

Mitch Mai

Phone #: (251)610-2193 | mitchpersonacc@gmail.com | <https://www.linkedin.com/in/mitch-mai/> | <https://github.com/lceyPickle>

About

An aspiring student trying to become a software engineer to solve daily life coding and increasing my knowledge.

Professional Experience

USA Hospital | Mobile, AL

- **IT Helpdesk:** Handled password resets and troubleshooted computers *Dec 2024 – Present*
- **IT Internship:** Developed website using C#, JavaScript, HTML, and SQL Server. *Oct 2023 – Dec 2024*

Tech Shack | Mobile, AL

- **Web Developer Internship:** Developed websites using C#, JavaScript, HTML, and SQL Server to support client workflow needs. *June 2022 – Dec 2022*

Best Buy | Mobile, AL

- **Apple Sales Advisor:** Accurately triage and implement solutions for client software/hardware in a fast-paced environment. *Sept 2019 – Sept 2023*
- **Shift Leader:** Responsible for driving business by deploying associates to high traffic areas. *Sept 2019 – Sept 2023*

Projects

MCPSS Technology Fair *University of South Alabama | Mobile, AL*

Fall 2024

- Operated as team lead for a small group tasked with high visibility web development project
- Designed & developed site pages based on UI/UX best practice and cross platform available.
- Designed & implemented a corresponding MySQL Database in a secure and scalable manner.
- Tested and deployed the web app using security and usability best practice and feedback.

USA Desktop Program *USA Hospital | Mobile, AL*

Fall 2024

- Operated in a team for a small group tasked to develop a project for storing and locating.
- Implemented the agile method when designing the program
- Tested using scanners to grab information to load into software to store
- Implemented using languages HTML, MySQL, and JavaScript.

Education

Bachelor of Computer Science *University of South Alabama, Mobile, AL*

2019 – 2024