Bug 120

Summary: Adjusting the browser window can change the displayed content between recent

loaded overlays.

Product: ResumeSmarts Reporter: scott carter < bugzilla@iccarus.me>

Component: Miscellaneous **Assignee:** Marie Taylor Harper

<marie.taylor.harper@me.com>

Status: CONFIRMED ---

Severity: major **CC:** maypumphreymaryann@fhda.edu

Priority: High

Version: unspecified

Hardware: PC

OS: Windows

URL: https://resumesmarts.com/

Time Orig. Est. Actual Hours Hours Worked Hours Left %Complete Gain

tracking: 0.0 0.0 0.0 0.0 0.0 0.0

Attachments: ResumeSmarts on Firefox after horizontal resizing

scott carter 2016-04-25 21:15:03 PDT

Description

Description:

Page overlays will rotate between recent overlays when the width (or height) of the browser window is adjusted

Observable in the following browsers on Windows 7:

Firefox: Mozilla/5.0 (Windows NT 6.1; WOW64; rv:40.0) Gecko/20100101 Firefox/40.0 IE: Mozilla/5.0 (Windows NT 6.1; WOW64; Trident/7.0; rv:11.0) like Gecko Chrome: Mozilla/5.0 (Windows NT 6.1; WOW64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/49.0.2623.112 Safari/537.36

- 1. Navigate to https://resumesmarts.com/
- 2. Log in using a known good userID.
- 3. Click on the gear icon in the top right corner of the screen. (Opening the resume customizer will work also)
- 4. Once the new page overlay loads, adjust the width of the window. The landing overlay and the user preferences overlays will flicker back and forth, and you can stop adjusting the window to settle on either one.

Expected results:

Resizing the browser window should not alter the current content displayed in the browser.

Observed results:

Adjusting the width or height of the browser cycles between recently loaded overlays.

Marie Taylor Harper 2016-05-09 20:03:56 PDT

Comment 1

Hi Scott,

1 of 3 6/4/2016 5:25 PM

Thank you for reporting your issue.

We believe that the issue that you are seeing is the change between the content of the multiple layers when you are mouse dragging the edge of the browser and sometimes you see the personal preferences and sometimes you see the Triangle of the opening page. Can you confirm?

Thank you, marie

scott carter 2016-05-09 21:16:47 PDT

Comment 2

That is correct. And you can selectively decide which content to stop on based on where you stop the mouse drag.

Marie Taylor Harper 2016-05-09 21:37:50 PDT

Comment 3

Hi Scott,

I believe I replicated this once on my Mac but can't seem to replicate it now. I will have to do some additional testing. We were never able to replicate on the PC though with Chrome, IE and Firefox.

Please stay tuned.

Thank you, marie

scott carter 2016-05-09 21:41:21 PDT

Comment 4

Just to be sure it's still there, I did replicate this again tonight.

Marie Taylor Harper 2016-05-09 21:45:52 PDT

Comment 5

Ok good -- I will give it another whirl on my Mac. Can you see if Mary Ann can replicate on her Mac too please?

Mary Ann May-Pumphrey 2016-05-12 10:44:22 PDT

Comment 6

Marie: Scott demo'ed this one on my instructor computer last night. It even causes a unresponsive script some of the time.

On my Mac, I can easily reproduce the problem on both the version of Firefox I had (45.x) AND on the latest version which I just downloaded (46.0.1), AND also on Safari 9.0.3.

STEPS TO REPRODUCE:

- 1. Login, which leaves me on the teal/mustard/peach icon page.
- 2. Click on the Resume Customer icon, which leaves me on the "Get Started with 3 Easy Steps" page.
- 3. Downsize/upsize from the right edge of Firefox a couple times.

Snapshot attached of one mess I created.

2 of 3 6/4/2016 5:25 PM

Mary Ann May-Pumphrey 2016-05-12 10:45:17 PDT

Comment 7

Created attachment 102 [details] ResumeSmarts on Firefox after horizontal resizing

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