NGÔ NGUYỄN HOÀNG LÂM

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CAREER OBJECTIVE

To contribute, learn and grow in modern and suitable environment in information technology industry. Willing to learn more knowledge and skills needed to accomplish the position's requirement and to create more value for my company and customers as well as advancing in my career. I am a hardworking and goal-oriented individual with a solution-oriented mindset and a dedicated team player who can be relied upon to achieve the team's goal.

EDUCATION

Trung Tam JAVA   Hanoi, Vietnam

Part time studied of Java Core, Java OOP, Java Servlet & JSP, SQL,   10/2018 – 04/2019
JDBC, Java coding convention.
Achievement: Dynamic web "Great Book List" with Java Servlet, JSP, JDBC, MySQL, Html, CSS, Bootstrap. Game Battleship with java Swing. Flash Card Maker software with java Swing. Game Pong with applet.

Lee University   Cleveland, TN, U.S

Bachelor of Science, Business Administration, Management   08/2011 – 12/2015
Emphasis
GPA: 3.1/4.0
Achievement: Winner team of capstone project: business model simulation competition.

IT KNOWLEDGE & SKILLS

Java Core
- Object Oriented Programming
- Encapsulation
- Inheritance
- Polymorphism
- Overriding & Overloading
- Abstract class & Interface
- Wrapper class, autoboxing, date formatting
- Exception
- Inner class
- Java Swing

- Serialization
- Collections: List, ArrayList, Map, HashMap

MySQL
- Select, Where, And, Or, Not, Order By, Group By, Having
- Join

Java Servlet & JSP
- Servlet life cycle
- ServletRequest, ServletResponse
- Init Parameters, Servlet Config, Servlet Context
- Session, Cookies
- JSP expression, variables, declarations
- Expression Language (EL)
- Jsp custom tags
- Filter
- MVC design

Git & GitHub
- Git Bash basic

Data structures & algorithms
- Linear Search, Binary Search, Interpolation Search
- Bubble Sort, Insertion Sort, Selection Sort, Merge Sort
- Recursion

Basic Design Patterns
- Singleton
- Factory & Abstract Factory
- Strategy
- Observer
- Adapter
- State
- Decorator
- DAO
- Command
- Template
- Dependency Injection

Basic Web Design Principles
- Brainstorm web layout, web information, web elements
- Organize information architecture
- Build web mockup with Adobe XD
- Color wheel
- SEO writing to optimize content

HTML, CSS, Bootstrap
- Html elements, attributes
- Html table, list, form
- CSS box model, flow, float, pseudo-class, pseudo-element
- Basic Bootstrap 4

MY PROJECT

Dynamic Website "Great Book List"
• Using JavaServlet, JSP, TomCat, JDBC, MySQL server, MVC pattern, Html, CSS, Bootstrap.   • Features: login, register, cart
Static Website "My Portfolio"
• Using Html, CSS, Bootstrap, Web design principles
Flash Card Maker
• Using JavaCore, JavaSwing   • Feature: create and modify flash card, save files, load files
Pong Game
• Using JavaCore, Applet   • Feature: 1 player, AI

ENGLISH

TOEFL IBT 91/ 120

SAT 1880 / 2400

WORK EXPERIENCE

Paradise Travel   Hanoi, Vietnam
Marketing & Customer Service   07/2017 – 08/2018

Customer care, managing company's TripAdvisor account, composing SEO articles, generating B2B leads, email and telemarketing.
Achievement: Increasing company's TripAdvisor ranking from 3 stars to 4.5 stars, earning TripAdvisor's Certificate of Excellence.

Target Store   Cleveland, TN, U.S
Full-Time Associate   10/2016 – 04/2017

Customer service. Managing goods in the store. Transporting goods.

Amazon Warehouse   Charleston, TN, U.S
Full-Time Associate   06/2016 – 10/2016

Transporting goods. Packing and shipping goods according to just-in-time method.
Achievement: Finishing 100% or above of targeted production every week.

Laxamentum Business Concepts   Chattanooga, TN, U.S
Full-Time Salesman   01/2016 – 06/2016

Analyzing customer information from database. Introducing AT&T tv and internet service to potential customers. Suggesting the product that best fits the customers' need. Persuading the customers to purchase. Building, training sale teams. Performing 1st round interviews to filter out the best candidates for the company. Presenting monthly sales to manager and proposing plan to improve overall team's performance.

Achievement: Taking on and fulfilling coaching responsibility after 2 months of working and interviewing responsibility 2 months after.

Highest sale in the month of March and April of 2016.