CoreBots Terms of Service

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Effective Date: July 20, 2025

Last Updated: July 20, 2025

Applies to: All services, including bot development, hosting, and support, provided by CoreBots.

1. Acceptance of Terms

By accessing or using any services provided by CoreBots, you agree to be legally bound by these Terms of Service. If you do not agree with any part of these terms, you may not use our services.

2. Services Offered

CoreBots provides:

- Custom Discord bot development
- Technical support and bot maintenance

We reserve the right to refuse service to anyone for any reason at any time.

3. Eligibility

You must be at least 13 years old (or the minimum age required by Discord) to use our services. By using CoreBots, you represent that you meet this requirement and that all information you provide is accurate and complete.

4. Payments & Refund Policy

- Full payment is required before any development or hosting work begins.
- We accept payments via Stripe.
- All sales are final. No refunds will be issued once work has started or hosting is provisioned.
- In cases of billing errors or disputes, you agree to contact us before initiating a chargeback.

5. Service Availability & Hosting Disclaimer

We utilize third-party hosting providers to deliver our services. While we strive to ensure maximum uptime and reliability:

- We do not guarantee uninterrupted access to our services.
- We are not liable for any outages, data loss, or disruptions caused by external hosting providers.
- Scheduled maintenance or emergency updates may affect availability temporarily.

6. Usage Restrictions

You agree not to:

- Use our services for illegal, harmful, or abusive purposes
- Resell or redistribute any CoreBots product without written permission
- Reverse engineer or modify any provided code unless specifically licensed to do so
- Upload, host, or distribute malicious content

Violation may result in immediate termination of services without refund.

7. Intellectual Property

- CoreBots retains ownership of all original code, frameworks, and tools used in development.
- Clients receive a license to use the final bot product, not the full source code, unless otherwise agreed in writing.
- You may not claim our work as your own, remove credits (if provided), or share source code.

8. Revisions & Support

- Orders include up to 2 minor revisions after delivery. Additional changes may require extra payment.
- Support is unavailable, unless included with a valid hosting plan.
- We reserve the right to limit support in cases of abuse, excessive demands, or non-compliance.

9. Termination of Services

We reserve the right to suspend or terminate your access to any service if:

- You breach these Terms of Service
- You engage in fraud, abuse, or harmful behavior
- You initiate a chargeback without cause

No refunds will be issued in cases of termination due to your misconduct.

10. Privacy & Data

- CoreBots collects only the data necessary to provide and maintain services (e.g., Discord ID, email, server name).
- We do not sell, rent, or share your data with third parties except for essential service delivery (e.g., Stripe for payments).
- By using our services, you agree to our Privacy Policy.

11. Limitation of Liability

To the maximum extent permitted by law, CoreBots shall not be liable for:

- Losses or damages arising from service outages, delays, or performance issues
- Any indirect, incidental, or consequential damages
- Loss of profits, data, or goodwill

Our total liability will never exceed the amount you paid for the affected service.

12. Changes to the Terms

We may update these Terms of Service at any time. Continued use of our services after changes take effect constitutes acceptance of the updated terms.

13. Contact

If you have questions about these Terms of Service, contact us via:

contact@core-systems.xyz

https://core-systems.xyz

Acknowledgement

By using CoreBots services, you acknowledge that you have read, understood, and agree to these Terms of Service.