

Software Testing And Quality Assurance Comp438

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Section: 2

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Introduction

This report includes the comprehensive quality assurance process applied to the YouTube website, selected as the system under test due to its extensive features, functionality, and widespread usage.

The purpose of this project is to ensure the quality, reliability, and performance of the YouTube website through systematic testing.

The testing process covers requirements analysis, test planning, test case development, execution, automation, and performance testing, the project aims to enhance user experience and verify the system capability to handle diverse scenarios effectively.

Additionally, this report highlights the tools, techniques, and methodologies utilized throughout the testing process and results.

Requirements Analysis

The YouTube website is a versatile system offering a variety of functionalities, analyzing both functional and nonfunctional requirements is essential to ensure good operation and comprehensive testing. [1]

Functional requirements:

Core functionalities:

• R1: Video playback

- Users should be able to play, pause, rewind, and fast forward videos.
- Support different video resolutions.

• R2: Search functionality

- Users should be able to search for videos using keywords.
- Provide autocomplete suggestions while typing in the search bar.

• R3: Account management

- Users should be able to sign up, log in, and manage their profiles.
- o Enable features like viewing watch history and managing playlists.

R4: Video upload

- Users can upload videos in supported formats with specific size and duration limits.
- Allow users to add titles, descriptions, tags.

• R5: Comments

• Enable replies to comments and like, dislike comments.

• R6: Interaction

• Allow users to like, dislike videos, and share videos.

R7: Recommendations

• Suggest videos based on the users viewing history and preferences.

• R8: Live streaming

- Users should be able to broadcast live videos.
- Users should be able to make real time chat during live streaming.

• R9: Subscription

• Users can subscribe to channels to follow content updates.

• R10: Notifications

• Users should be notified of new videos or live streams from subscribed channels.

• R11: Captions and transcriptions

- o Provide auto-generated captions in multiple languages.
- Users should edit the caption of their own videos.

• R12: Download in offline videos

• Users should be able to download videos for offline viewing.

Admin functionalities:

• R13: Content moderation

- o Admins should be able to ban or suspend user accounts violating terms of service.
- Provide tools to flag inappropriate content.
- Review and manage reported content.

• R14: Analytics

• Provide content creators with video performance metrics like views, likes, engagement.

Non functional requirements:

Performance requirements:

• R1: Scalability

• The system shall be able to handle millions of users worldwide without noticeable decrease in the performance.

• R2: Caching

o frequently accessed videos and search should be cached to reduce loading time.

Security requirements:

• R3: Fraud detection

- The system should contain algorithms to detect fake accounts and bot activity.
- The system should prevent ad click fraud.

• R4: Secure payment

• The system should provide a secure payment for premium features.

Maintainability requirements:

• R5: Well documented and standardized database

- The system should be prepared for periodic updates.
- The system should support the routine maintenance without disturbing user experience.

Compatibility requirements:

• R6: Supports diversity

- The system should support various devices, operating systems, and browsers.
- The system should be compatible with multiple video and audio codecs.

Test Plan

This section contains a structured test plan for the YouTube website.

Introduction:

• **Objective:** the purpose of this test plan is to verify the functionalities and performance of the YouTube website, ensuring it meets functional and non-functional requirements for users.

Scope:

The testing will cover the functional, performance, and usability aspects of the YouTube website, including the login, commenting, video playing, and searching features. This excludes advanced security testing and all non-user-facing features, such as backend analytics.

Test objectives:

- **Functional testing objectives:** verify the valid login functionality, valid comment submission, login with incorrect password, entering mismatched passwords into the reset form, search functionality verification, video playback validation, invalid file type upload, empty comment submission, notifications functionality, share video, verify notification access while offline, view history with invalid conditions.
- **Performance testing objectives:** ensure that YouTube can handle very concurrent users interacting with the system.
- **Usability testing objectives:** evaluate the ease of use of the search bar, video player, and comment sections.

Test strategy:

- Approach: the agile testing approach will be used with manual and automated testing.
- **Testing levels:** validate the overall functionality of the YouTube website.
- **Techniques:** the black-box testing for user scenario by Selenium, load testing using JMeter for concurrent users.

Test schedule:

- **Functional testing:** starts on [04/01/2025] and ends on [08/01/2025].
- **Performance testing:** starts on [10/01/2025] and ends on [12/01/2025].
- **Usability testing:** starts on [04/01/2025] and ends on [08/01/2025].

Test resources:

- **Hardware:** we will test the YouTube website on different types of devices to make sure it works well for everyone.
- **Software:** the Selenium for automated testing, JMeter for performance testing.
- Personnel: four team members, each assigned specific testing tasks.

Test deliverables:

• **Document structure:** test plan, test cases, bug reports, test automation, performance testing.

Risks and assumptions:

- **Assumptions:** the test environment will be fully set up and stable before testing begins.
- **Risks:** the test environment might not match the production environment exactly, leading to inaccurate results.

Dependencies:

• External dependencies: the testing schedule is dependent on the completion of development tasks.

Exit criteria:

• Exit criteria testing will be considered complete when: no critical issues are found in the final test, all functional, performance, security, and usability tests have been executed. [we can change this later]

Approvals:

• The test plan requires approval from: project manager, QA manager.

Appendices:

- **Glossary:** the test case is a specific set of inputs, execution conditions, and expected results developed to verify a particular feature.
- **References:** https://support.google.com/youtube#topic=9257498

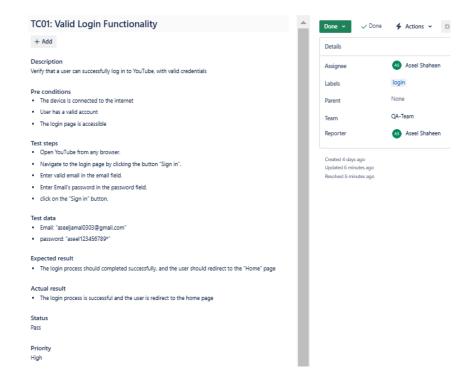
Test Casas & Test Execution

The section contains all the test cases, with each group member create 2 positive test cases and 2 negative test cases, the test cases were developed using well black box testing, to manage and document these test cases efficiently, the team utilized Jira, a specialized testing and project management tool.

Asil

Positive test case:

TC01: Valid login functionality (link in Jira)



Analyse the result:

Date 05/01/2025

Expected result: the login process should be completed successfully, and the user should be redirected to the home page.

Actual result: after a successful login, the user is redirected to the home page.

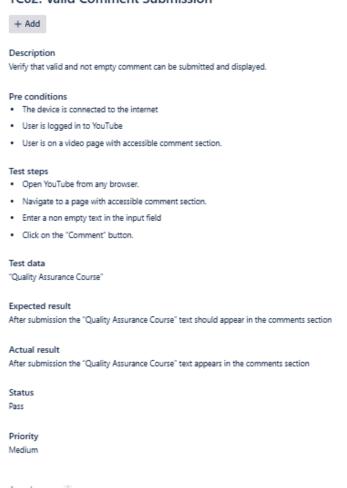
Conclusion: it worked as expected by allowing the user to login with the correct email and password.

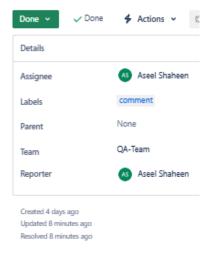
Detect bugs report:

No bugs detected.

TC02: Valid comment submission (link in Jira)

TC02: Valid Comment Submission





Analyse the result:

Date 05/01/2025

Expected result: the comment should appear under the video in the comment section.

Actual result: the comment successfully appeared in the comment section.

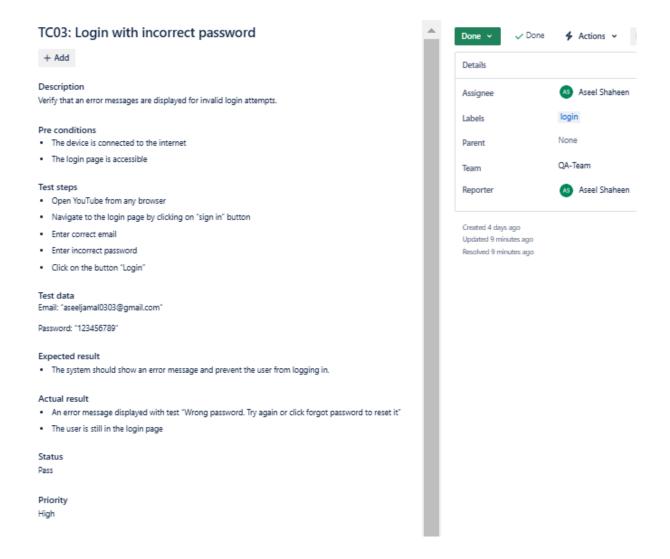
Conclusion: it worked as expected by allowing the user to submit an non-empty comment.

Detect bugs report:

No bugs detected.

Negative test case:

TC03: Login with incorrect password (link in Jira)



Analyse the result:

Date 05/01/2025

Expected result: the system should show an error message and prevent the user from logging in.

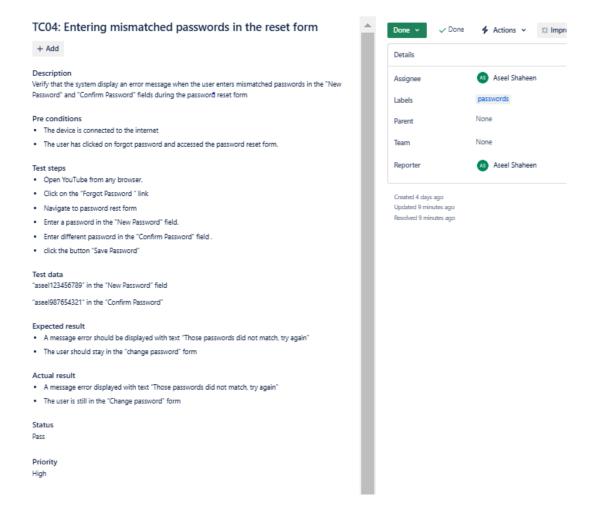
Actual result: an error message displayed with test "wrong password, try again or click forgot password to reset it" and the user is still in the login page.

Conclusion: the system worked as expected by preventing users from logging in and displaying an error message.

Detect bugs report:

No bugs detected.

TC04: Entering mismatched passwords into the reset form (link in Jira)



Analyse the result:

Date 05/01/2025

Expected result: the system should prevent the password updating and display an error message.

Actual result: a message error displayed with text "those passwords did not match, try again", the user is still in the "change password" form.

Conclusion: the system worked as expected by preventing the password update and displaying the error message.

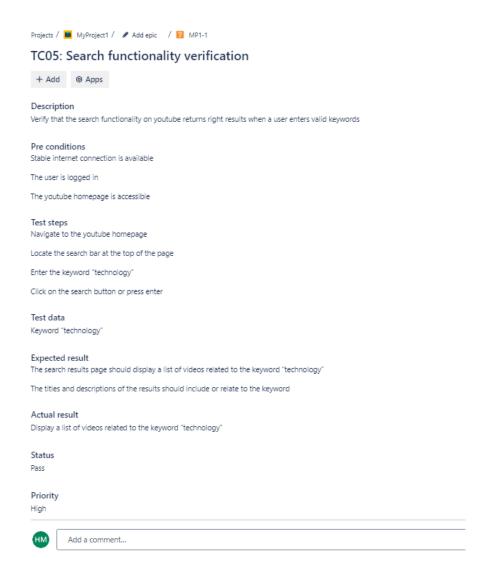
Detect bugs report:

No bugs detected.

Hanan

Positive test case:

TC05: Search functionality verification (link in Jira)



Analyze the results:

Date: 4/1/2025

Expected result: the search results page should display a list of videos related to the keyword "technology" and the titles and descriptions of the results should include or relate to the keyword.

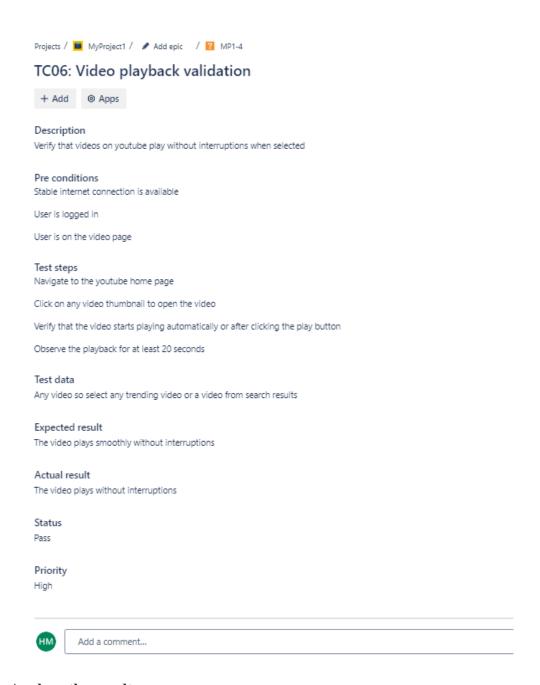
Actual result: display a list of videos related to the keyword "technology".

Conclusion: it worked as expected, displaying relevant videos for the keyword "technology."

Detect bugs report:

No bugs detected.

TC06: Video playback validation (link in Jira)



Analyze the results:

Date: 4/1/2025

Expected result: the video plays smoothly without interruptions.

Actual result: the video plays without interruptions.

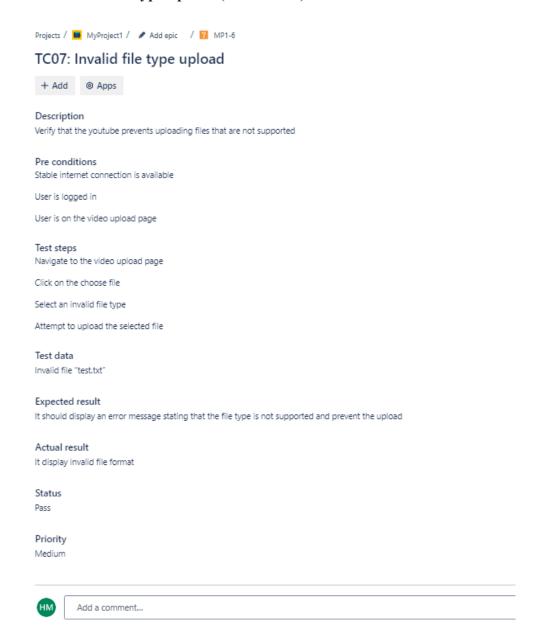
Conclusion: it worked as expected, the video played smoothly and without any interruptions.

Detect bugs report:

No bugs detected.

Negative test case:

TC07: Invalid file type upload (link in Jira)



Analyze the results:

Date: 4/1/2025

Expected result: it should display an error message stating that the file type is not supported and prevent the upload.

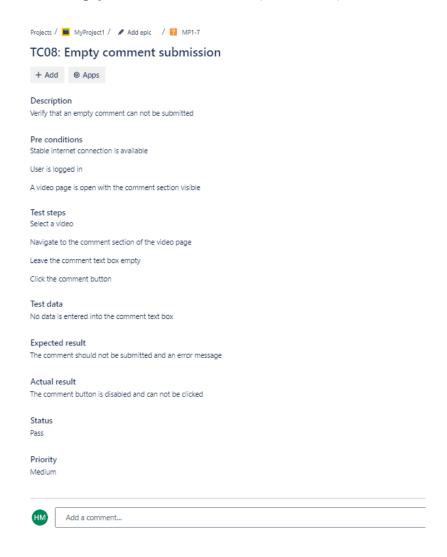
Actual result: it display invalid file format

Conclusion: the expected behavior was achieved, so the error message correctly prevents the upload.

Detect bugs report:

No bugs detected.

TC08: Empty comment submission (link in Jira)



Analyze the results:

Date: 4/1/2025

Expected result: the comment should not be submitted and an error message.

Actual result: the comment button is disabled and can not be clicked.

Conclusion: it worked as expected by disabling the comment button, preventing the empty comment from being submitted.

Detect bugs report:

Bug description: no error message displayed, although the button is disabled.

Expected result: the error message like comment cannot be empty, should appear along with the disabled button.

Actual result: the comment button is disabled, but no error message is shown to the user.

Ibraheem

Positive test case:

TC09: Notifications functionality (link in Jira)

Notifications Functionality in YouTube		
+ Add		
Description		
Verify YouTube Notifications Functionality		
Pre conditions		
1-The user is on the YouTube login page (https://www.youtube.com/)		
2-The user is subscribed to at least one channel with notification preferen	nces configured.	
Test steps		
1-Navigate to YouTube: Open a web browser and go to YouTube		
2-Click on the "Bell" icon in the top-right corner. 3-Verify the types of notifications shown (e.g., new videos, live streams).		
4-Click on a notification in the list.		
5-Receive a real-time notification when subscribed content is uploaded.		
Test data		
None		
Expected result		
1-The user should be successfully login.		
2-The notification panel displays recent notifications . 3-Notifications are categorized correctly and match the user's subscriptio	n preferences.	
4-The user is redirected to the relevant video or page without errors.		
5-Receive a real-time notification when subscribed content is uploaded		
Actual result		
If all the expected results are met successfully		
Status		
Pass		
Priority		
High		
Activity		
Show: All Comments History	Summarize	Newest first 4F
Add a comment		

Analyze the results:

Expected result: the user should successfully login, the notification panel displays recent notifications, notifications are categorized correctly and match the users subscription preferences, the user is redirected to the relevant video or page without errors, receive a real-time notification when subscribed content is uploaded.

Actual result: if all the expected results are met successfully.

Detect bugs report:

No bugs detected.

TC10: Share video (link in Jira)

Description
Verify that the user can successfully share a video on YouTube using the share options available or
the platform.
22 VO. 2-12 PACCO P. V.
Pre conditions
1-User is signed in to their YouTube account.
AN A DESCRIPTION OF THE STATE O
3 Th. 14-1-1-18-18-18-18-18-18-18-18-18-18-18-18
2- The video is public or accessible to share.
+0.2020
Test steps 1-Navigate to YouTube: Open a web browser and go to VouTube
2-Sign In to Account: Ensure the user is signed in to their YouTube account (profile icon should
appear in the top right corner).
3-Search for Video: Either navigate to a specific video you want to share (by searching) or go to
your uploaded videos if sharing your own content.
4-Select Video: Click on the video you want to share to open it.
5-Click on the Share Button: Under the video player, click the "Share" button (next to the thumbs-
up and thumbs-down icons).
6-Verify Share Options: Ensure that various sharing options are displayed, such as:
7-Copy link: Copy the video's direct URL to share.
8-Social Media Icons: Options to share on platforms like Facebook, Twitter, etc.
Choose Share Option:
Click on one of the share options, for example, select Copy link or Share to Facebook. If sharing to a platform (e.g., Facebook), a window should pop up to complete the action.
8-Verify Successful Share:
sharing to a platform like Facebook, verify that the platform's share window opens with the
correct video link and metadata.
Test data
or any valid video URL)) سورة البقرة كاملة القارىء إسلام صبحي ناVideo URL)
Social Media Platform: Facebook
South Internal Landson, Control of the Control of t
Expected result
1-The user should be able to successfully share the video using any of the
available share options (social media).
2-The video should be properly linked, and the content should be accessible
when the shared link is opened.
Actual result
If the recipient can access the video and it is successfully transferred using the chosen method.
60 FOR MUDICATION TO A TOTAL AND A TOTAL AND A CONTROL OF THE CONT
Status
Pass
Priority
Medium

Analyze the results:

Expected result: the user should be able to successfully share the video using any of the available share options, the video should be properly linked, and the content should be accessible when the shared link is opened.

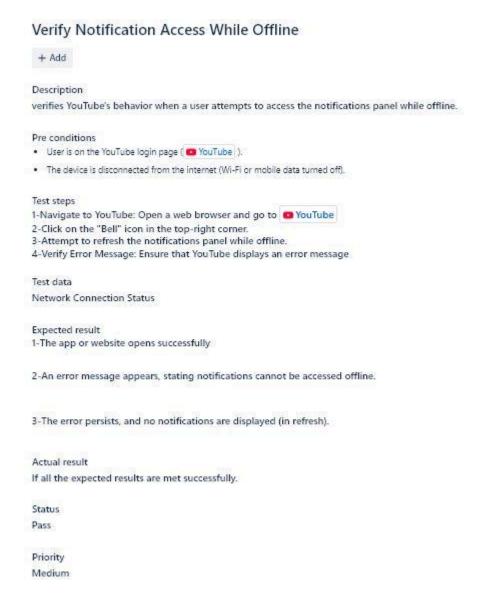
Actual result: if the recipient can access the video and it is successfully transferred using the chosen method.

Detect bugs report:

No bugs detected.

Negative test case:

TC11: Verify notification access while offline (link in Jira)



Analyze the results:

Expected result: the app or website opens successfully, an error message appears, stating notifications cannot be accessed offline, the error persists, and no notifications are displayed.

Actual result: if all the expected results are met successfully.

Detect bugs report:

No bugs detected.

TC12: View history with invalid conditions (link in Jira)

Description	
Verify that the system handles errors properly when the user tries to access history, encoun network error.	ntering a
S-CONTRACTOR OF THE CONTRACTOR	
Pre conditions	
The user is not signed in to their YouTube account.	
The network connection is unstable	
Test steps	
1-Open a web browser and go to YouTube.	
2-Disable the network or simulate a poor internet connection.	
3-Try to access the History page while there is no stable connection.	
4-Verify that YouTube displays a network error message or a server error, such as "There wissue connecting to YouTube."	as an
Test data	
Simulated by disabling network	
Expected result	
Error Massage ("There was an issue connecting to YouTube.")	
Actual result	
If error messages are displayed correctly	
Status	
Pass	
Priority	
Low	

Analyze the results:

Expected result: display error massage "there was an issue connecting to YouTube".

Actual result: if error messages are displayed correctly.

Detect bugs report:

No bugs detected.

Requirement Requirement description		Priority	Test case	Test result	
R3: Account management	Handles user registration, login, and profile updates	High	TC01: Valid login functionality	Pass	
R5:Comment	Allows users to find content using keywords	Medium	TC02:Valid comment submission	Pass	
R3: Account management	Handles user registration, login, and profile updates	High	TC03: Login with incorrect password	Pass	
R3: Account management	Handles user registration, login, and profile updates	High	TC04:Entering mismatched passwords in the reset form	Pass	
R2: Search functionality	Allows users to find content using keywords	High	TC05: Search functionality verification	Pass	
R1: Video playback	Enables viewing videos with playback controls.	High	TC06: Video playback validation	Pass	
R4: Video upload	Facilitates uploading and storing videos	Medium	TC07: Invalid file type upload	Pass	
R5: Comment	Supports user engagement through comments, likes, and replies	Medium	TC08: Empty comment submission	Pass	
R10: Notification	Users should be notified of new videos or live streams from subscribed channels.	High	TC09: Notifications functionality	Pass	
R6: Interaction	Allow users to like, dislike videos, and share videos	High	TC10: Share video	Pass	
R10: Notification	Users should be notified of new videos or live streams from subscribed channels	Medium	TC11: Verify notification access while offline	Pass	
R3: Account management	Enable features like viewing watch history and managing playlists	Low	TC12: View history with invalid conditions	Pass	

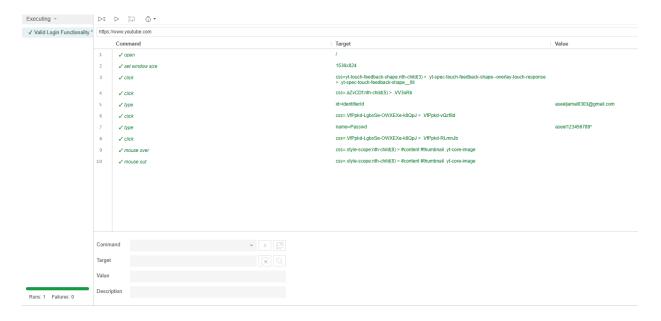
Table1: traceability matrix

Test Automation

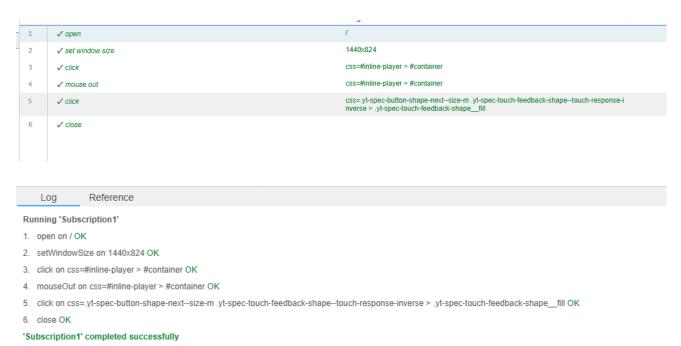
This section contains automated test cases using Selenium, each group member implemented 2 test cases, ensuring efficient and reliable testing processes.

Asil

Valid login functionality

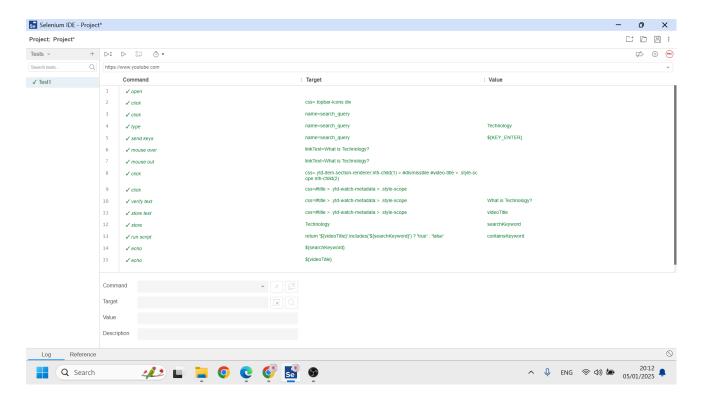


Subscription

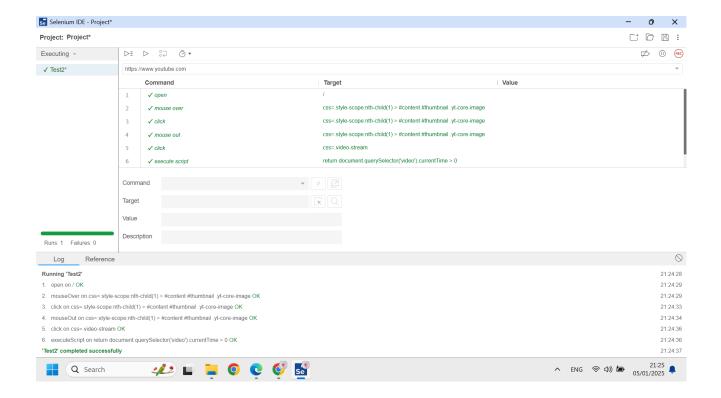


Hanan

Search functionality verification

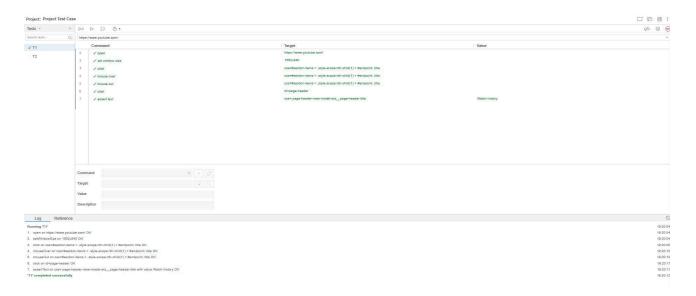


Video playback validation



Ibraheem

View history with invalid conditions



Share video



Performance & Load Testing

This section contains the performance and load testing for the YouTube website, using JMeter to evaluate the system performance under varying levels of user activity, the goal is to simulate real-world scenarios.

The following reliability testing scenarios were performed:

Load testing: measure the YouTube performance to **the main page** under expected loads to ensure it can handle the anticipated user base without degrading performance.

Thread properties:

• Number of user: 300

• Ramp-up period (in sec): 2

loop count: 1

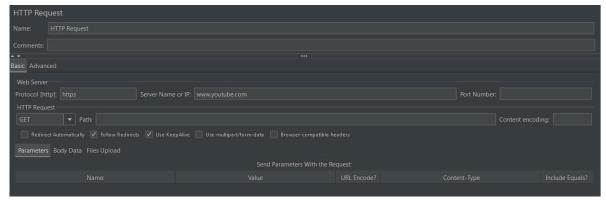


Figure: http request

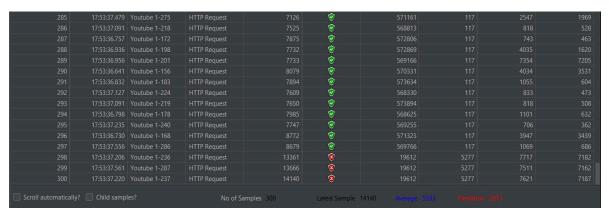


Figure: view result table for 300 users

Load testing: measure the YouTube performance to **the history page** under expected loads to ensure it can handle the anticipated user base without degrading performance.

Thread properties:

• Number of user: 300

• Ramp-up period (in sec): 2

• loop count: 1

HTTP Request							
Name: HTTP Request							
Comments:							
Basic Advanced							
Web Server							
Protocol [http]: https Server Name HTTP Request							
Redirect Automatically V Follow Redirects V Use KeepAlive Use multipart/form-data Browser-compatible headers							
Parameters Body Data Files Upload							
Send Parameters With the Request:							
Name:							

Figure: http request

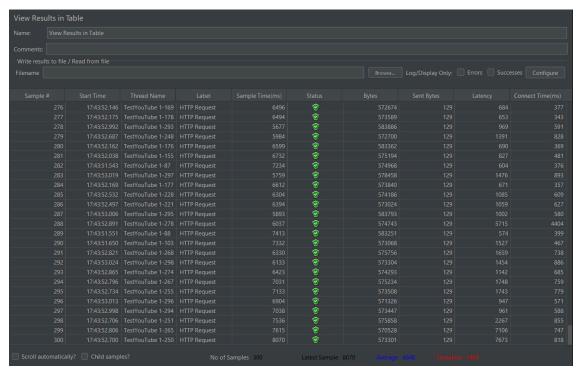


Figure: view result table for 300 users

Thread properties:

• Number of user: 800

• Ramp-up period (in sec): 2

• loop count: 1

782	17:49:06.987	TestYouTube 1-547	HTTP Request	18768	€	573582		
			HTTP Request		€			
					€			
					⊙			
	17:49:06.753				©			
	17:49:06.685				⊙			
	17:49:06.697				⊙			
					⊙			
	17:49:06.367			20908	€			
	17:49:06.708		HTTP Request	20848	€			
		TestYouTube 1-732		21490				
					⊙			
					€			
	17:49:06.712				€			
					€			
					€			
	17:49:06.651				€			
			HTTP Request		⊗			
					Latest Sample 42883			

Figure: view result table for 800 users

Challenges & Solutions

The YouTube QA project faced challenges like testing complex features, to manage tasks were divided, and detailed test cases were created, and performance testing required simulating high traffic, which was handled using tools like JMeter, these solutions helped ensure effective testing.

Conclusion

This project focused on testing the YouTube website to ensure its functionality, performance, and reliability.

By following a structured QA process, we evaluated the systems ability to handle different scenarios and provide a smooth user experience, the testing helped identify strengths and potential issues, ensuring that the website performs well under various conditions.

Overall, this project highlighted the importance of thorough testing in improving software quality and ensuring that YouTube remains a reliable and user-friendly system.