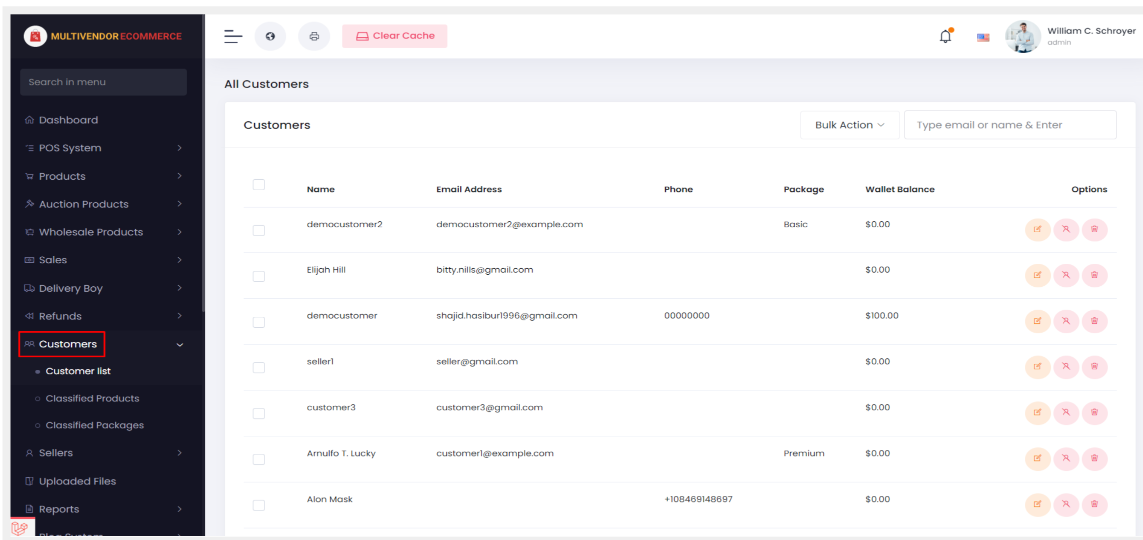

Figure: (25a) Customer list

26. How to send a newsletter??

Answer:

To send a newsletter follow the steps below, Navigate **Marketing > Newsletter**

- Select **user's email** or **subscribers email** or **both**.
- Insert **sender email address**.
- Insert newsletter **subject**.
- Write the content. In this text area admin can add an image, **link**, **video**, **table** or any **text formatting** if needed.
- Click on **send**.

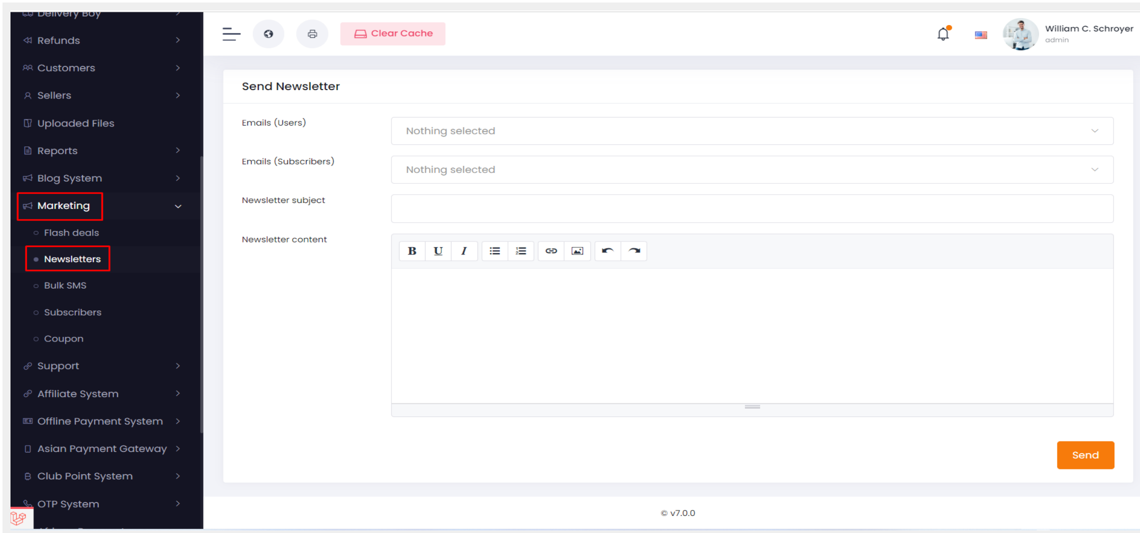

Figure: (26a) Sending newsletter

27. How to configure payment methods?

Answer:

To configure them follow the steps:

- **Log in** to the admin panel.
- From the navigation, go to **Setup And Configuration -> Features Activation.**
- Scroll down to the **Payment Related** section.
- **Switch on** by clicking the switchery of the methods which you want to activate.
- Then again from navigation, **Setup And Configurations -> Payment method**.
- Insert necessary Information of the methods.
    - **Paypal** - Insert the paypal **client ID**, **Client secret** and **switch off** the sandbox mode(which for demo transactions). Then click on **save**.
    - **Stripe** - Insert the **stripe key**, **stripe secret** which you will get from your stripe account and **switch off** the sandbox mode(which for demo transactions).Then click on **save**.
    - **Mercadopago Credential**: Insert the Mercadopago Key, Mercadopago Access, MERCADOPAGO CURRENCY. Then click on **save**.

- **Bkash Credential:** Insert BKASH CHECKOUT APP KEY, BKASH CHECKOUT APP SECRET, BKASH CHECKOUT USER NAME, BKASH CHECKOUT PASSWORD and **switch off** the sandbox mode(which for demo transactions).Then click on **save**.
- **Nagad Credential:** Insert NAGAD MODE, NAGAD MERCHANT ID, NAGAD MERCHANT NUMBER, NAGAD PG PUBLIC KEY, NAGAD MERCHANT PRIVATE KEY. Then click on **save**.
- **SSlCommerz** - Insert the **SSLCZ store ID**, and **SSLCZ store password,** and **switch off** the sandbox mode. Then click on **save**.
- **Aamarpay Credential:** Insert Aamarpay Store Id, Aamarpay signature key switch off the sandbox mode. Then click on **save**.
- **Iyzico Credential:** Insert IYZICO_API_KEY, IYZICO_SECRET_KEY, and **switch off** the sandbox mode. Then click on **save**.
- **Instamojo** - Insert the **Instamojo API key**, **Instamojo auth token** which you will get from your Instamojo account, and **switch off** the sandbox mode(which is for demo transactions). Then click on **save**.
- **Paystack** - Insert the **public key**, **secret key, merchant email** which you will get from your paystack account. Then click on **save**. Set paystack callback URL on the paystack dashboard. The callback URL - **domain/paystack/payment/callback**
- **RazorPay** - Insert the **razor key**, **razor secret** which you will get from your razorpay account. Then click on **save**.
- **Voguepay**- Insert the **merchant id** and **switch off** the sandbox mode(which for demo transactions) which you will get from your voguepay account. Then click on **save**.

  ***Please note that, for SSLCommerz you have to set your site default currency is **BDT**. This method is only for **Bangladesh**.

- **Payhere Credential-** Insert the Merchant ID, **secret key, Currency, Payhere Sandbox mood**. Then click on **save**.
- **Ngenius Credential-** Insert the Ngenious Outlet ID, Ingenious APK, currency and click on save.
- Authorize Net**-** InsertMERCHANT_LOGIN_ID, MERCHANT_TRANSACTION_KEY, **Payhere Sandbox mood**. Then click on **save**.
- Payku: PAYKU_BASE_URL, PAYKU_PUBLIC_TOKEN, PAYKU_PRIVATE_TOKEN. Then click on **save**.

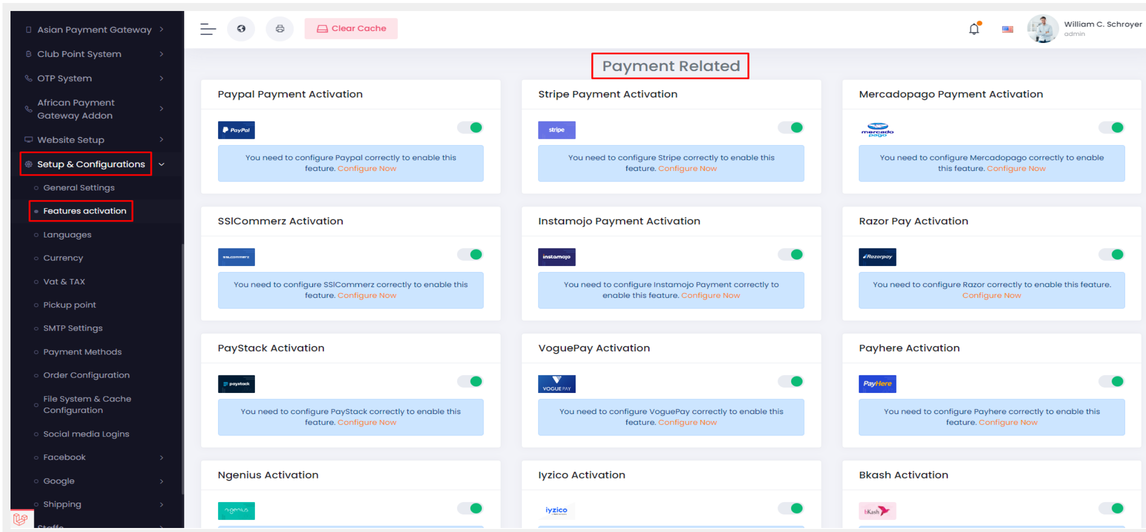

Figure: (27a) Feature activation (payment related)

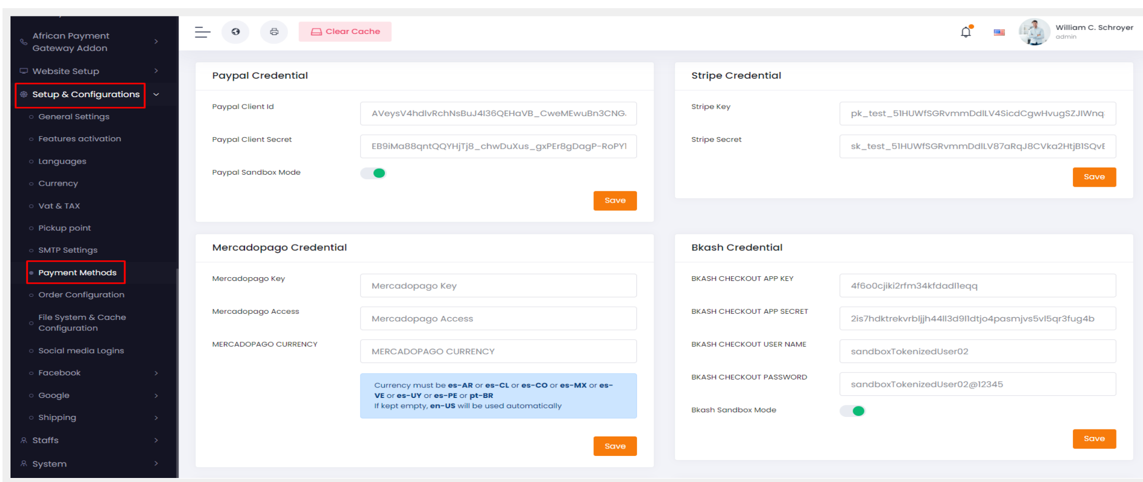

Figure: (27b) Payment methods

28. How to configure the SMTP system?

Answer:

To configure the SMTP system follow the steps below:

- If you're using cPanel then follow this link
    - https://blog.cpanel.com/setting-up-and-troubleshooting-smtp-in-cpanel/
- Create an email from your server panel

- After creating an email account, go to Active eCommerce admin **Dashboard** > **Setup And Configuration** > **SMTP settings**.
- Fill up the form as below:
  - **MAIL DRIVER:** smtp
  - **MAIL HOST :** your domain SMTP host (sample: smtp.yourdomain.com)
  - **MAIL PORT:** 587/465
  - **MAIL USERNAME:** Your email id
  - **MAIL PASSWORD :** Your email password
  - **MAIL ENCRYPTION:** ssl/tls
  - **MAIL FROM ADDRESS:** Your mail address
  - **MAIL FROM NAME:** Your shop name

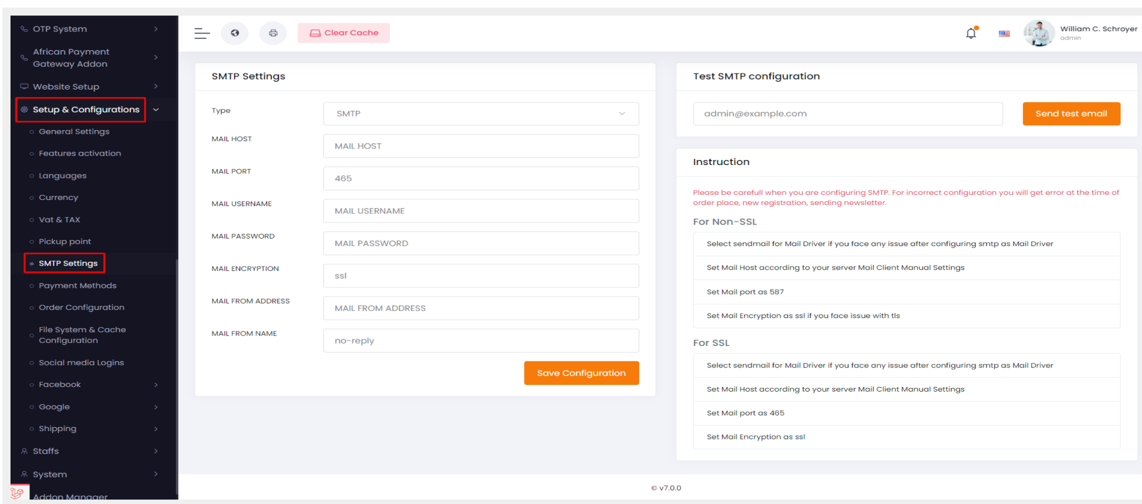

Figure: (28a) SMTP Setting

29. How to configure Facebook login API?

Answer:

To configure facebook login api follow the steps below:

- Log into https://developers.facebook.com using facebook email and password.
- Click on My App and then click the Add New App.
- Give the name of the app and then click on Create App ID. It will automatically redirect to the App dashboard.
- Then go to Settings -> Basic.

- Set the App Domains and click on Save Changes.
- Get the App ID and App Secret.
- Now click on Products and select Facebook login.
- It will redirect you to Quick Settings.
- Select Web and give your site url and click Save.
- Go to Facebook login -> Settings.
- Set the Valid OAuth Redirect URIs (example:https://example.com/social-login/facebook/callback) and click on Save.
- Now go to Active Ecommerce admin Dashboard -> Setup And Configuration -> Social media login and set the App ID and App Secret in Facebook Login Credential.
- Click on Save.

30. How to configure Facebook pixel?

Answer:

Follow the below steps:

- Login to your admin panel.
- Then go to the left navigation bar and click **Setup And Configuration> Google > Analytics Tool** .
- Turn **on** the switch of facebook pixel
- Then fill the field with Pixel ID.

For getting your pixel id please follow the steps.

- Log in to Facebook and go to your Ads Manager account.
- Open the Navigation Bar and select Events Manager.
- Here you'll find your pixel id.

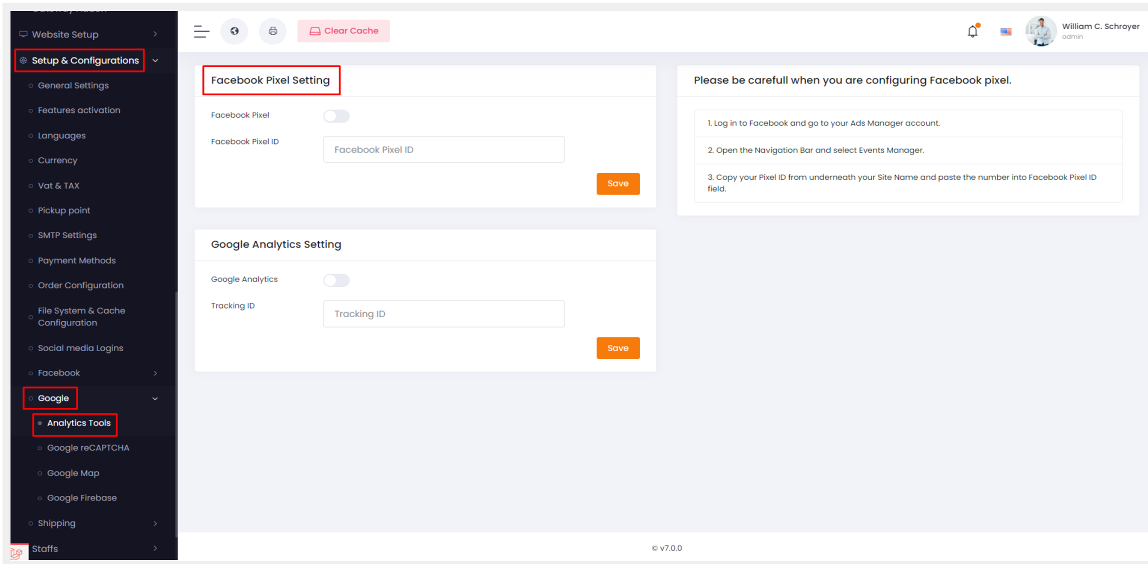

Figure: (30a) Facebook pixel configure

31. How to configure google login API?

Answer:

To configure google login api follow the steps below.

- Go to https://developers.google.com/identity/sign-in/web/sign-in.
- Click on Configure A Project.
- Give your project name and click next.
- Give your product name and click next.
- Configure 0auth client by selecting the web server and give your Authorized redirect URIs (example:https://example.com/social-login/google/callback) and click on Create.
- Then you will get the Client ID and Client Secret.
- Now go to Active Super Shop admin Dashboard -> Setup And Configuration > Social media login and set the Client ID and Client Secret in Google Login Credential.
- Click on Save.

32. How to configure Twitter API?

Answer:

To configure twitter login api follow the steps below.

- Go to https://developer.twitter.com/en/apps.
- Click on Create An App.
- Fill in your application details.
- After creating the app follow their steps to get the consumer key & consumer secret key.
- Now go to Active Super Shop admin Dashboard -> Setup And Configuration-> Social media login and set the consumer key as Client ID and consumer secret key as Client Secret in Twitter Login Credential.
- Click on Save.

33. How to configure Apple login API?

Answer:

To configure Apple login, follow the below steps

- From dashboard go to this link https://developer.apple.com/account/resources/identifiers/list/bundleId to create identifier
- From the left nav choose Identifiers and App IDs.
- Click on the plus(+) icon to create identifier

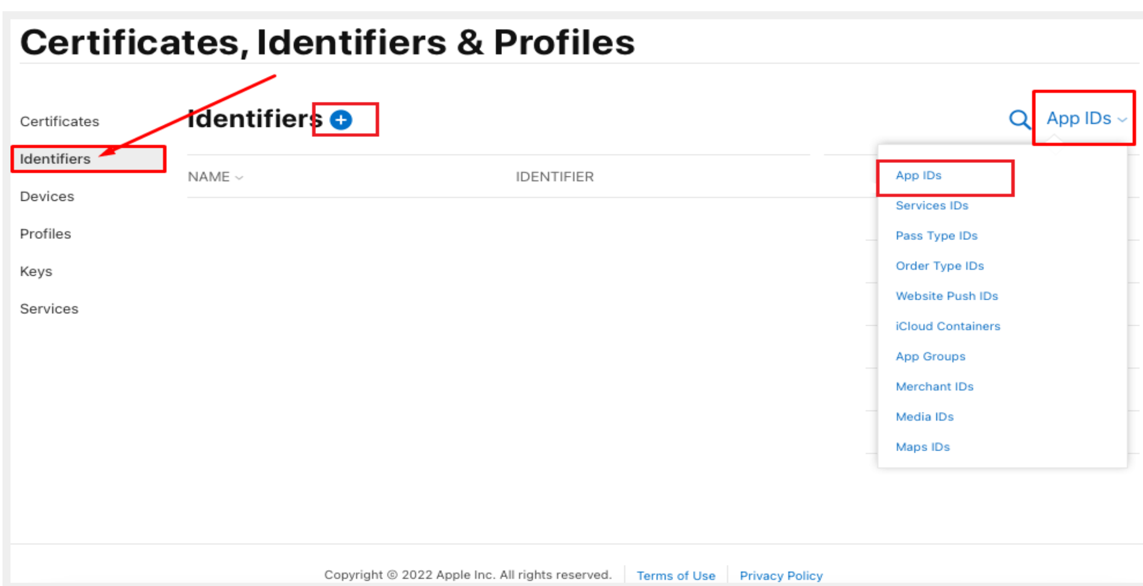

Figure: (33a) Configure Apple login API step 1

- Set the Description and Bundle ID, and select the Sign In with Apple capability
    - Usually the default setting of "Enable as a primary App ID" should suffice here. If you ship multiple apps that should all share the same Apple ID credentials for your users, please consult the Apple documentation on how to best set these up.

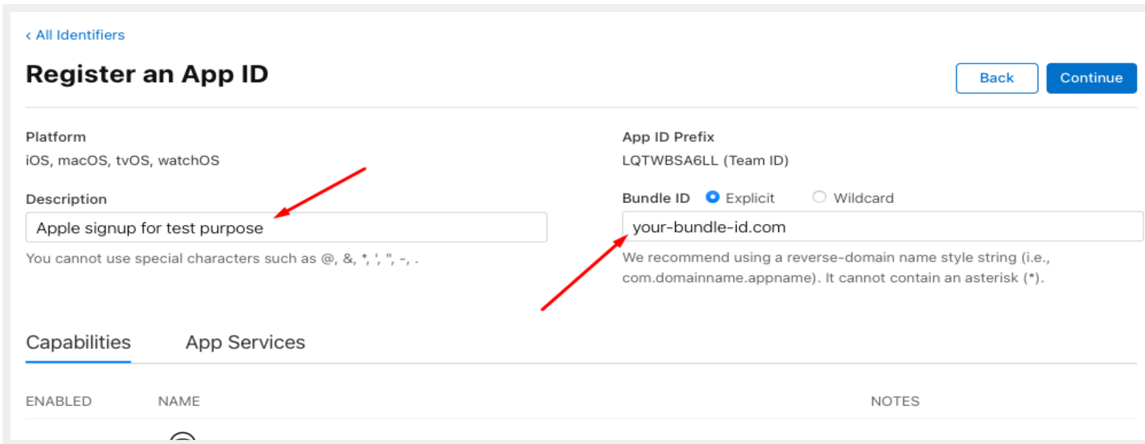

Figure: (33b) Configure Apple login API step 2

- Choose **Sign in with Apple**
- Click **Continue**, and then click **Register** to finish the creation of the App ID

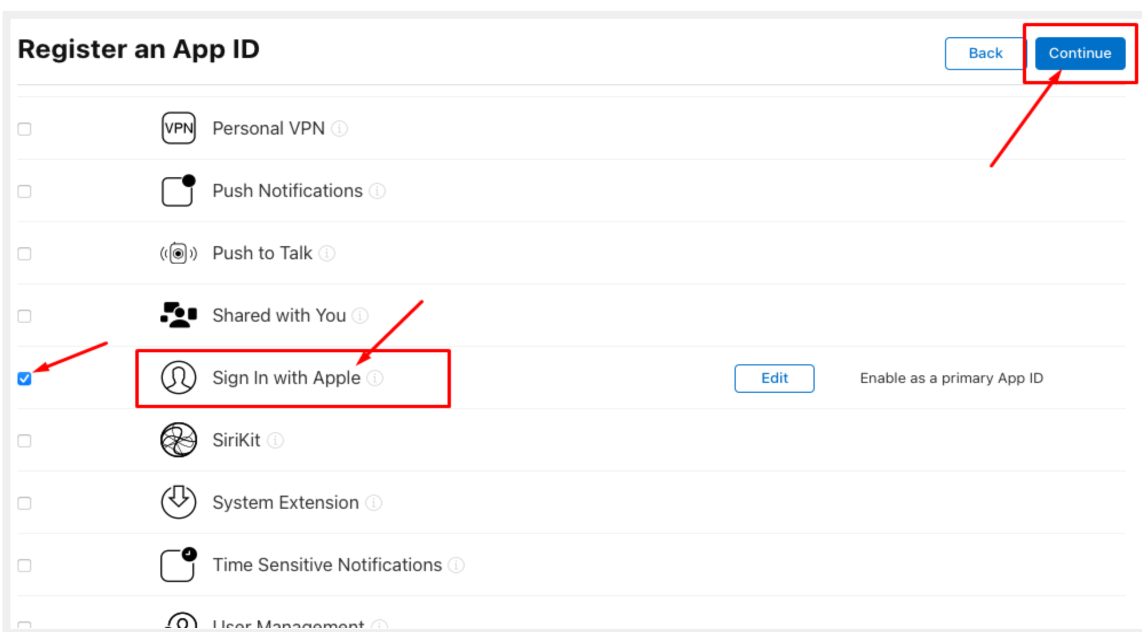

Figure: (33c) Configure Apple login API step 3

In case you already have an existing App ID that you want to use with Sign in with Apple:

- ❖ Open that App ID from the list
- ❖ Check the **Sign in with Apple** capability
- ❖ Click **Save**

- Go to your apple developer page then [Identifiers](#) and then Go to https://developer.apple.com/account/resources/identifiers/list/serviceId
- From the left nav choose Identifiers and Service IDs from the left dropdown.

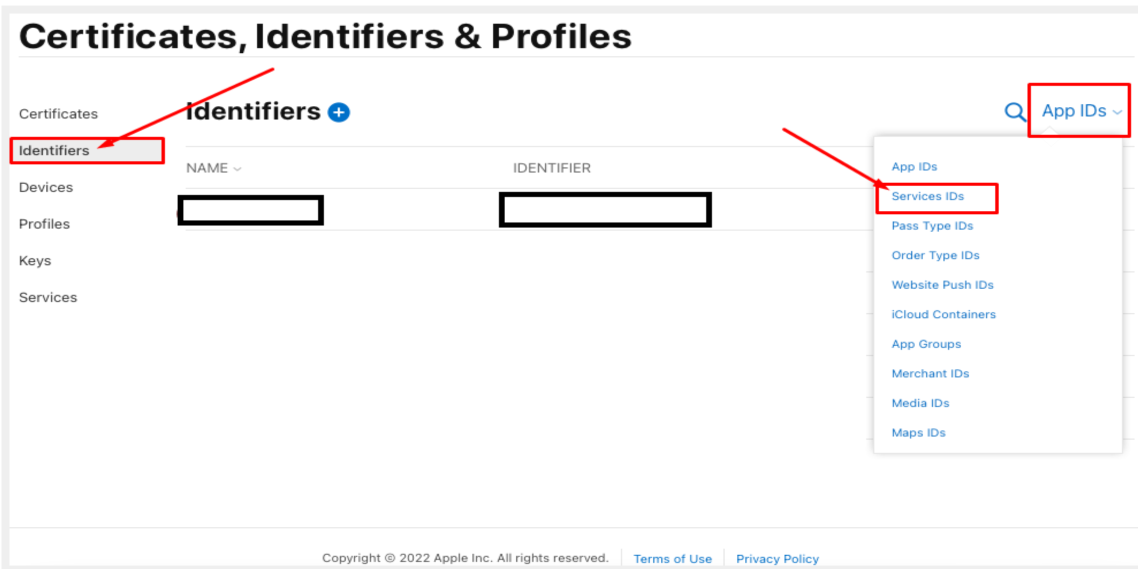

Figure: (33d) Configure Apple login API step 4

- After then click **Register an Services ID**

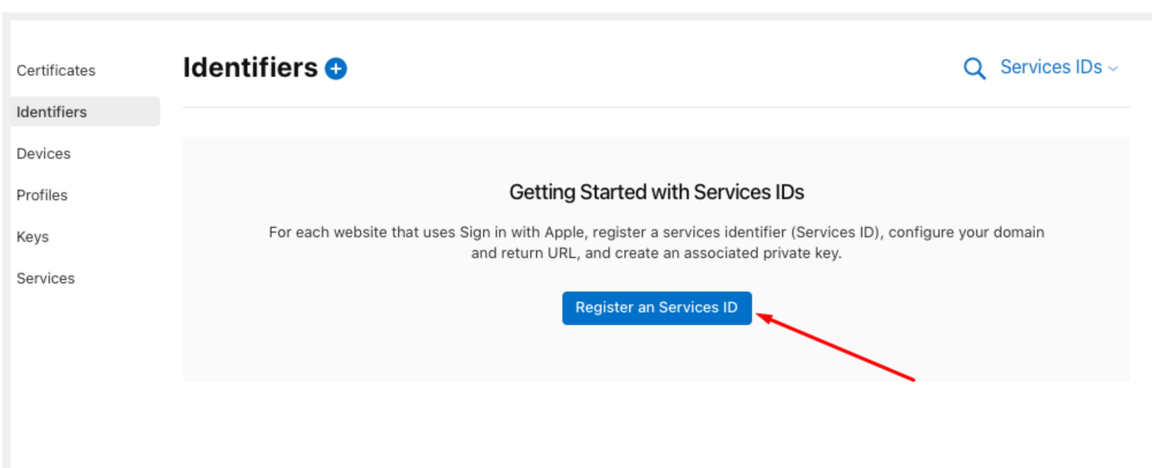

Figure: (33e) Configure Apple login API step 5

- Select **Services IDs**, click **Continue**

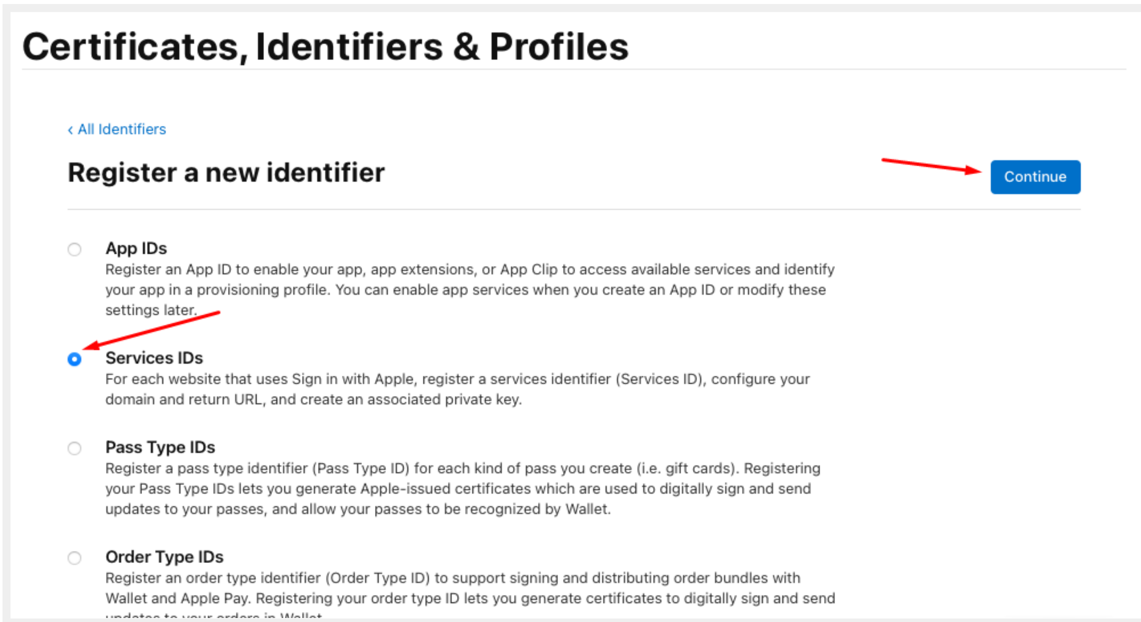

Figure: (33f) Configure Apple login API step 6

- Set your **Description** and **Identifier**. This **Identifier** will later be referred to as your clientID

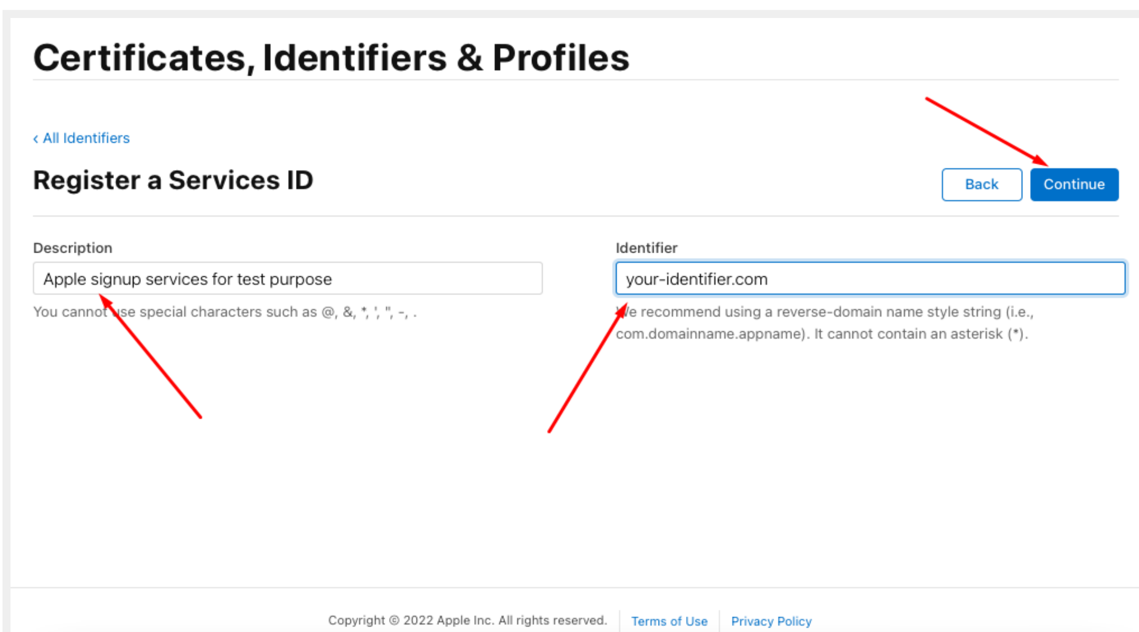

Figure: (33g) Configure Apple login API step 7

- Click **Continue** and then **Register**

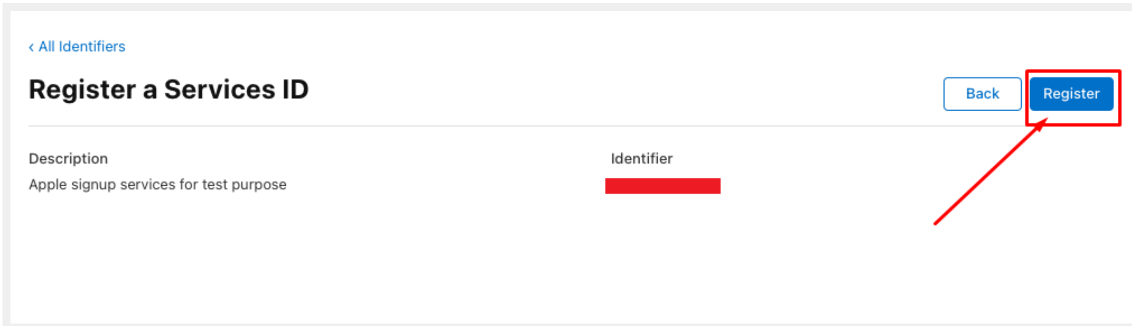

Figure: (33h) Configure Apple login API step 8

- Now you have to enable it to be used for Sign in with Apple. Select the service from the list of services, checked the **Sign in with Apple** option and then click **Configure**

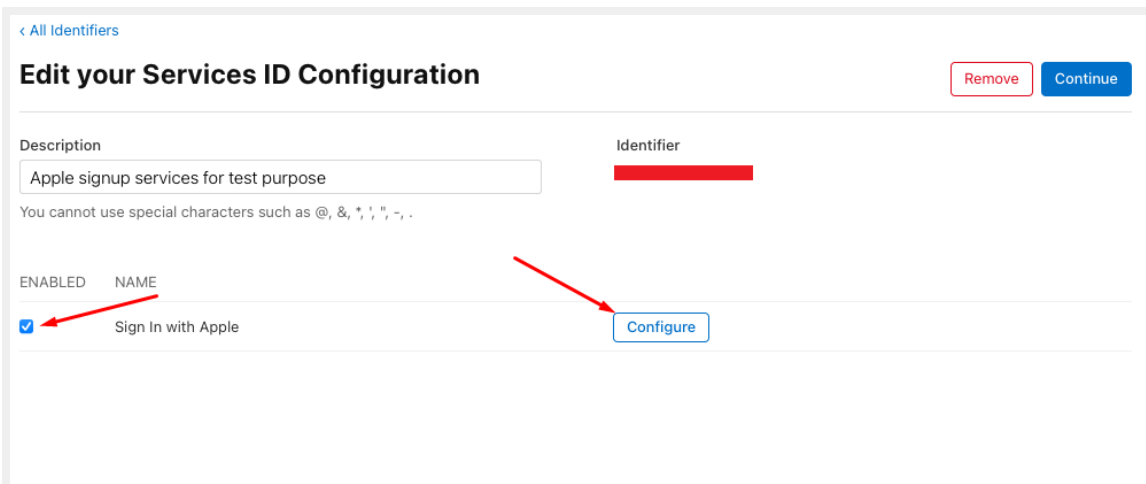

Figure: (33i) Configure Apple login API step 9

- Choose your APP ID
- Set the domains e.g. domain.com and subdomains (if your system is hosting on a subdomain) e.g. subdomain.domain.com. You have to enter at least one domain here, even if you don't intend to use Sign in with Apple on any website.
- In the Return URLs box set the return URL. e.g. https://domain.com/apple-callback

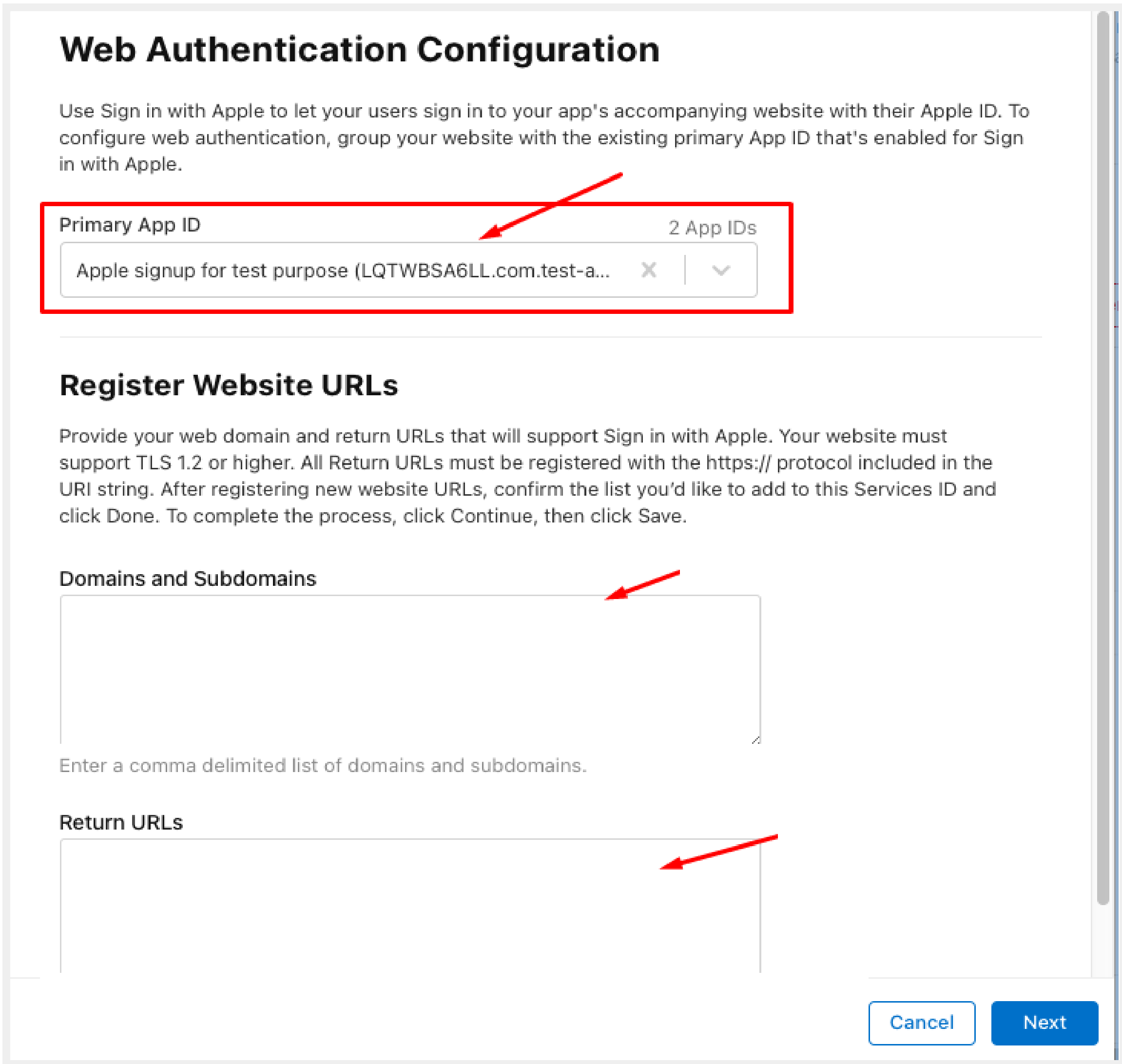

Figure: (33j) Configure Apple login API step 10

- Then click **Next** and after then click the **Done** button to close the settings dialog. Then again click the **Continue** button and then click the **Save** button to update the service

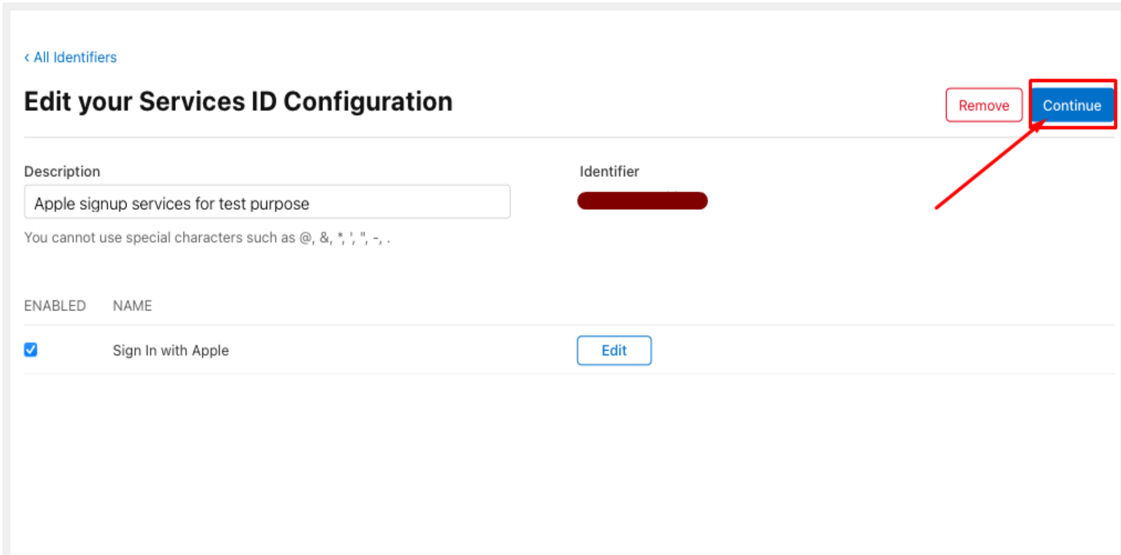

Figure: (33k) Configure Apple login API step 11

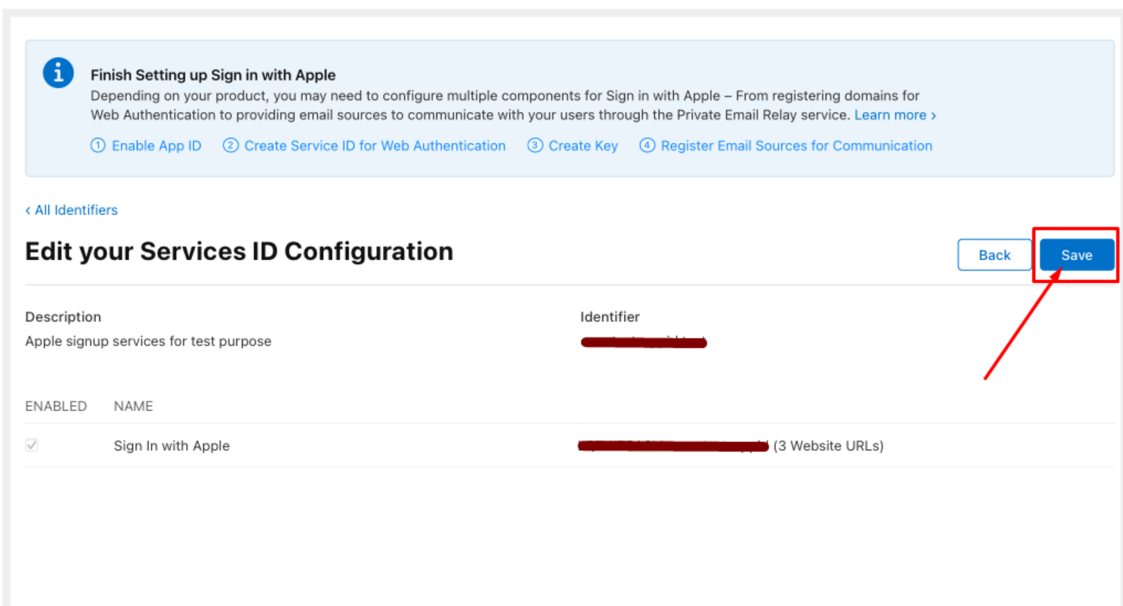

Figure: (33l) Configure Apple login API step 12

- In order to communicate with Apple's servers to verify the incoming authorization codes from your app clients, you need to create a key at https://developer.apple.com/account/resources/authkeys/list

- Click the **Create a key** button, Set the **Key Name** (E.g. Sign in with Apple key), check the box next to **Sign in with Apple**, and then click the **Configure** on the same row

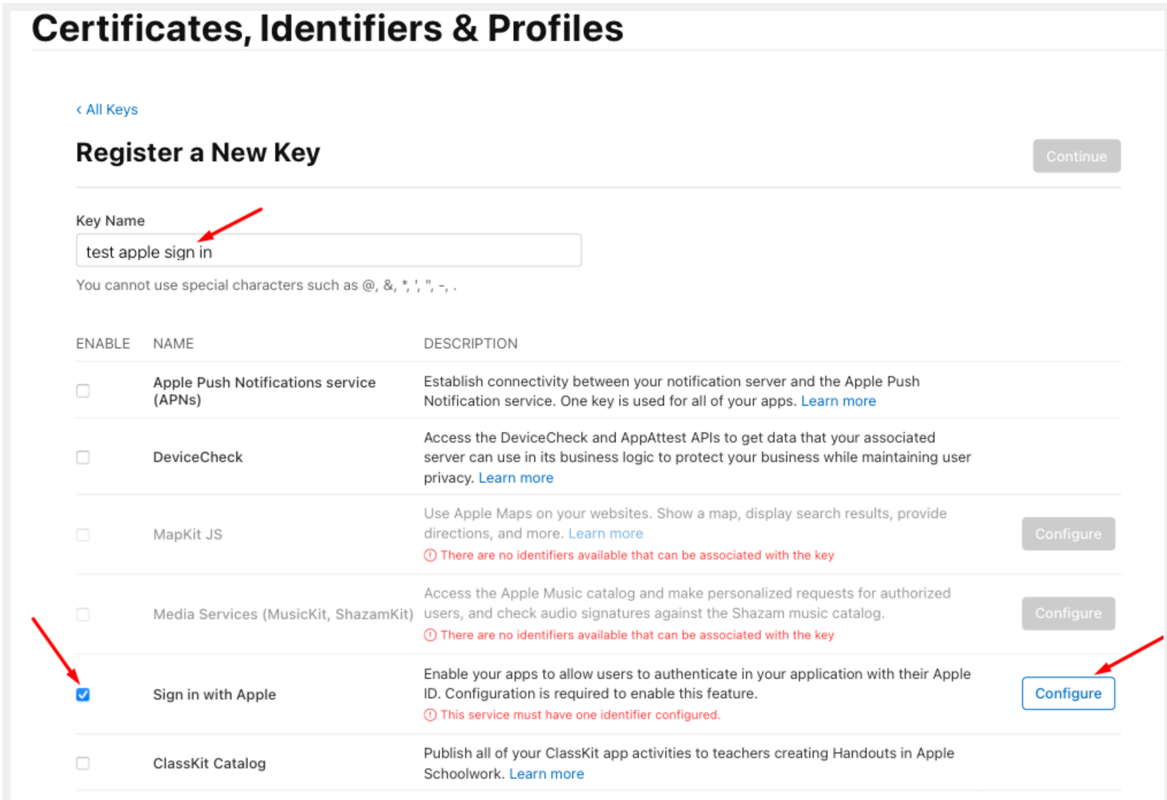

Figure: (33m) Configure Apple login API step 13

- Under **Primary App ID** choose the **App ID** which one you want to use

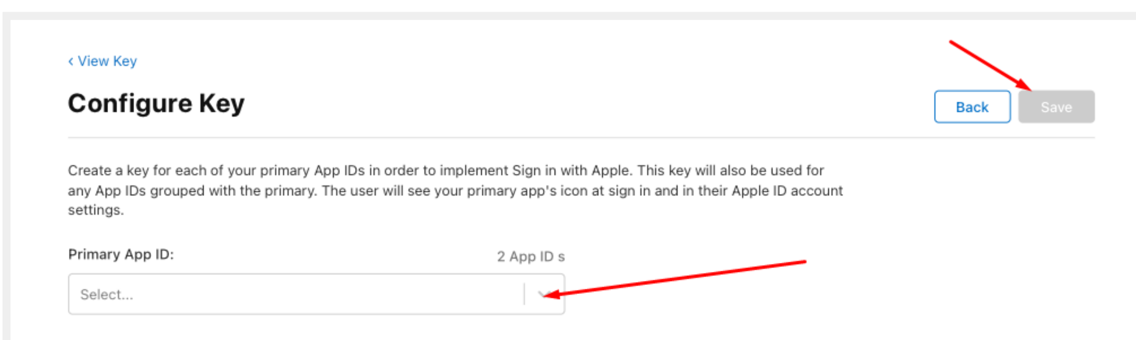

Figure: (33n) Configure Apple login API step 14

- Click the **Save** button to leave the detail view. After then click **Continue** and then click **Register** button

- Now you'll see a **one-time-only** screen where you **must download** the key by clicking the **Download** button. Also store the **Key ID** which will be used later when configuring the server
- To create secret key follow this link https://developer.apple.com/documentation/sign_in_with_apple/generate_and_validate_tokens

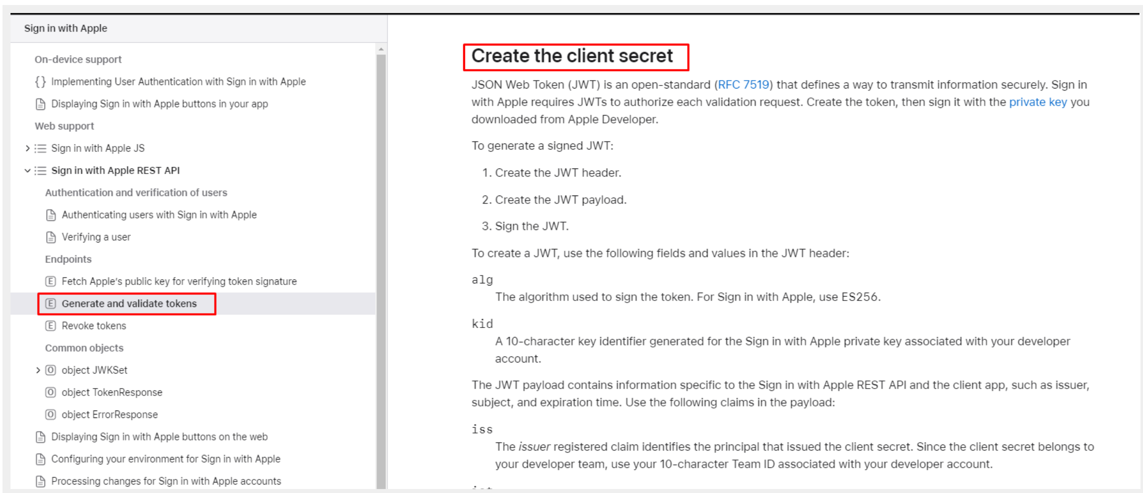

Figure: (33o) Configure Apple login API step 15

- To create a secret key you also need some keys. From the Identifier dashboard you can find **team_id, client_id**

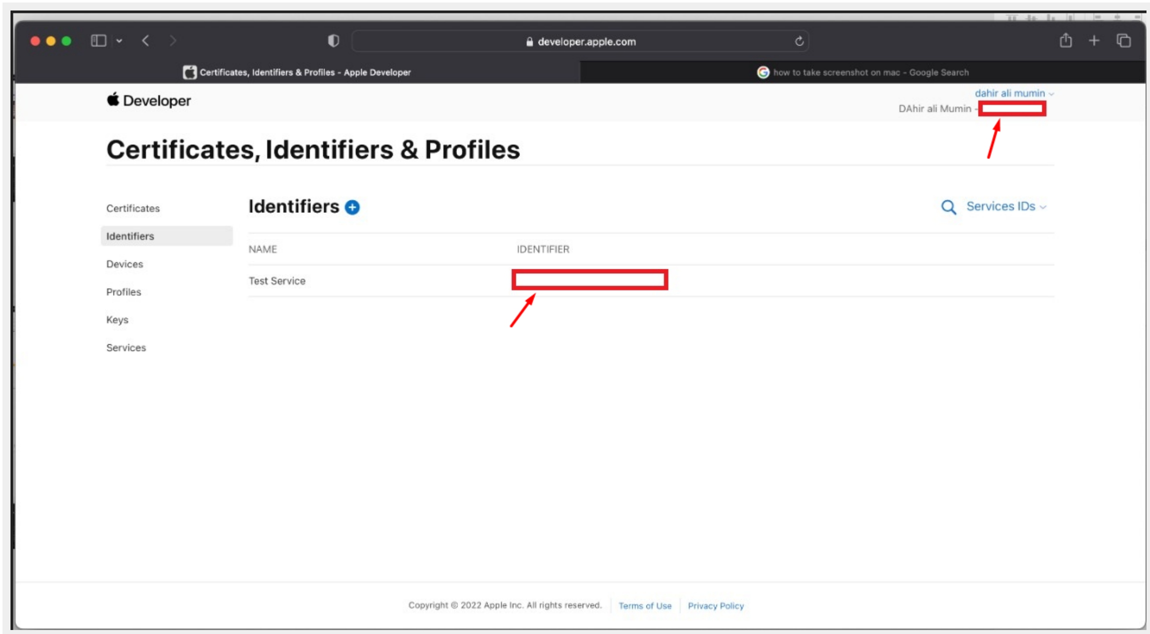

Figure: (33p) Configure Apple login API step 16

key_id: This is the identifier of the private key created in **step v** above.

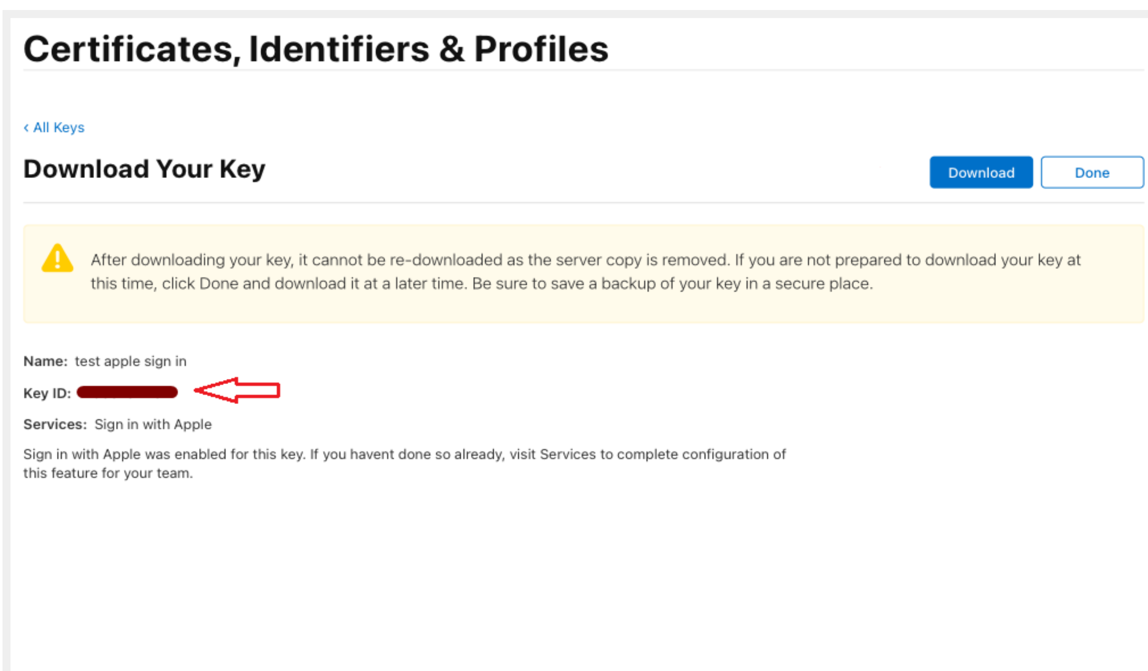

Figure: (33q) Configure Apple login API step 17

****N.B. For better instruction check this URL**
https://developer.okta.com/blog/2019/06/04/what-the-heck-is-sign-in-with-apple

34. How to configure Facebook Chat ?

Answer:

Login admin panel and go **Setup And Configuration > Facebook chat**

- **Enable** Facebook chat and insert page ID.
- Now reload the homepage.That's it.

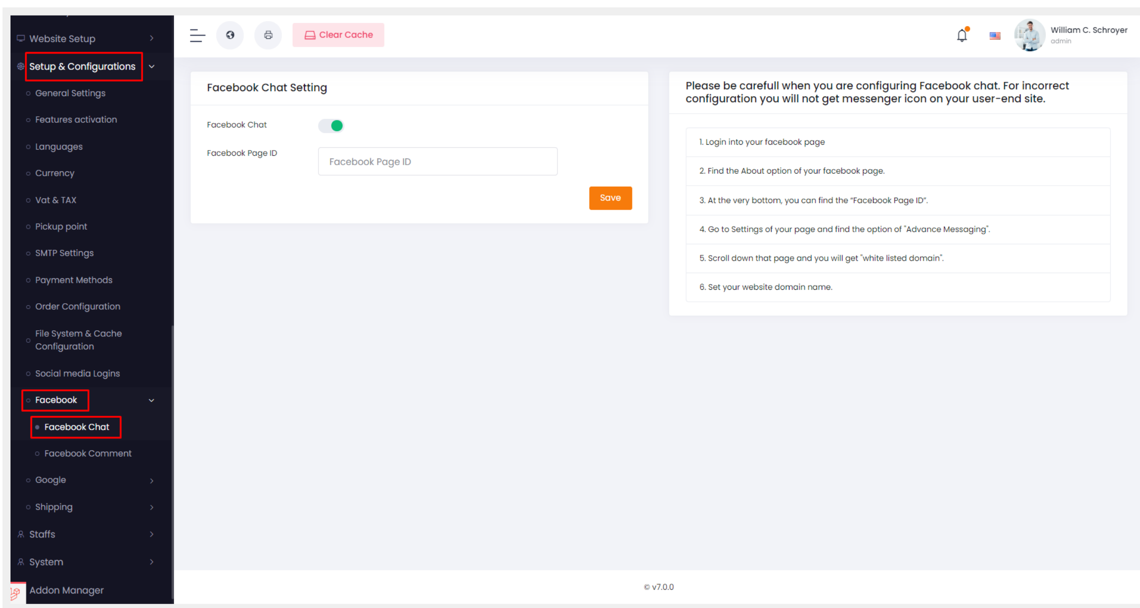

Figure: (34a) Facebook chat setting

35. How to Setup Currency?

Answer:

To set up currency follow the steps:

- Go to the left navigation bar of the **admin** panel
- Click **Setup & configuration** > **Currency**
- Select **system default currency** and **save**.
- Select **symbol format** & **no of decimals** and **save**.

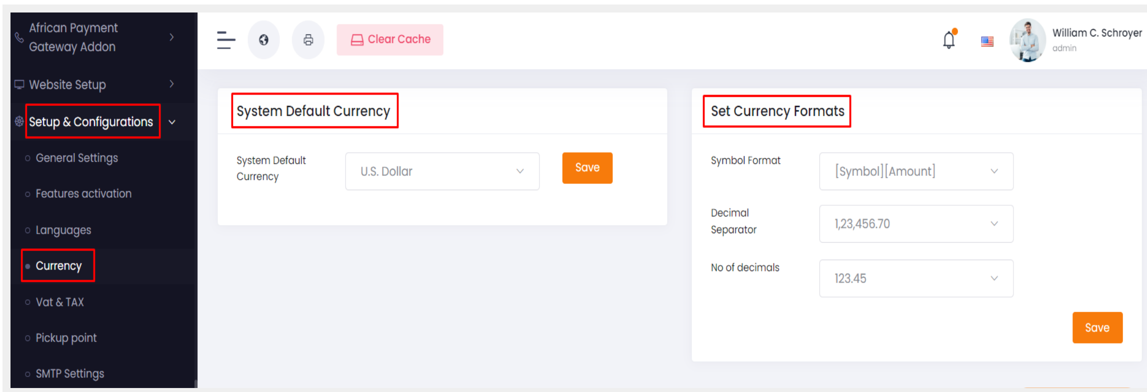

Figure: (35a) Currency Set up

36. How to add a new currency?

Answer:

Go to left navigation bar and click **Setup & configuration > Currency**

- Click **add new currency**
- Fill the form with **Name(eg US Dollar), Symbol(eg $), Code(eg USD), exchange rate(1USD = ? eg 100)**
- And then click **save.**
- You can also edit a currency and make a currency as default.

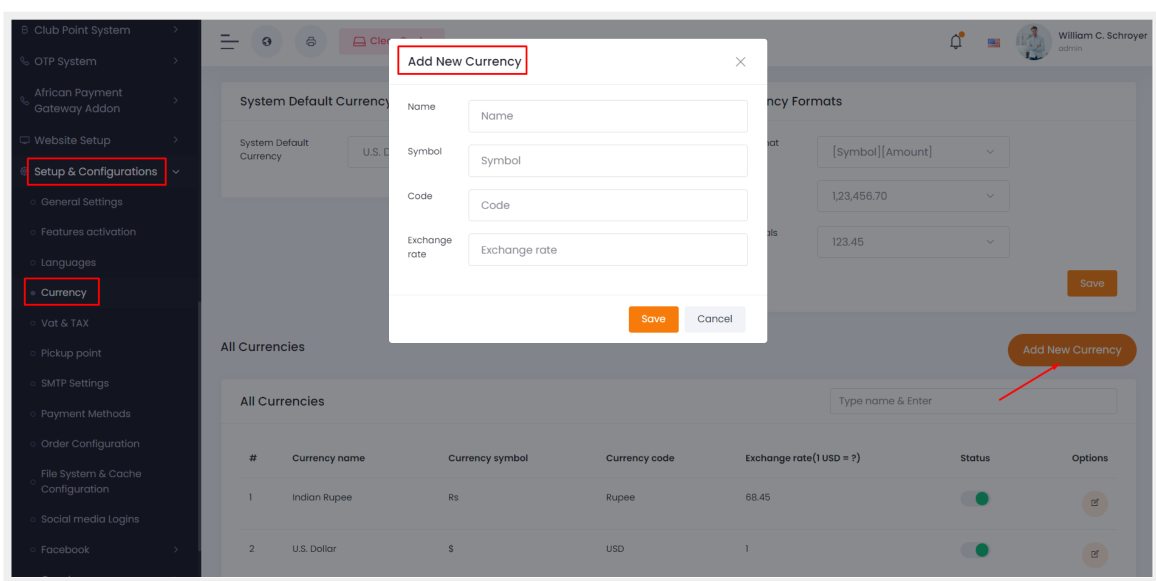

Figure: (36a) Add new currency

37. How to Setup language?

Answer:

To set language follow the steps:

- Go to **admin navigation** > **Setup And Configuration** > **languages.**
- Select **system default Language** and **save**.
- Click on the **add new language** button.
    - Insert **language name** & **code**(short form of language name) and Flutter App Lang Code.
    - Click **save**. The page will redirect to the listing page.
- You can also Import App Translations file, select file then click on **Import**.

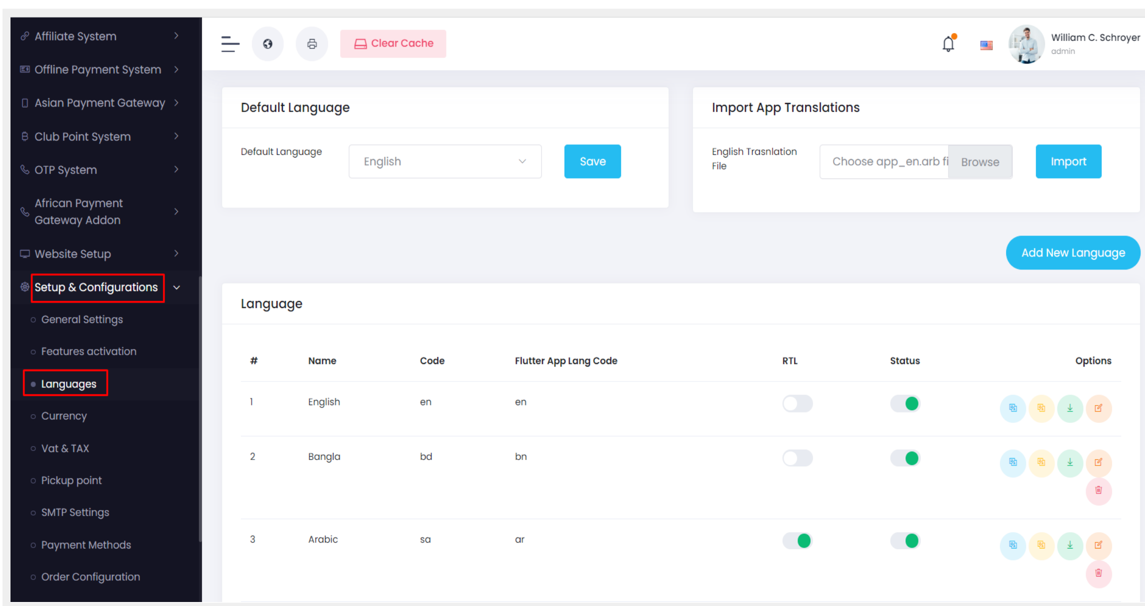

Figure: (37a) Language set up

38. How to manage general settings?

Answer:

To set the site's general information here are some fields. Insert this information.

- **Log in** as an Admin

- Go to **Setup And Configuration** > **General Settings**
- Insert **System Name**, **System Logo - White**(Will be used in admin panel side menu), **System Logo - Black**(Will be used in admin panel topbar in mobile + Admin login page), You can add **System Timezone**, also insert A**dmin login page background** image.
- And click the **update** button.

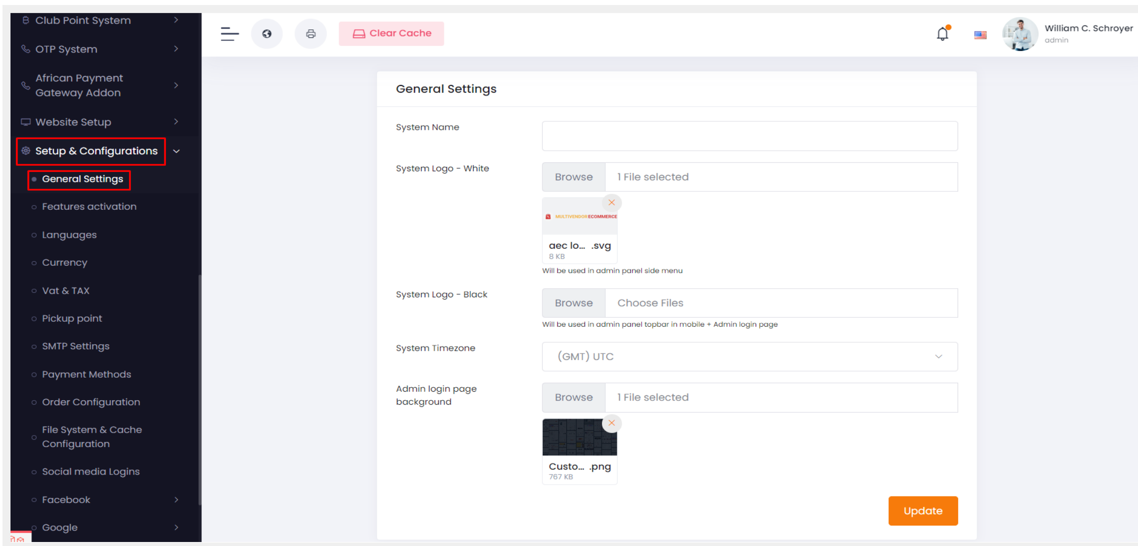

Figure: (38a) General setting manage

39. How to manage the Staff panel?

Answer:

Follow the below steps:

- Log in to the admin panel
- Go to **navigation > staffs**.
    - **All Staffs-** In this list staff's **name**, **email**, **phone** & **role** are available. Admin can edit this information and can change their role. Also can delete any staff from here. Roles need to be created from the staff **permissions** tab first.

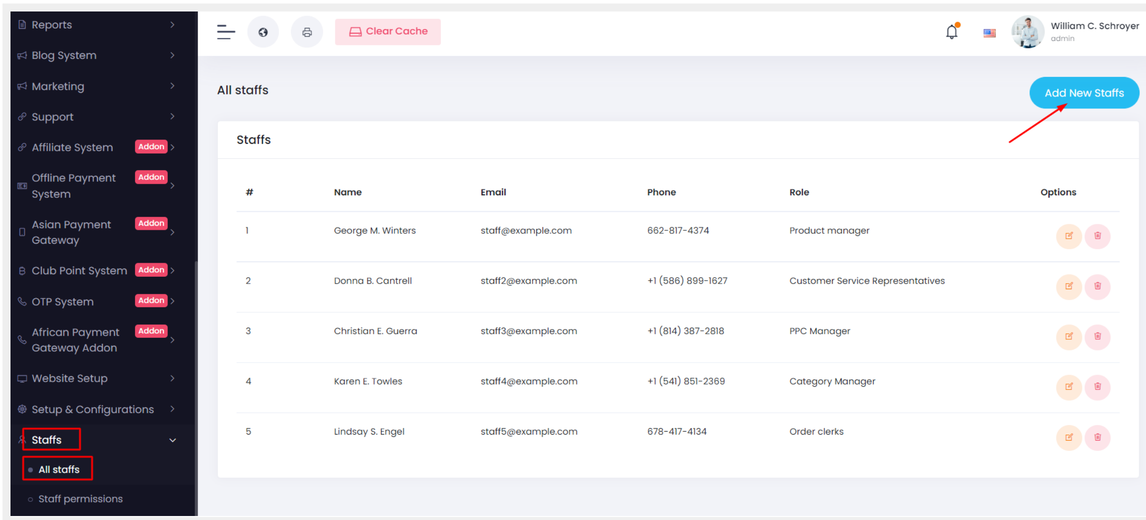

Figure: (39a) Add new staff

- **Staff Permissions** - First admin will create a role for the staff. According to the role, the admin will select the accessible section for the staff.

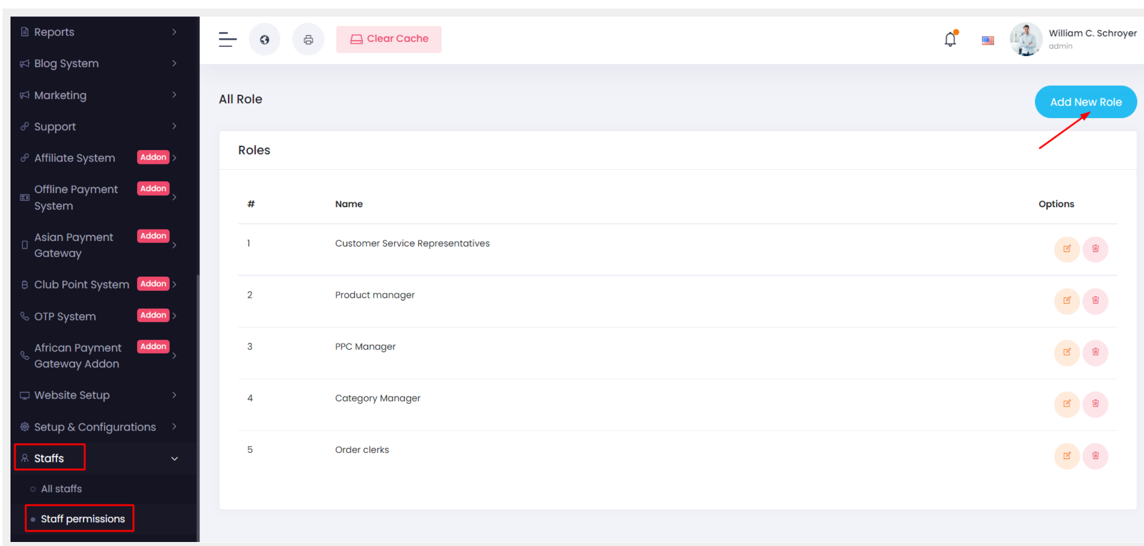

Figure: (39b) Add new role

40. How to manage shipping for products?

Answer:

On product upload form admin and seller both will get the options for Flat Rate cost and Free shipping option.

- From switch you can enable or disable
- Inserted amount will be added as shipping cost for the products on cart.

41. How to manage your wallet ?

Answer:

To manage the wallet:

- Log in to **Customer panel**
- From the customer panel left side Navigation, go to **My Wallet**.
- Here customers can find two options, one is **Recharge wallet** and another one is **Offline recharge wallet**.
- From the **Recharge Wallet** option, the customer will get the option to recharge money from PayPal, Stripe and other payment gateways (if the payment gateways have permission).
- From the **Offline recharge wallet** customer needs to insert **Amount**, **Transaction ID** and **photo**. (For this offline addon needed)
- After that, customers can purchase from their wallet balance.

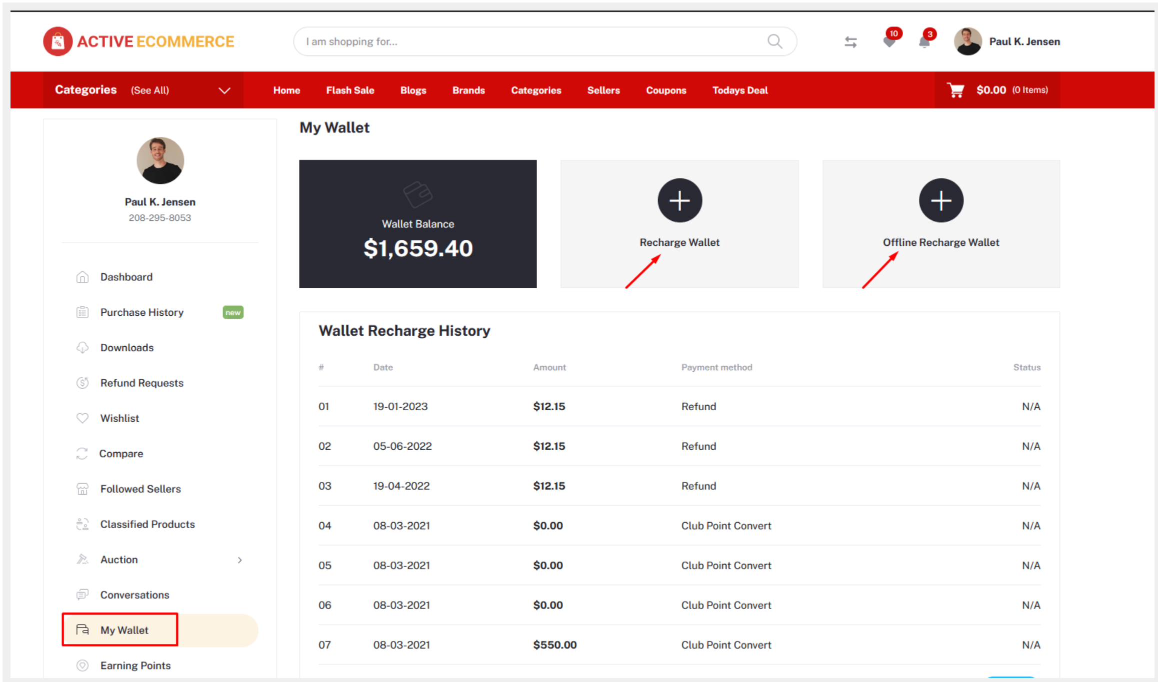

Figure: (41a) Manage Wallet

42. How to create a coupon?

Answer:

Login admin panel and go to **Marketing** > **Coupon**

- Click on **Add New Coupon**
- Select Coupon type - (a) Product base and (b) Cart base
  - **Product Base:**
    - Type the coupon code
    - Insert product
    - Fill in the **Start date** and **End date**
    - Enter the **Discount** and Select **Discount Type**
    - Click on **Save**.
  - **Cart Base:**
    - Type the coupon code

- Enter the minimum shopping price in the **Minimum Shopping** field
- Enter the **Discount** and Select **Discount Type**
- Enter the **Maximum Discount Amount**
- Click on **Save**.

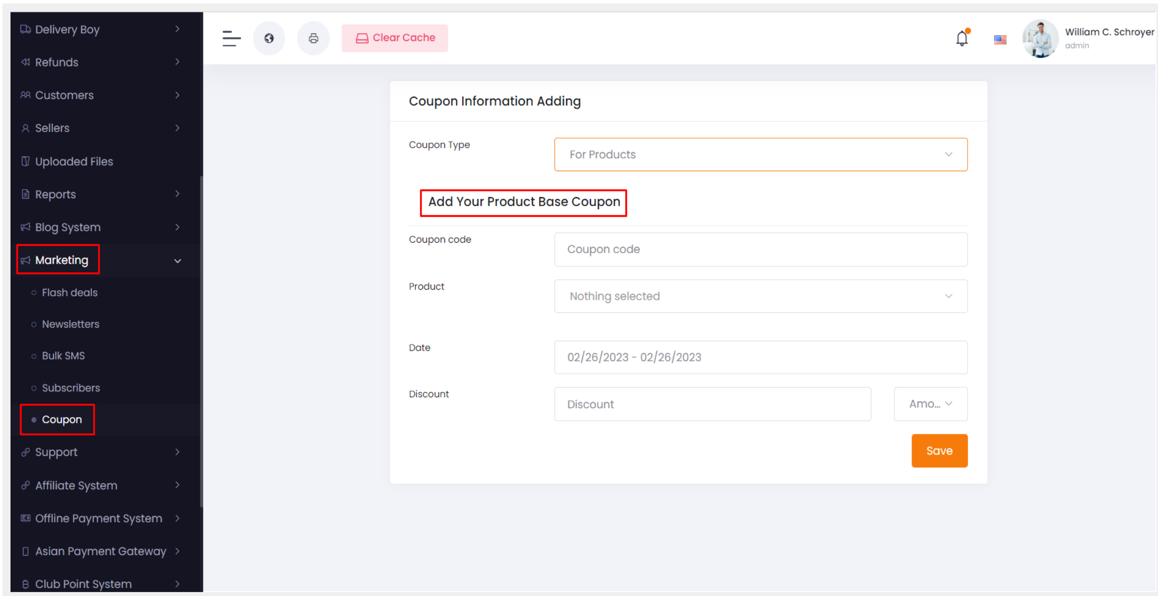

Figure: (42a) Product Base Coupon

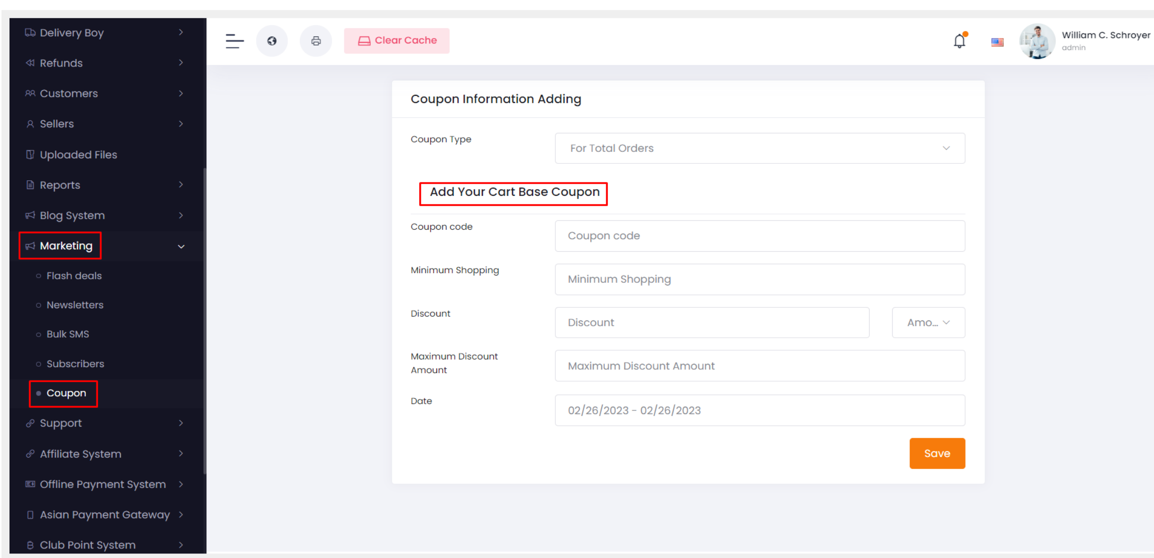

Figure: (42b) Cart Base Coupon

43. How to use a coupon?

Answer:

Before selecting the “SELECT PAYMENT OPTION”, there is an opportunity to apply COUPON to get a discount.

- Before Select Payment Option, Insert **Coupon Code**
- After applying the right **Coupon Code** and click **Apply.**

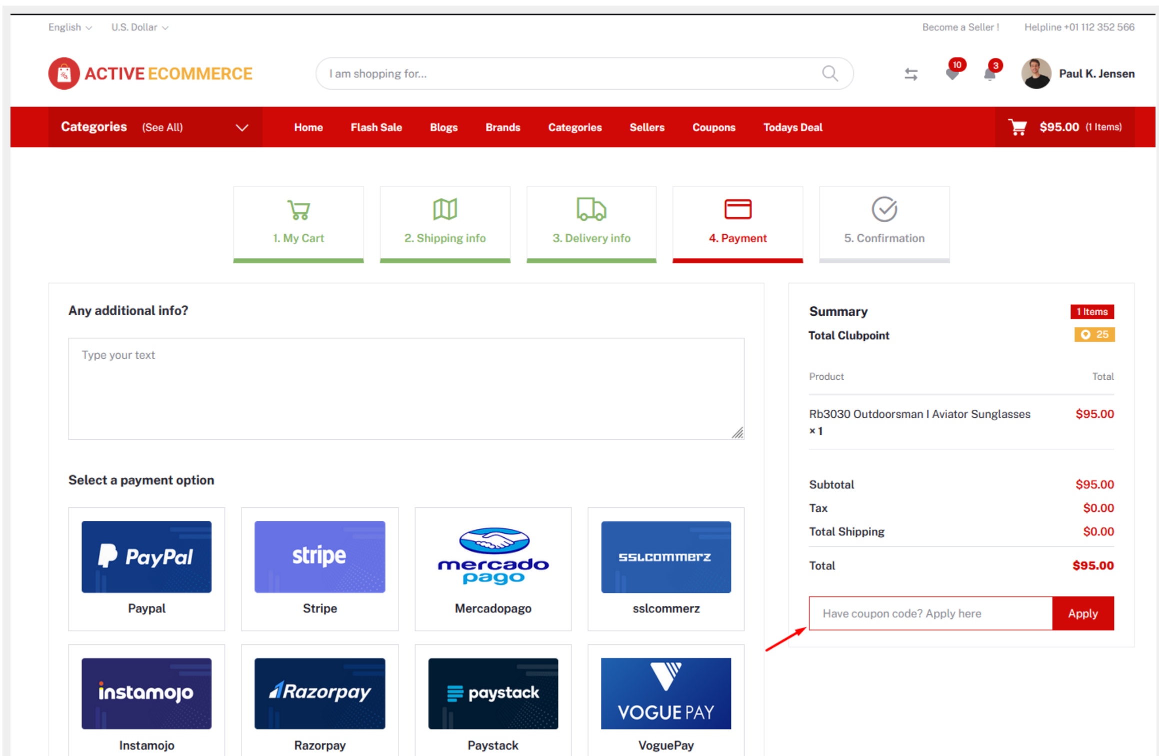

Figure: (43a) Insert Coupon Code

44. How can a customer check coupon for any store?

Answer:

Follow the procedure:

- From homepage go to top seller section and click on visit store
- At top you can see coupons click on Coupons
- You can find all the coupons at this store.

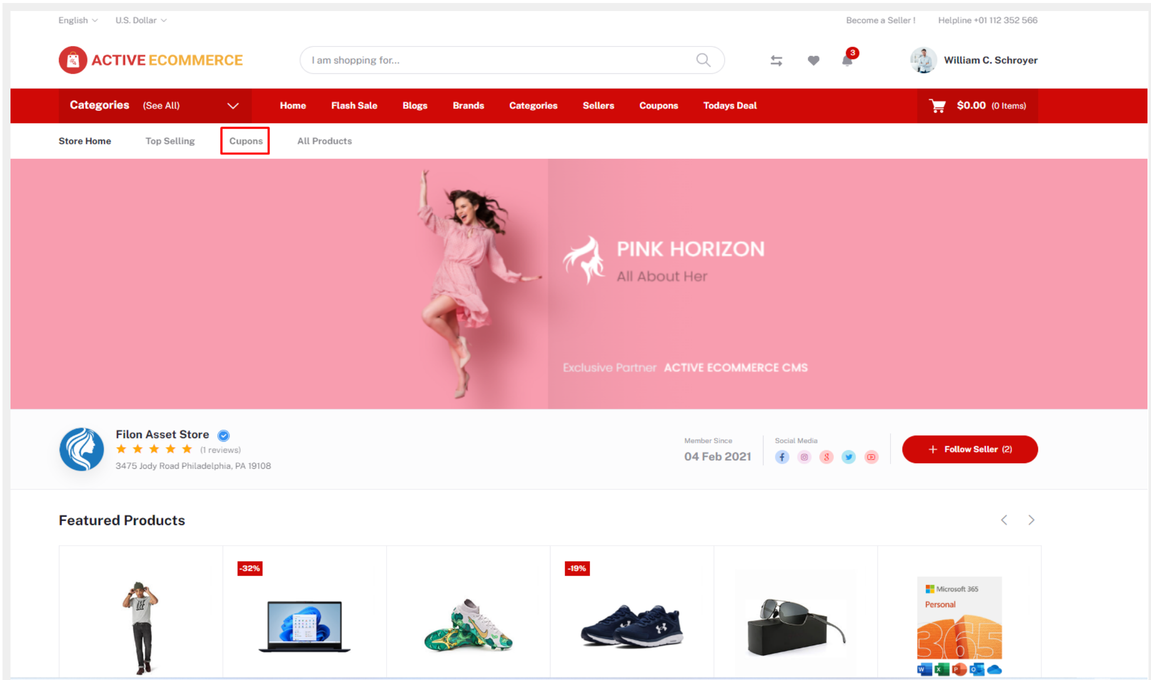

Figure: (44a) homepage Coupon of any seller

45. How to request money withdrawal as a seller?

Answer:

Registered sellers will get an option for making withdrawal money requests. If he/she has money in his/her earnings balance, then he/she will be able to send a withdrawal request.

- Log in as a seller .
- Go to the left navigation bar and click **Money Withdraw.**
- Click **Send withdraw request.**

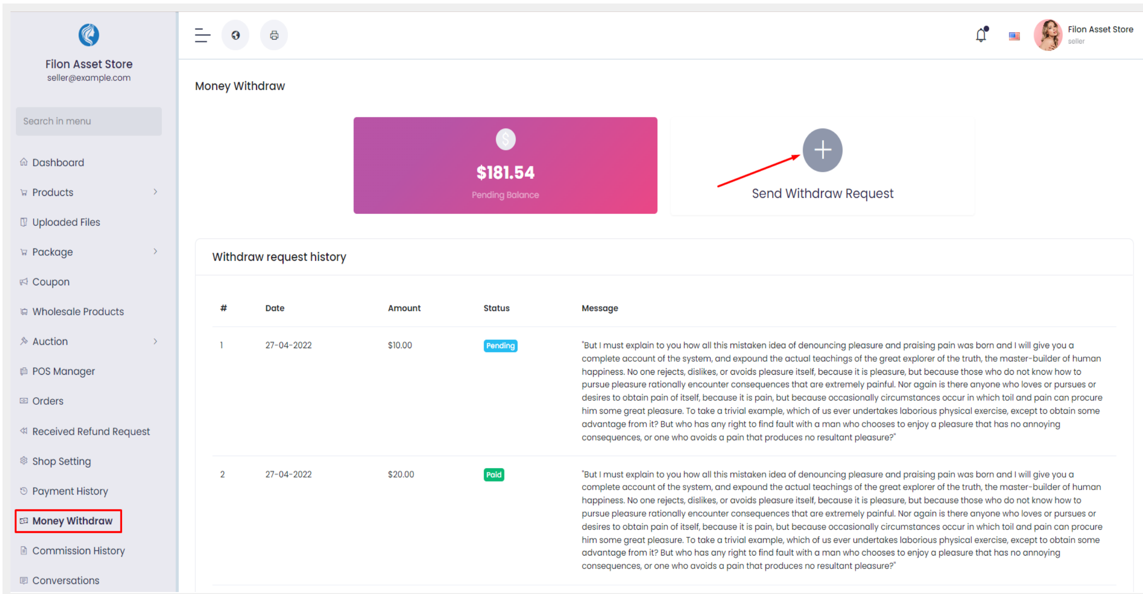

Figure: (45a) Money Withdraw request as a seller

46. How to pay payment for seller withdrawal requests as an admin?

Answer:

Go to left navigation bar and click **Sellers > Payout Requests**

- From the withdrawal list click **on the Cash symbol**.
- In the modal you can change the withdrawal amount and then select a payment method.
- And finally Click on the **pay** button to make payment.
- For cash payment will be done immediately and you'll have to make payment to the seller manually.

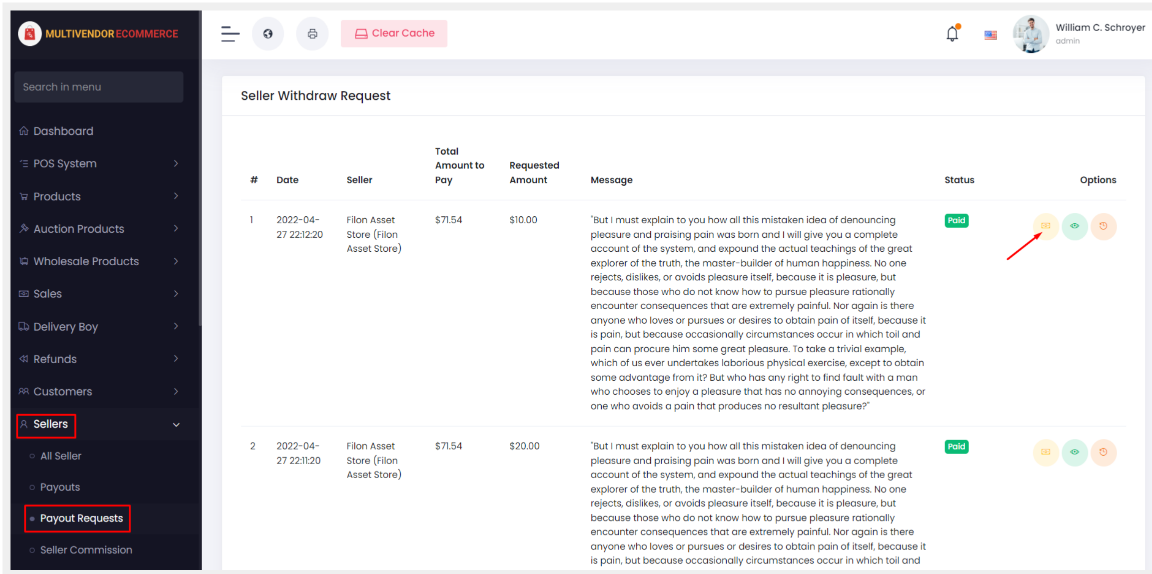

Figure: (46a) Make payment for Seller Withdraw Request

47. How to enable maintenance mode?

Answer:

From **Admin** panel go to left navigation bar and click **Setup & Configuration > Features Activation**

- Then turn on the switch for maintenance mode.
- And the frontend user will get an under construction page.

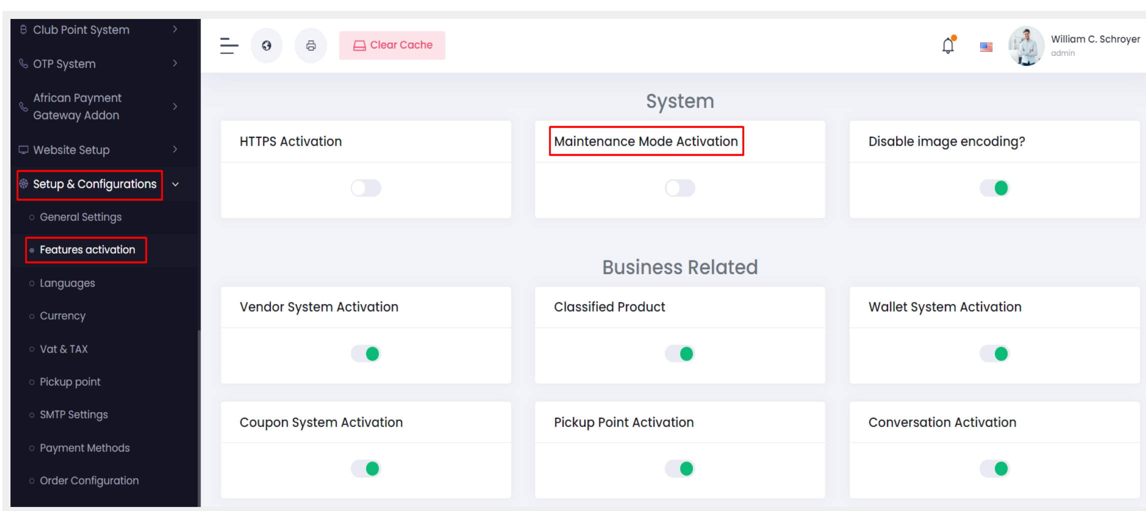

Figure: (47a) Enable Maintenance mode

48. How to create a pickup point?

Answer:

You need to enable pickup point to use this feature from **Setup & Configuration > Features Activation - enable pickup point activation**

- Then go to left navigation bar and click **Setup & Configuration > Pickup point**
- Click **add new pickup point**
- Then fill the form with **Name, Location, Phone, Status, Manager** and hit the save button.
- Now customers can select a pickup point from the enabled pickup point when he/she will purchase products.
- And the pickup point manager will get the order in his/her dashboard.

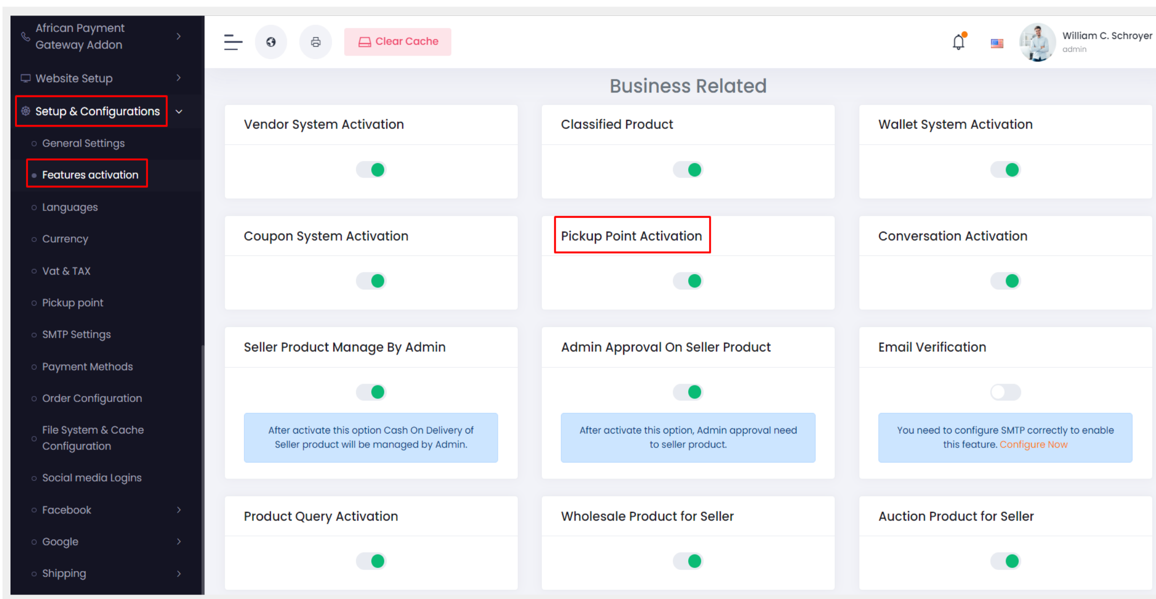

Figure: (48a) Enable Pick up point switch

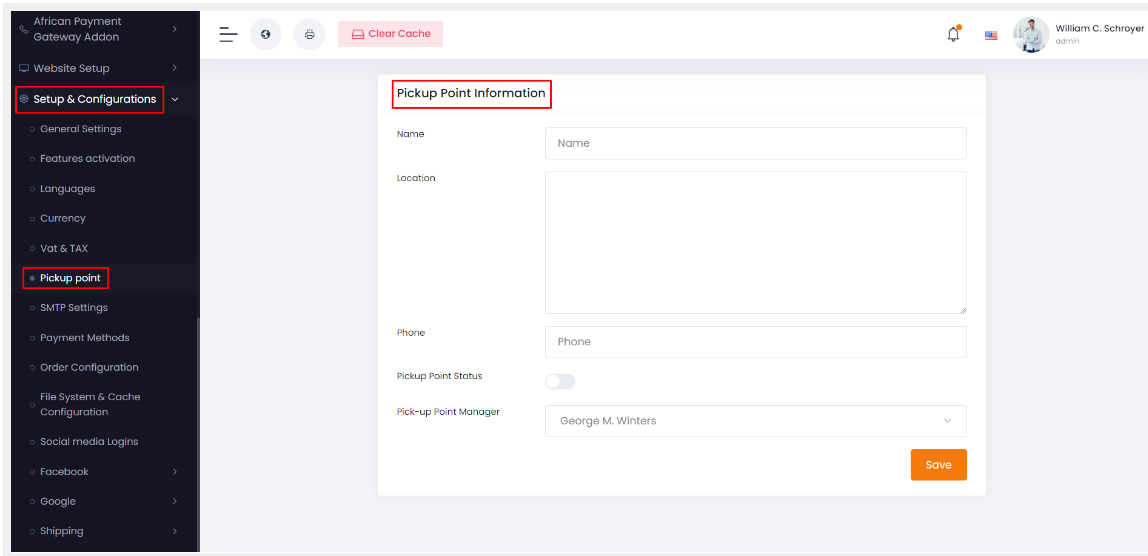

Figure: (48b) Adding new pick up point

49. How does customer chat with a seller work?

Answer:

Customers can ask any question about a product to the seller of that product.

- If the seller of that product is admin, then the admin will get the message against that product.
- Customer must need to login to make any question about any product
- Then the seller/admin can answer that question from his/her panel.
- Customer will see the answer in his panel **left navigation > Conversations**
- Customers will see all questions, conversations with the admin/seller will be seen on that page.
- Sellers will get all messages in his panel **left navigation > Conversations**
- Admin will get all messages in his panel **left navigation > Conversations**

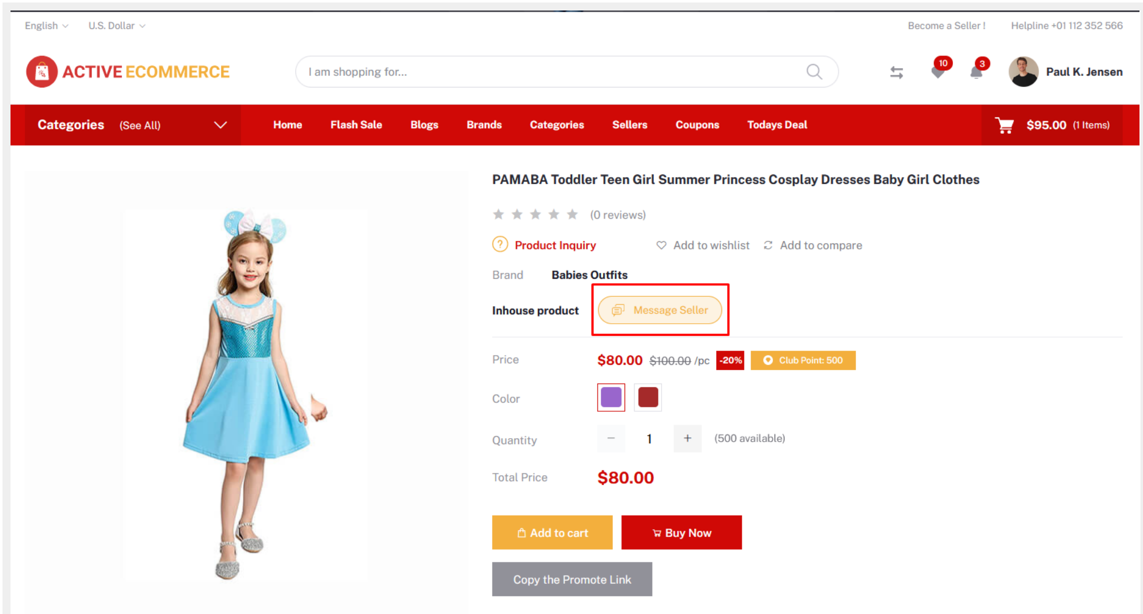

Figure: (49a) Message to the seller for any product information

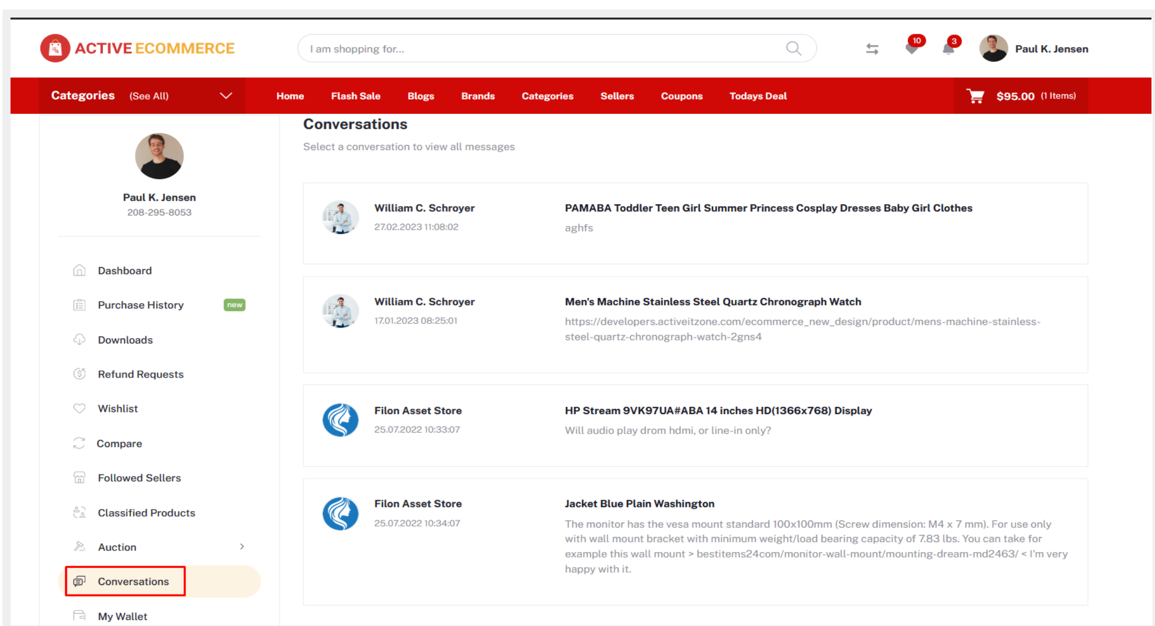

Figure: (49b) Customer can see the reply of his question

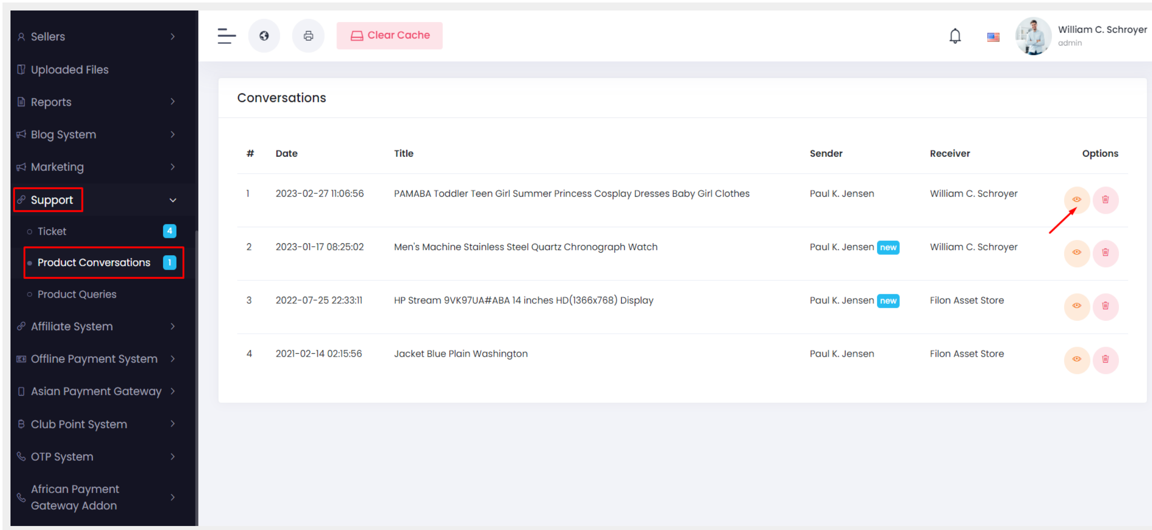

Figure: (49c) Admin see the conversation

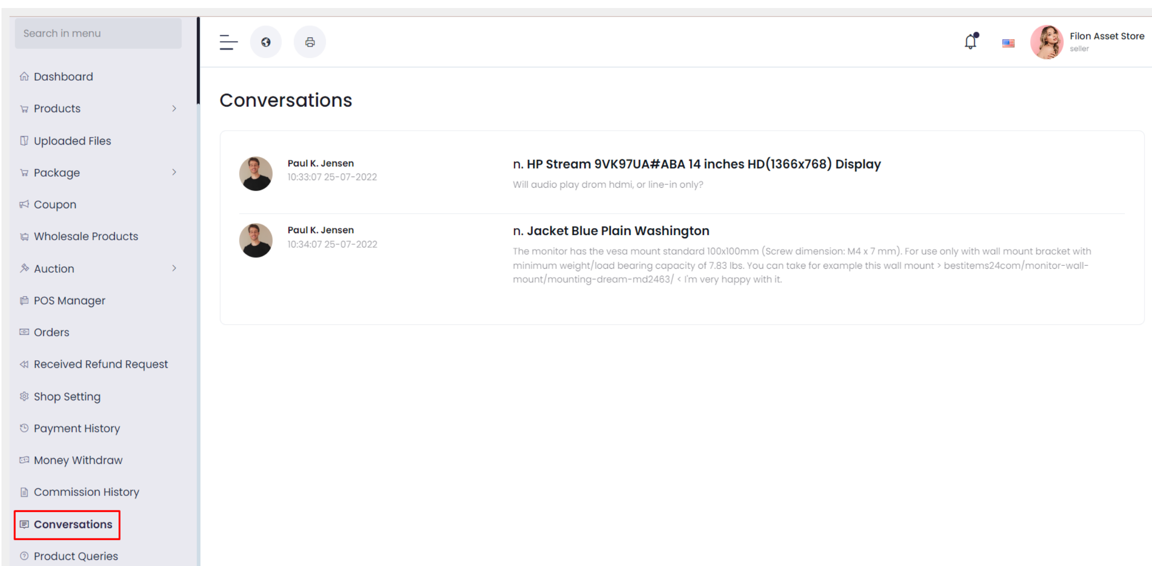

Figure: (49d) Seller can check conversation

50. How to add Attribute for the system?

Answer:

Follow the instruction:

- Firstly, **log in** to the Admin Panel and go to the **Products**-> **Attribute** from the left sidebar.
- Then **add a new attribute** and click on **Save**.

- You can also **edit** from here and **add values** of attributes.

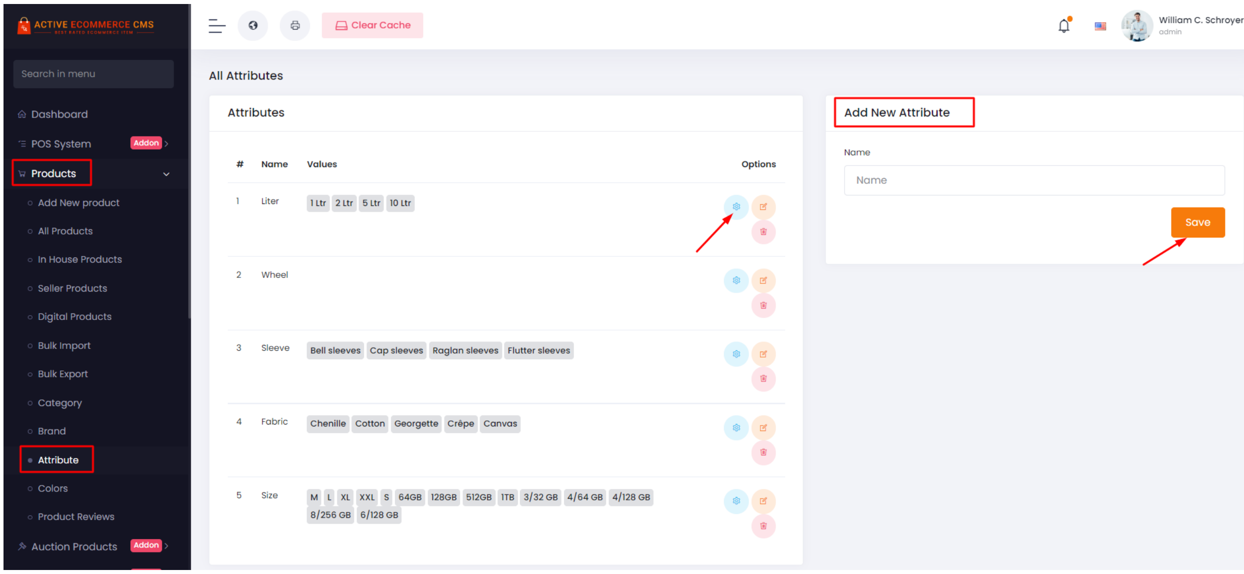

Figure: (50a) Add attribute

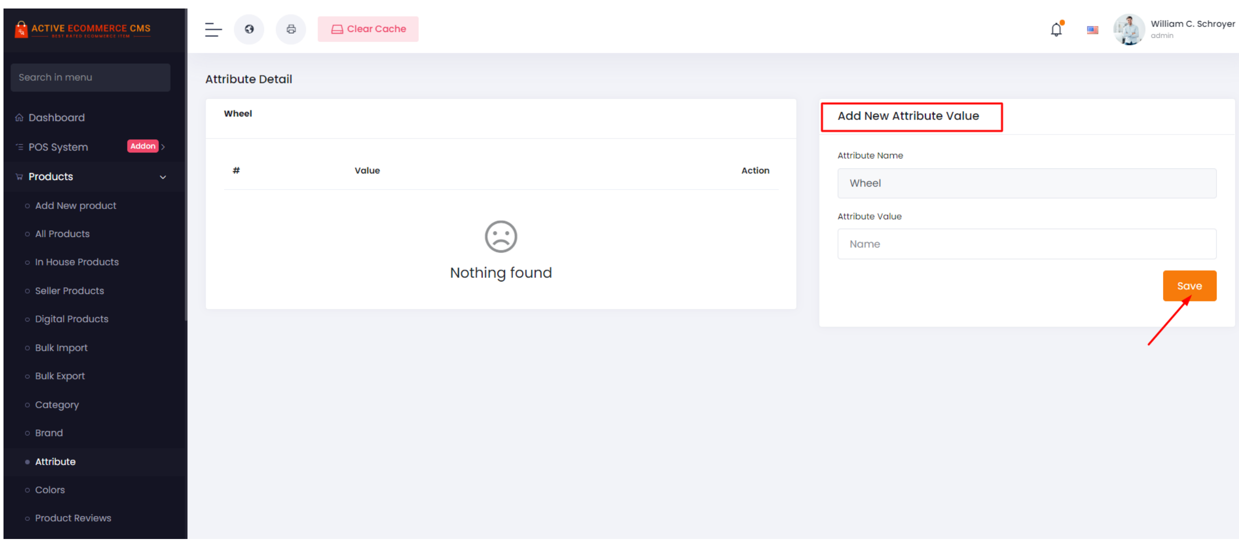

Figure: (50b) Add attribute value

51. How does the attribute work?

Answer:

At the time of product uploading Vendor or Admin can use attributes for their product variations. For example, a vendor is going to upload a new product mobile. Vendor has three different variation’s mobile based on storage. For this he just needs to select the attribute like storage and then he just puts the value like 32 GB , 64GB, 128GB. After that he can set the price as previously how he did.

52. What is the new advanced filter option?

Answer:

Advanced filter option means customer or user can search any product using attribute value. For example, Storage is an attribute and 32GB, 64GB, 128GB are the values of Storage attribute’s. If any user or customer wants to see the all mobile of 32B storage he just needs to follow the below steps:

- Users or customers just go to the **product listing page**.
- There he/she will get the **value of attributes** at the **left side** below the categories list.
- He/She needs to **select 32GB** and click on **Apply Filter**
- He/She will get the **result**

53. How to upload bulk products from the admin panel?

Answer:

To upload bulk products follow the below steps:

- First of all, the admin needs to login into his Admin Panel and go to the **Bulk Import** menu under the **Products** from the left side bar.
- Admin needs to download the **Download CSV** file.
- Open the downloaded file and fill the information of products like name, description, category id, brand id, brand id, unit price etc.
- After putting the information of all products, now he/she needs to upload the file.
- To upload that file he/she needs to check the same page below, and have an option of **Upload product file**.
- He/she needs to choose the file and click on **Upload CSV**.

- Products will be uploaded.

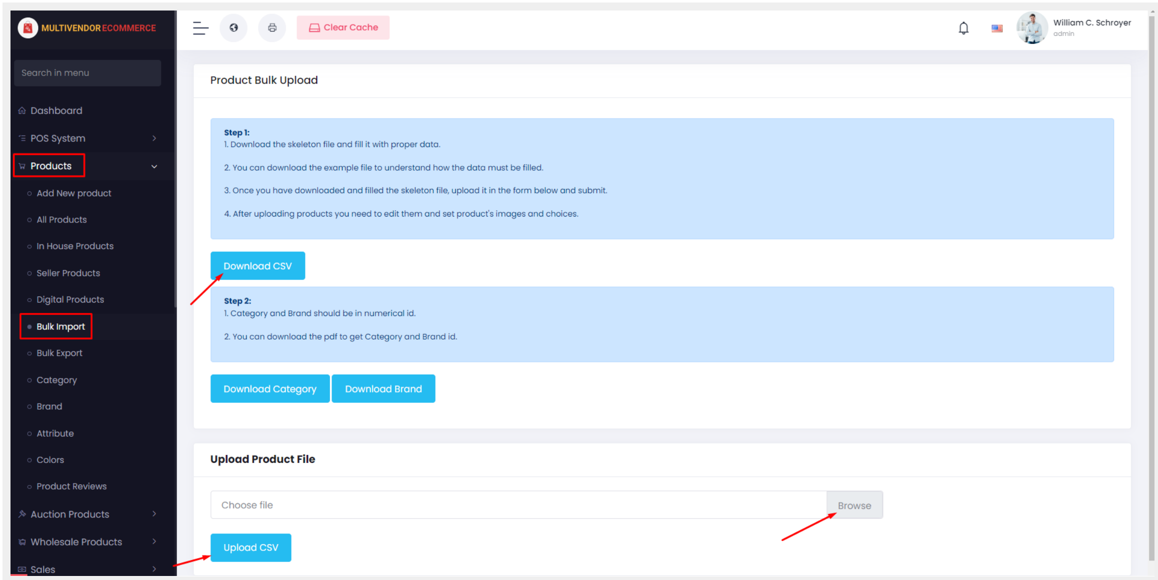

Figure: (53a) Upload Bulk Product

54. How to upload bulk products from the Seller panel?

Answer:

To upload bulk products from seller follow the below steps:

- First of all, the seller needs to login into his Seller Panel and go to the **Bulk Upload** menu from the left side bar.
- Admin needs to download the **Download CSV** file.
- Open the downloaded file and fill the information of products like name, category id, sub-category id, brand id, unit price etc.
- After putting the information of all products now he needs to upload the file.
- To upload that file he needs to go to the **Bulk Upload** menu.
- There he will get the file upload form and then needs to choose the file and click on the **Upload** button.
- Products will be uploaded.

55. How to translate using Google translate?

Answer:

Follow the below steps:

- First go to **Setup & Configuration -> Language -> Translation** action
- Translate the site using the "Google Translate" browser extension into your language. https://chrome.google.com/webstore/detail/google-translate/aapbdbdomjkkjkaonfhkkikfgjllcleb?hl=bn
- Click on translate extension and the **click translate this page**

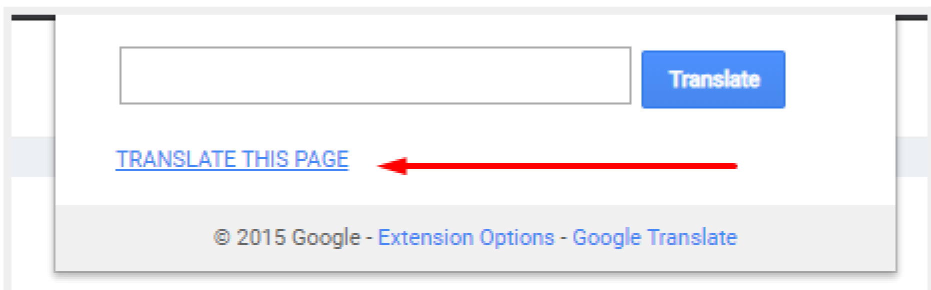

Figure: (55a) Translate page

- Press the "**Copy Translations**" button and then click on "**Save**".

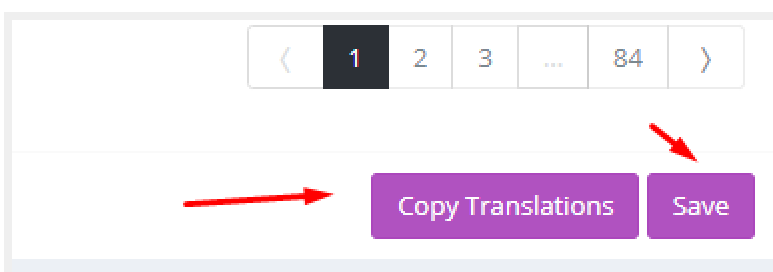

Figure: (55b) Copy translations and save

56. How to add Classified Products?

Answer:

Customer can add classified products by following below procedure:

- **Log in** to the customer panel.
- First you need to Purchase any Package, For purchasing package go to **Dashboard** > **Purchase package** > Click on **Upgrade Package**

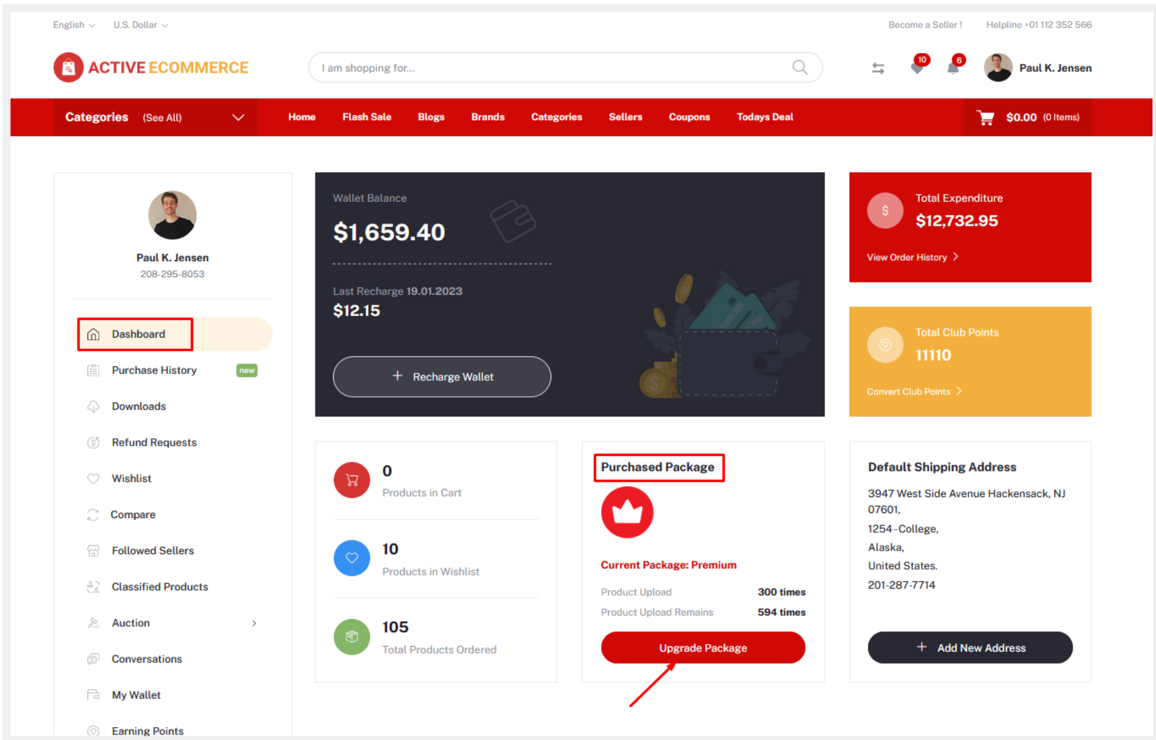

Figure: (56a) Purchased Package

- Now go to **Classified products** > **Add new product**
- Insert details for product and click on **Save Product**.

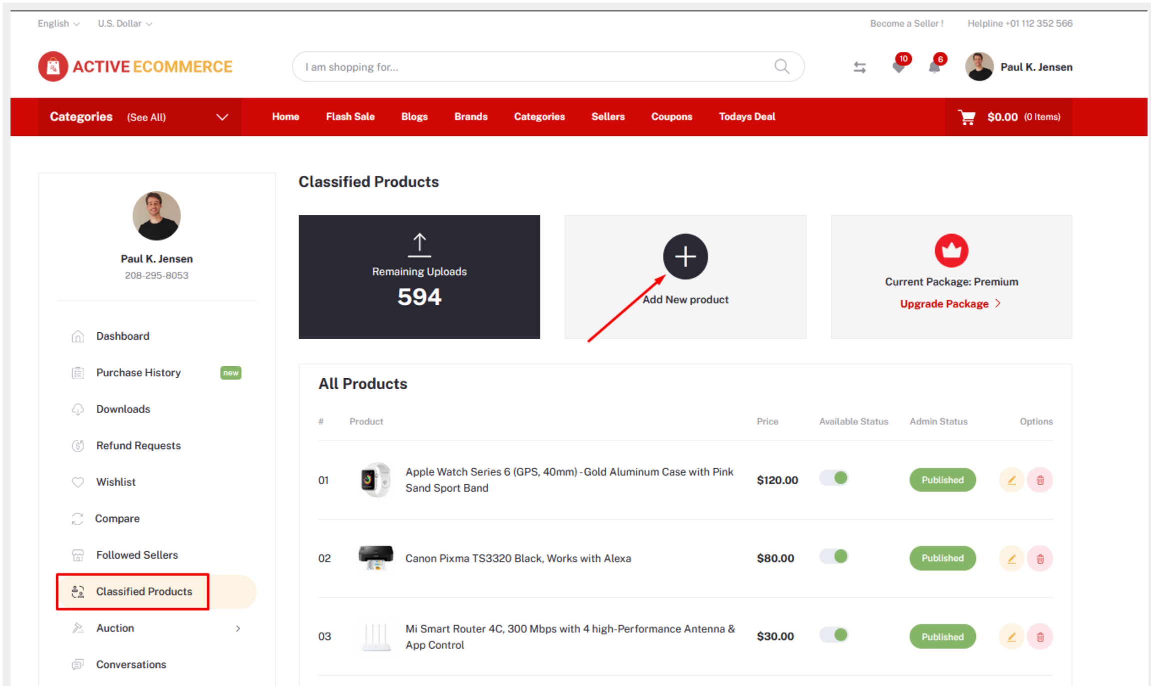

Figure: (56b) Add Classified product

57. How to use Classified Products?

Answer:

To use classified products:

- From admin panel Turn on **Classified Products** from **Setup & Configuration > Features Activation**
- Create classified packages for customer to purchase from **Customers >Classified Packages**
- Then customers can purchase classified packages and upload classified products as product upload.
- You'll see all classified product in **Customers > Classified Products**
    - You need to publish/approve all classified product manually to show in home/listing page
- Users can check the details of the classified product and contact the owner to purchase.

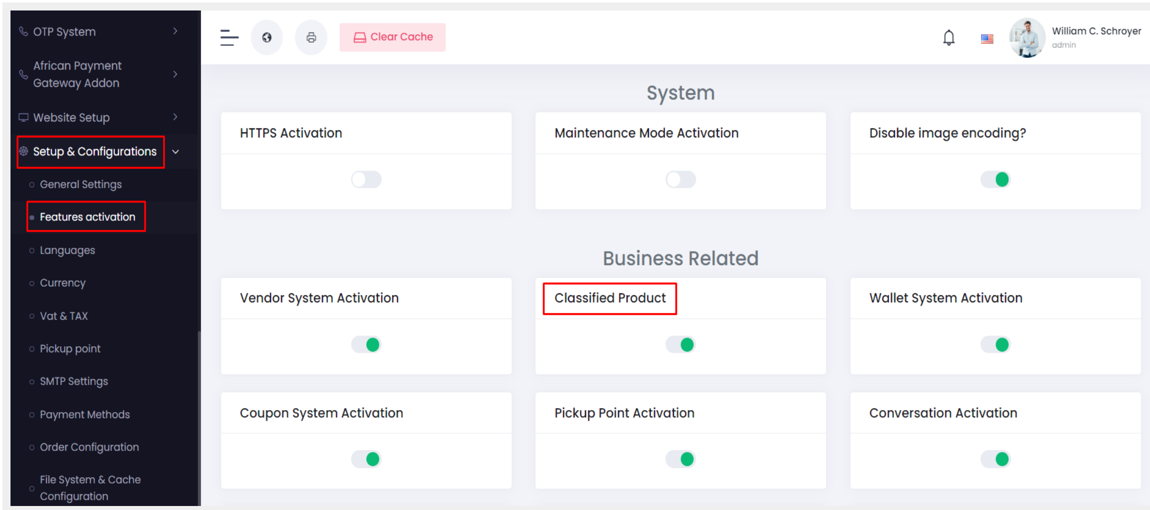

Figure: (57a) Enable Classified product

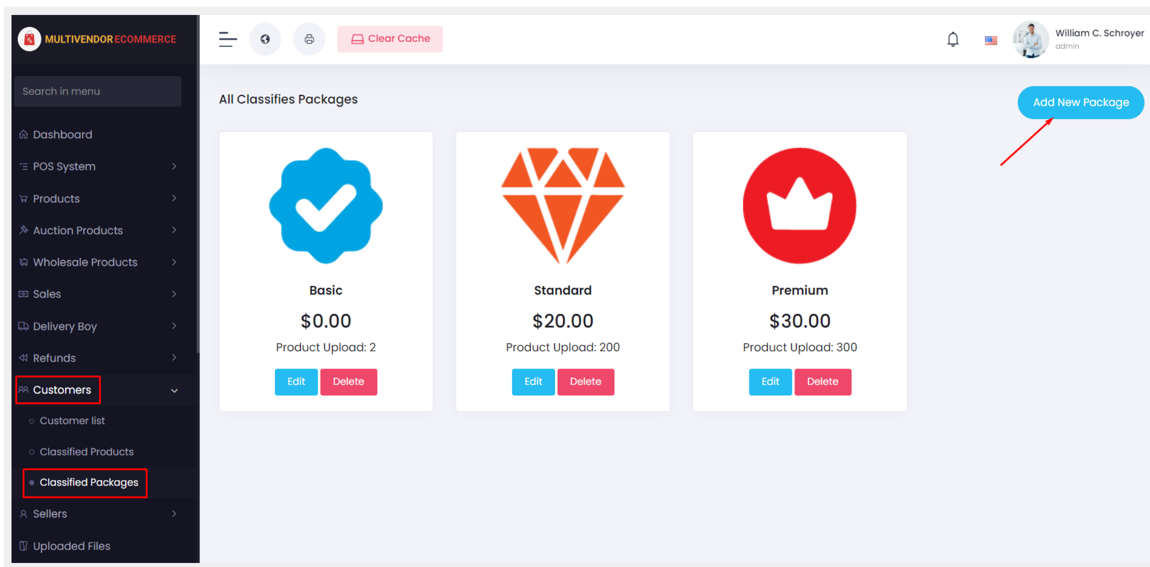

Figure: (57b) Classified Package

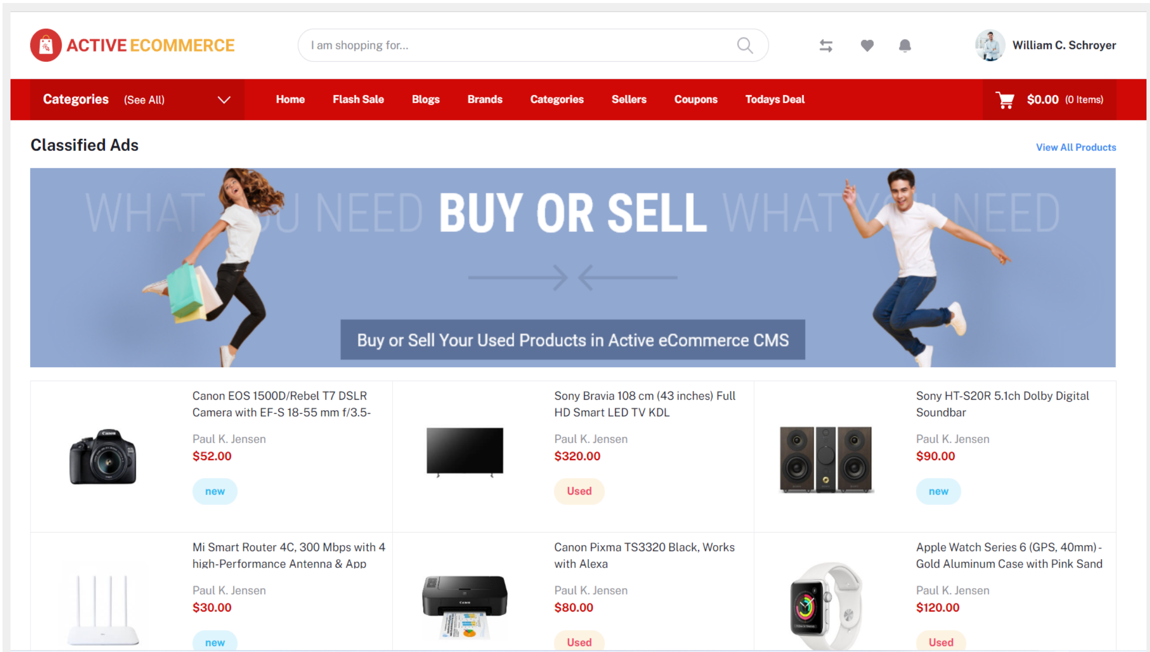

Figure: (57c) In home page Classified Products

58. How to use Digital Products?

Answer:

To use digital products:

- From the admin panel create the Digital product category.
- Upload digital products from the admin or seller panel.
- Customers can purchase the digital products.
- Digital products can only be purchased by online payment.

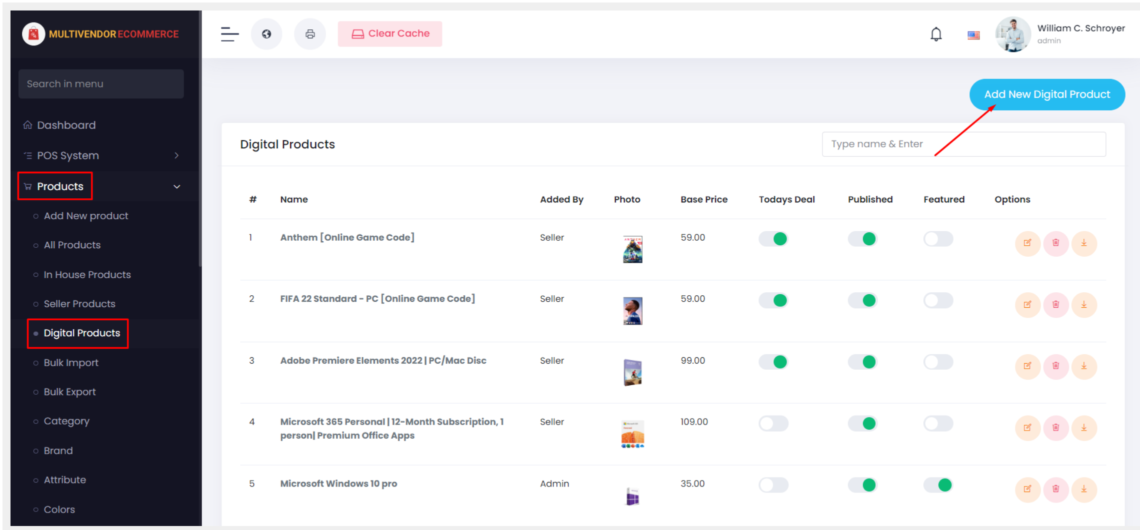

Figure: (58a) Digital product

59. How to configure the Amazon S3 file system?

Answer:

To use amazon s3 file system follow the procedure mentioned below:

- Firstly, login into the AWS dashboard. And select the s3 service from the list.

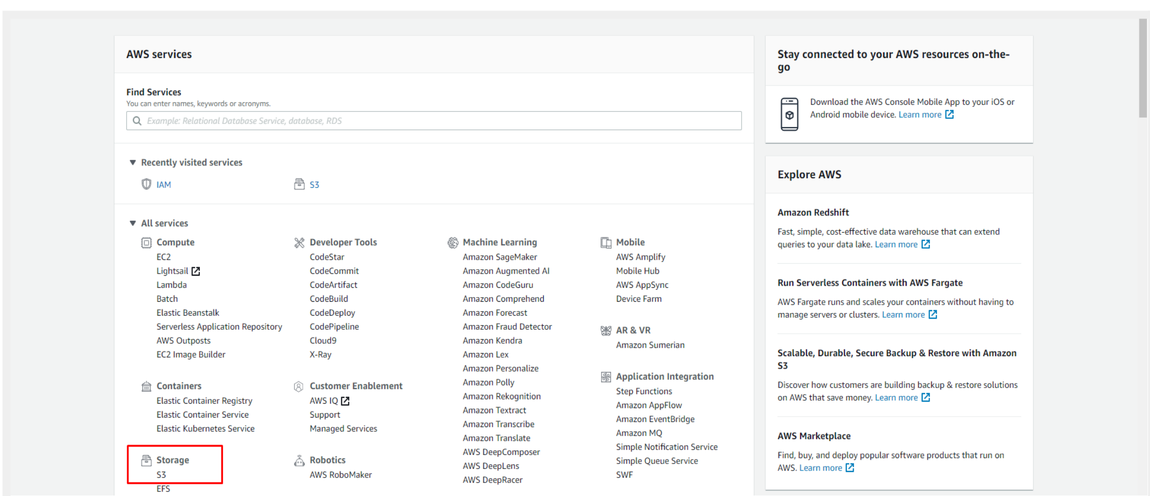

Figure: (59a) AWS Dashboard

- Then click the **Create bucket** button.

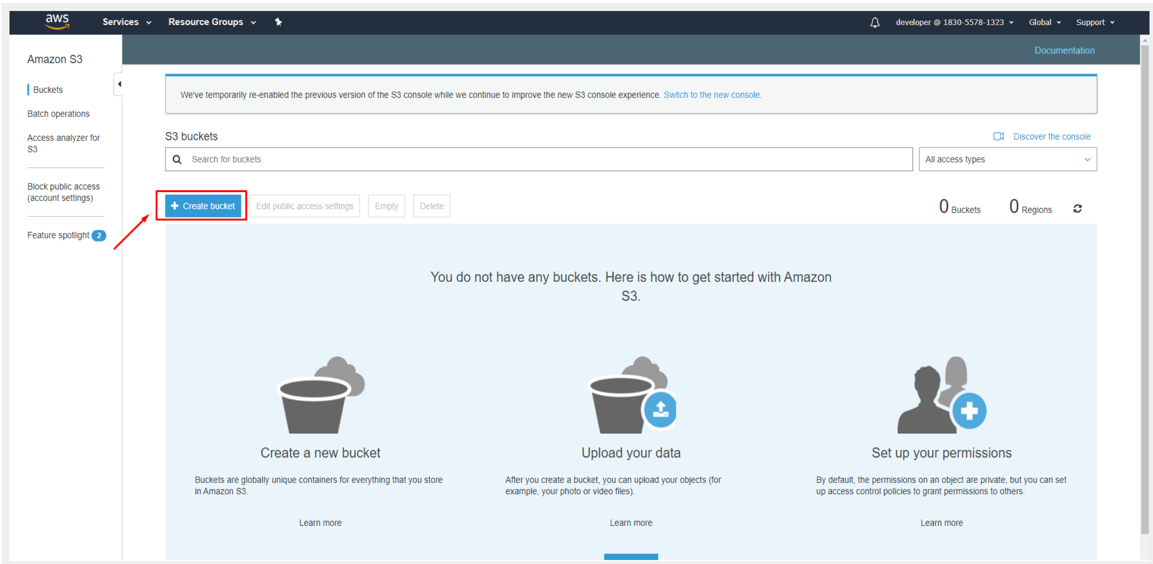

Figure: (59b) Creating Bucket

- After that, a modal will come up. In there insert your bucket name and the region you want your bucket to reside in.

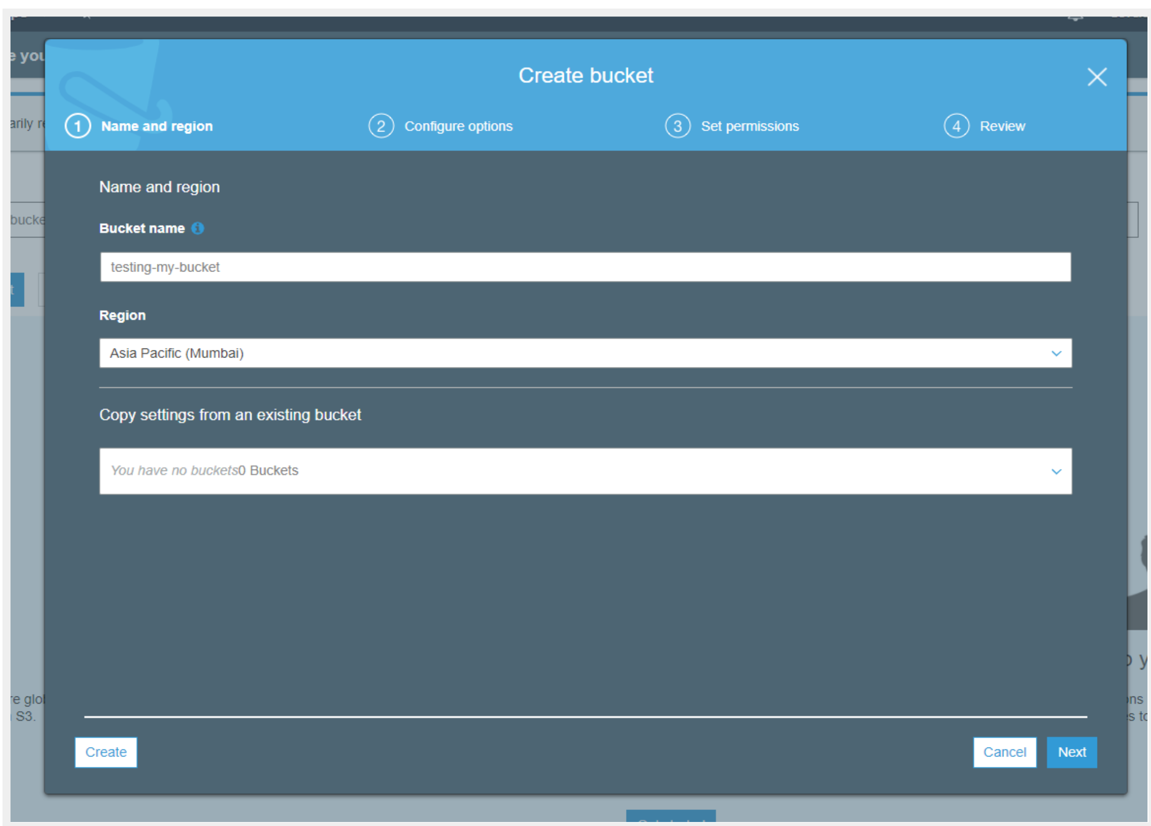

Figure: (59c) Creating Bucket Form

- For step 2 and 3 do nothing just click **Next** then when the 4th step appears click create bucket and complete creating the bucket.

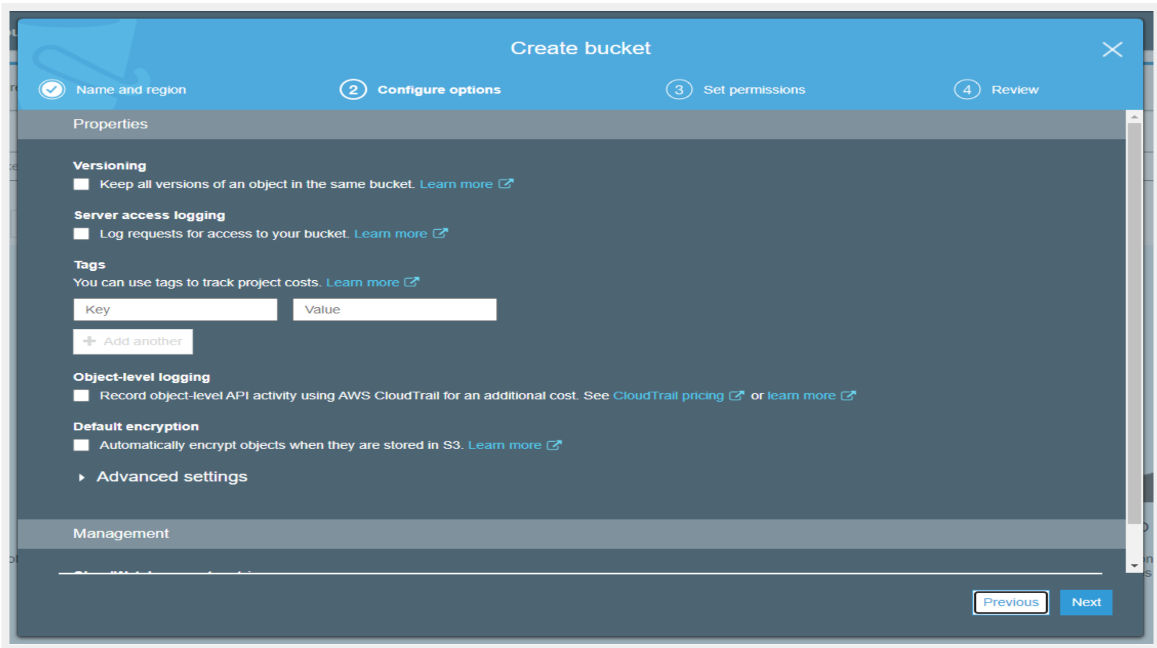

Figure: (59d) Creating Bucket Form step 2

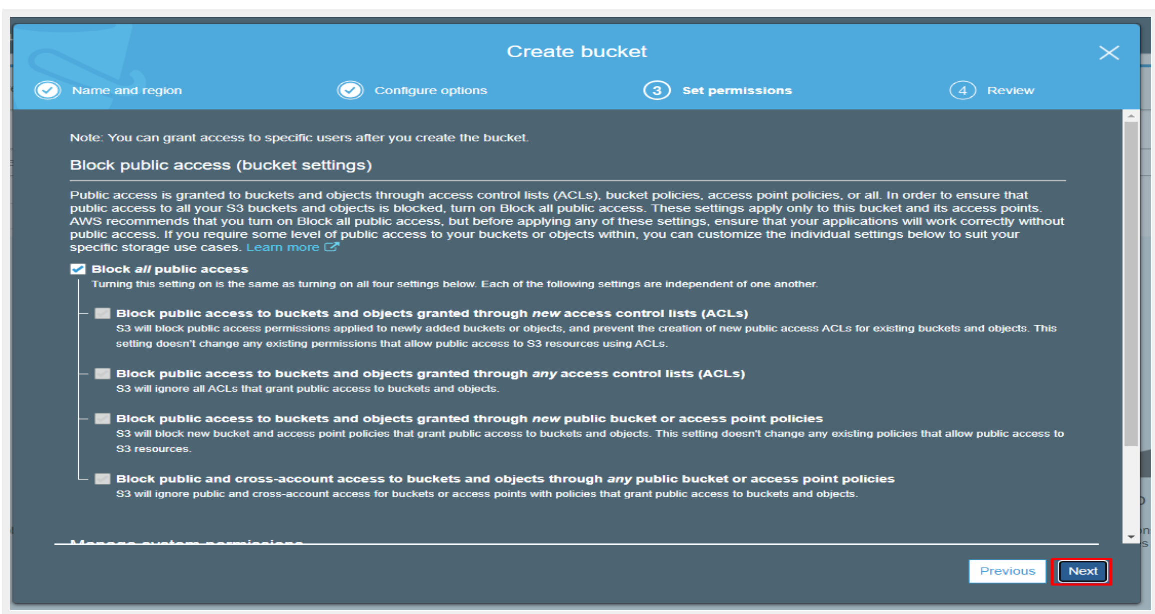

Figure: (59e) Creating Bucket Form step 3

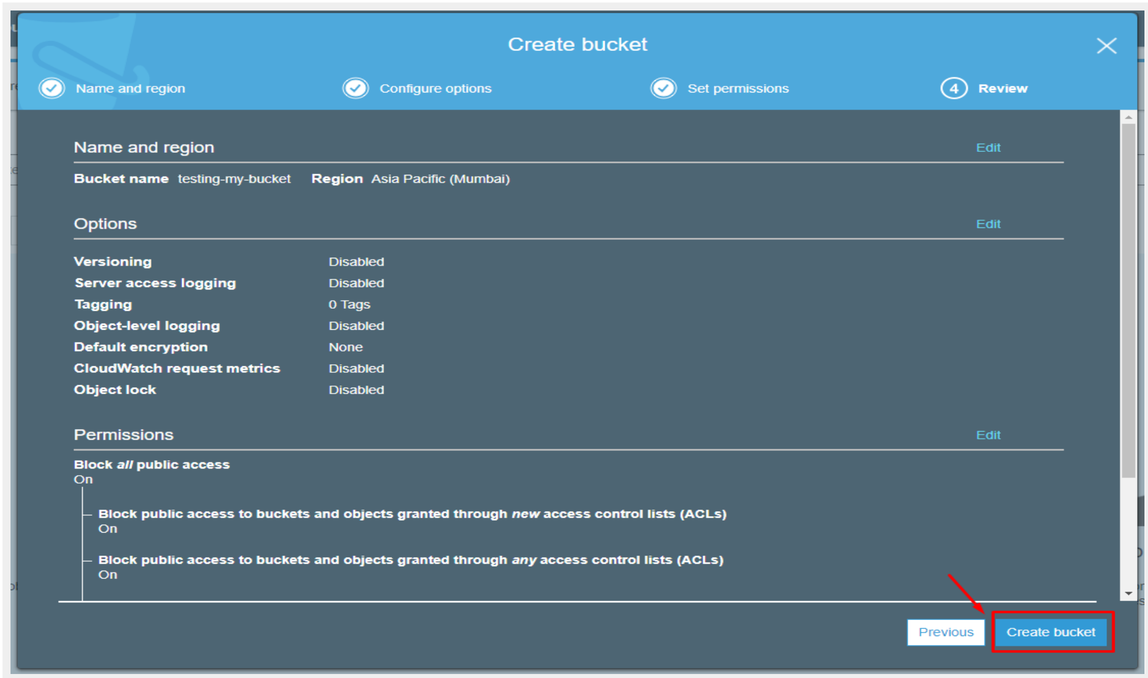

Figure: (59f) Creating Bucket Form next step

- Then you'll be able to see the bucket that you created. Click on the bucket.

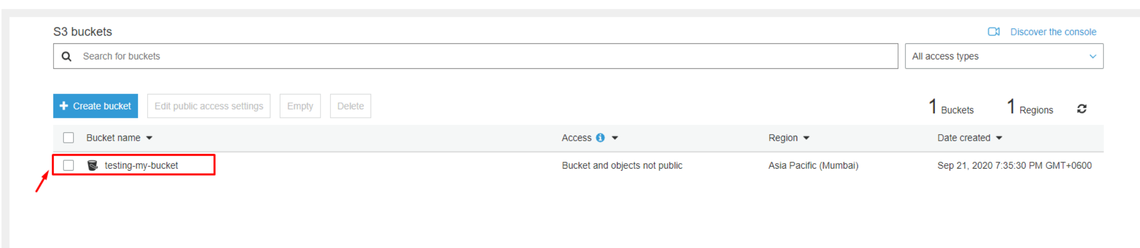

Figure: (59g) Bucket Page

- It'll take you to the bucket details. From there go to the **Permissions** menu and then click on the **Bucket Policy** below there you will find the **Policy generator** blue button. Click it.

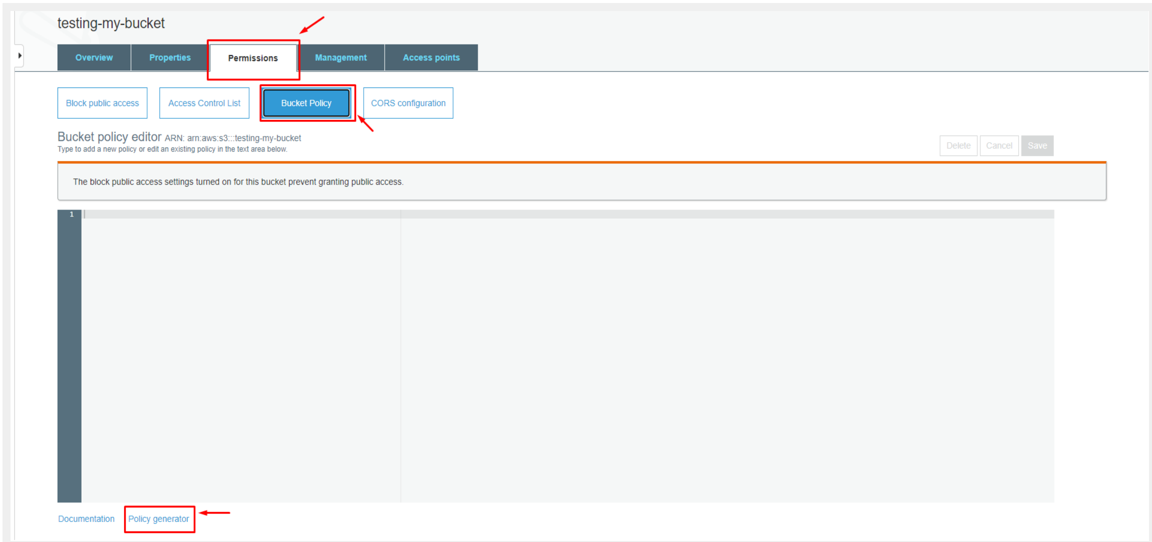

Figure: (59h) Bucket Policy Page

- The UI will appear after clicking the button. For the policy type insert **S3 Bucket Policy** and for **Principal** insert * and from the **Actions** dropdown select box select **getObject.** And follow the convention mentioned inside the red box highlighted with red text color for the **ARN value.** The ARN value will be found in the previous page from where we came from. Just follow the instructions mentioned inside the images below.

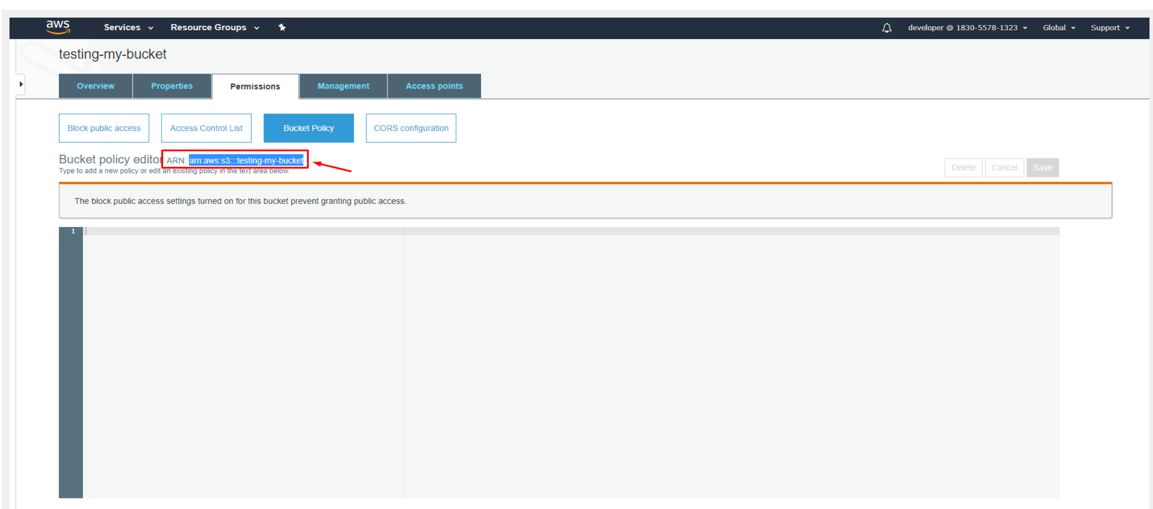

Figure: (59i) Bucket Policy page

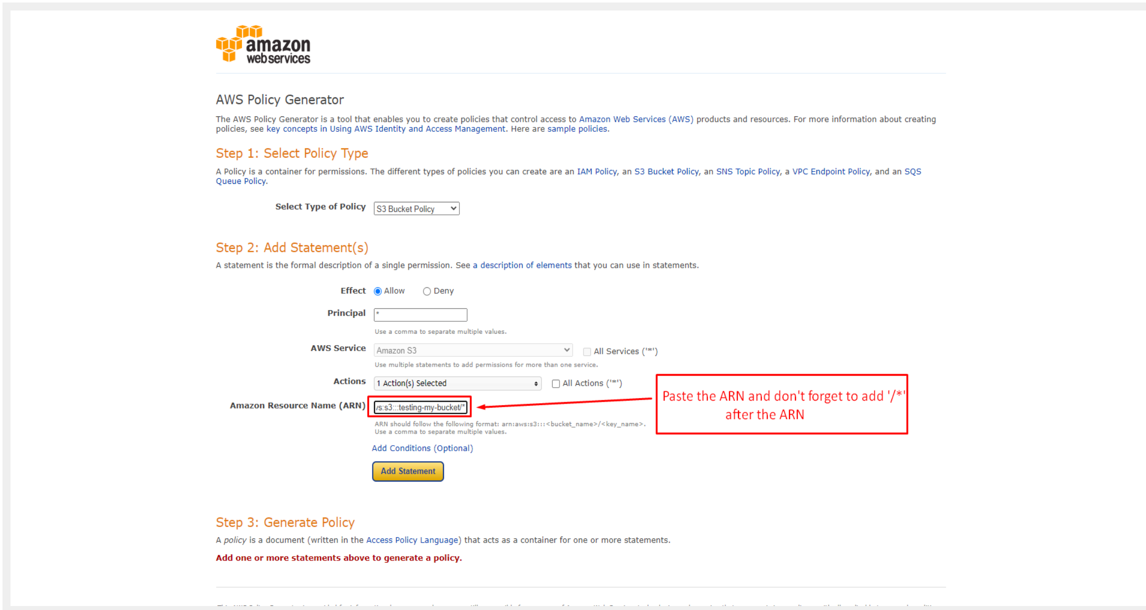

Figure: (59j) AWS policy generator

- Finally, click the **Generate Policy** button.
- You will see a pop up and there you will find some text. Copy the texts.

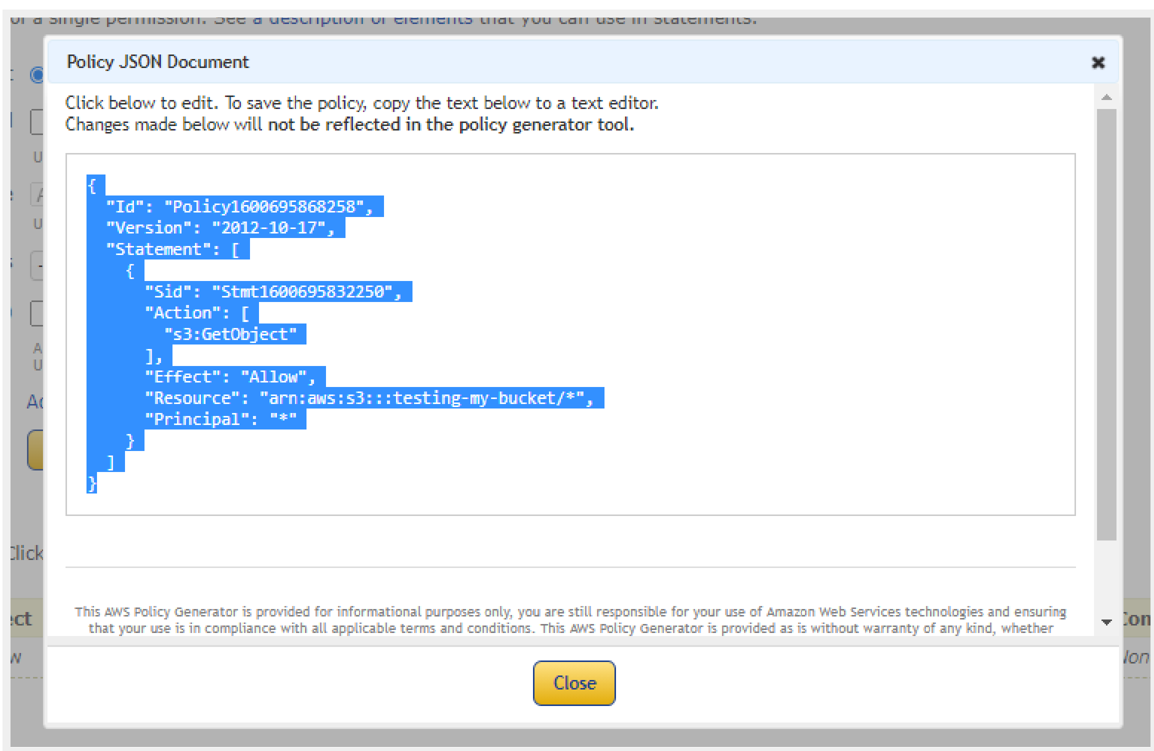

Figure: (59k) Policy JSON Document

- And paste it inside the box shown below. And then click **Save** .

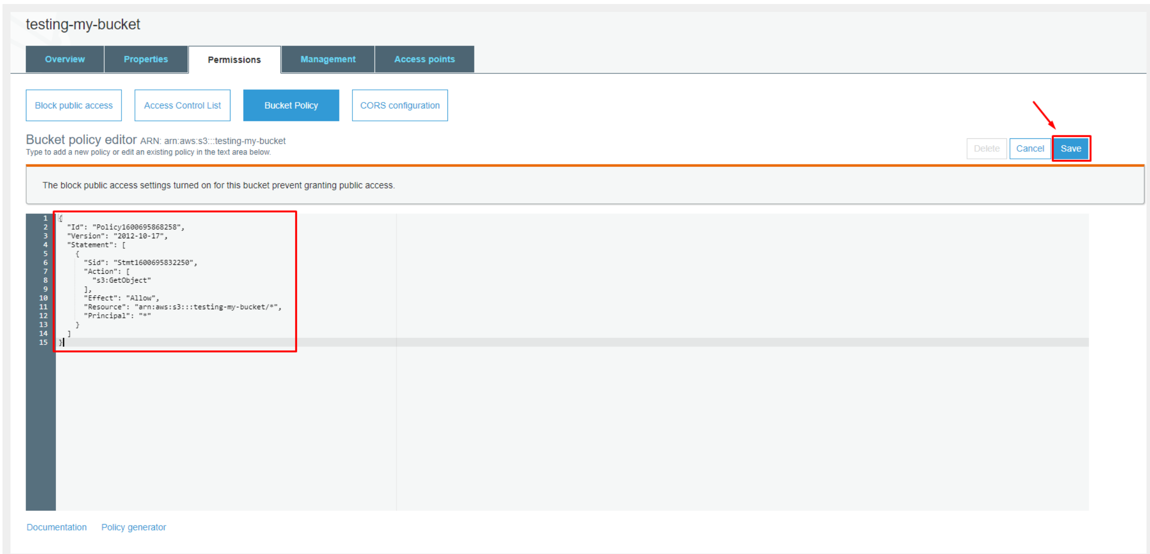

Figure: (59l) Testing Bucket page

- You might encounter an error shown below.

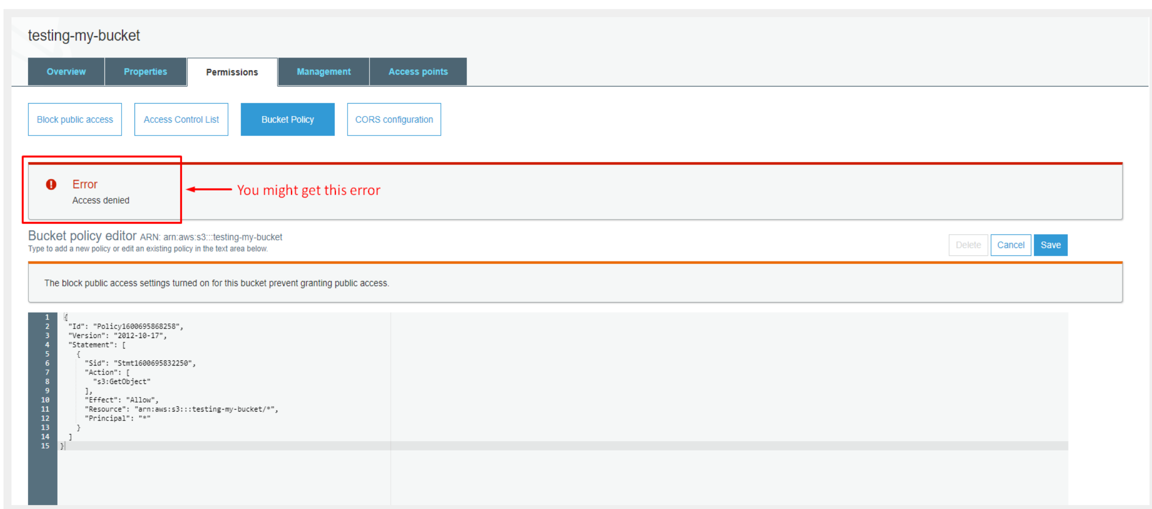

Figure: (59m) Encounter error

- To get rid of this error you need to go to the **Permissions** menu and then go to the **Block public access** menu and then click the **Edit** button shown below.

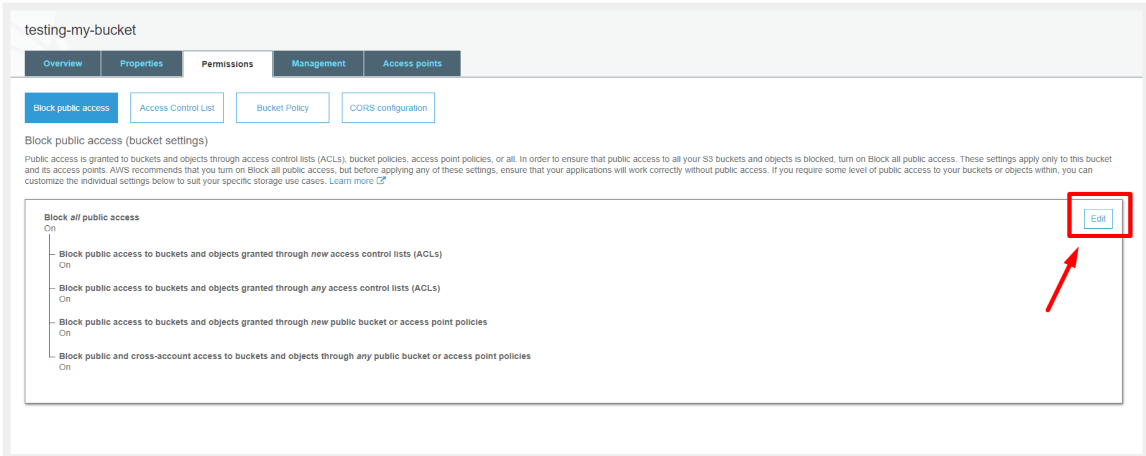

Figure: (59n) Block Public access menu

- After you have gone to the menu mentioned above uncheck the checkbox saying the following "**Block all public access**" and then click the **Save** button. A pop up will appear and tell you to type in the word **'confirm'** and then click the **confirm** button.

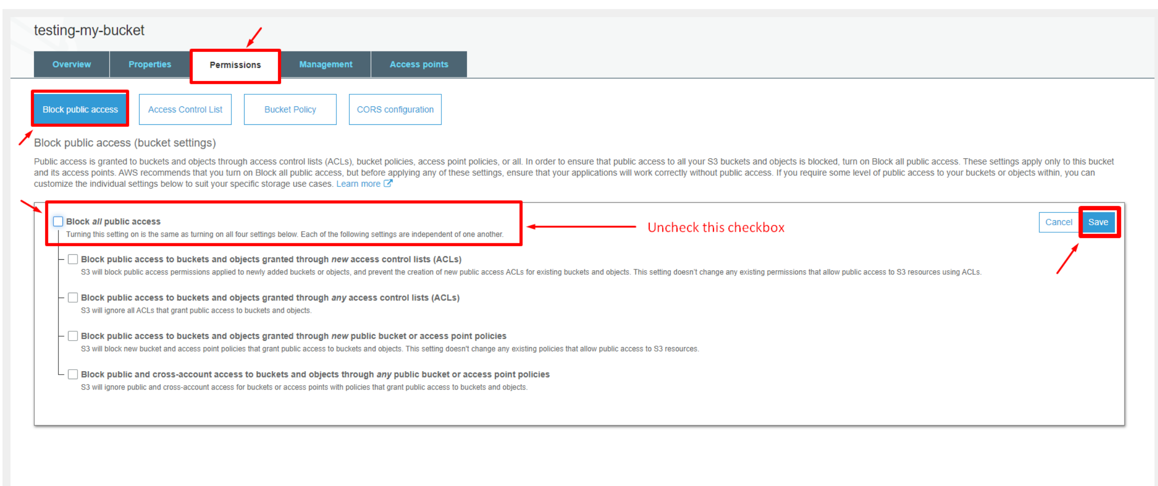

Figure: (59o) Block Public access page

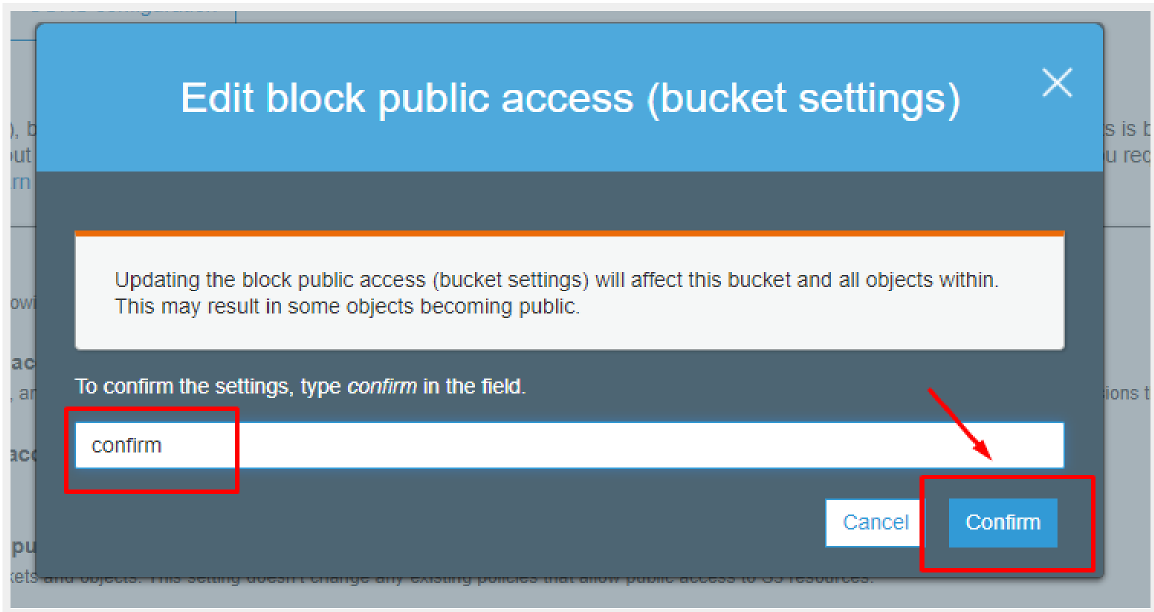

Figure: (59p) Block Public access confirmation page

- After you have done all the instructions mentioned above you need to have to go to **Permissions** -> **Bucket Policy** and now try to paste the texts and click the **Save** button as mentioned in the instruction above. If all goes well you should see the page shown in the image below. Saying the yellow text **"This bucket has public access".**

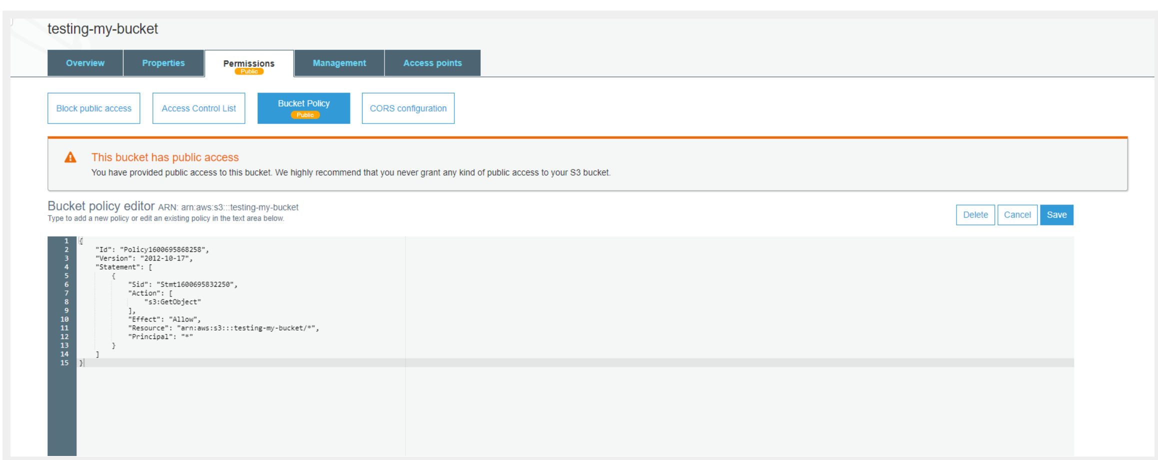

Figure: (59q) showing okay with the text "This bucket has public access"

- Then, notice the rop nav of your page and there is a button saying **Services.** When you hover over it it drops a menu down.

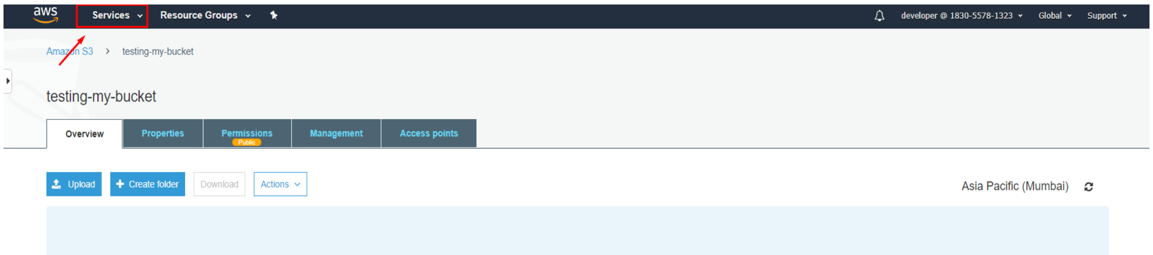

Figure: (59r) AWS services

- Inside the menu there is a search bar. Inside the search bar type in '**iam**' and the search result will be shown to you. Select the first result that comes up.

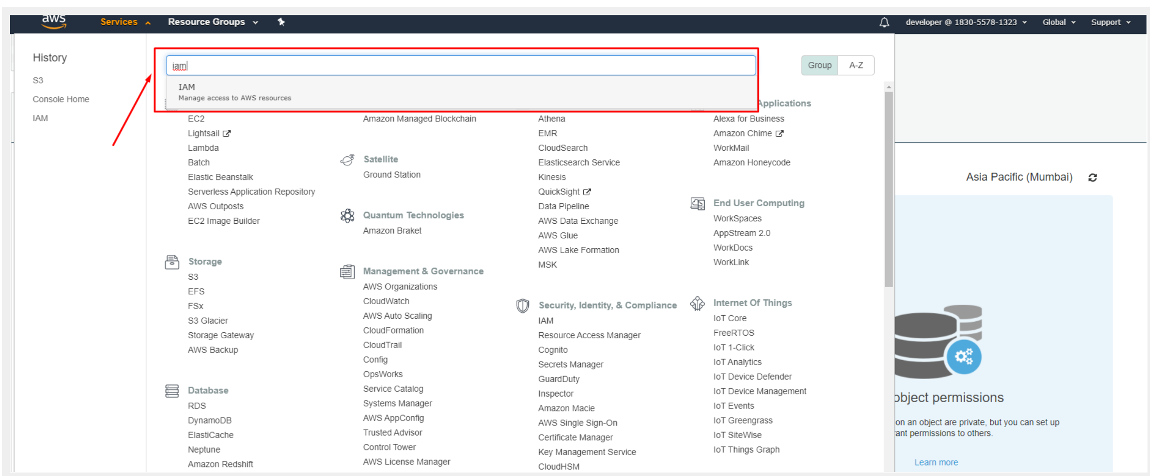

Figure: (59s) Searching iam

- Then go to the **User** menu as shown in the image below and click the **Add user** button.

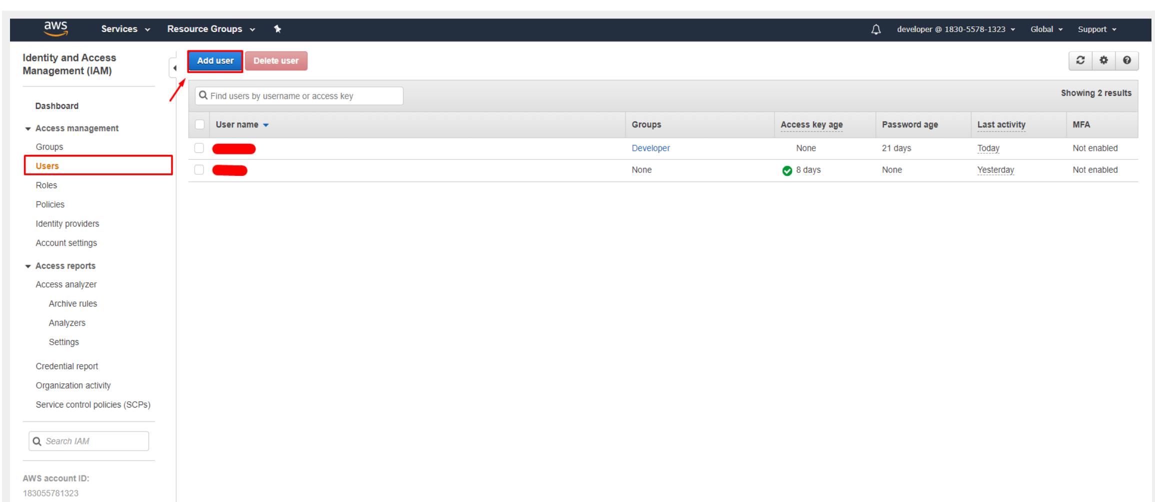

Figure: (59t) Showing all Menu

- After you have clicked the Add User button a page will appear on your browser. There you will see a form. And you need to type in your **User-name** and check the **Programmatic Access** as the **Access Type.** Just follow the instructions mentioned in the image below.

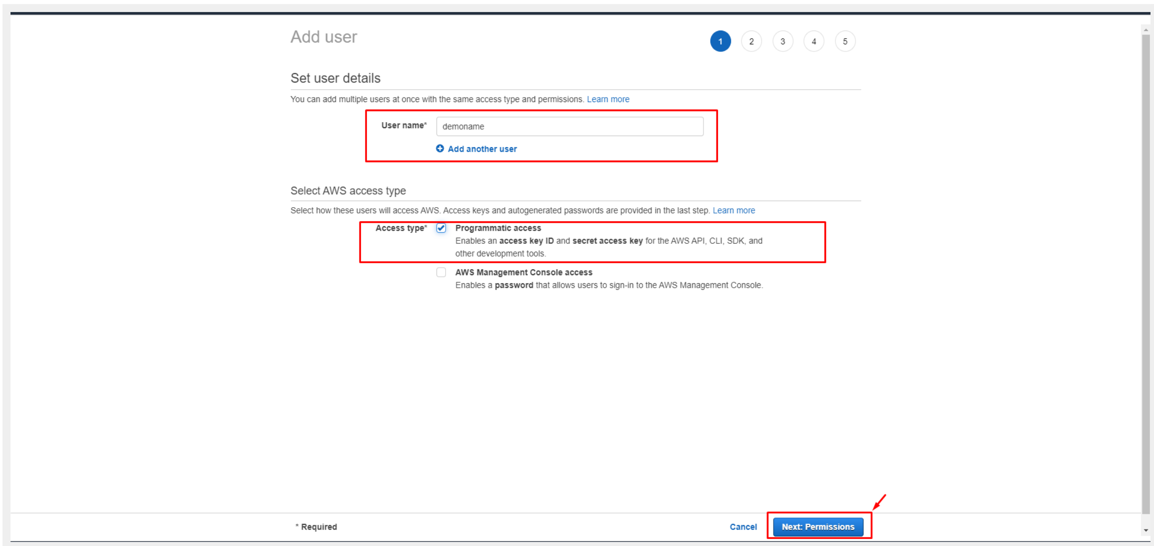

Figure: (59u) adding user page

- After that you need to set some permissions. Inside the **Filter Policy** search bar search for the text **'s3'** And then some of the search results will be shown as shown below. From there check **AmazonS3FullAccess** and click the **Next** button.

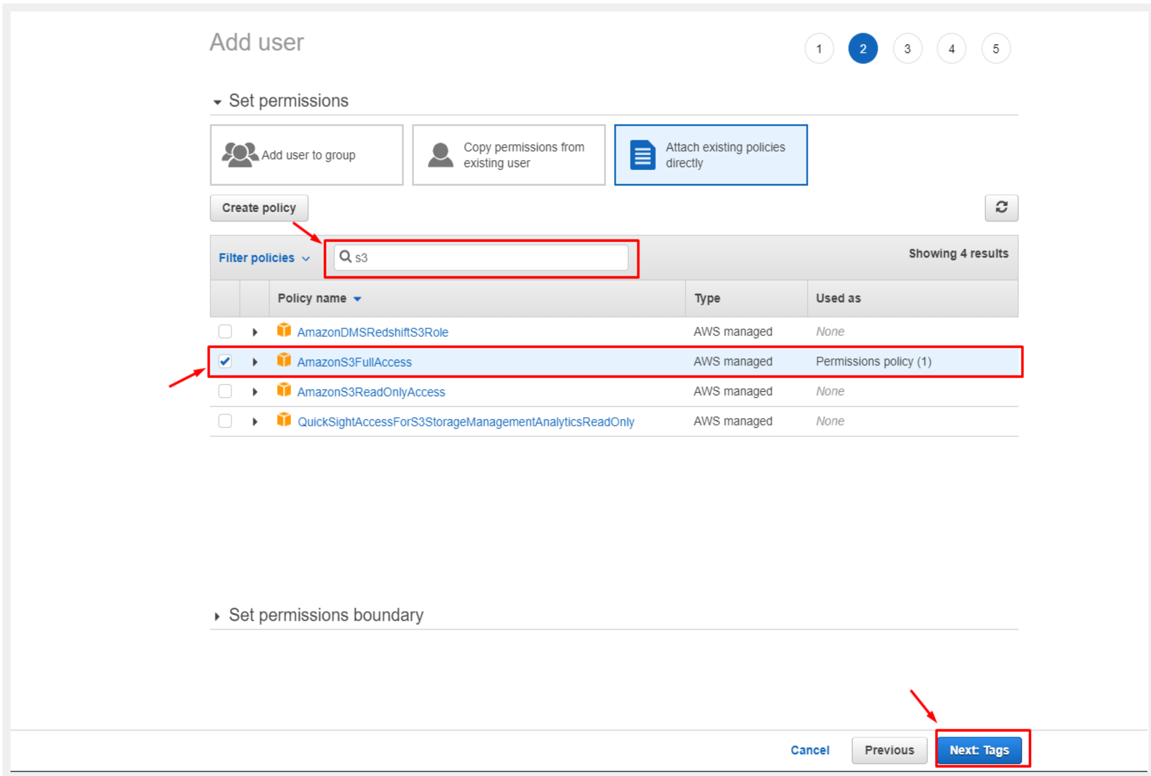

Figure: (59v) Adding user page (ii)

- For the next option click next without changing anything at all.

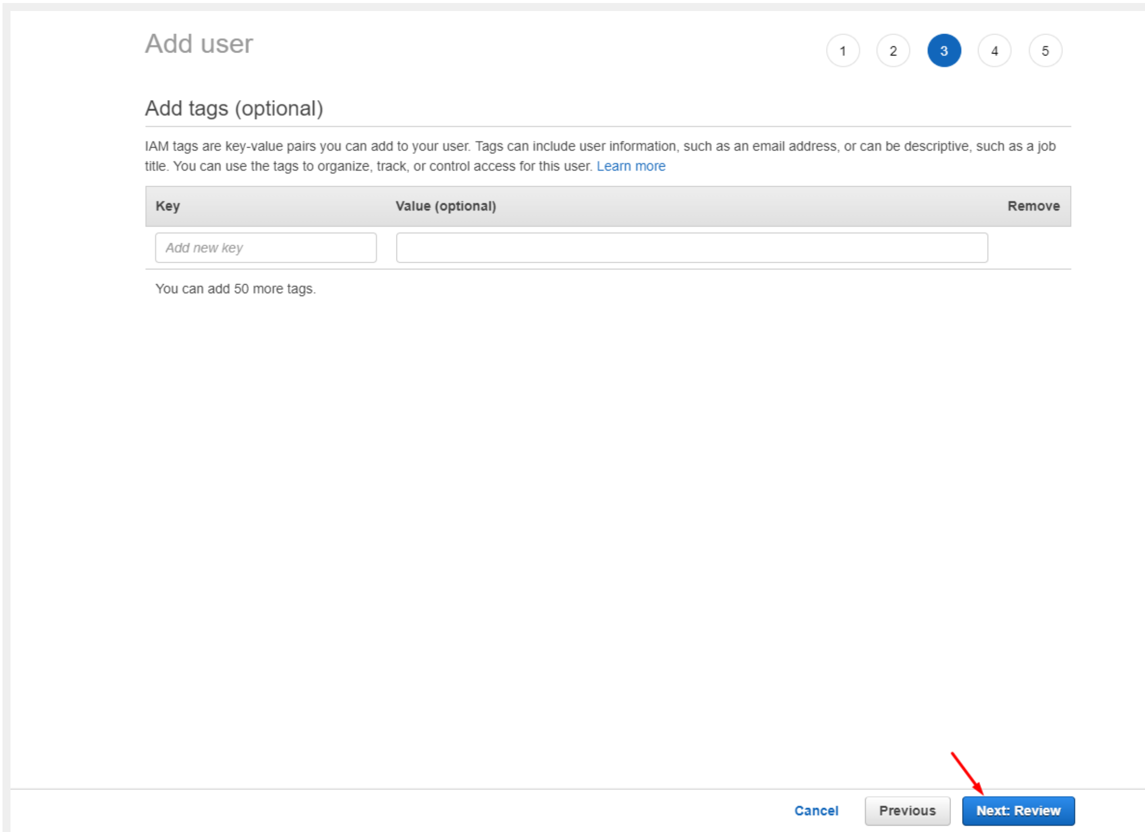

Figure: (59w) Adding user page (iii)

- Finally click **Create User**.

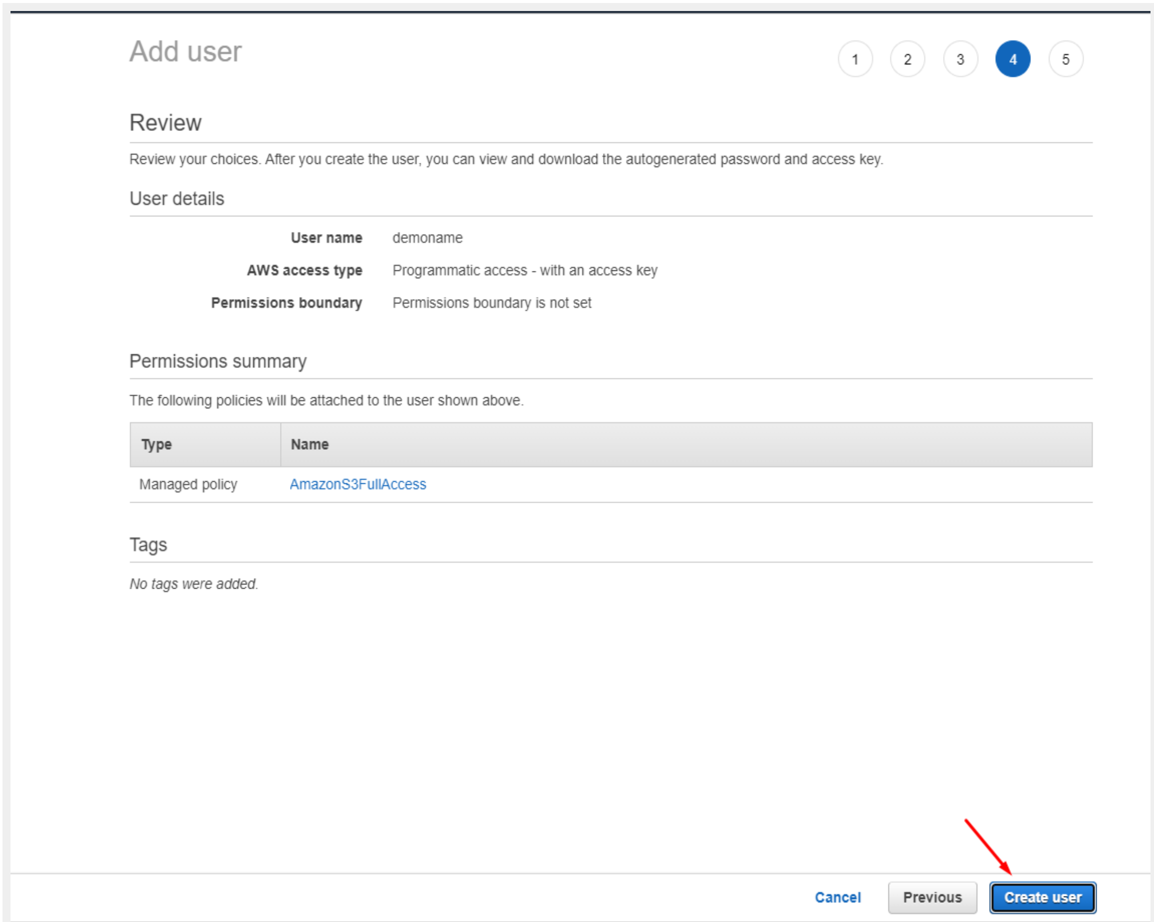

Figure: (59x) Add user (review) page

- After you have created the user you will be directed to a page where you will find two keys.
    - Access Key ID and
    - Secret access key.

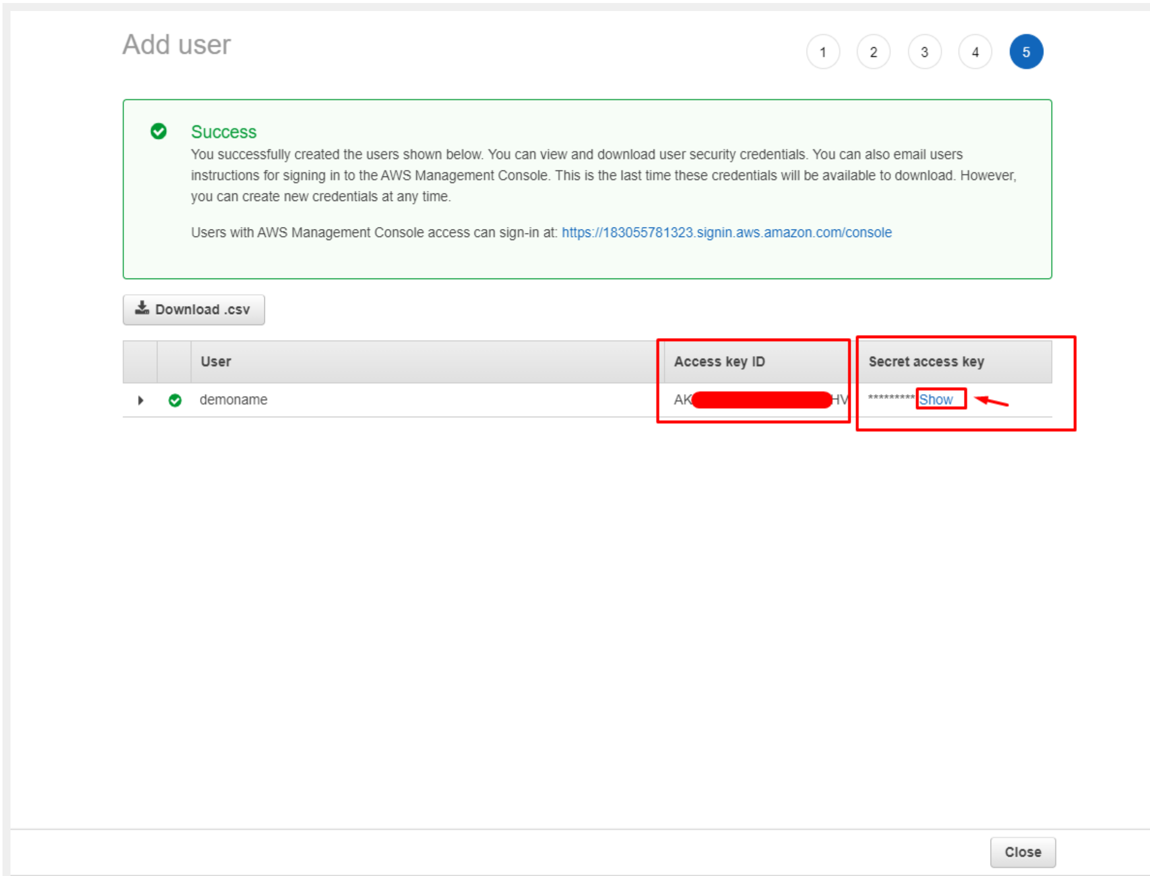

Figure: (59y) Add user (success) page

- Copy these two keys and then go to your admin panel and go to the **Business Settings** menu and then to the **File System Configuration** sub-menu. And then there you will find the two fields where you will need to paste those two keys that you have just copied.

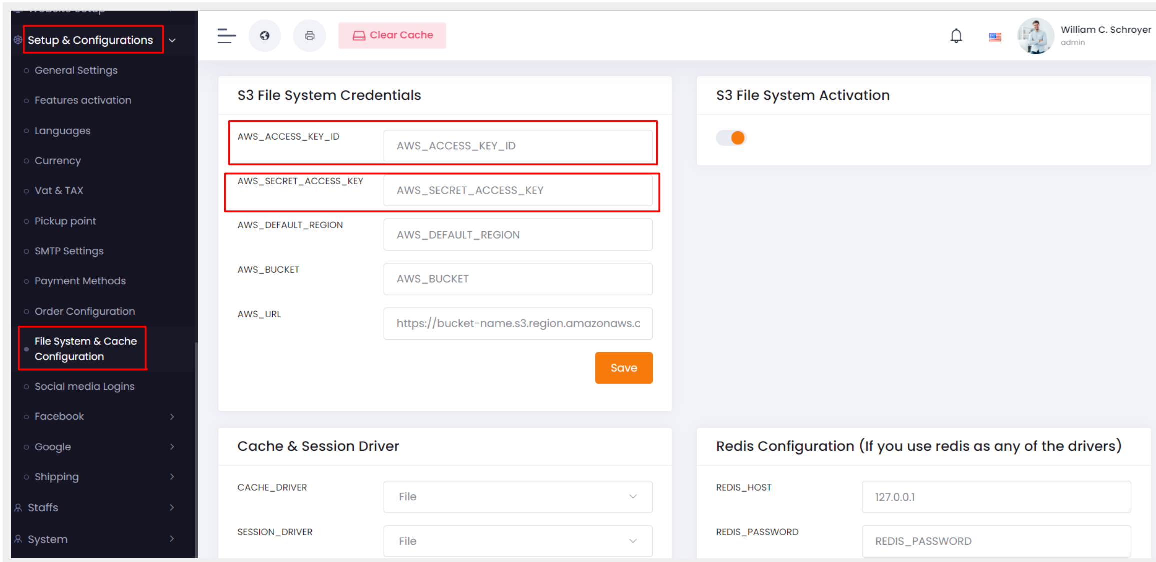

Figure: (59z) Insert S3 file system credentials

- Now you need to set your bucket region. For that go to your bucket details and follow the instruction shown inside the image to find the bucket region. Copy your bucket region and paste it inside the AWS **DEFAULT REGION** field residing inside **File System Configuration**'s submenu under the **Business Settings** Menu inside your admin panel.

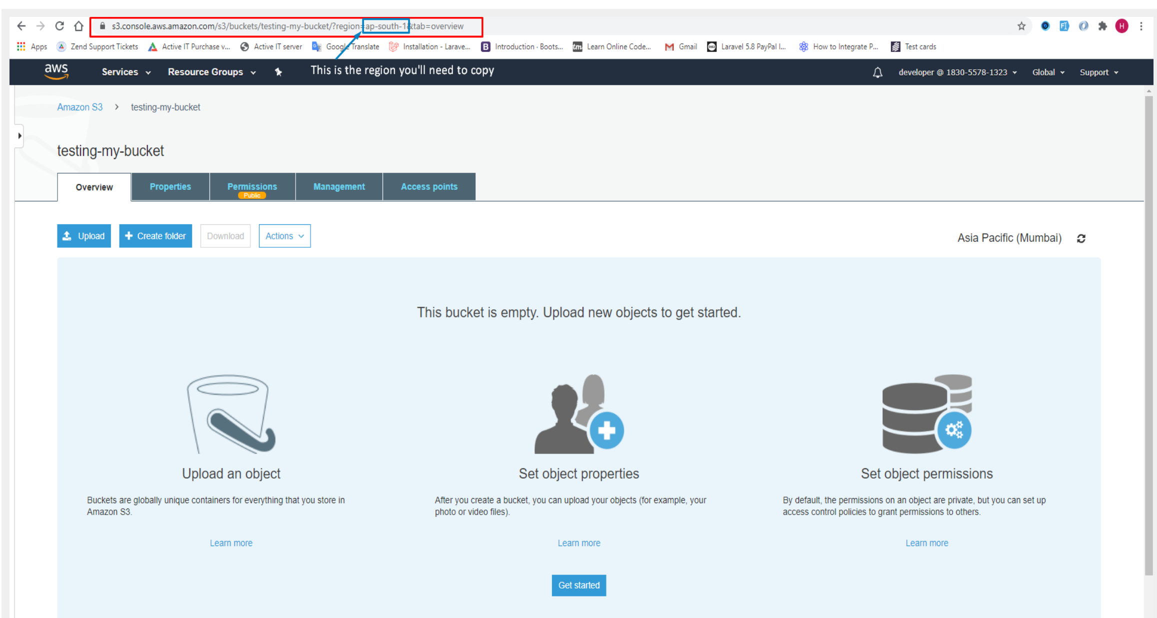

Figure: (59aa) Copy the region

- Also you need to insert your bucket name inside the **AWS BUCKET** field.
- And for the **AWS URL** just follow the convention mentioned inside the image below.

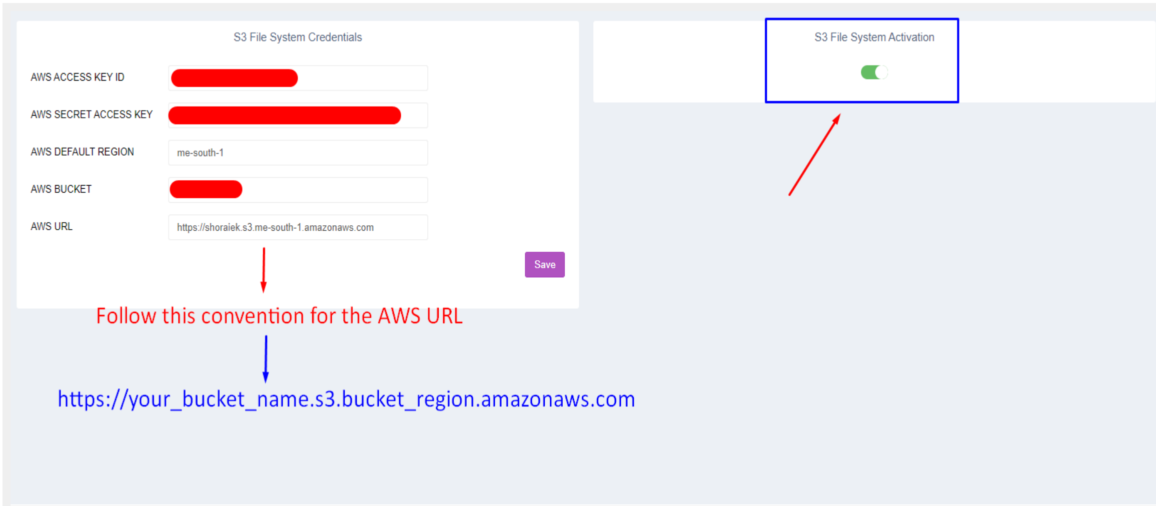

Figure: (59ab) AWS url

- And if you've followed all of the instructions mentioned above you should be able to upload your files inside the bucket of your amazon server's s3 file system.
- And also don't forget to activate your S3 File System shown inside the **blue box pointed out by a red arrow**.
- Now click the Permissions tab

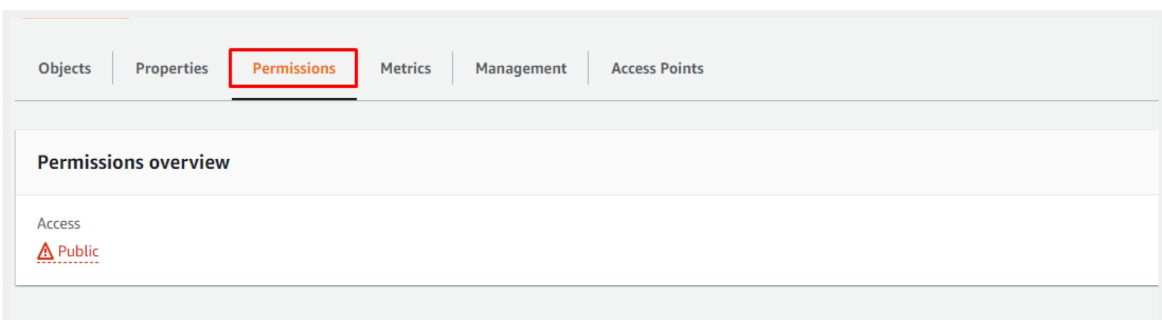

Figure: (59ac) Permission tab

- Click the Edit button of the Object Ownership section

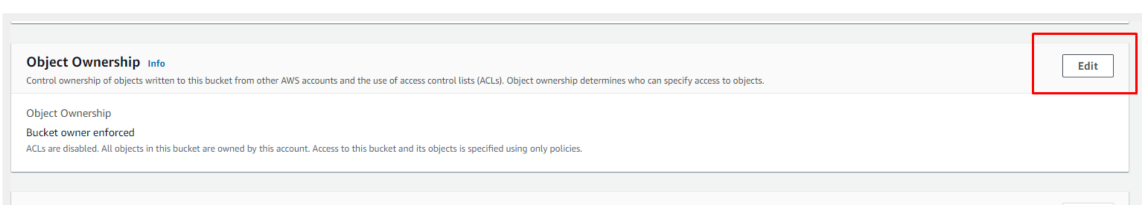

Figure: (59ad) Object ownership section

- And now follow as per the below

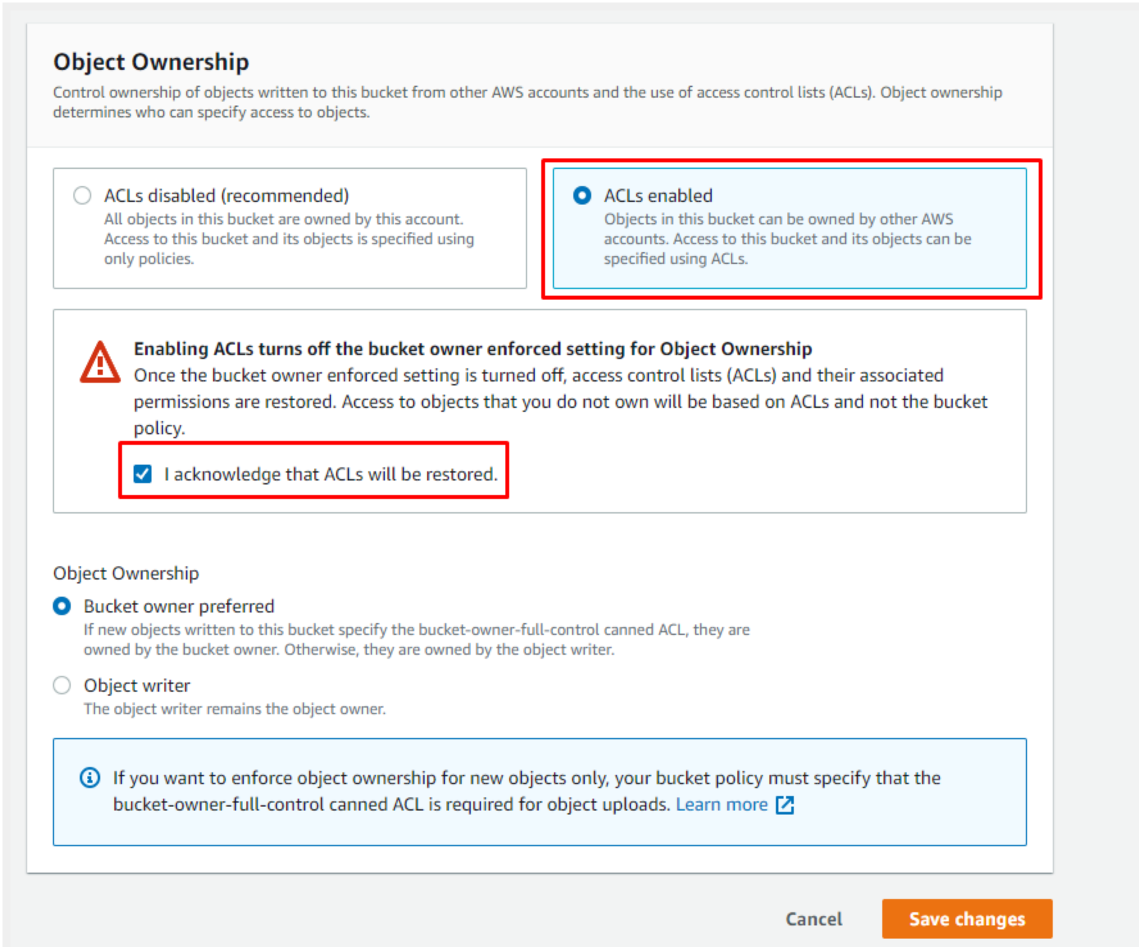

Figure: (59ae) Object ownership page

60. How to migrate existing uploaded files to s3?

Answer:

To migrate to amazon s3 file system follow the procedure mentioned below:

- Download all files from the public/uploads folder.
- Create a folder named uploads in the s3 bucket.
- Upload all downloaded files to the uploads folder of s3 bucket.

61. How to configure the Backblaze file system?

Answer:

To configure the backblaze file system follow the below procedure:

- Go to **My Settings** and enable the "**B2 Cloud Storage**"

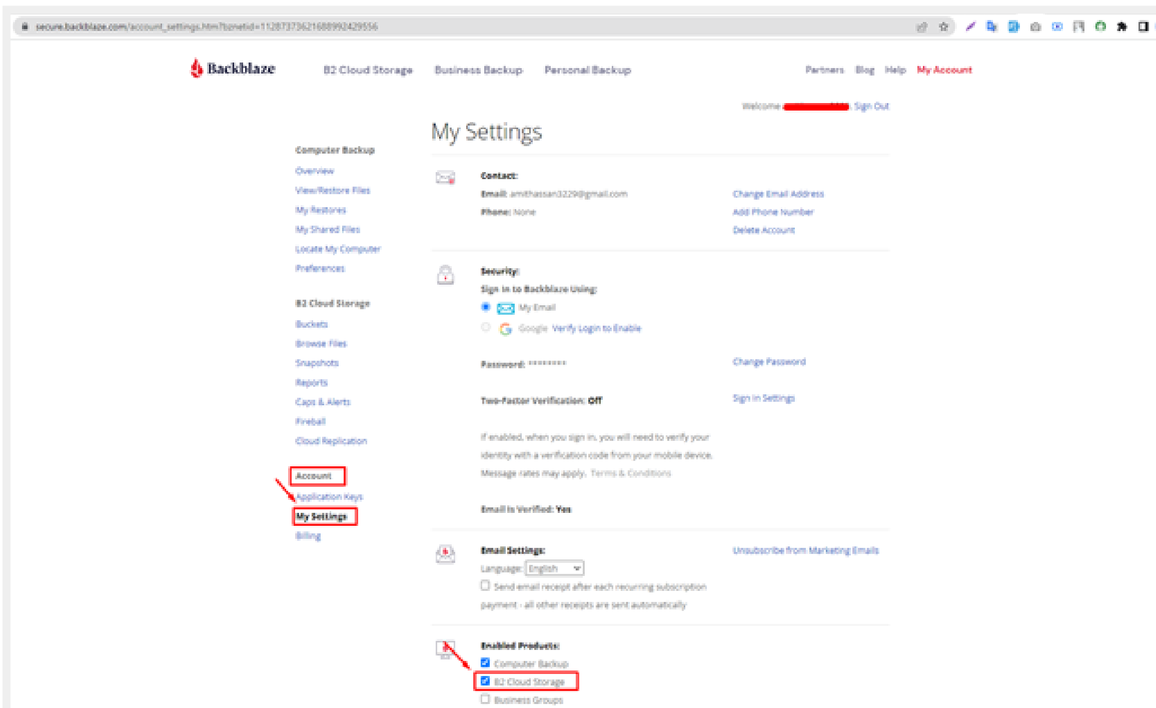

Figure: (61a) Enabling B2 Cloud Storage

- You cannot use your **master application key** with the **S3-Compatible API**. So, you have to create application key. Now Go to **Application Keys**, click on "**Add a New Application Key**" button.

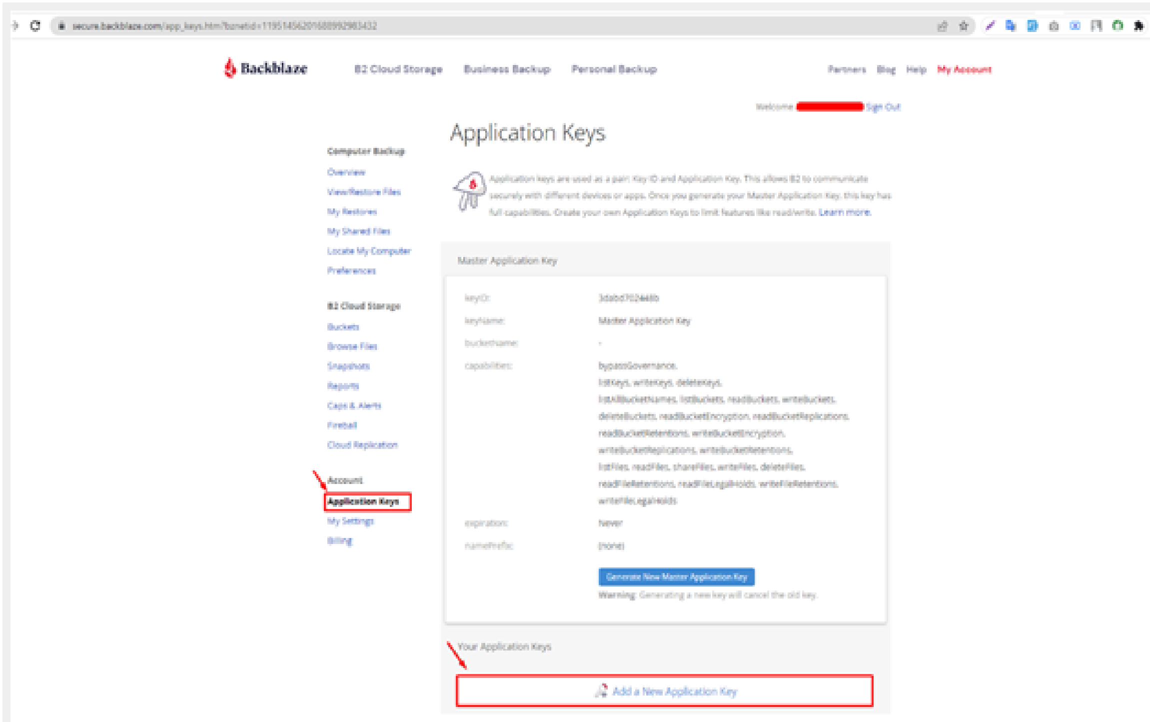

Figure: (61b) Adding new application key

- Now set a **Name** of your application key and make it "**Read and Write**" and after then click on "**Create New Key**" button.

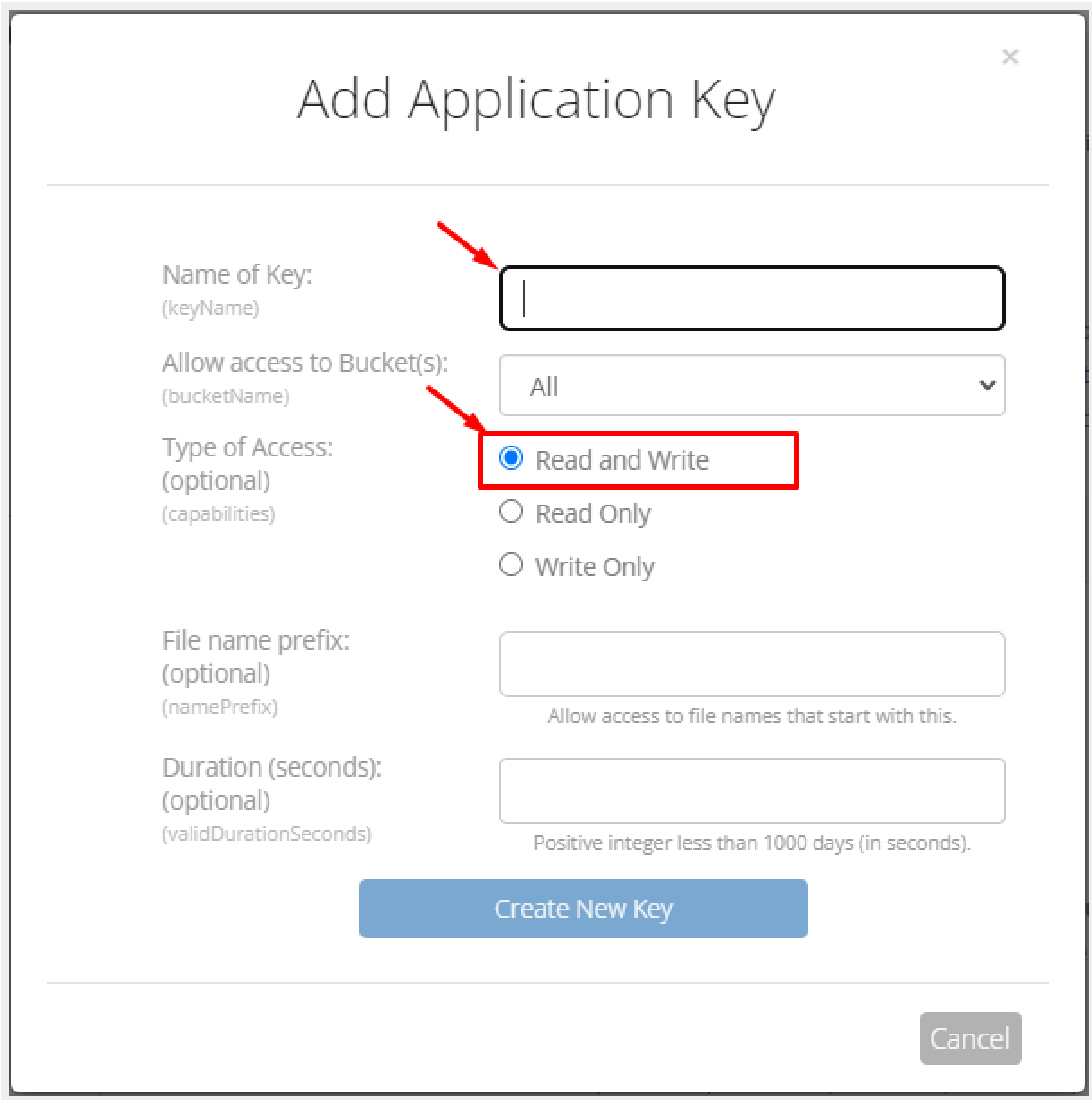

Figure: (61c) Creating Application new key

- After then, you will get the **key ID**, **key name and** can see the **capabilities** of this **key ID**.

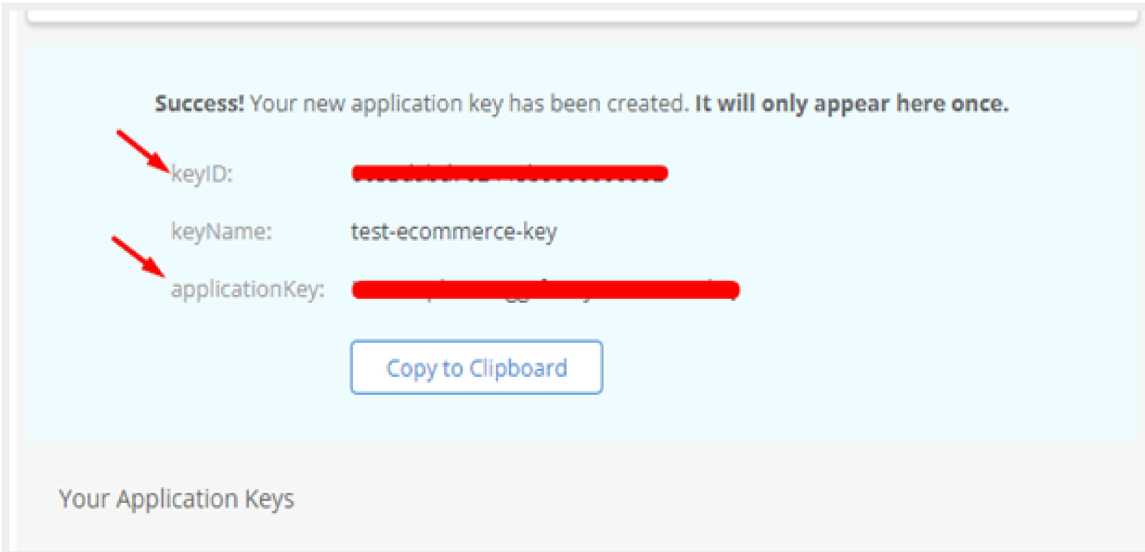

Figure: (61d) Showing application key

- Now go to **Buckets** to create a new bucket. Click on "**Create a Bucket**" button

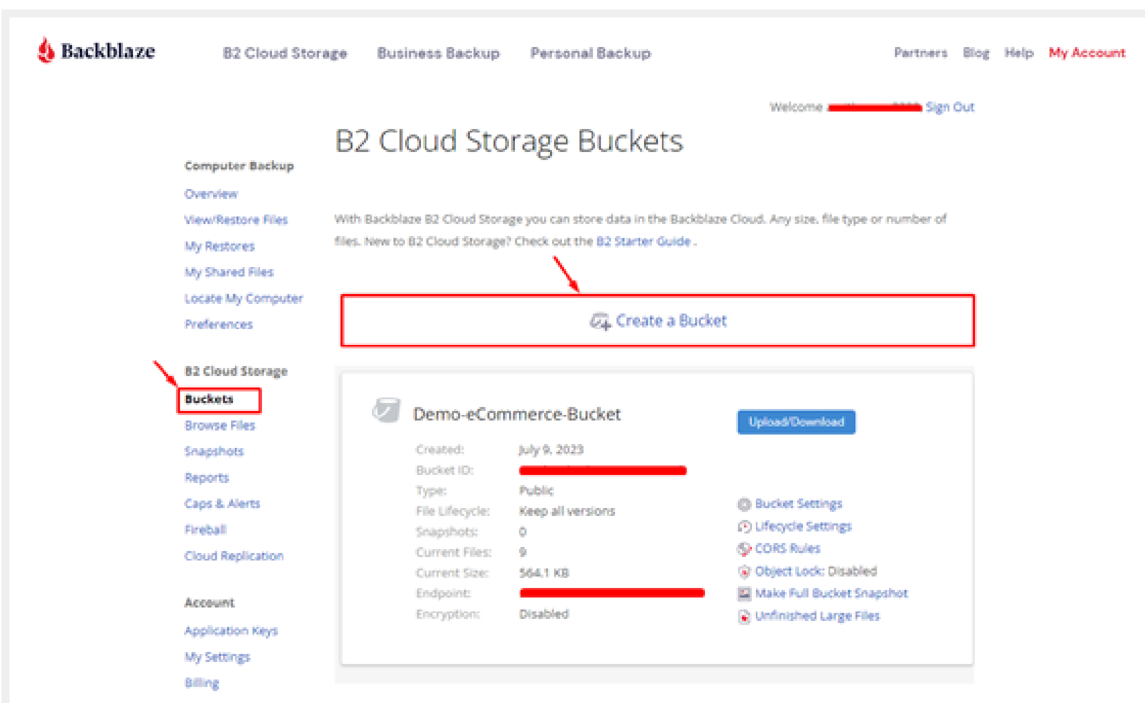

Figure: (61e) Creating B2 cloud storage Bucket

- Set a unique bucket name (Bucket names must be at least six characters and globally unique. A message is displayed if your bucket name is already in use.) and make it to public.

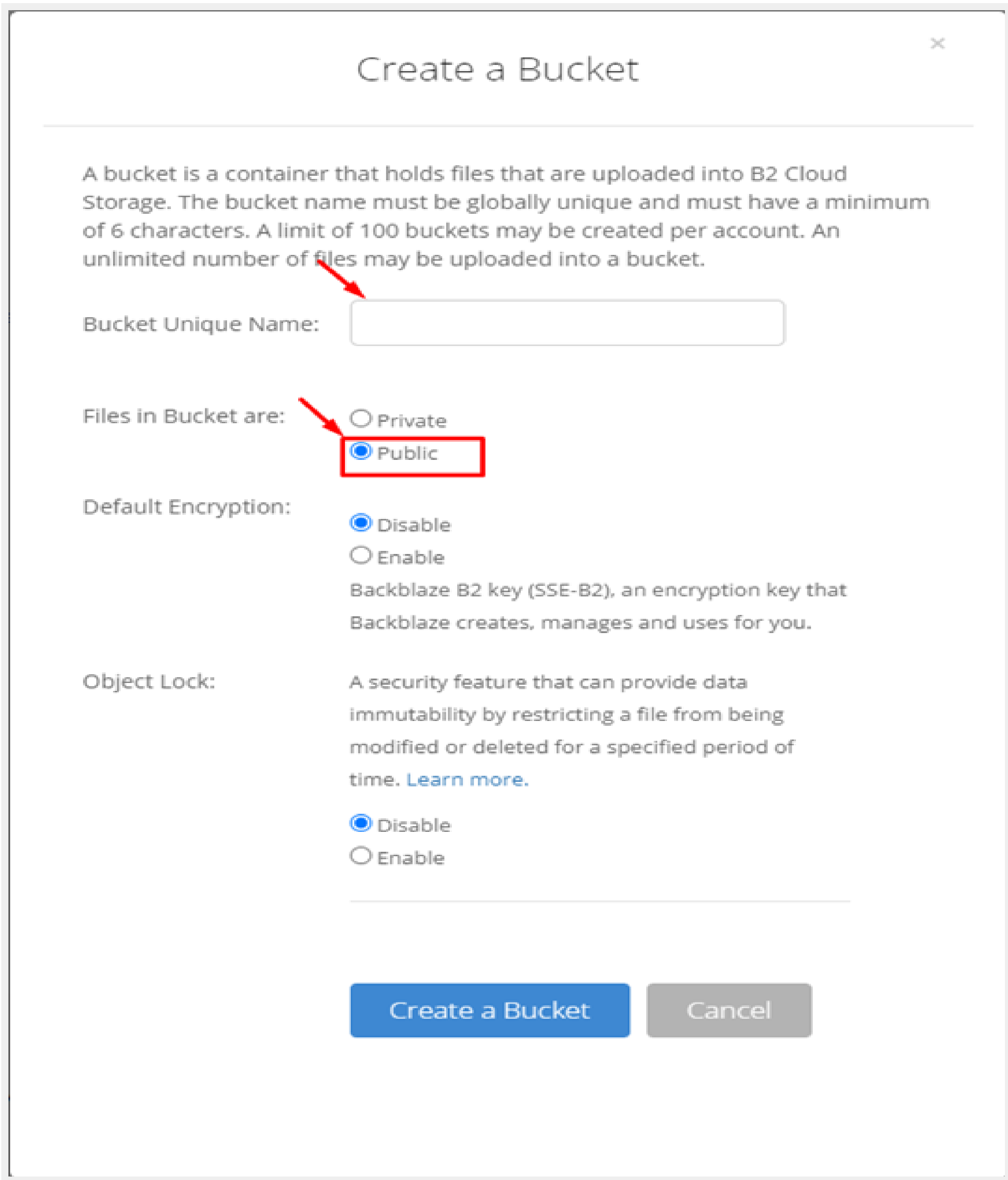

Figure: (61f) Creating Bucket

- Now you will get the Bucket ID, Endpoint with the default region

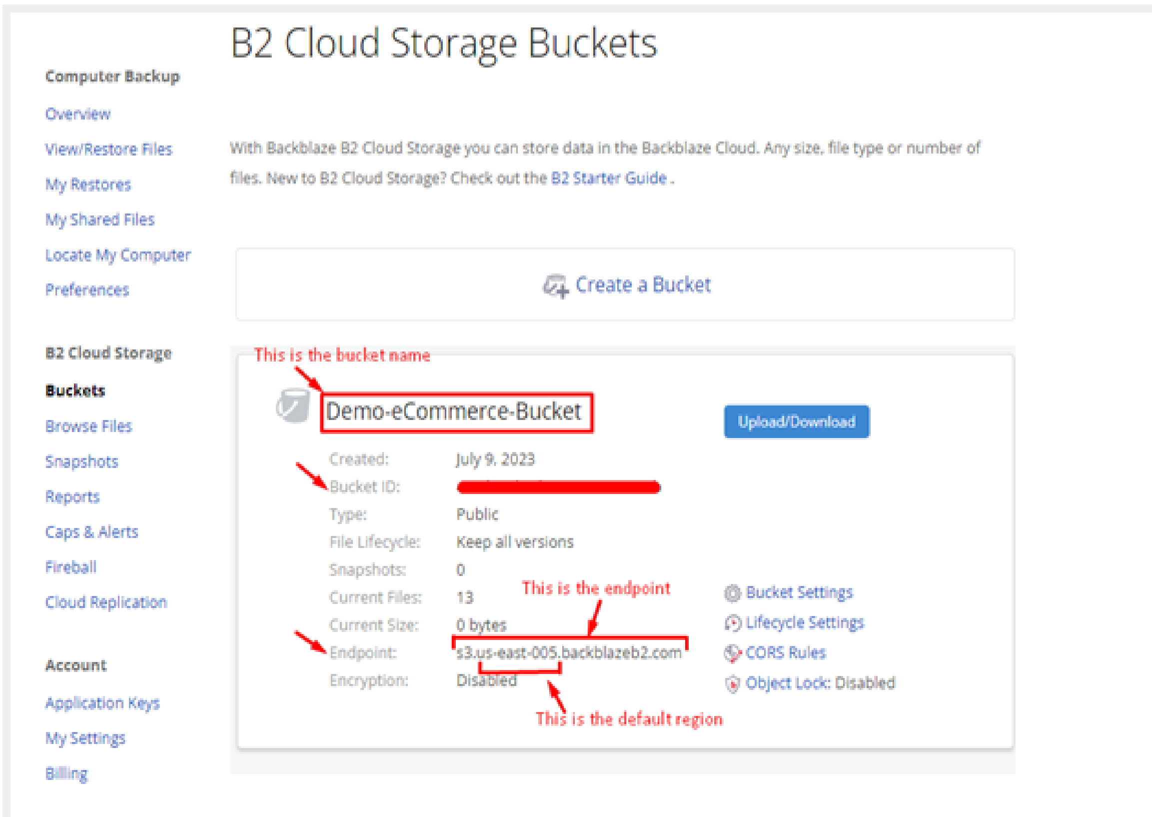

Figure: (61g) Showing B2 Cloud Storage Buckets

62. How to set Backblaze file system credentials on your own system?

Answer:

To set backblaze file system credentials you need to follow the steps mentioned below.

- **Log in** as an **Admin**
- Go to **Setup & Configurations** > **File System & Cache Configuration**
- **Enable** the **Backblaze File System Activation** option
- Insert **BACKBLAZE_ACCESS_KEY_ID**. After creating the application key you will find the Key ID Insert the ID here.

- Insert **BACKBLAZE_SECRET_ACCESS_KEY**. After creating the application key you will find the Application Key insert the ID here.
- Insert **BACKBLAZE_DEFAULT_REGION**. After creating a bucket you will find Endpoint, the second part is the default region insert it here.
- Insert **BACKBLAZE_BUCKET**. After creating a bucket you will find the bucket name, insert this name here
- Insert **BACKBLAZE_ENDPOINT** and must have included **https**. For example, https://……………………………com
- Insert **BACKBLAZE_URL** by formatting it this way: https://BACKBLAZE_ENDPOINT/BACKBLAZE_BUCKET.

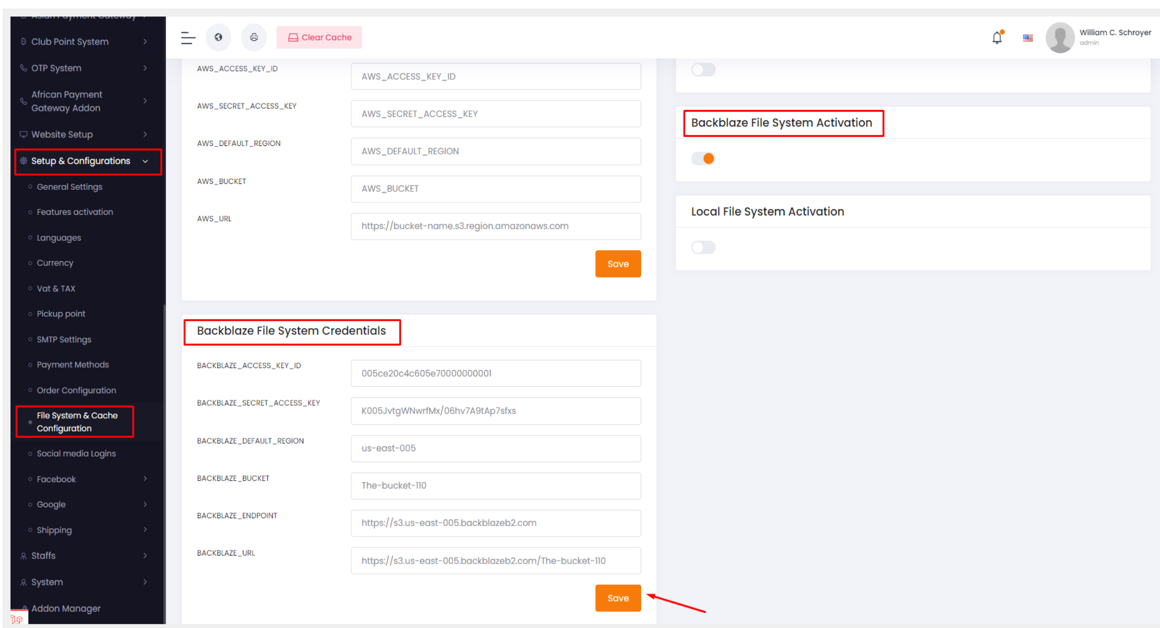

Figure: (62a) Inserting Backblaze file system credentials

63. How to configure Ngenius credentials(test account)?

Answer:

To configure ngenius you need to follow the steps mentioned below.

- First login to the Ngenius developers panel. Ngenius developers panel
- Or create an account if one does not exist.

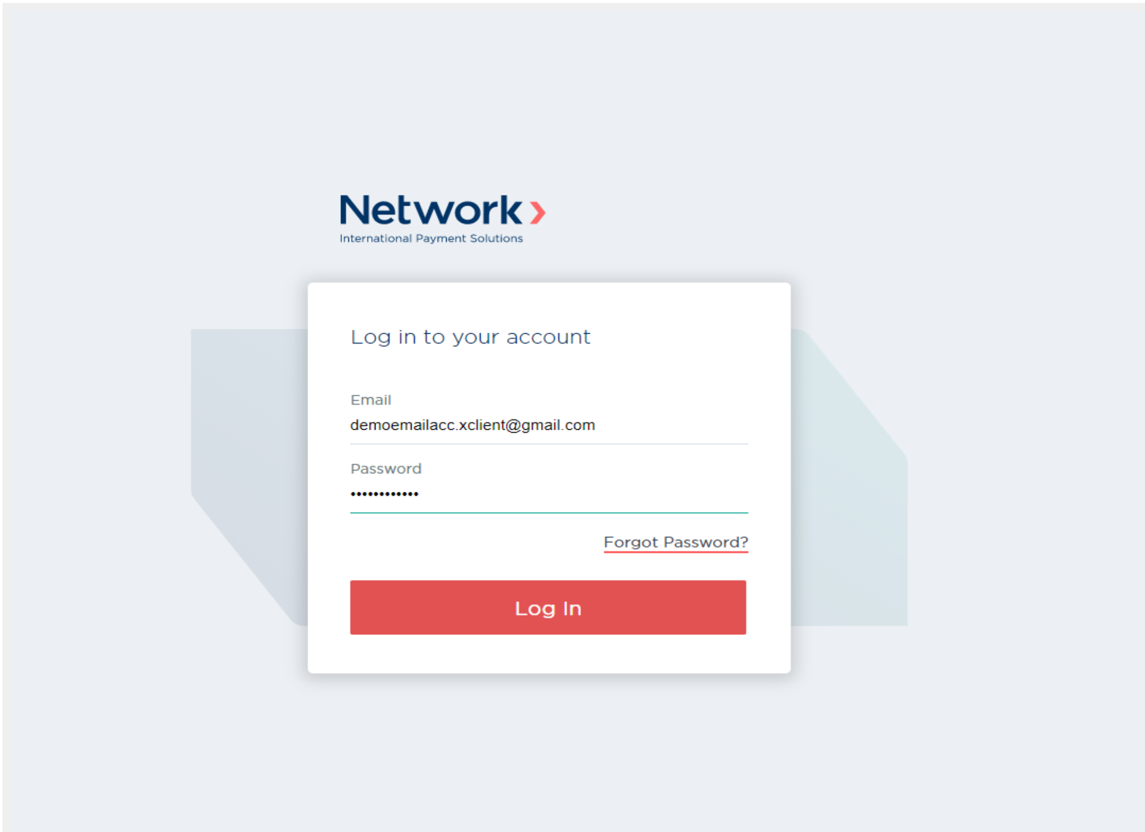

Figure: (61a) Log in panel

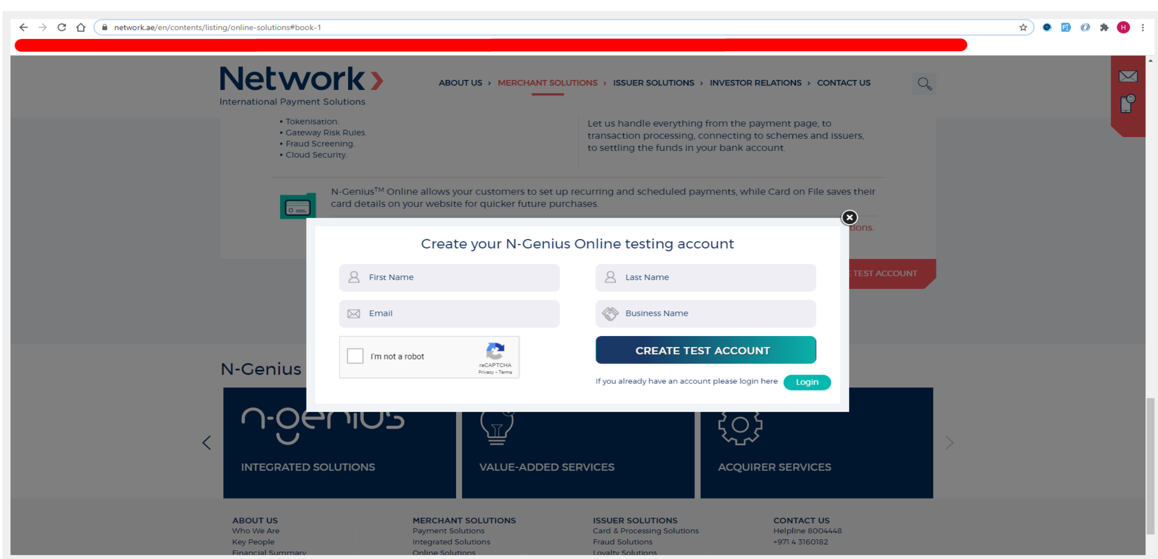

Figure: (61b) Create ngenius account pop up

- After that go to the **Settings** -> **Integrations** -> **service account.** Create one service account if it does not exist.

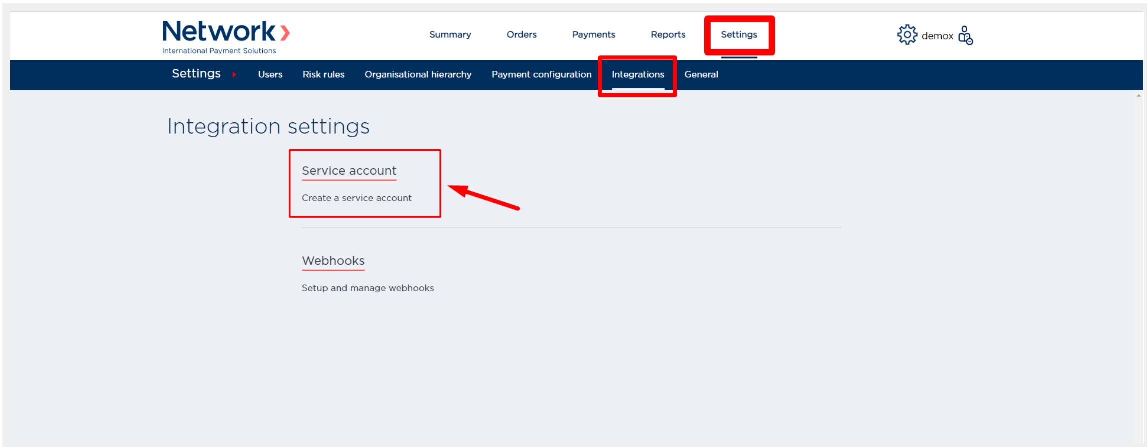

Figure: (61c) Creating Bucket Form next step

- There you will find the API key. Copy that API key and paste it inside your Ngenius credentials **NGENIUS API KEY** field inside the **Payment Method** sub-menu residing in the **Business Settings** menu.

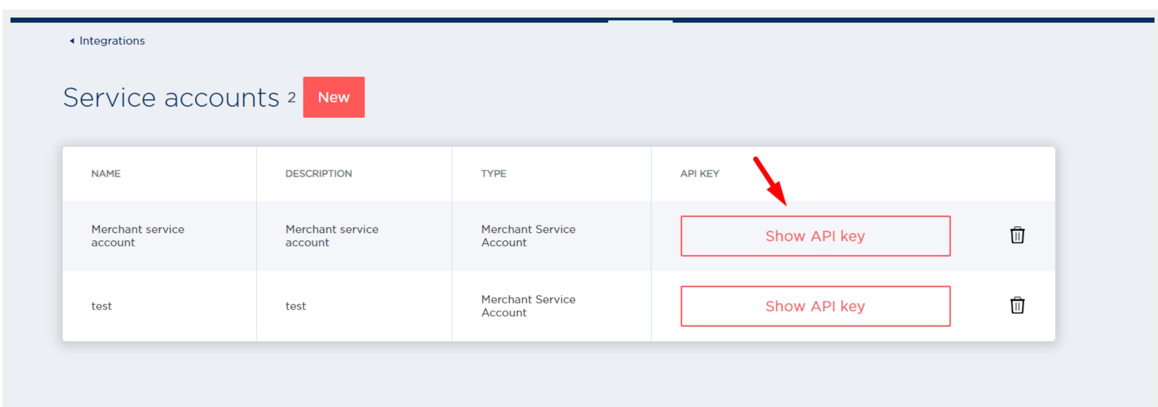

Figure: (61d) Ngenius API key field

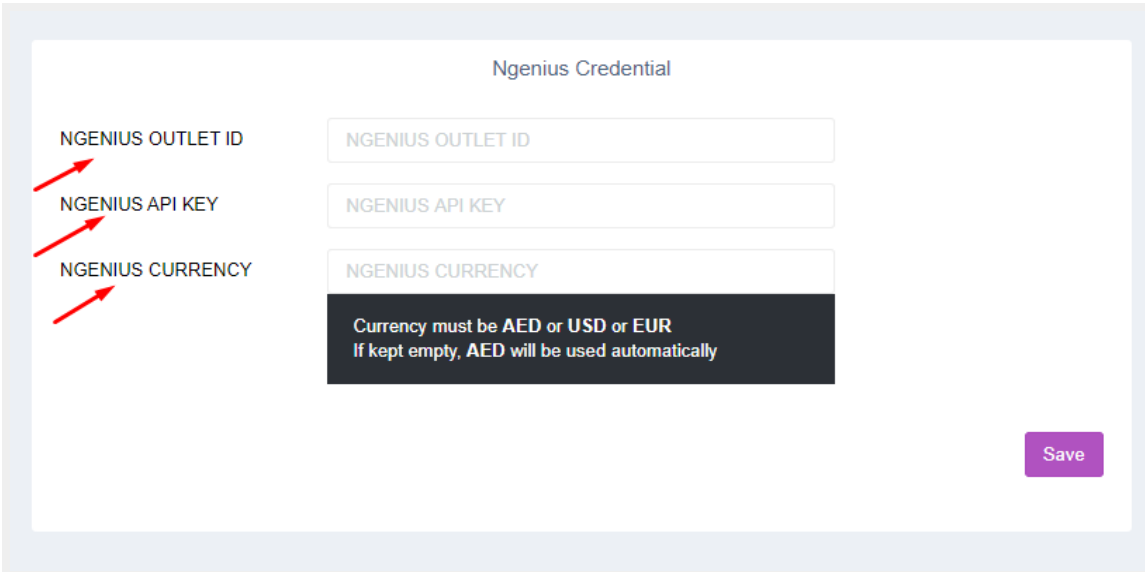

Figure: (61e) Ngenius credential

- After that you need the OUTLET ID of your ngenius account for that you need to go to the **Settings** ->**Organizational Hierarchy** then click the **instant_singup_outlet** . After that you will find your reference key pointed out with the red arrow; copy that key and paste it inside the you **NGENIUS_OUTLET_ID** field residing inside the **Payment Method** sub-menu residing in the **Business Settings** menu.
- Finally, Set your currency as **AED, USD or EUR** and click the **Save** button**.** If you have followed all of the steps mentioned above your app should be ready to go.

64. Which options are translatable in multiple languages?

Answer:

The following options are translatable in multi-language:

- **Product:** Name, Unit, Description.
- **Category:** Name
- **Sub Category:** Name
- **Sub Sub Category:** Name
- **Attribute:** Name
- **Brand:** Name
- **Customer Product:** Name, Unit, Description

- **Customer Package:** Name
- **Flash Deal Product:** Title
- **Pages:** Page Title
- **Pickup Point:** Name, Location
- **Role:** Name

65. How to configure Bkash payment gateway?

Answer:

Follow the below steps to configure bkash payment gateway:

- Contact bkash authority for getting api information
- Turn on bkash switch from admin panel **Setup & configuration > Feature Activation > Bkash Activation**
- Fill up bkash api information from **Setup & configuration > Payment Method > Bkash Credential**
- If bkash api is in the sandbox mood, turn on the sandbox switch. For live Turn off sandbox switch

66. How to configure the Nagad payment gateway?

Answer:

Follow the below steps to configure the Nagad payment gateway:

- Contact Nagad authority for getting api information
- Turn on Nagad switch from admin panel **Setup & configuration > Feature Activation > Nagad Activation**
- Fill up Nagad api information from **Setup & configuration > Payment Method > Nagad Credential**
- If Nagad api is in the sandbox mood input NAGAD MODE “sandbox”. For live input NAGAD MODE “live”

67. How to configure product wise shipping cost?

Answer:

Follow the below steps to configure city wise flat shipping costs:

- Go to admin panel **Setup & configuration > Shipping configuration and** choose **Product Wise Shipping Cost**
- Go to **Products > Add New Product from Shipping Configuration** you will get another 3 options
  - **Free Shipping:** No shipping cost added
  - **Flat Rate**: Fixed shipping cost will be added for every city
  - **Product Quantity Multiplication**: Product quantity will be multiplied while purchasing if this option enable

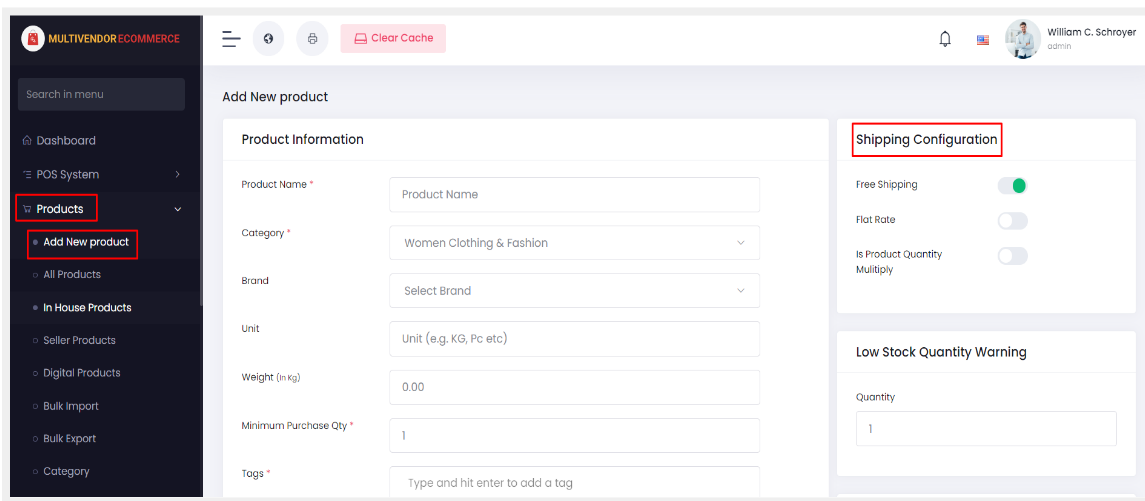

Figure: (65a) Product wise shipping cost

68. How to configure flat rate shipping cost?

Answer:

Go to the admin panel, **Setup & configuration > Shipping configuration, and** choose **Flat Rate Shipping Cost.**

****Flat Rate Shipping Cost: How many products a customer purchases doesn't matter. The shipping cost is fixed.**

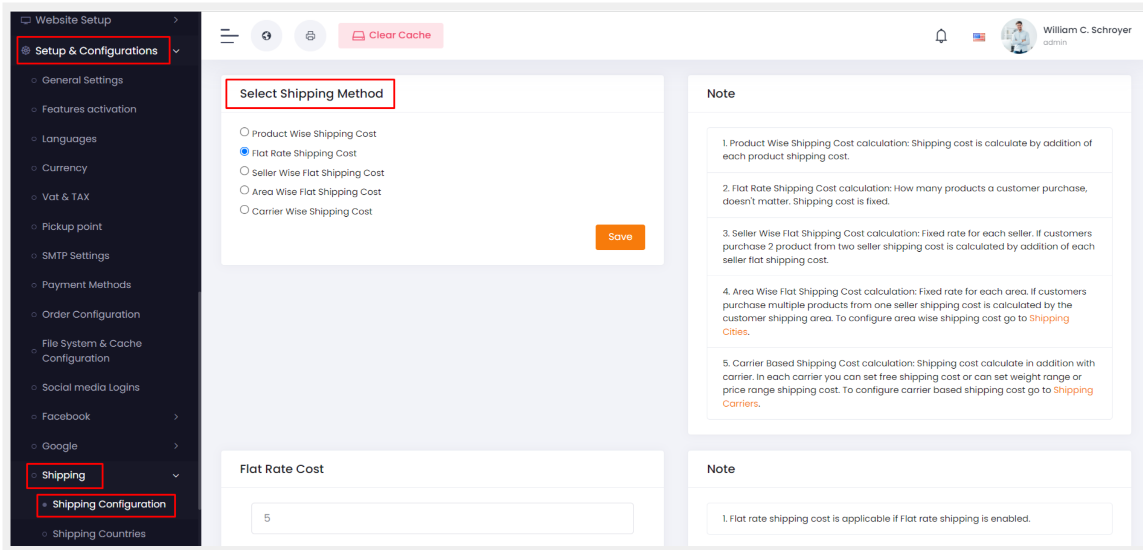

Figure: (66a) Enable flat rate shipping cost

69. How to configure seller wise flat shipping cost?

Answer:

Go to the admin panel, **Setup & configuration > Shipping configuration, and** choose **Seller Wise Shipping Cost.**

****Seller Wise Shipping Cost: Fixed rate for each seller. If customers purchase 2 products from two sellers shipping cost is calculated by addition of each seller flat shipping cost.**

70. How to configure city wise flat shipping cost?

Answer:

Follow below steps to configure city wise flat shipping cost:

- Go to admin panel **Setup & configuration > Shipping configuration** and choose **Area Wise Flat Shipping Cost**
- Go to **Setup & configuration > Shipping Countries and enable or disable your preferred countries**

- Go to **Setup & configuration > Shipping Cities and create city for selected country and input shipping cost for city**

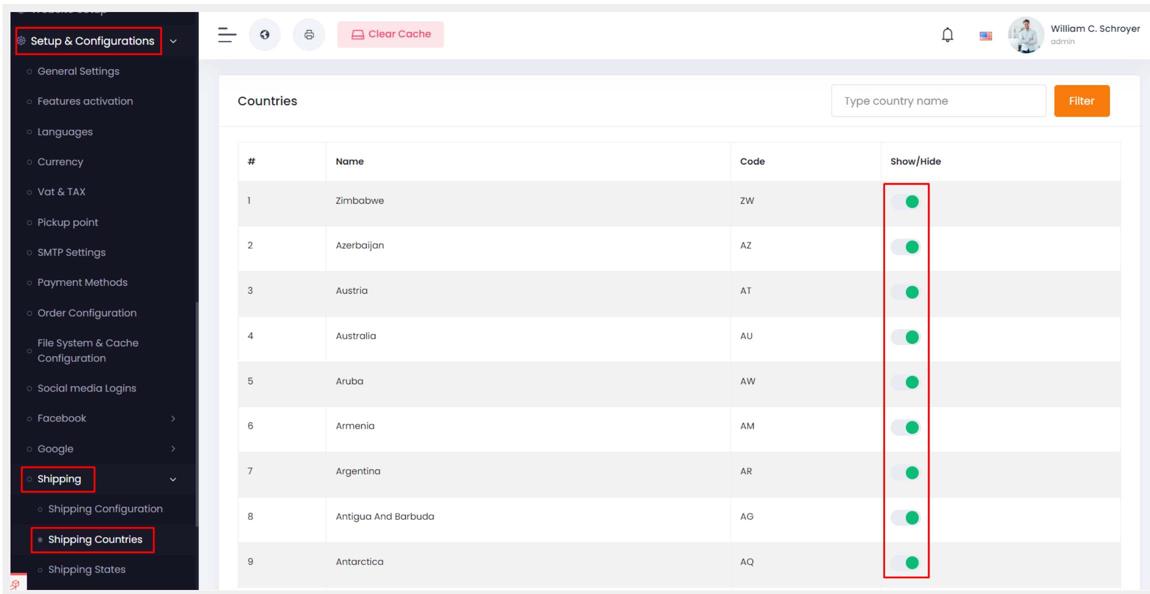

Figure: (68a) Enable preferred shipping countries

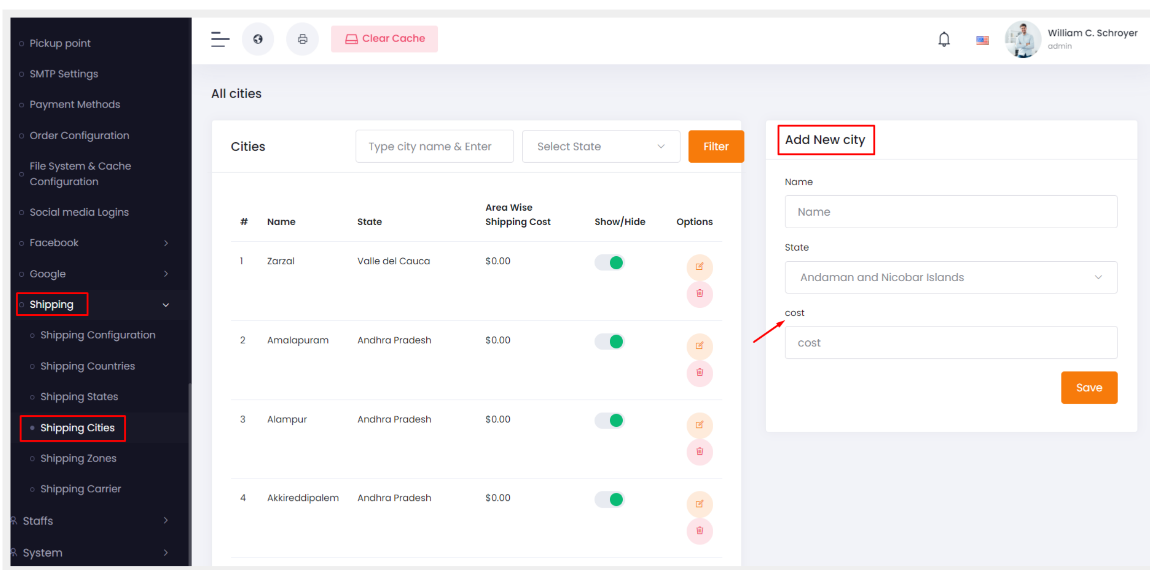

Figure: (68b) Insert city wise shipping cost

71. How to enable Carrier Wise Shipping Cost?

Answer:

Follow the below instruction:

- Log in to **admin** panel
- From the left navbar go to **setup & configurations** > **Shipping** > **Shipping configuration**.
- From shipping method select **carrier wise shipping cost**
- Then click the **save** button.

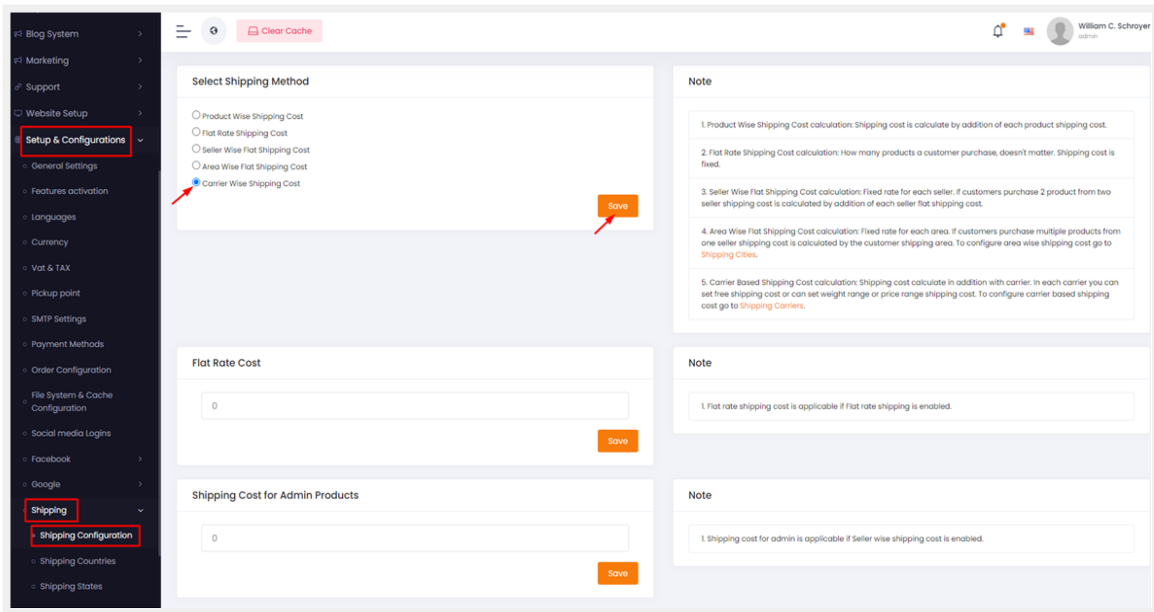

Figure: (69a) Enable carrier wise shipping cost

72. How to add a new Shipping carrier?

Answer:

Create a shipping carrier follow below instruction:

- From admin panel, go to **Setup & Configurations > Shipping > Shipping Carrier**
- Fill the form with **Carrier Name, Transit time** (The delivery time will be displayed during checkout process), **Logo,**
- If **free shipping** enables then no range (**weight** based or **prices** based) will be applicable
- Choose Billing type (According to **price**/According to **weight**)
- Ranges (weight based or price based).
- Click the **Submit** button.

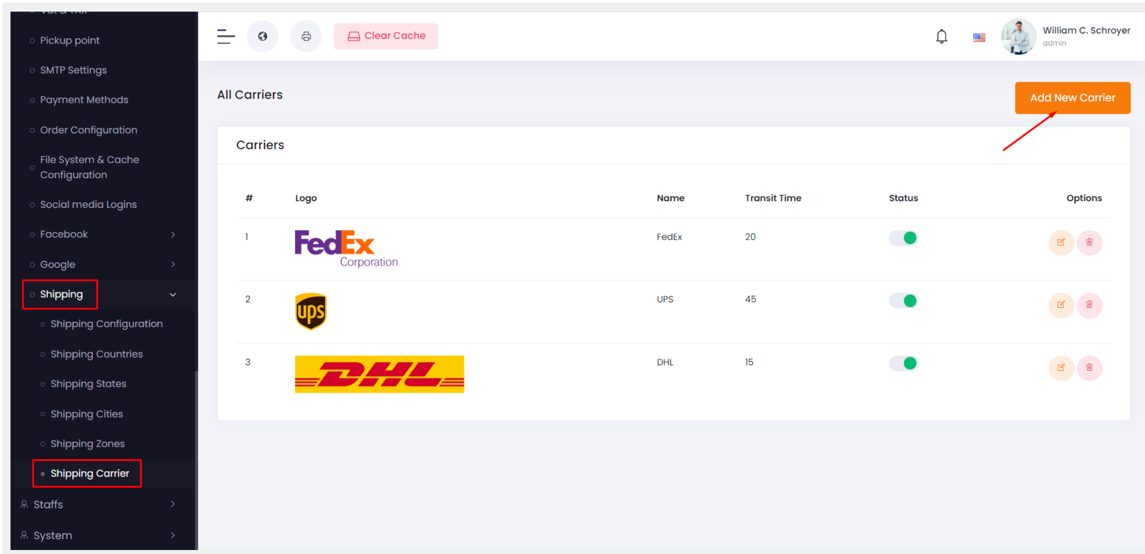

Figure: (70a) Shipping carrier add

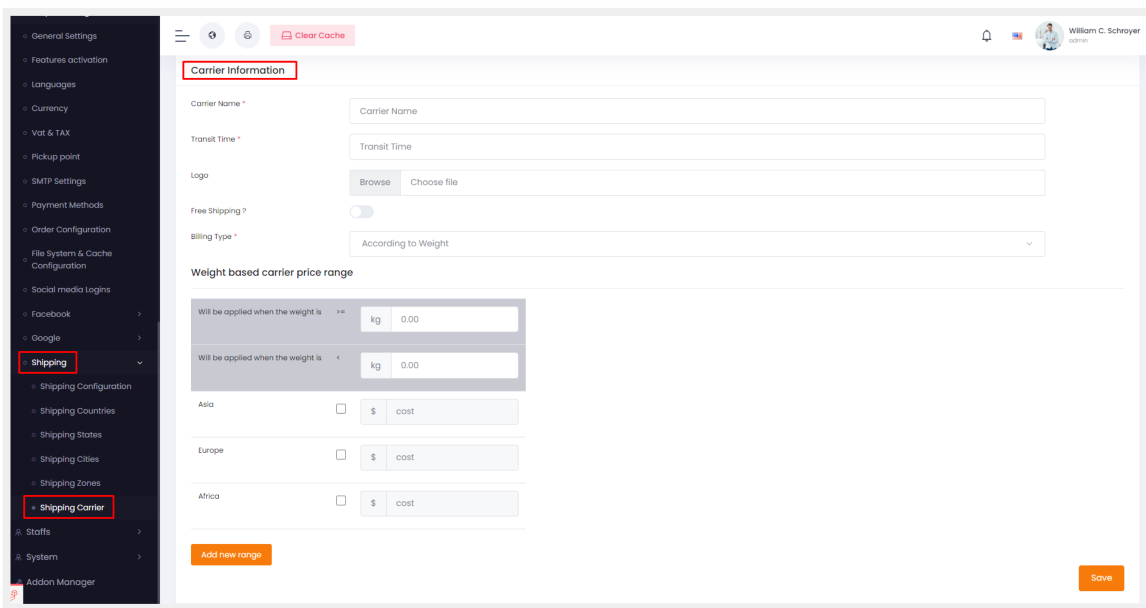

Figure: (70b) Shipping carrier add form

73. How to create a zone for carrier wise shipping?

Answer:

Create a zone with countries if not created yet. Follow below instruction:

- From admin panel, go to **Setup & Configurations > Shipping > Shipping Zones**
- Click on **Add new zone**.
- From the zone information insert Name and select country. Then click the **submit** button.

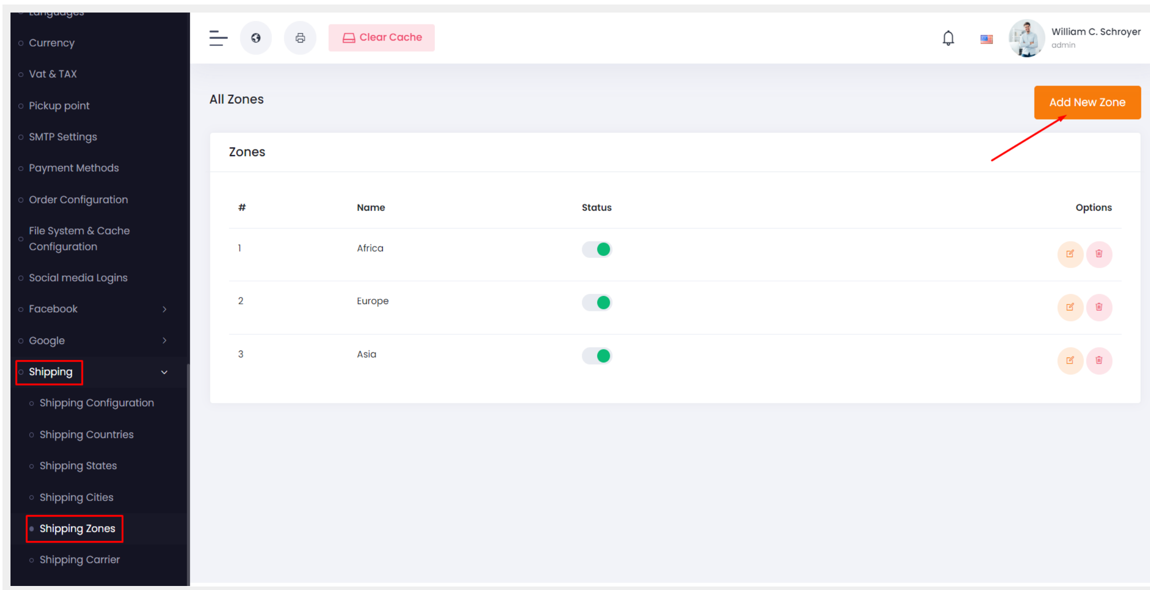

Figure: (71a) Create zone for carrier wise shipping

74. How to set weight?

Answer:

Now in the **product** section, the weight field will be used to calculate shipping cost if carrier based shipping cost is enable.

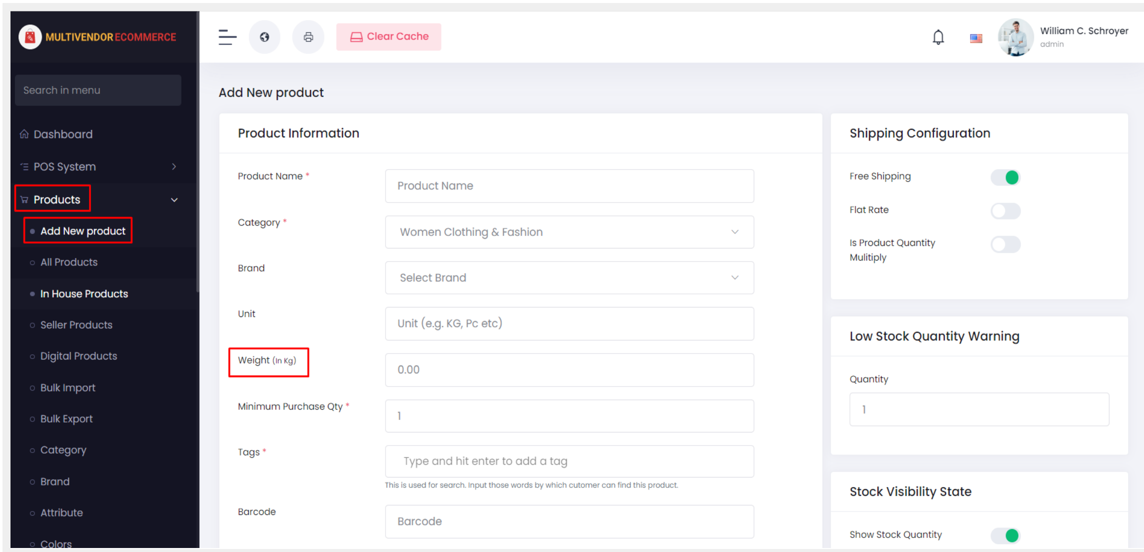

Figure: (72a) insert weight field

75. How can a customer choose a carrier during the checkout process?

Answer:

Follow the instructions:

In the **checkout** procedure on the **delivery info** customer can choose the **carrier** option and then click **continue** to payment.

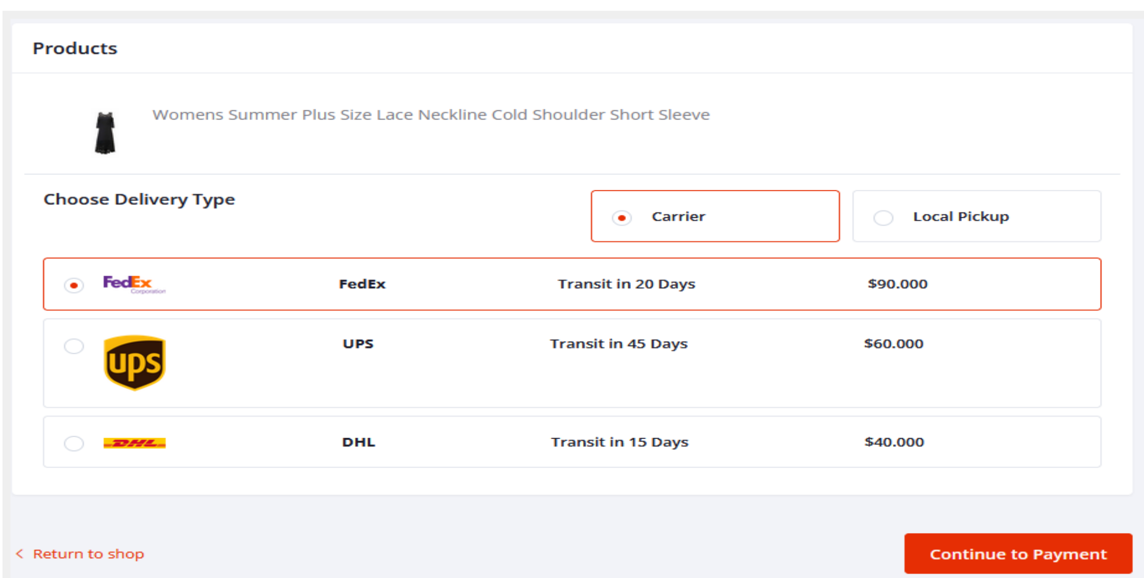

Figure: (73a) customer choose carrier during the checkout process

76. How to configure Redis cache support?

Answer:

Follow below steps:

- Go to this link https://www.techalyst.com/posts/install-and-configure-redis-server-for-laravel and follow from **Step 1** to **Step 5**
- Go to Admin panel **Setup & configuration > File System & Cache Configuration**
- Choose **Redis** option in **CACHE_DRIVER** & **SESSION_DRIVER** section **and set Redis Host, Redis Password and Redis Port** in **Redis configuration** section

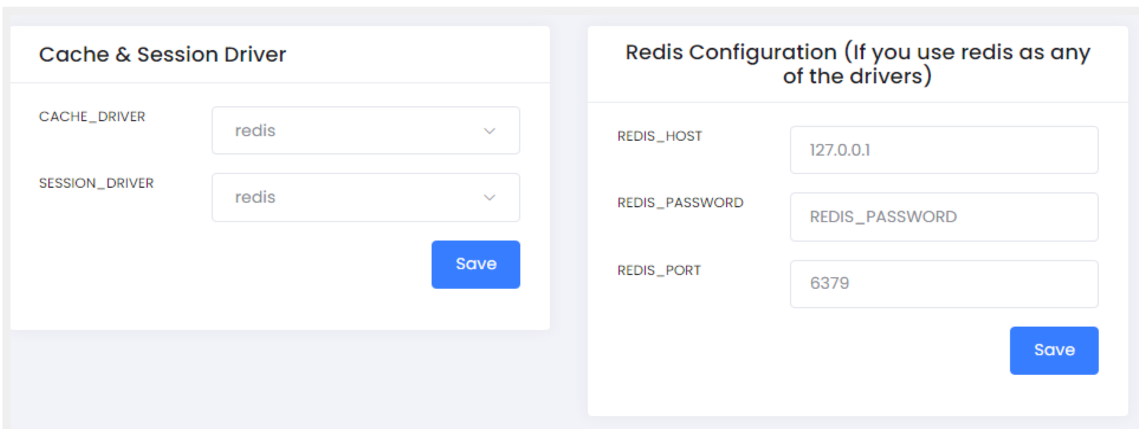

Figure: (74a) Configure Redis Cache Support

77. How to configure firebase console setup for push notification for mobile app?

Answer:

To use firebase follow the procedure which are mentioned below

- Go to this URL to create project https://console.firebase.google.com/u/0/

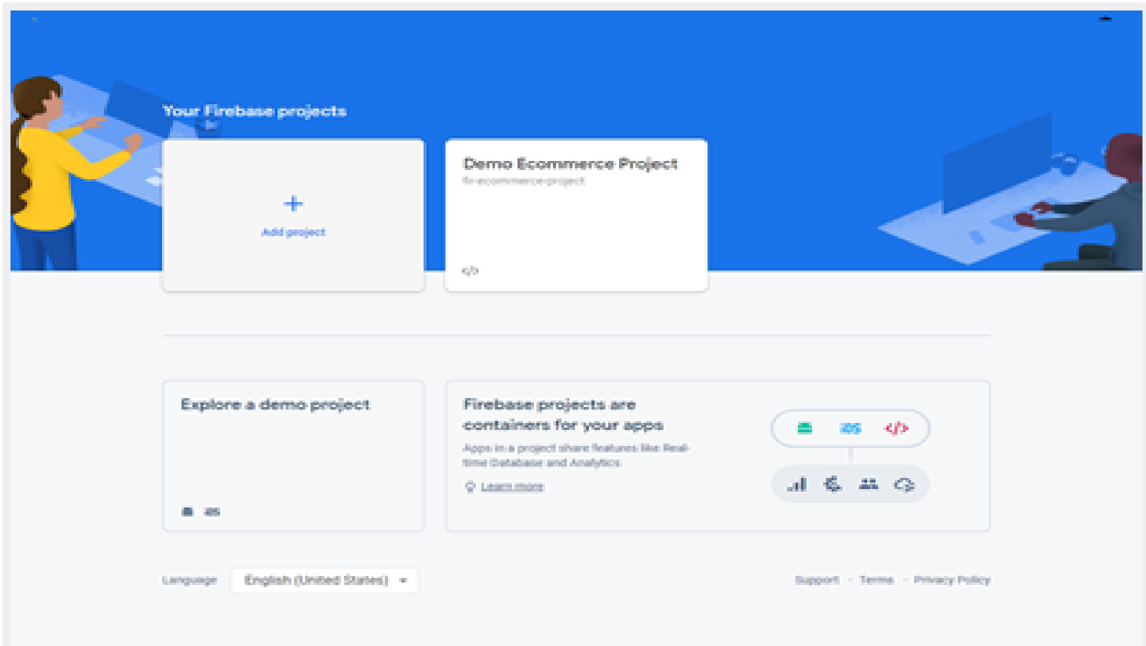

Figure: (75a) Firebase Project step 1

- Enter project name and then click on **continue** button

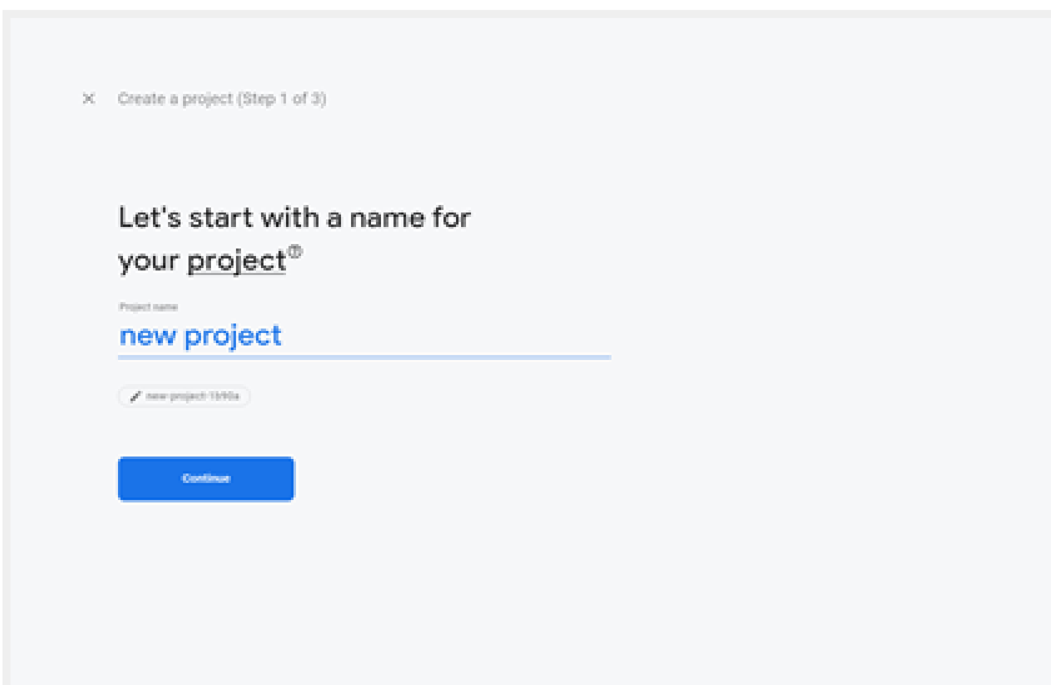

Figure: (75b) Firebase project step 2

- Disable the Google analytics for this project option and click Create project button

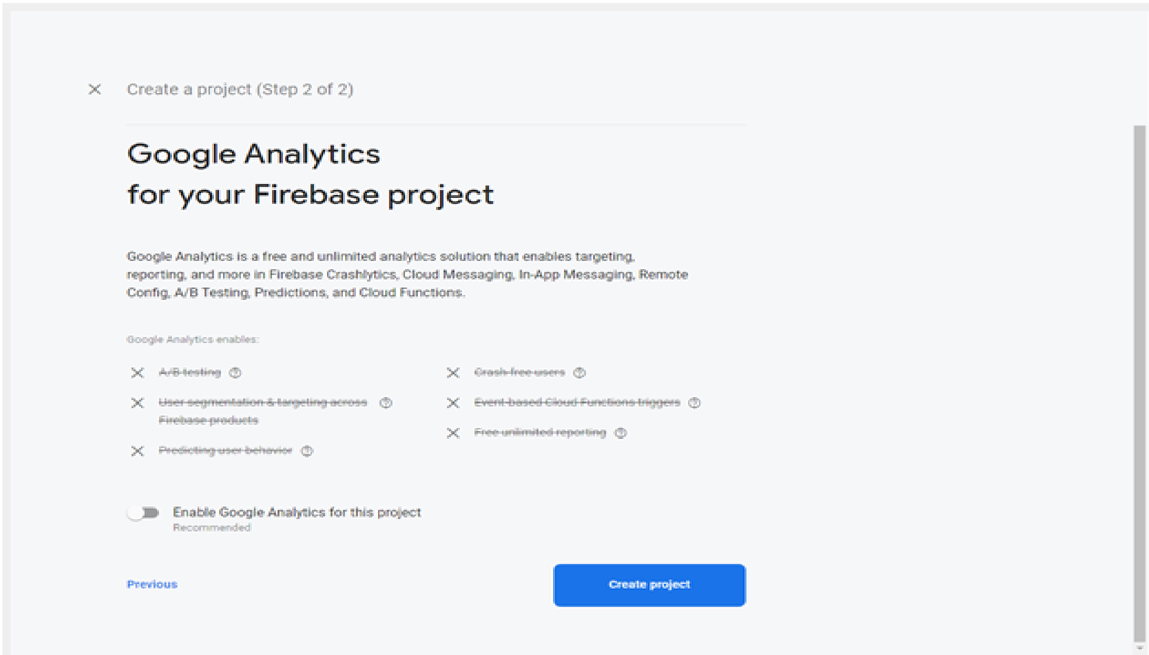

Figure: (75c) Google Analytics for firebase project

- After then click on continue button

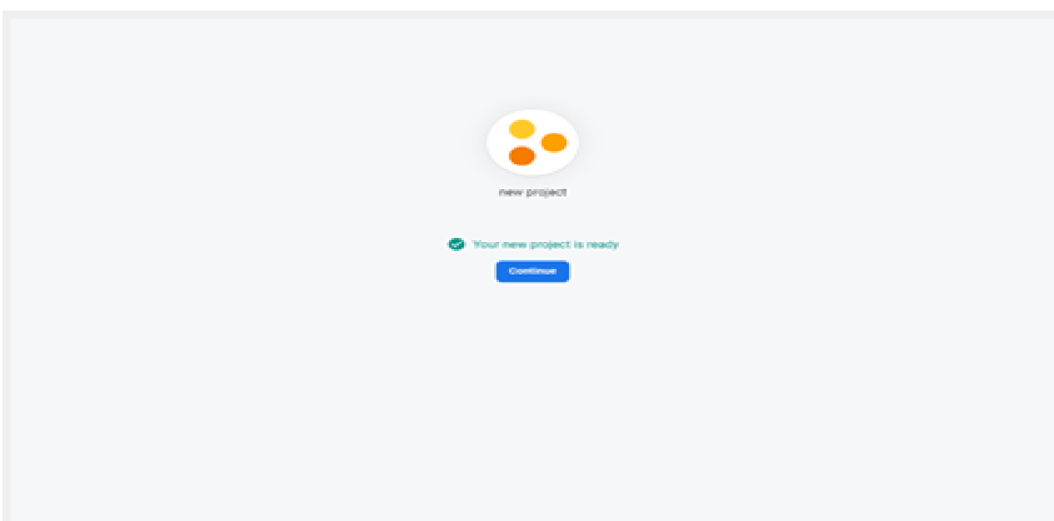

Figure: (75d) Google Analytic for firebase projects continue

- Now go to project settings to get server key

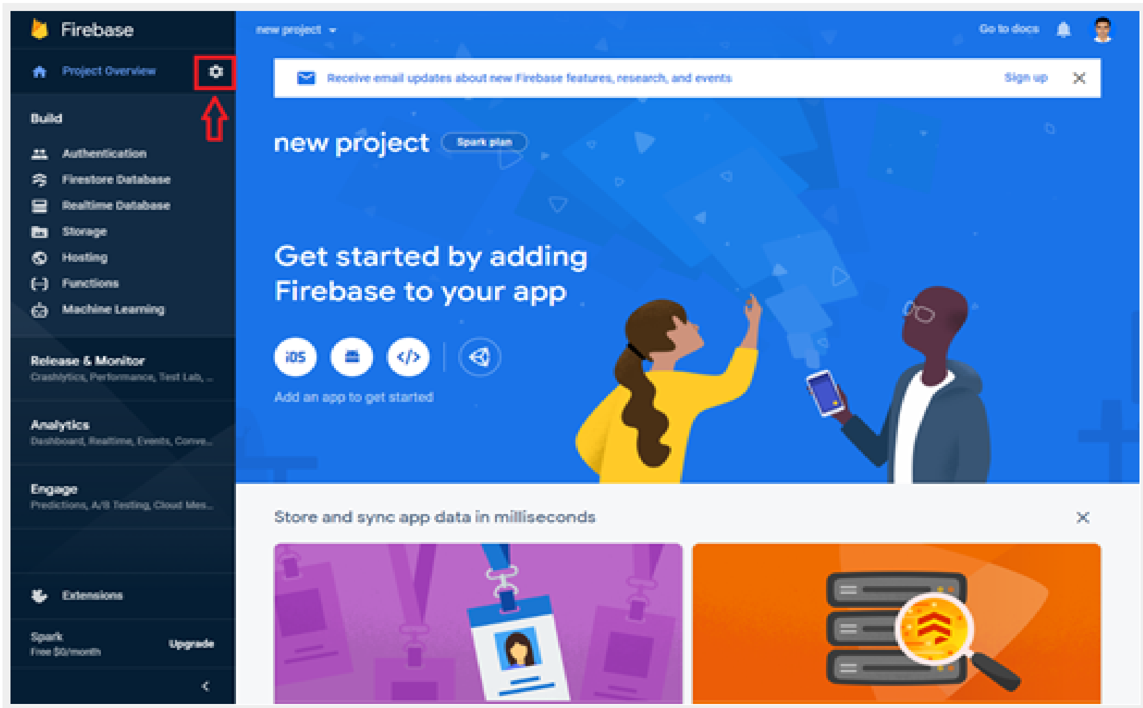

Figure: (75e) Project Settings

- To get server key click on Cloud Messaging option

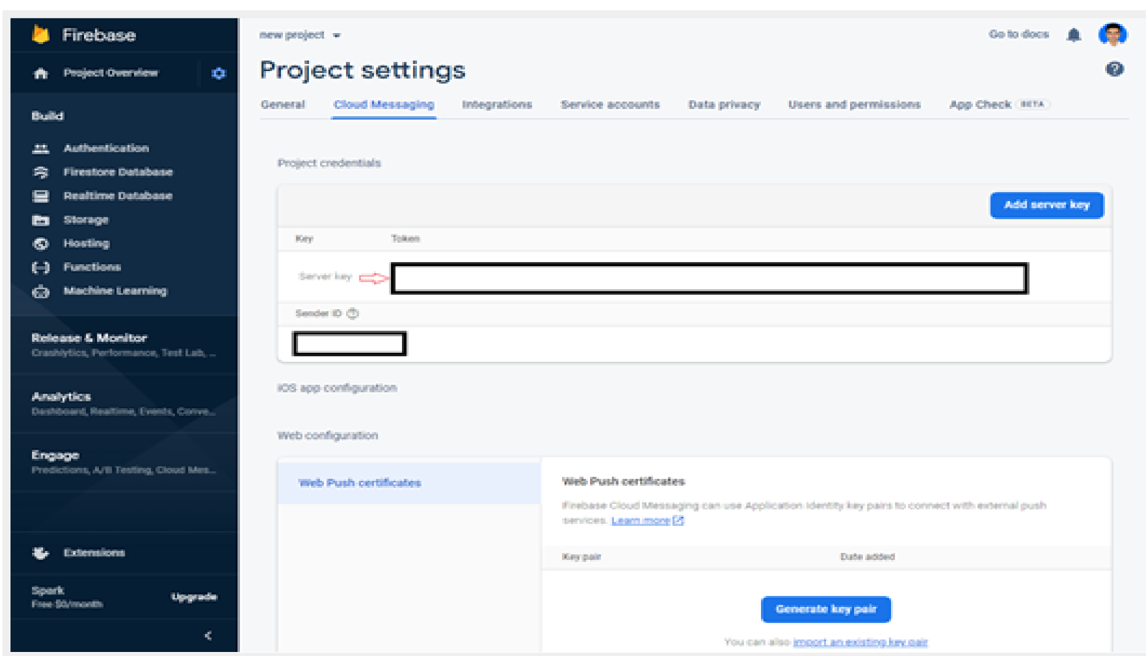

Figure: (75f) Project Settings (i)

78. How to create and respond to the support tickets?

Answer:

- **Login** to the **customer** panel
- Go to **Support ticket** > **Create a ticket**.
- Write the Subject, Provide a detailed description, photo upload and click on the Send Ticket button.

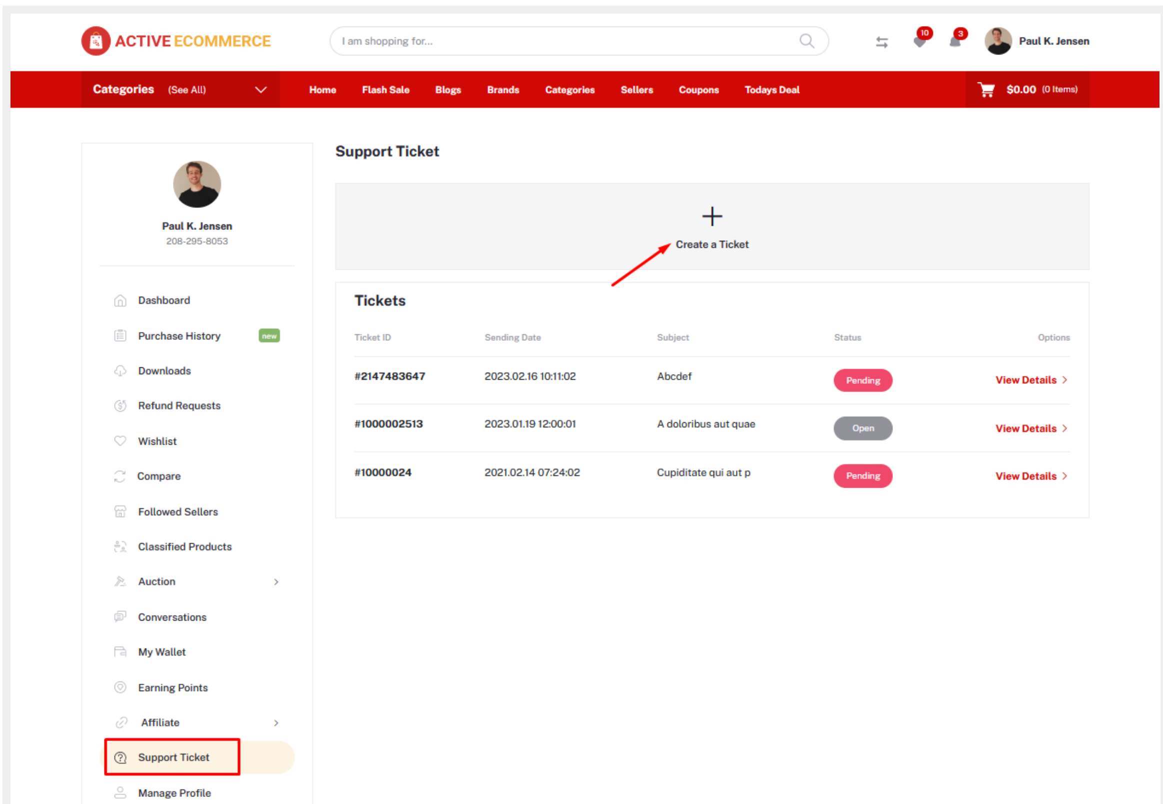

Figure: (76a) Creating support ticket from customer

After sending a ticket from the customer, Admin can response to that ticket,

- **Login** to the **admin** panel.
- Go to **Support** > **Ticket** > **View** action.
- Now you can answer the customer's query with attachment as Submit as Open > Submit as Pending/ submit as Solved.

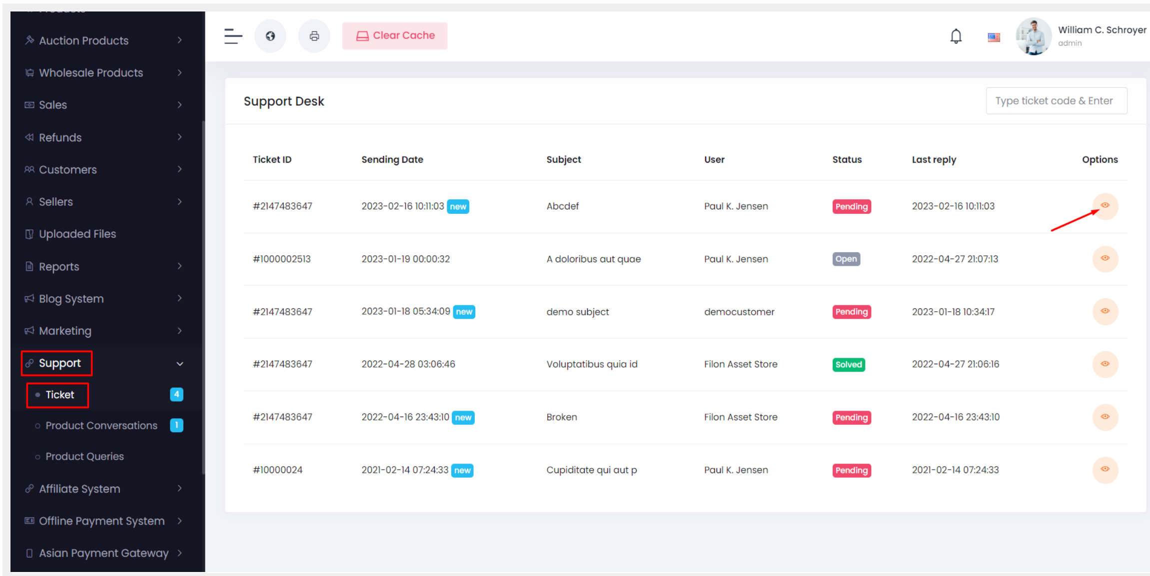

Figure: (76b) Support ticket reply from admin

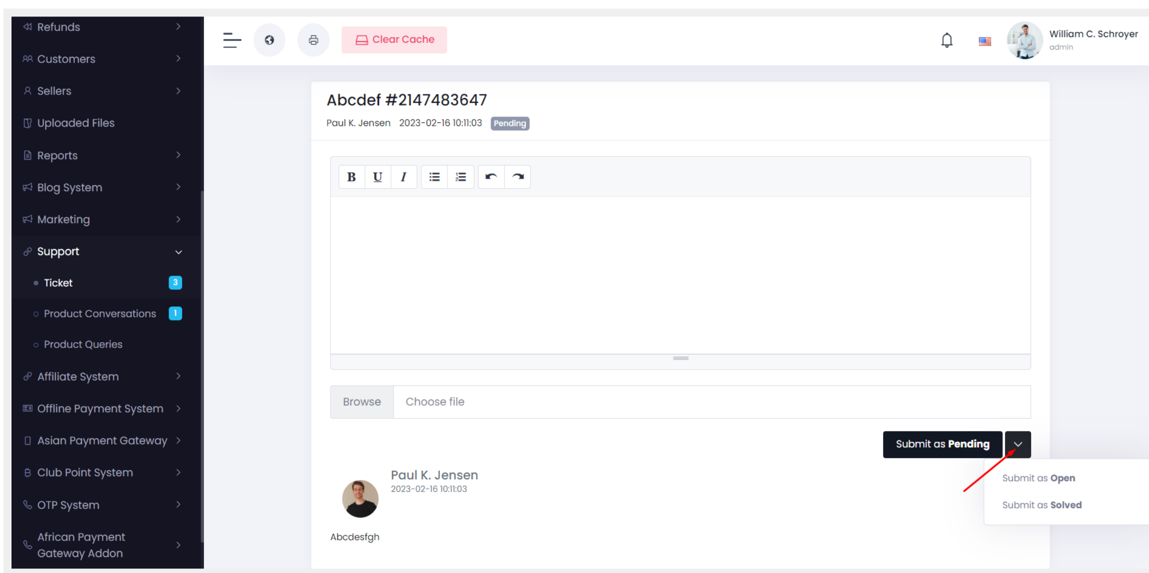

Figure: (76c) Support ticket reply

79. How to generate Google reCAPTCHA?

Answer:

Follow the instruction:

- Sign up for your API key pair for your site. [Click here](#) .
- Select **V3 admin console**.
- Type your website URL in the **label** section.
- Then select recaptcha type: **reCAPTCHA v2**.
- Enter your website URL under **Domains.**
- Enter emails of the administrators.
- Accept reCAPTCHA Terms of Service.
- Submit the form. Your API keys will be generated.

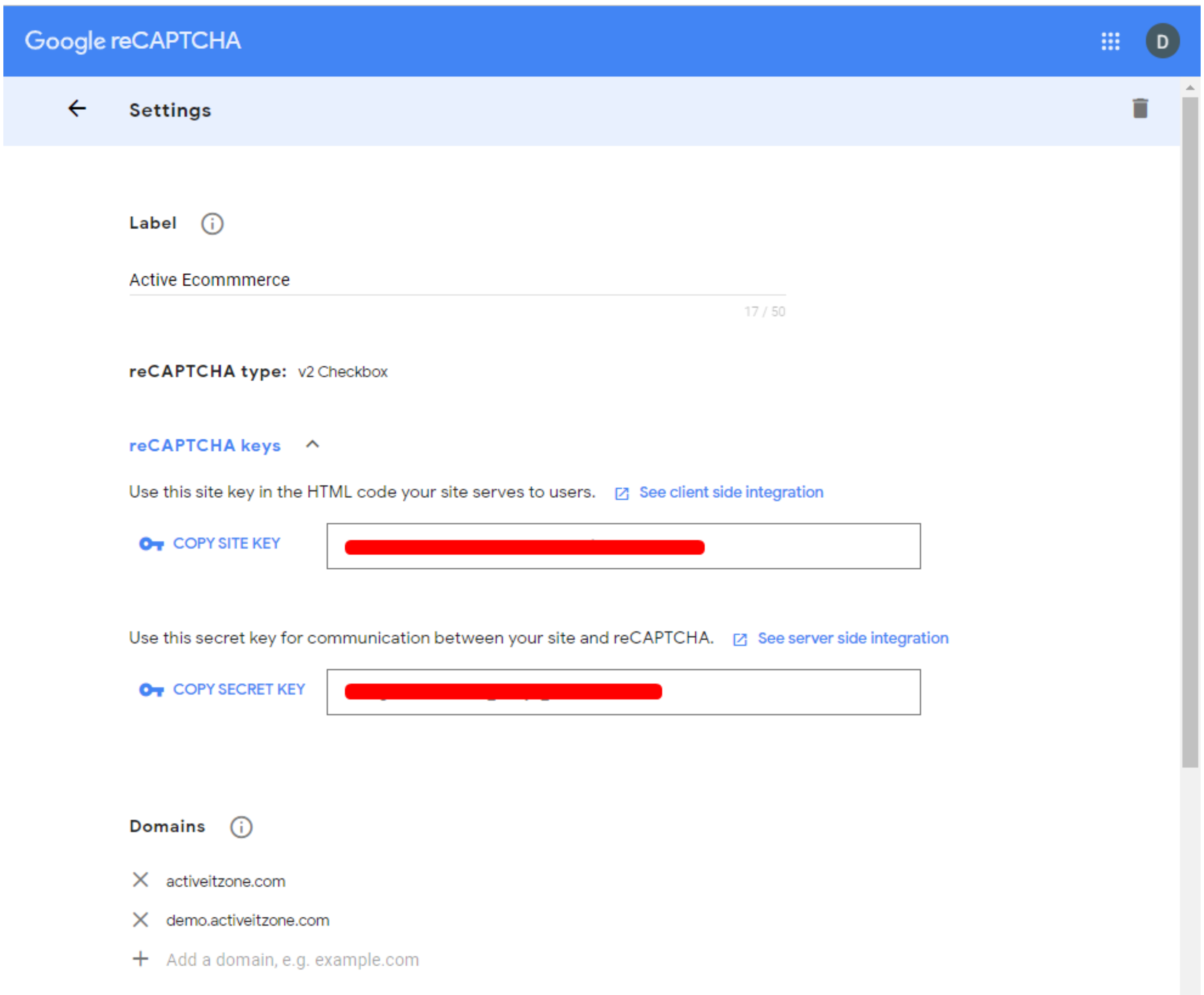

Figure: (77a) Google reCaptcha site

- Now Login to your **admin** panel.
- Go to **Setup & Configuration > Google > Google reCAPTCHA.**

- Copy the **Site KEY** and **SECRET KEY.** Put these in the **Google reCAPTCHA Setting** form and **save**.

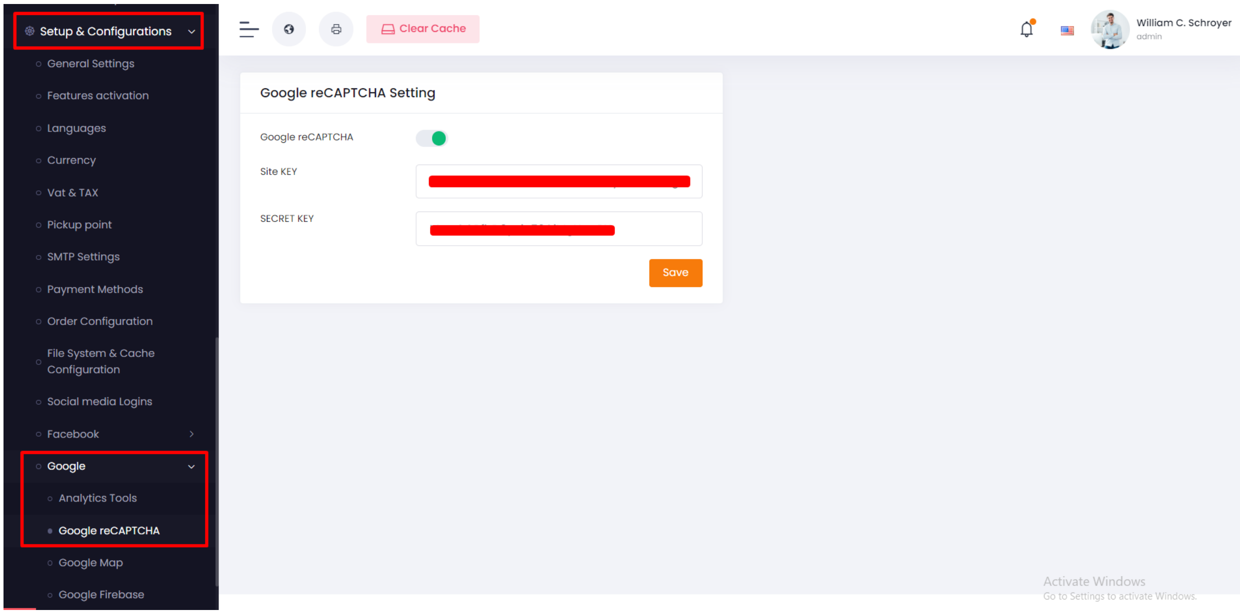

Figure: (77b) Google reCAPTCHA setting

80. How to give a review?

Answer:

Follow the below steps:

- **Login** to the **customer** panel.
- Go to **Purchase History** from the left side bar.
- Select any paid product (**If your product is paid & delivered only then you will get the review option**).
- Click on the **product code** or in the **view** option to view details.

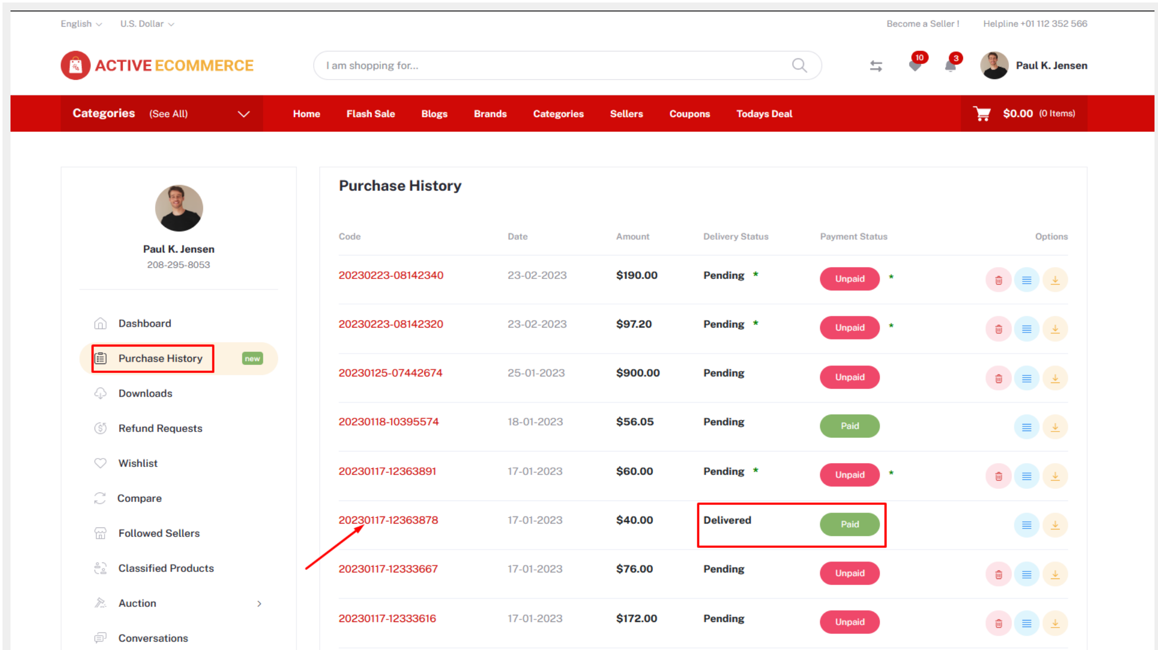

Figure: (78a) All Purchase history

- Click on the **specific product** and it will take you to the **product detail page.** Or you can give review by clicking **review** button

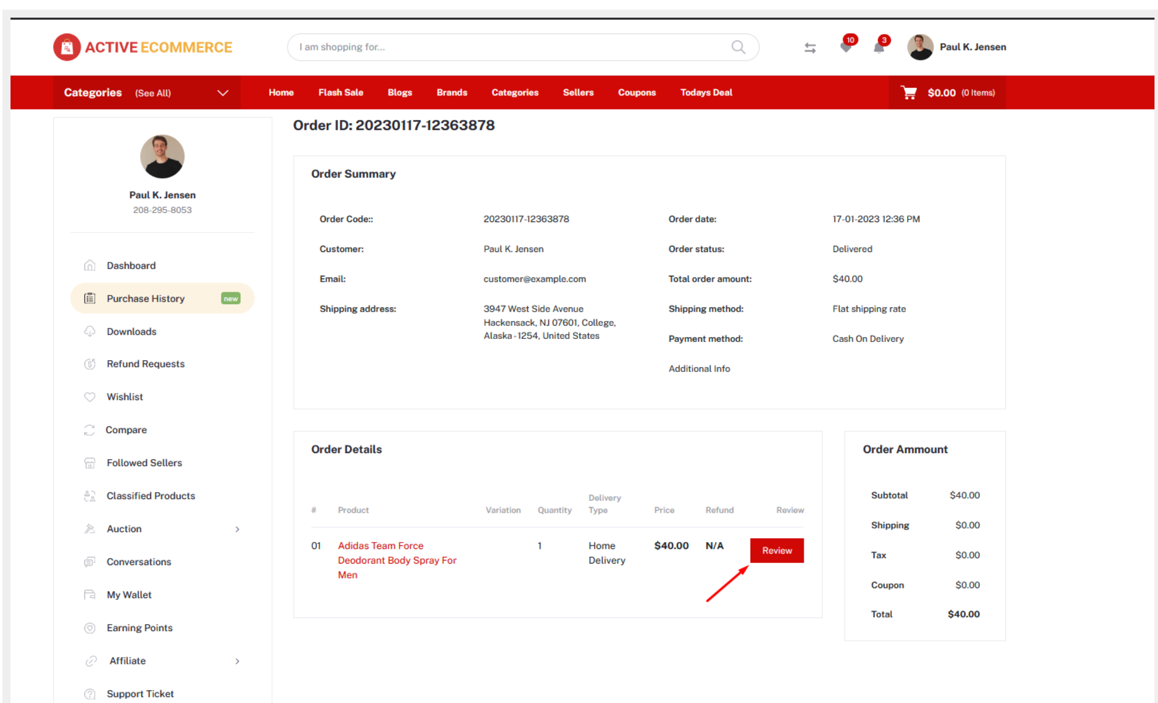

Figure: (78b) order details & Review option

- Scroll down and find the description, video and reviews option.
- Click on reviews and fill up your name, email, rating and comments, also you can add images.
- Finally click on the submit review.

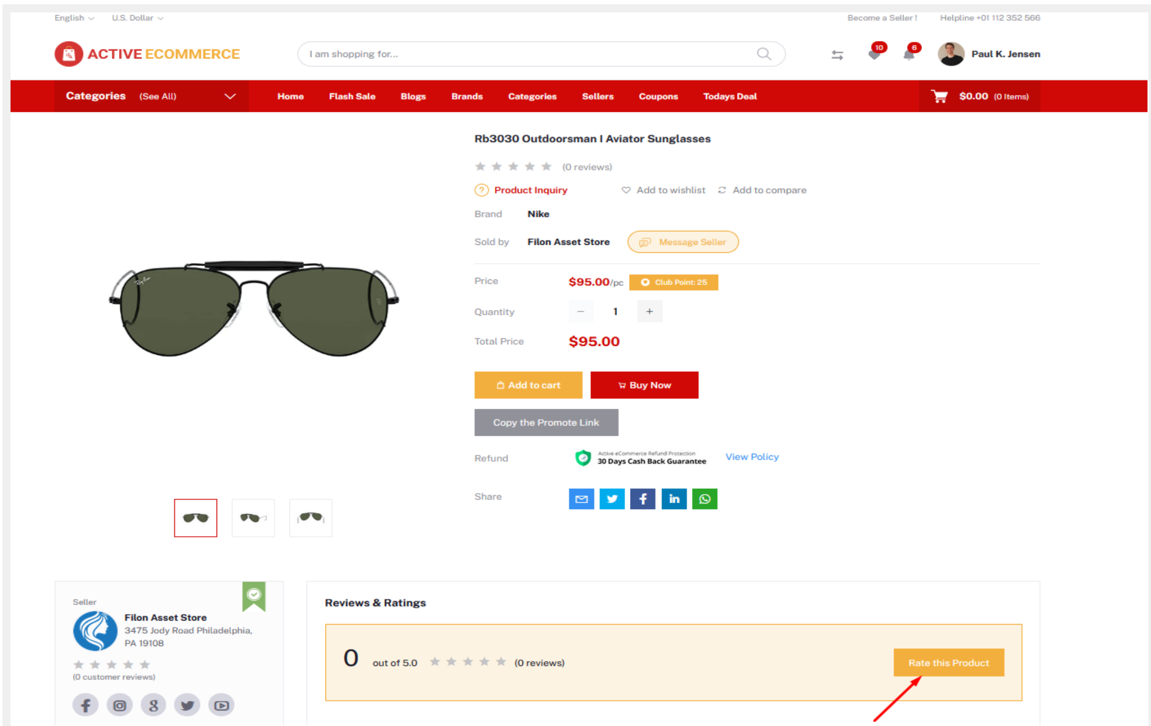

Figure: (78c) Give review from product details page

81. How can a customer cancel an order?

Answer:

Follow the Instructions:

- Login to your admin panel.
- Go to the **customer panel > Purchase History**
- If your order's payment status is “**unpaid**” and delivery status is “**pending**” then you will get the cancel icon. Like a red trash box.
- Click on the cancel icon which one you want to cancel.
- And confirm delete.

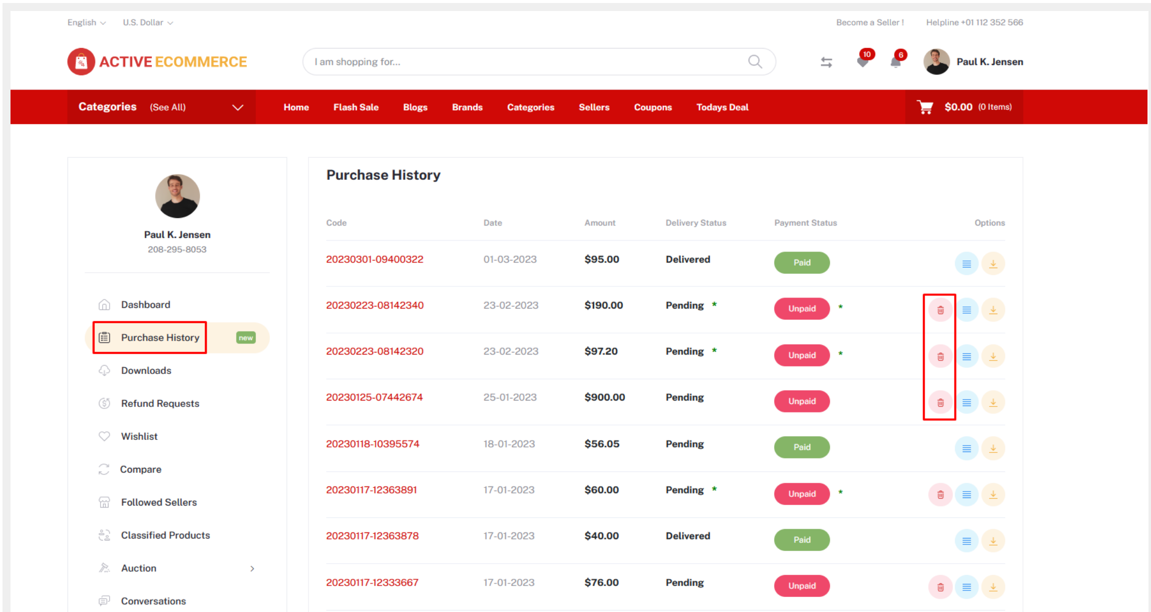

Figure: (79a) Order cancel

82. How to send Queries from customers?

Answer:

Follow the Instructions:

- Login to **customer** panel.
- If you have any queries for any item then click on that item scroll down and go below then product queries section you will see, write your question and press submit.
- If this is an admin's item then the admin will reply to you and if the seller's then the seller will reply to your question and everyone can see it.

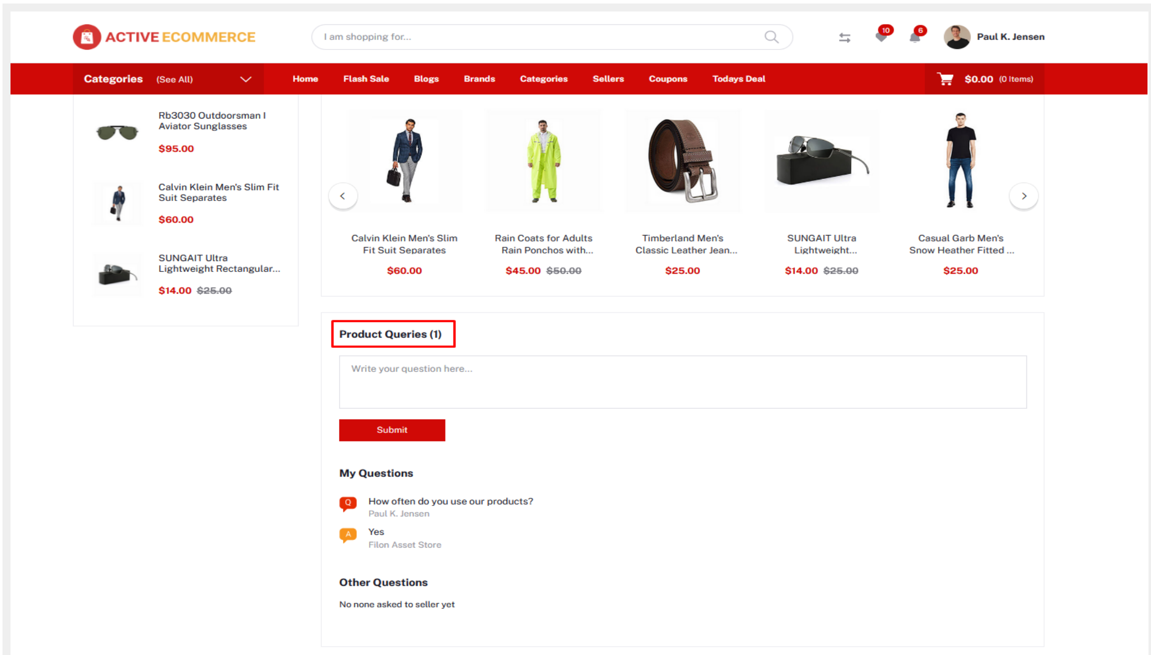

Figure: (80a) Product Queries from product details page

83. How can an admin reply to any queries of a customer?

Answer:

Follow the Instructions:

- Login to the admin panel.
- Go to **Support** > **product queries** then you can see who sent you queries for which products and you can also reply.

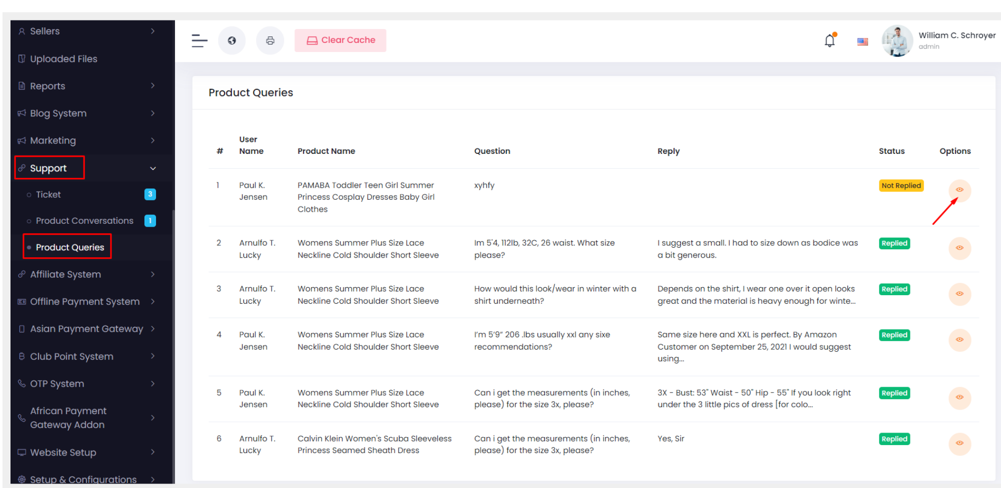

Figure: (81a) Product queries reply