

## Bug 80

**Summary:** Page Time out - Possible bad url on <http://www.deanza.edu/dmt/creo.html> tied to anchor text talent.ptc.com

**Product:** De Anza website      **Reporter:** scott carter <bugzilla@iccarus.me>  
**Component:** "dmt" dir      **Assignee:** Max Gilleland <gillelandmax@fhda.edu>

**Status:** VERIFIED FIXED

**Severity:** normal      **CC:** maypumphreymaryann@fhda.edu

**Priority:** ---

**Version:** unspecified

**Hardware:** PC

**OS:** Windows

**URL:** <http://www.deanza.edu/dmt/creo.html>

**Time tracking:**

Orig.	Est.	Actual	Hours	Hours	Hours	%Complete	Gain
0.0	0.0	0.0	0.0	0.0	0	0.0	

**Attachments:** Broken link

[scott carter](#) 2016-04-15 09:41:04 PDT

[Description](#)

Created [attachment 49](#) [\[details\]](#)  
Broken link

Description:

On page <http://www.deanza.edu/dmt/creo.html> the talent.ptc.com link fails to load a page and throws a "time out" error.

Tested on User Agents:

IE: Mozilla/5.0 (Windows NT 6.1; WOW64; Trident/7.0; rv:11.0) like Gecko  
Chrome: Mozilla/5.0 (Windows NT 6.1; WOW64) AppleWebKit/537.36 (KHTML, like Gecko)  
Chrome/49.0.2623.112 Safari/537.36  
Firefox: Mozilla/5.0 (Windows NT 6.1; WOW64; rv:45.0) Gecko/20100101 Firefox/45.0

Description:

1. Navigate to <http://www.deanza.edu/dmt/creo.html>
2. Scroll down to the bottom third of the page. (see image)
3. Find the text "PTC- Pro/ENGINEER and Creo Parametric hiring database talent.ptc.com"
4. Click the link: talent.ptc.com
5. Wait until the page load times out to receive the page error

Expected Behavior:

The page content should load

Actual Behavior:

Page times out without a specific (404) error.

[Mary Ann May-Pumphrey](#) 2016-04-18 19:49:03 PDT

[Comment 1](#)

Good catch, Scott!

Max: Please let me know if you have any questions about how to deal with a bug report in Bugzilla! I believe this is the first one I've passed on to you....

[Max Gilleland](#) 2016-04-20 11:42:46 PDT

[Comment 2](#)

Page has apparently been discontinued by the company so link was eliminated on /dmt/creo.html page.

Thanks

[Mary Ann May-Pumphrey](#) 2016-04-20 14:11:04 PDT

[Comment 3](#)

Max: I changed the Status field above to RESOLVED/FIXED in light of your comment. If you can remember to do that in the future, great; if not, no big deal.

The next step in this bug's lifecycle is for the submitter to formally test your fix and change the Status field to either VERIFIED or REOPENED, depending on the test results.

[scott carter](#) 2016-04-20 20:34:50 PDT

[Comment 4](#)

Verified that the text/link has been removed.