Bug [123](#)

Summary:	Refresh / Reloading the page logs the user out and returns to the log in page
Product:	ResumeSmarts **Reporter:** scott carter <bugzilla@iccarus.me>
Component:	Miscellaneous **Assignee:** Marie Taylor Harper <marie.taylor.harper@me.com>
Status:	CONFIRMED ---
Severity:	enhancement
Priority:	---
Version:	unspecified
Hardware:	PC
OS:	Windows
URL:	https://www.resumesmarts.com/
See Also:	https://app.devzing.com/cis74/bugzilla/show_bug.cgi?id=105

Time tracking:

Orig. Est.	Actual Hours	Hours Worked	Hours Left	%Complete	Gain
0.0	0.0	0.0	0.0	0	0.0

Attachments: Pop-up message returned when the page is refreshed

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scott carter　**2016-04-27 20:33:07 PDT**　　　　　　　　　　　　　　　　**Description**

```
Description:
Attempting to use the refresh (F5) or reload (ctrl + F5) functions on Windows 7
causes the user to be logged out and the page returns to the log on page.

1. Navigate to https://resumesmarts.com/

2. Log in using a known good userID.

3. Press the F5 button (on Windows systems) to refresh the screen.

You will be logged out of the system. No authenticated session persists, so the
user must log back in.

Expected results:
Upon refresh or reload, the authenticated session should persist so the user can
continue to use the app.

Observed results:
The user is ejected from the system with no persistent authenticated session.
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Mary Ann May-Pumphrey　**2016-05-02 15:18:58 PDT**　　　　　　　　　　　**Comment 1**

```
I was able to reproduce this on Safari 9.0.3 by simply clicking the refresh tool
on the browser (right end of address box.
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Marie Taylor Harper　**2016-05-09 20:21:48 PDT**　　　　　　　　　　　　**Comment 2**

```
Hi Scott,

Thank you for logging this issue.  This issue is related to #105.  Currently the
functionality which should inform the user that they are leaving the app and give
an opportunity to stop the process.  We will be re-enabling this functionality
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this coming weekend and we would like you to re-test at that point to confirm
whether this resolves your issue.

Thank you,
marie

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scott carter   **2016-05-18 19:19:34 PDT**   **Comment 3**

Created attachment 105 [details]
Pop-up message returned when the page is refreshed

After the weekend, refresh actions are prompting a message:
"This page is asking you to confirm that you want to leave - data you have entered
may not be saved" (see image attached)

The user can then click "Leave Page" or "Stay on Page"

Clicking Leave Page then logs the user out and returns them to the log on page.

The pop-up message does not imply in any way that the user will be logged out of
the system, and that could cause some frustration with users.

This experience is superior to being simply dumped out of the app without notice,
but if the wording in the pop-up can be altered to reflect the force log-out, that
would be even better.