**CLEANING SCOPE –Carpet cleaning/ hot water extraction**

1. An initial thorough walk-trough of the carpeted area will be performed prior to cleaning; identifying carpet fiber types, heavily soiled areas and/or possibly permanent stains.
2. Loose or imbedded dry soil from the carpet will be removed as possible using a commercial grade vacuum.
3. Area will be cleared, as possible, to allow for a smooth, complete, and effective carpet cleaning process while minimizing any unnecessary disruption.
4. Pre-treatment solution will be sprayed on heavily soiled traffic lanes and spots to improve effectiveness of soil and spot removal.
5. Carpet will be thoroughly hot-water rinsed and extracted using hot-water, truck mounted equipment and/or portable units being careful to avoid over wetting.
6. Spots remaining after the extraction process will be removed as possible utilizing specialized chemicals and procedures.
7. Commercial, high speed-air movers will be used, when needed, to circulate dry air and absorb carpet dampness more quickly and effectively.
8. A thorough walk-through of the carpeted areas will be performed as a final quality check of the service performed.