

OCEANGATE

User Guide

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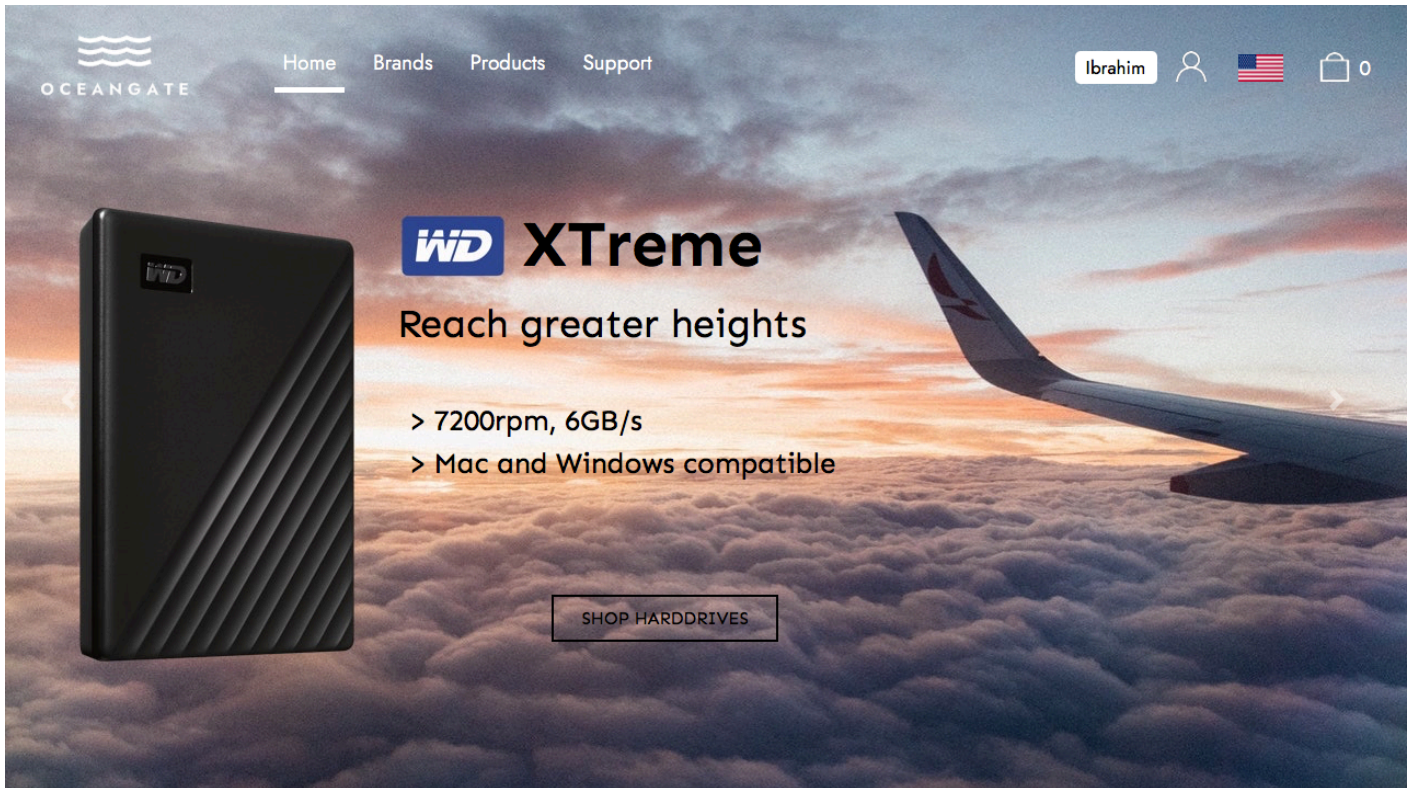
Introduction

The OceanGate® website is designed to give you a friendly and seamless online shopping experience. The navigation and structure of the website is quite intuitive, so you'll never find yourself lost. The website has dedicated sections for customer support and help for resolving customers' queries. Your experience of using this platform will indeed be a memorable one.

Happy shopping!

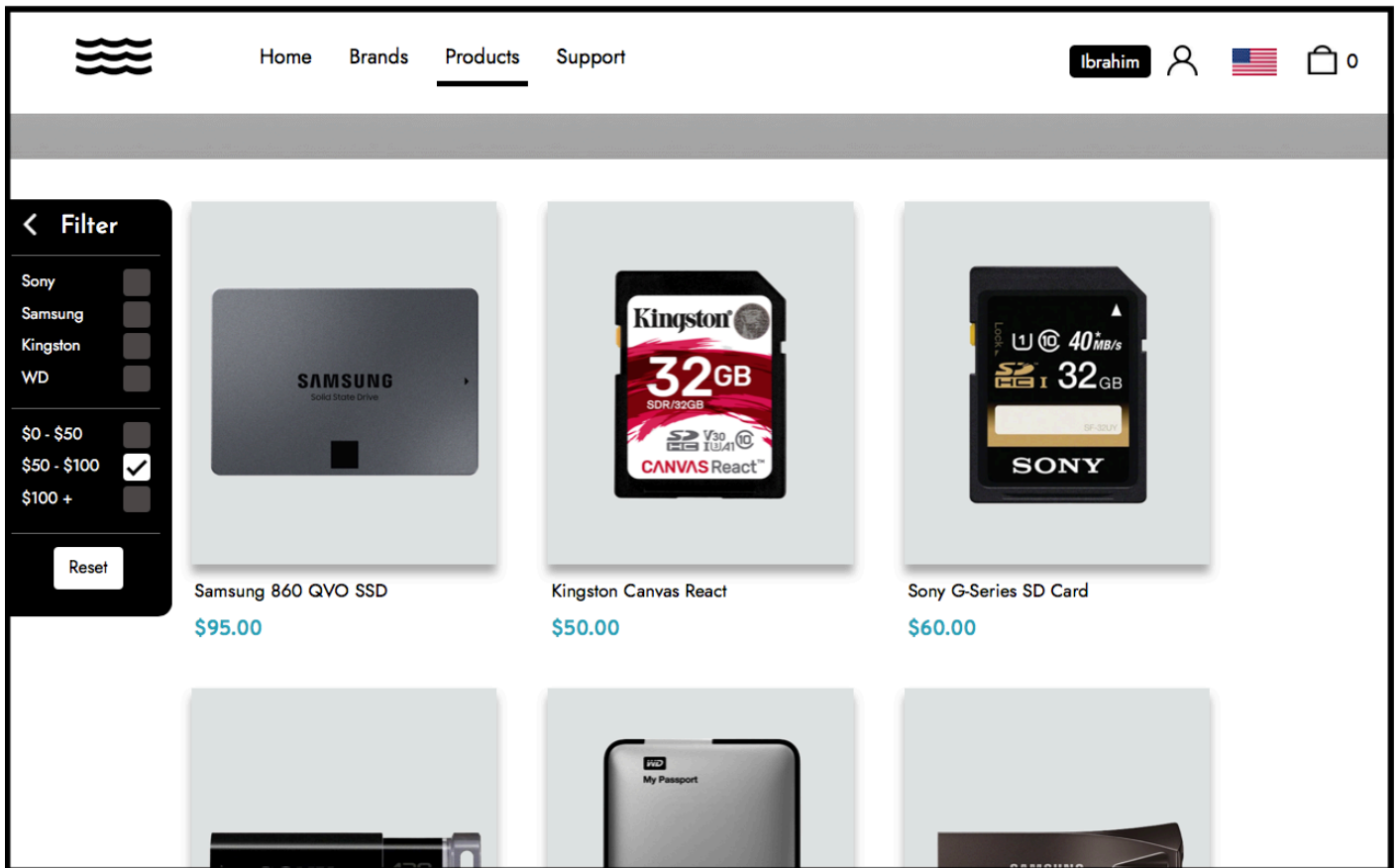


The Homepage



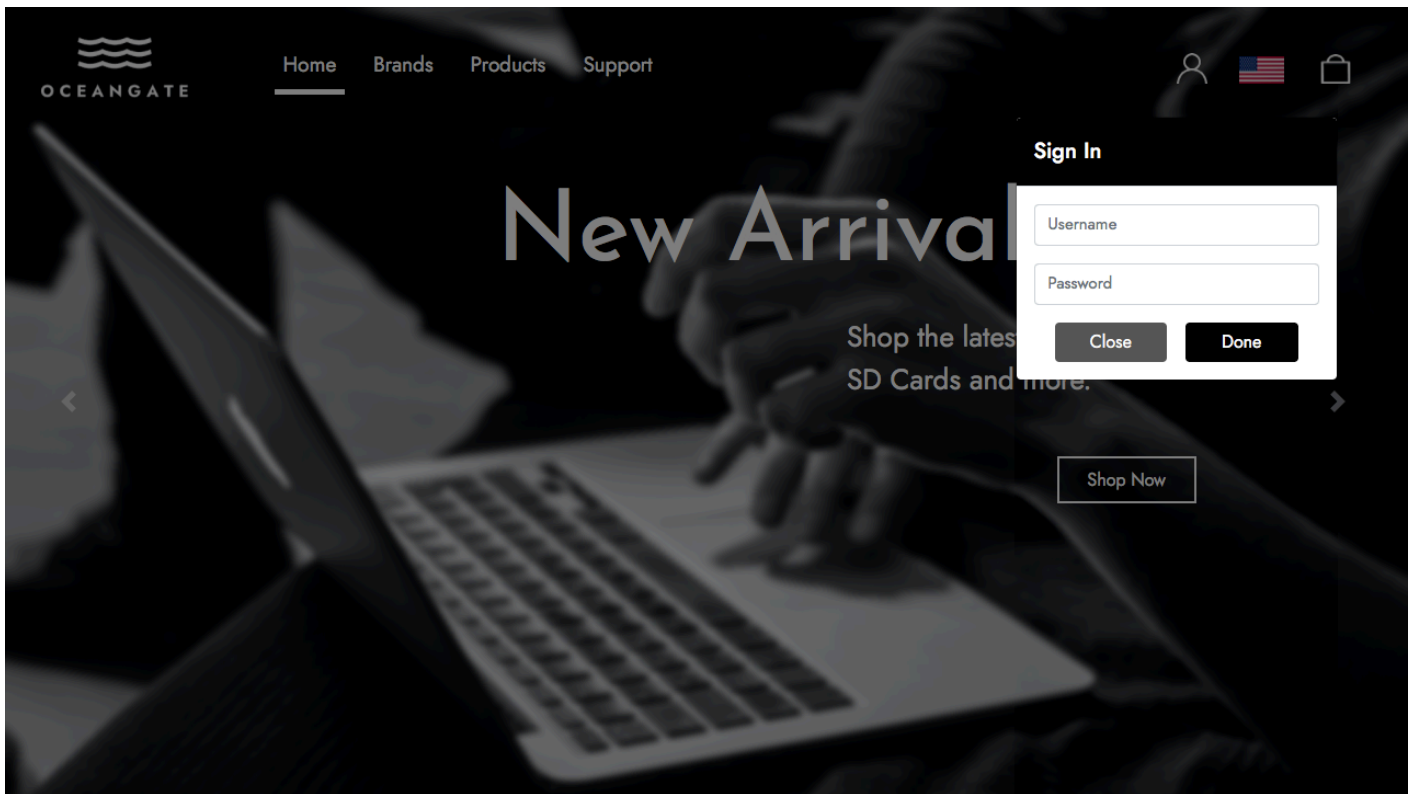
The Home page showcases product highlights and product categories. It also displays the various brands that are available at OceanGate. The Home page features an About section that gives a brief overview of the company's profile and history.

Product Gallery



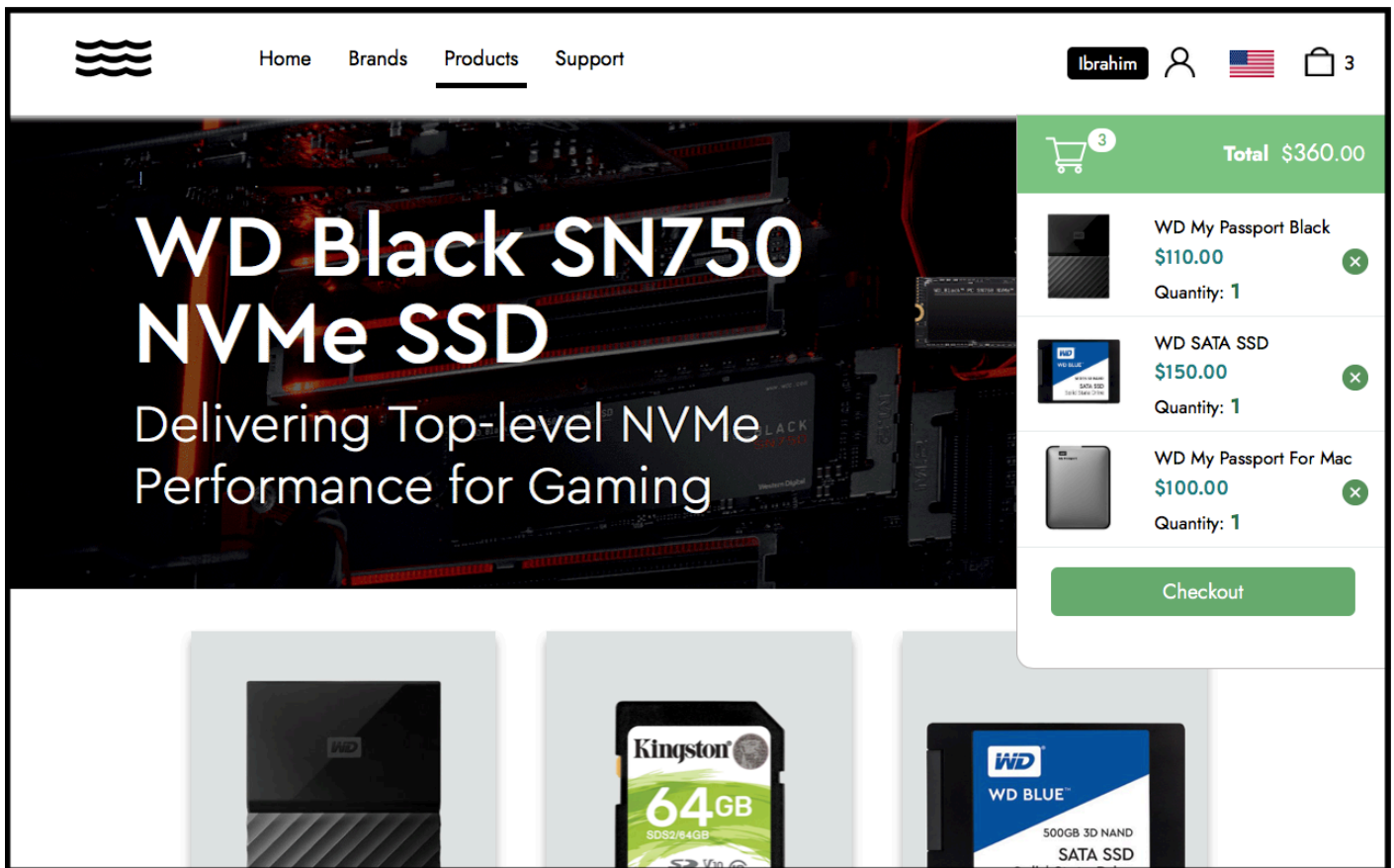
The product gallery displays all the products available at OceanGate. Upon clicking a particular item, the user is taken to a landing page with further details of the item. The user can then add the item to his/her shopping cart. The gallery also features a filter function which allows items to be filtered according to their brand and price.

Logging In



The navbar displays a log-in modal window. It allows users to enter a 5-7-character username and a password. After submitting, the username is displayed on the navbar, indicating that the user is logged in. Logging in also allows users to add and remove items from their shopping cart.







The Shopping Cart



Once the user has logged in, he/she can then add any product to their shopping cart by visiting the landing page for that product. They can also remove items from the cart. The shopping cart box displays the grand total, the number of items added and displays each item's details(name, price and quantity).

Checkout

The screenshot displays a checkout interface with a dark teal background. At the top, a navigation bar includes a logo (three wavy lines), links for Home, Brands, Products, and Support, a user profile icon labeled 'Ibrahim', and a US flag. Below the navigation bar, a progress indicator shows three steps: '1. Contact', '2. Shipping', and '3. Payment', with '3. Payment' being the active step. The main content area is divided into two panels. The left panel, titled 'Order Summary (3)', lists three items: 'WD My Passport Black' for \$110.00, 'WD SATA SSD' for \$150.00, and 'WD My Passport For Mac' for \$100.00, each with a quantity of 1 and a green 'x' icon for removal. The right panel, titled 'Payment', shows a card icon, the total amount 'Total: \$360.00', and input fields for 'Card Number (9-digits)' and 'Card Validity'. Below these fields are logos for PayPal, VISA, MasterCard, and AMERICAN EXPRESS. At the bottom of the right panel are 'Previous' and 'Pay' buttons.





Order Summary (3)		
	WD My Passport Black \$110.00 Quantity: 1	
	WD SATA SSD \$150.00 Quantity: 1	
	WD My Passport For Mac \$100.00 Quantity: 1	



Payment

Total: **\$360.00**

Card Number (9-digits)


Card Validity




   


 

After adding items to the cart, the user can proceed to checkout. The user must then enter his/her contact information, shipping address and payment details. The total amount and order summary are also visible to the user. Once the user clicks the “Pay” button, he/she is taken to a Thank You page which confirms that the order has been placed.

Support Page

HomeBrandsProductsSupport


Ibrahim



Contact Us

Have a concern? Send us an email or call our helpcenter. Our customer service team will immediately assist you.


Show Details



Track Order

Type in your email address and order number to get a detailed update of your order's current status.

Show Details



Subscribe

Subscribe to our weekly newsletter and recieve free catalogues, discount coupons and upcoming events' details.

Show Details

Email support@oceangate.org

Phone 080 000 0000

Corporate Address
120 East 42nd Street Manhattan, New York City,
New York, USA

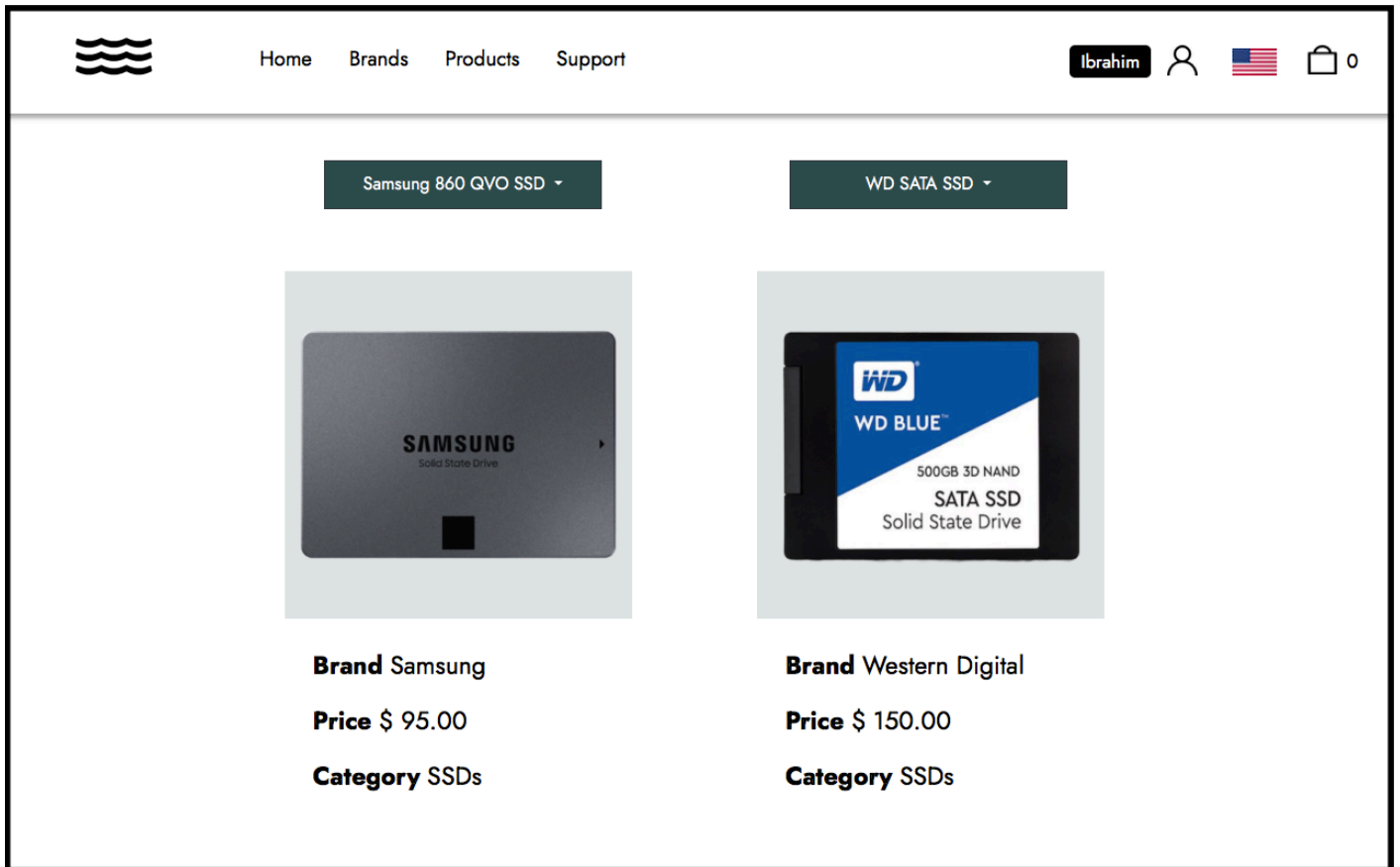
View Map

Submit

Submit

The support page is designed to help users by offering a variety of options. Users can contact the company, track an order, or subscribe to the company's weekly newsletter. Users can also view the location of the company's corporate headquarters by clicking on the "View Map" button under the "Contact Us" option.

Compare Page



On the Compare page, the user can select a product from a dropdown menu in each of the two columns. The two chosen products are displayed next to each other and their brands, prices and categories are compared. The dropdown menus are designed such that the user can't select the same product in both menus.

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