User Roles & Permissions – Gharfar

This document describes each type of user defined in the system and outlines what actions they are authorized to perform within the Gharfar platform.

User Roles Overview

The system defines the following user roles:

- **guest** (default role)
- **host**
- **landlord**
- **admin**
- **content**

Each role has specific permissions and responsibilities as detailed below.

Roles & Permissions

1. Guest

Description: A regular user looking to book properties.

Permissions: - Register and log in - Search and browse listings - View listing details and availability - Make bookings - View and manage own bookings - Edit profile and upload profile image - Submit reviews after stays

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2. Host

Description: A user who can list their own properties for booking.

Permissions: - All guest permissions - Create, edit, and delete own listings - Upload photos, pricing, and availability for listings - View booking requests for listings - Accept or reject bookings - Communicate with guests - View reviews on their listings

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3. Landlord

Description: A property manager or owner managing multiple hosts.

Permissions: - All host permissions - Add and manage multiple host users ("managedHosts") - View and manage listings under managed hosts - Access reports and analytics for their portfolio - Set rules or guidelines for hosts they manage - Handle property-related issues

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4. Admin

Description: Platform administrator with full control.

Permissions: - Full access to all data - View, edit, or delete any user or listing - Approve, reject, or remove listings - Verify or deactivate user accounts - Manage user roles and permissions - Resolve user disputes and policy issues - Access operational and financial dashboards - Manage payments and payouts

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5. Content

Description: Content manager responsible for platform materials.

Permissions: - Create new content (blogs, FAQs, help articles) - Read and view all content - Update existing content - **Not allowed to delete content** (delete rights reserved for Admin) - View content drafts and performance analytics

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Permissions Matrix

Action	Guest	Host	Landlord	Admin	Content
Register / Login	✅	✅	✅	✅	✅
Search & Book Listings	✅	✅	✅	✅	❌
Create/Edit Own Listings	❌	✅	✅	✅	❌
Manage Hosts & Listings	❌	❌	✅	✅	❌
Access All Users/Listings	❌	❌	❌	✅	❌
Manage Platform Content	❌	❌	❌	✅	✅(No delete)
Delete Listings or Content	❌	✅*	✅*	✅	❌
Assign Roles	❌	❌	❌	✅	❌

• Hosts and landlords can only delete their own listings.

For enforcement in the backend, role-based access control (RBAC) middleware can be used to ensure each role only performs allowed actions.