# Ibrahim Saasa

# **OBJECTIVE**

My Primary objective is to help the consumer to best of my abilities and give them a satisfying service whenever needed.

# **REFERENCES**

Available upon request.

# **ADDRESS**

Kondhwa, Kausaur Baugh,

Pune, India

# **PHONE**

+971554296952

+918149944253

### **EMAIL**

ibrahimsaasa@gmail.com

#### SOCIAL MEDIA

Instagram: i\_m\_saasa

#### **EXPERIENCE**

FEB 2023 - CURRENT

Data admin cum Accountant, Saasa Traders, Deira Dubai

MAY 2021 - JUNE 2022

Customer Service, Alfa Sapphire, Business Bay Dubai

JAN 2017 - JAN 2019

Sales Representative intern, Saasa Traders, Deira Dubai

Key Responsibilities: Aiding the consumer experience by helping in any and every query weather Online through application or website and acquiring sales through customer acquisition as well as inputting various other data.

# **EDUCATION**

1. TeachMeCode Institute, Business Bay, Dubai

Certification in Front-End Development.

- 2. Plato's Planet Institute, DubaiAlevel Certificate
- 3. MSB Private School, Dubai

High school Diploma

# Communication

Collaborating with colleagues, superiors and managers to help and support the consumer and gain feedback in every field is vital to achieve the best experience for both the worker and the customer and is an essential part to achieving success

#### **LEADERSHIP**

As a multi-talented and well experienced person with qualifications, I maintain a certain image and value of the company with me. In addition to my language skills, I'm also well versed with corporate pressure and the issues that come with and how to deal with it. Moreover, I boast a great amount of knowledge in working with various computer software such as word and excel. And I'm also good with number. Moreover, I have a great deal of skill in web development and computer science as a front-end developer with knowledge of HTML, CSS & JavaScript