

Quality, Environment, Occupational Health & Safety Policy

The General Pension and Social Security Authority (GPSSA) is keen and committed to providing a leading, distinct and sustainable pension system in line with best international retirement practices, applying the civilian pension law in the country to achieve social stability and happiness for current and future generations, and providing insurance services in innovative ways through a strong infrastructure and qualified leaders and personnel, while ensuring that a safe and healthy work environment is provided for employees and visitors and the environment is preserved in accordance with the requirements of international standards ISO 14001:2015, 9001:2015 and 45001:2018, as well as the UAE Occupational Health and Safety Management System (OHSMS) National Standard (AE/SCNS/NCEMA 6000:2016) through:

- 1 Complying with all relevant requirements, legislation, laws, regulations and other conditions related to the quality, environment, occupational health and safety system.
- 2 Providing high quality services that achieve customer happiness and exceed their expectations.
- 3 Obligation to consider the nature and extent of environmental aspects, as well as the occupational health and safety risks, providing a safe and healthy work environment, and to prevent occupation-related diseases, injuries, illnesses and accidents in the workplace; protect the environment, sustain the resources used and prevent pollution and environmental impact.
- 4 Management and identification of environmental aspects, as well as the occupational health and safety risks, commitment to control and addressing such risks, in addition to development of methods to prevent sources of risk, reduce their impact and control the possibility of their occurrence.
- 5 Commitment to involve and consult employees in decision-making processes related to occupational health and safety systems.
- 6 Periodic review, continuous development and improvement of the quality, environment, occupational health and safety system performance through setting and periodically reviewing targets in a way that supports GPSSA's strategic directions.

The General Pension and Social Security Authority (GPSSA) and its employees believe that this policy can be realized through the application of the quality, environment, occupational health and safety system in line with the requirements of the quality, environment, occupational health and safety standard ISO 14001:2015, 9001:2015 and 45001:2018, as well as the UAE Occupational Health and Safety Management System (OHSMS) National Standard (AE/SCNS/NCEMA 6000:2016), the continuous development that is compatible with the requirements of the specifications to confirm its effectiveness, and review the system periodically in conformity with the approved processes.