

Ticket Trick the HelpDesk let the Hacker in

```
14  
15 just assume what if you will  
    get an email id of that  
    company  
16  
17 then you will eb able to  
    regsiter on any of the popular  
    business communication tools  
18
```

```
20 what if there is ticket id  
    creations  
21  
22 company.com  
23  
24 through email or some kind of  
    form  
25  
26 application is creating a  
    email for your thread
```

```
37 if ticket id mail id will  
    forward my email to  
    vikash1@hackersera.com  
38  
39 slack.com signup over there  
40 support+ticketid_123456@company  
    .com  
41  
42 obviously you will receive  
    verification link on vikash1@hackersera.com
```

because application has Created a ticket email id for your thread
and every thing will be forward to the email.

Evil way to account take over 3 website 8

1. Support system that is generating one ticket id for my msg
2. A company having online chat system.

1. Write an email to support system
↳ Hey, I want to change my registered email id
from xuz@gmail.com to xuz123@gmail.com
2. go to online chat system
↳ ask them to change your email id
3. you can simply go to forgot password and takeover
the account.

36. Multifactor authentication :

backgrounds created sessions are continue being valid after MFA (Multi Factor Authentication) activation

Browser1

- ① login
- ③ enable MFA

Browser2

- ② login
- ④ reload

if session in Browser2 still live then there is a vulnerability if session logged out then secure.