

Ex 1, Pg 1

* 0 normal form

Sales order

Sales order number, Sales order date, clerk number, clerk name
customer number, customer name, customer address
item order, description, Quantity, unit price, total, order total

* 1st normal form

• Sales order

Sales order number, Sales order date, clerk number, clerk name
customer number, customer name, ZIP code, city, state

• items sold

Sales order number, item ordered, description, Quantity, unit price

2nd normal form

• Sales order → same

• items sold

Sales order number, item ordered, Quantity

• items desc

item ordered, description, unit price

3rd normal form

• Sales order

Sales order number, customer number, clerk number

• Sales - customer

customer number, customer name, ZIP code

• ZIP address

ZIP code, city, state

• sales clerk

clerk number, clerk name

Ex 1, Pg 2,,

- items_sold

salesordernumber, itemordered, quantity

- item_desc

item_ordered, description, unit-price

next

Ex 2,

0 normal form

Dept#, Deptname, location, Mgrame, MGRID, tel, cust#, custame, date
nature of Complaint

1st normal form

Department

DeptN, Deptname, location, MGRName, MGRID, tel

Customer

DeptN, cust#, custname, Date of complaint, nature of comp

2. nd normal form

- Department — same

- Customer complaint

DeptN, cust#, Date of complaint, nature of complaint

- Customer name

cust#, customer name

3rd normal form

- Department

DeptN, Deptname, location, MGRID, tel

- Department - MGR

~~DeptN~~ MGRID, MGRName

- Customer complaint

DeptN, cust#, Date of complaint, Nature of complaint

- Customer name

cust#, customer name