# 写作能力题

## 题目概述:

写作能力题就是笔试者要根据题目要求撰写文章。写作题主要有两类,一类是作文题,就是意见阐述类题,要笔试者发表自己的看法、观点,形成文章。另一类是商务应用文写作,属于功能性文章写作,要求笔试者写一封 email、massage 或者计划、报告等,考查笔试者 应用文的写作规范和职业行政方面的素养。最后一类就是申论写作,属于公务员考试中的一 项必考科目。

#### 考杳要点:

- \* 结构化思维
- \* 多角度分析能力
- \* 书面表达能力

#### 题型分类:

- (一) 作文类:中文、英文 Eassy 写作
- (二) 商务应用文:email、计划、报告
- (三) 申论写作(公务员考试中一项写作类必考科目)

## 1.1 作文类

写作能力不仅考察笔试者的文笔,更是考察笔试者的思维、逻辑、表达、语言修养等综合能力。因此,笔试者在做作文题时要注意表现自己如下三方面能力。

#### (一)结构化思维

作文题考察的首要问题是应试者分析问题过程中的逻辑性,能不能按照:提出问题——分析问题——解决问题的 结构来布局你的写作,各个环节之间的逻辑关系是不是清晰,哪些是第一个层面的内容,哪些是第二个层面的内容等等。

另外,当然应试者也可以借用一些现成的分析工具来帮助结构化的表达。如:利用 SWOT 模型或者波特的五力分 析工具等等,来作为文章的总纲,结构会更加的完整和有条理。

## (二)多角度分析能力

作文题还考察思维的发散性和拓展性。你能不能从不同的角度来分析问题,而不是仅仅局限于现有的框架。一个事件本身,其影响可能是多方面的,你能不能够把这些彼此相关的、具有内在的联系的前因后果联系起来,这是你做好这一类英文写作笔试的第二个关键。多角度分析问题的能力还涉及到思维的完整性,当你考虑一个问题的时候,你是不是仅仅想到一点写一点,还是能够把这个问题的方方面面都考虑得比较完善和透彻。

#### (三) 书面表达能力

如果说分析能力是你的方法和路径,那么表达能力就是你的手段和工具。无论是中文还是英文,若你只是能够分析问题,缺乏系统和有效的表达能力和技巧,你同样不能够把你的想法和思路传达给阅卷人,因为最终他是要通过你的书面记录下来的文字来判断你的分析和解决问题的能力的。书面表达能力还需要有很多东西来支撑,比如词汇量、中英文写作的思维方式和驾驭文字的能力。这需要笔试者在日常生活中的总结和积累。

以下列举一些中英文的作文类笔试题,这些作文题都出自某些知名企业校园招聘的笔试题:

例题 1【某股份制银行】: 《次贷危机下如何打造有核心竞争力的银行》 1000 字以上。

例题 2【某股份制银行】: 写作题两道。一道是根据材料写一个会议通知,另一道为二选一: (1)根据你最近读的一本书谈谈心得体会。

(2)以"做最好的自己"为题写一篇文章。400字左右。

例题 3【某报社】: 给出一篇有关央行提高存款准备金率的新闻稿,请写一篇 400 字左

右的消息,并加标题。

## 例题 4【某会计师事务所】:

提高油价是控制汽车和污染的最好办法,你同意还是不同意这个观点?请用英文写出你的观点。

## 其它作文命题:

- 1 . Using cell phones while driving should be illegal.
- 2 . Some people think we should not encourage sports at school because they can cause competition rather than cooperation. To what extent do you agree or disagree?
- 3 . Is it fair to cover the celebrities' private lives? Or is it an invasion to their privacy? What is your opinion?
- 4. 出国读书的好处和坏处。
- 5 . At age 16, children should engage in some kind of paid work, it is valuable experience in learning and taking responsibility. What's your opinion?
- 6 . Business education and training must promote environmental awareness. Do you agree or disagree this opinion?
- 7. 现在很多小孩子很小就被送到幼儿园或者找人照看,这可以使妈妈们更早的回到工作岗位,问你的看法如何。
- 8 . Do you agree or disagree like The World Cup and other internatinal sportings can ease international tentions.
- 9 . Do you agree that we can learn something about your country from watching movies, example support you viewpoint.

- 10. 电影演员和企业老板收入高,护士、医生和老师收入却不高。你同意不?你认为收入标准该如何定?
- 11. Do you think it is a good idea that college student take part time job?.
- 12. 有些人认为成功是因为努力,但是另一些人认为运气也很重要,你怎么认为?
- 13 . Do you agree or disagree that parents are best teachers? Give examples, Obviously, in many cases the earliest teacher people have are their parents, and parents are generally most concerned about the development of their children. However, it is not completely true to say that parents are the best teachers. First of all, not all parents are the best teachers. Parents may have bad habits Parents lack of common sense of education Moreover, some of parents are qualified as good teachers, but not all ofthem are the best ones. Specialized Parents may, nevertheless, help their children much more than do good teachers. Most parts of children education are virtually beyond the teacher riches. It is parents that supplement. In a word, it is rather superficial that to simply say that parents are the best teachers.
- 14. 你认为你的大学为学生购置电脑和买书充实图书馆哪个更加可取?
- 15 . What must China do to improve the confidence of foreign investors and create a stable and open market economy?
- 16 . Whether people who have originate ideas are of greater value to the society than those who simply copy ideas from others?
- 17 . Increasing price of petrol is the best way to solve traffic and pollution problems, will you agree or disagree?

- 18 . more and more people think it is necessary to own their own cars. What do you think of this trend? why or why not?
- 19. 旅游业是经济中的一个获利行业,但是有人认为它使得旅游地方的环境和文化遭到破坏,你的观点?
- 20. 你是否同意下述观点:技术能使学生们掌握更多信息并学习更快。

## 1.2 商务类

□ Email、Message 例题: You work for a company which produces laser printers. You are visiting another company, Softcell, to buy some company software for your department. They have expressed an interest in your company's printers and you would like to take twenty brochures and three sample printers with you. Write a short note to Mr. Jim Asano, the Sales Manager. ◇Asking for his permission to take these items. ◇Explaining why you want them. ◇Mentioning the time and date when you want to collect them.

#### 写作建议:

#### 邮件类:

- (1)首先明确写邮件的对象、目的、格式。接下来,按照格式根据目的一条一条地阐述。 最好是针对题目的要 求,一段话阐述并解决一个问题。
- (2)注意表达要符合商务习惯,要正式,不能添油加醋,掰些没有分量的话。并不是所有时候都是写得越多越好
- (3)结尾。有礼貌地结束。

## 图表作文类:

(1)观察图表的主题、意义,找差距。太细微的可以略掉(文中大致提及即可),差距大

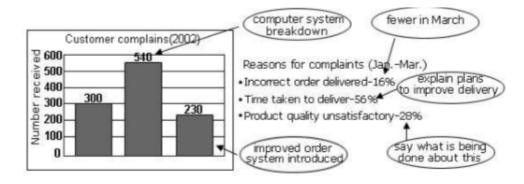
#### 的应做详细阐述。

- (2)结合题目要求以及差距找出原因,进行分析。
- (3)条理清晰,有理有据,观点鲜明,不人云亦云。给出一定的解决方案。不一定要很有个性,但要 practical。 结尾可以给出自己的良好祝愿。

## □ 商务报告

### 例题:

- ♦You work in the Customer Services Department of a mail-order company. You have been asked to prepare a short report for your line manager about complaints.
- ⋄Look at the information below, on which you have already made some handwritten notes.
- ⋄Then, using all your handwritten notes, write your report.
- ♦Write 120~140 words



根据"1事、2人、1材料、5要点"的提示信息归纳,我们可分析出该题中的"1事"为报告顾客投诉情况;"2人":"你"是邮购公司客服部的员工,阅读者是"你"的顶头上司,即 line manager,直译为"直线经理";"1材料"是1月至3月的顾客投诉统计图表和对三个月投诉原因的百分比分析。

#### 内容方面

商务报告强调材料和手写要点缺一不可,比如报告中应当包括图表数据变化的特征,如 2 月投诉锐增,3 月投诉 减少,对应的手写要点 1 和 2 是对图表数据变化原因的分析,如 2 月投诉锐增是因为计算机系统崩溃,而 3 月投诉减少的原因是引入新的订货系统。又如报告中应提到顾客抱怨的主要原因是投递时间过长,占总投诉的 56%,而要点 3、4 和 5 是提出减少投诉的方法,如 3 月误投的减少;降低投递时间,内容可展开为增加投递员工或者更好地划分投递区域等;改进所投递产品的质量,重新选择产品生产公司等,这里需要一定的商务背景知识。其实读者不难发现,BEC 写作题目体现了提出问题、分析问题、解决问题的思路,在潜移默化地传递着解决商业实际问题的思考过程。形式方面

商务报告一般需要写标题,本题可采用 Report on Customer Complaints (2002 Jan. ~ Mar.)作为标题。主体部分通常 采用大写的小标题理清结构: 介绍 (INTRODUCTION),概括写报告的目的,比如汇报顾客投诉情况,分析原因,并提出解决办法。 发现(FINDINGS),发现部分应根据内容进行分段,比如按照月份投诉情况和三个月投诉原因分析分成两大部分: 首先概括图表特征,包括1和2两个要点,接下来整体分析 1 月到 3 月投诉原因的百分比并提出解决办法,包括3、 4和5三个要点。段落内部也可以采用商业报告中常用的项目符号标记要点。 结论(CONCLUSIONS),对投诉情况和解决办法进行概括,比如针对顾客投诉问题,已经采取了有效的对策.

#### 范文示例

Report on Customer Complaints (2002 Jan. ~ Mar.)

#### ■ INTRODUCTION

This report has the purpose of presenting the reasons for customer complaints in 2002.

### • | FINDINGS

The customer complaints received in 2002 were 300 in January. Then they increased to 540 in February because of the computer system's breakdown. In March they fell to 230 because an improved order system was introduced.

The reasons for complaints from January to March were analyzed:

First, the company received complaints for incorrect orders delivered. Such errors were fewer in March.

Second, the delivering time is too long, and the company has planned to recruit new agents.

Finally, customers complained about the poor product quality. In order to solve this problem more quality controls have been introduced.

#### CONCLUSIONS

At the moment not all the customers are satisfied but some measures have been taken to improve their satisfaction.

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