|  |  |  |  |
| --- | --- | --- | --- |
|  | 端口 | 接口 | Method |
| 语音识别 | 12000 | [rec\_recording](http://192.168.31.147:12000/docs#/default/convert_audio_rec_recording_post) | Post |
| 审核工作票 | 8000 | upload\_ticket | post |
| Ai问数 | 8000 | ai\_question | post |
| 知识库问答 | 8000 | rag\_answer | post |

后面为了速度，会改端口

1音识别

Input: 音频.mp3/wav

Output：

{

"code": "successed",

"file\_name": "10.wav",

"talk": [{

"spk": 0,

"text": "你还有什么？我是手机啊，"},],

"summary": "客户通话内容杂乱，未明确表达具体电力相关问题。"

}

2核工作票

"input:

|  |  |  |  |
| --- | --- | --- | --- |
|  | ticket\_type | rec\_method | ticket\_dict |
| 类型 | str | str | dict |
| 取值 | ticket1|ticket2 | re|ai | 文件 |
| 示例 | ticket1 | re | ticket.json |

output:

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | status | message | ticket\_type | errors | error\_count |
| 类型 | str | str | str | list[dict] | int |
| 取值 | success|fail | 错误消息 | ticket1|ticket2 | 返回的信息 | 出错的条数 |
| 示例 | success | inspect successfully | ticket1 |  | 2 |

3I问数

上传用户的提问，回答停电信息

Input:str

Output:str

4识库问答

上传问答，根据知识库回答

Iuput：str

Output：

{

"status": "success",

"answer": "根据知识库内容”

}