

# Kyiem Chandler

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## Education

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### Eastern Florida State College

*Bachelor of Applied Sciences in Computer Information Systems, Minor in Software/Program Development*

Cocoa, FL

May. 2023 – May 2024

### Eastern Florida State College

*Associates in Arts*

Cocoa, FL

Aug. 2020 – Aug 2021

## Experience

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### Software Engineer Intern

*Health First*

Jan 2024 – May 2024

Rockledge, FL

- Learned the methodologies of Scrum and Agile while focusing on best automation practices.
- Learned best practices for testing code and the process of demoing and implementing projects into production
- Became competent in the use of UiPath and best code practices for the corporate world.
- Built an automation during that time and could potentially save the company over 2,000 hours.

### Information Technology Field Service Technician II

*Health First*

Oct. 2023 – Present

Rockledge, FL

- Optimized IT solutions, enhancing system efficiency and user satisfaction
- Streamlined tech support processes, reducing response times and improving service quality.
- Maintain upkeep of close to 8000 computers, additional equipment, and a multitude of printers.
- Provided guidance to junior technicians, elevating team skill levels and performance.

### Information Technology Field Service Technician I

*Health First*

Aug 2022 – Oct 2023

Cocoa, FL

- Responded quickly to emergency maintenance requests for timely on call support.
- Installed new equipment and explained operation and routine maintenance protocols to customers
- Established positive relationships by providing punctual, cost-effective solutions.

## Projects

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### Overcomers Rehab | *HTML, CSS, JavaScript, GitHub*

May 2024 – Present

- Developed a full-stack web application using HTML, CSS, and JavaScript
- Implemented "form submit" API for a free SMTP submission for forms
- Developed the code from start to finish and pushed the website to a running domain ([overcomersrehab.com](https://overcomersrehab.com))

### Class File Sorter | *Python, SQLite, Tkinter, GitHub*

Aug 2022 – Sep 2022

- Developed a way to sort files created from the desktop to go to a file/create a file and go to it when added
- Developed the frontend to display class codes, which files have been moved and when last login was using tkinter
- Implemented SQLite to use as a database to store login time and class codes associated with folders

**“Budget For You”** | HTML, CSS, JavaScript, SQLite, Electron, GitHub, Node

May 2024 – Present

- Building a full stack application/website to display a user’s budget
- Developed the front end with Hyper Text Markup Language and Cascade Style Sheets
- Created interaction by implementing JavaScript and events
- Implementing SQLite to use as a database to store login information, bills, savings and soon a debt repayment plan
- tracker

## Certifications

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**Foundational C# with Microsoft:**

Credential ID: igits\_kyi-fcswm

**Microsoft Certified: Azure Fundamentals**

Credential ID: igits\_kyi-fcswm

## Technical Skills

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**Languages:** Java, Python, C#, C/C++, SQL (SQLite and MySQL), JavaScript, HTML/CSS

**Frameworks:** Node.js, JUnit, Fetch

**Developer Tools:** Git, VS Code, Visual Studio, IntelliJ, Eclipse, UiPath, GitHub