

Ibrahim Serhane

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EXPERIENCE

MontyMobile

Dec 2021 – present

Technical Support Engineer | Full-Time

Beirut, Hamra, LB

- Test installed systems and troubleshoot any errors that occur.
- Assist a sales team with any technical questions.
- Build multiple projects from scratch to assist the message operations department using several language skills such as React JS, Laravel, Node JS And .Net.
- Help clients with database management.
- Manage and analyze business process engineering techniques by reviewing user requirements, procedures and processes automating existing systems for new capabilities.
- Work with outside developers to develop code that communicates with the API of the large file sending service.

Codi-Tech Boot Camp

May 2021 – Dec 2021

Full-Stack Developer | Full-Time Internship

Beirut, Gemayzeh, LB

- Developed e-commerce and Financial Tracker system using ReactJS, MongoDB, Node.js, PHP, and Laravel
- Completed 10+ exercises using HTML, CSS, JavaScript, SQL, Linux, and Git
- Arranged, tracked, and managed projects and daily tasks on Trello following Scrum methodology
- Took Business English and IELTS preparation courses from native speaker TEFL teacher

Ogero Telecom

Apr 2021 – May 2021

Network Engineer | Full-Time Internship

Beirut, Badaro, LB

- Designed a fiber network using Autocad
- Calculated the optical link budget
- Learned about FTTH, FTTC, and FTTW Topologies

Tecomsa for IT Solutions

Oct 2020 – Nov 2020

IT Support | Full-Time Job

Beirut, LB

- Supported customers with technology-related issues
- Learned about network centrals, computer hardware, and operating systems,

EDUCATION

Lebanese International University

Oct 2016 – Jul 2021

Bachelor of Engineering; Major in Computer and Communications; GPA: 3.4

Beirut, LB

CERTIFICATIONS

Cisco Certified Network Associate (CCNA): 1, 2, and 3

Jun 2021

Cisco

Microsoft Imagine Academy: Security Fundamentals

Feb 2021

ACT College

OTHER

Languages: Arabic (Native), English (Intermediate), French (Intermediate)

Key Skills: HTML5, CSS3, JavaScript, PHP, Laravel, NodeJS, ReactJS, React Native, WordPress, Git, Linux, AWS, Putty on Centos, Azure, Agile Methodologies, Project Management, and Personal Development.

Websites: 1- <u>https://cardealerpriceprediction.herokuapp.com</u>	MERN
2- <u>https://zrentcar.herokuapp.com</u>	MERN
3- <u>http://ai-foundation.infinityfreeapp.com</u>	WordPress
4- <u>https://react-financial.herokuapp.com</u>	React, Laravel