

case scenario

E-Shop is an online shopping platform that offers a wide range of products to customers worldwide. The management team at E-Shop is looking to create a robust database schema to support their online shopping application and ensure efficient management of their product inventory and customer orders.

The following entities and relationships are essential for the E-Shop database schema:

1. **Customers**: E-Shop serves a diverse customer base who create accounts to make purchases. Each customer has a unique **customer ID**, **name**, **email address**, and **contact information**.
2. **Products**: E-Shop offers a variety of products from different **categories** such as electronics, clothing, home decor, and more. Each product has a unique **product ID**, **name**, **description**, **price**, and other relevant attributes.
3. **Orders**: Customers can place orders for one or multiple products. Each order has a unique **order ID**, **customer ID** (relating to the customer who placed the order), **order date**, and **total price**.
4. **Order Items**: Each order can contain multiple items. The order items table maintains the relationship between orders and products, with attributes such as order **item ID**, **order ID**, **product ID**, **quantity**, and individual **item price**.
5. **Shipping Address**: Customers provide shipping addresses for delivery. The shipping address entity includes attributes such as **address ID**, **customer ID** (relating to the customer associated with the address), **street address**, **city**, **state**, **country**, and **postal code**.

6. **Payment Information:** Customers need to provide payment details for successful order processing. The payment information entity includes attributes such as **payment ID**, **customer ID** (relating to the customer associated with the payment), **payment method**, **card number**, **expiration date**, and **CVV**.
7. **Categories:** Products are organized into different categories for easy navigation. Categories have attributes such as **category ID** and **category name**.
8. **Reviews:** Customers can provide feedback on products they have purchased. The reviews entity captures attributes such as **review ID**, **product ID**, **customer ID** (relating to the customer who wrote the review), **rating**, and **comments**.

By implementing this database schema , E-Shop aims to efficiently manage their product inventory, process customer orders, store shipping and payment information securely, organize products into categories, and facilitate customer reviews. This schema will provide a solid foundation for the online shopping application, ensuring a seamless and satisfying shopping experience for E-Shop customers.