

Goal #: 2

Task: Login im System

Operational Definitions

Expert: 3. Versuch

Novice: erste 3 Versuche

Learn: Performance ohne Fehlern

Satisfaction: 1-unzufrieden, 4-neutral
7-sehr zufrieden

Priority Definitions:

1: Notwendig

2: Wichtig

3: Wünschenswert

Ease of Learning Goals

Priority	Measure	Goal
	Novice Time	
1	Novice Trials	3
1	Novice Errors	2

Ease of Use Goals

Priority	Measure	Goal
1	Expert Times	≤10 sec.
1	Expert Errors	1

Satisfaction Goals

Priority	Measure	Goal
2	Expert	7
2	Novice	7

Goal #: 3

Task: Eintrag Erstellen

Operational Definitions

Expert: 3. Versuch

Novice: erste 3 Versuche

Learn: Performance ohne Fehlern

Satisfaction: 1-unzufrieden, 4-neutral
7-sehr zufrieden

Priority Definitions:

1: Notwendig

2: Wichtig

3: Wünschenswert

Ease of Learning Goals

Priority	Measure	Goal
2	Novice Time	≤ 3 min.
	Novice Trials	
2	Novice Errors	5

Ease of Use Goals

Priority	Measure	Goal
2	Expert Times	≤ 2 min.
2	Expert Errors	2

Satisfaction Goals

Priority	Measure	Goal
2	Expert	5
2	Novice	5

Goal #: 4

Task: Eintragsdaten anschauen

Operational Definitions

Expert: 3. Versuch

Novice: erste 3 Versuche

Learn: Performance ohne Fehlern

Satisfaction: 1-unzufrieden, 4-neutral
7-sehr zufrieden

Priority Definitions:

1: Notwendig

2: Wichtig

3: Wünschenswert

Ease of Learning Goals

Priority	Measure	Goal
1	Novice Time	≤ 5 sec
	Novice Trials	
	Novice Errors	

Ease of Use Goals

Priority	Measure	Goal
1	Expert Times	≤ 2 sec.
1	Expert Errors	0

Satisfaction Goals

Priority	Measure	Goal
1	Expert	6
1	Novice	6

Goal #: 5

Task: Tutorial anschauen(Helfer)

Operational Definitions

Expert: 3. Versuch

Novice: erste 3 Versuche

Learn: Performance ohne Fehlern

Satisfaction: 1-unzufrieden, 4-neutral
7-sehr zufrieden

Priority Definitions:

1: Notwendig

2: Wichtig

3: Wünschenswert

Ease of Learning Goals

Priority	Measure	Goal
1	Novice Time	≤ 7 sec
	Novice Trials	
	Novice Errors	

Ease of Use Goals

Priority	Measure	Goal
1	Expert Times	≤ 4 sec.
1	Expert Errors	0

Satisfaction Goals

Priority	Measure	Goal
1	Expert	7
1	Novice	7

Goal #: 6

Task: Tutorial anschauen(Landwirt)

Operational Definitions

Expert: 3. Versuch

Novice: erste 3 Versuche

Learn: Performance ohne Fehlern

Satisfaction: 1-unzufrieden, 4-neutral
7-sehr zufrieden

Priority Definitions:

1: Notwendig

2: Wichtig

3: Wünschenswert

Ease of Learning Goals

Priority	Measure	Goal
1	Novice Time	≤ 5 sec
	Novice Trials	
	Novice Errors	

Ease of Use Goals

Priority	Measure	Goal
1	Expert Times	≤ 2 sec.
1	Expert Errors	0

Satisfaction Goals

Priority	Measure	Goal
1	Expert	7
1	Novice	7

Goal #: 7

Task: Eintrag überarbeiten

Operational Definitions

Expert: 3. Versuch

Novice: erste 3 Versuche

Learn: Performance ohne Fehlern

Satisfaction: 1-unzufrieden, 4-neutral
7-sehr zufrieden

Priority Definitions:

1: Notwendig

2: Wichtig

3: Wünschenswert

Ease of Learning Goals

Priority	Measure	Goal
2	Novice Time	≤ 3 min
	Novice Trials	
2	Novice Errors	5

Ease of Use Goals

Priority	Measure	Goal
2	Expert Times	≤ 1 min
2	Expert Errors	1

Satisfaction Goals

Priority	Measure	Goal
1	Expert	5
1	Novice	6

Goal #: 1

Task: Registrieren im System

Operational Definitions

Expert: 3. Versuch

Novice: erste 3 Versuche

Learn: Performance ohne Fehlern

Satisfaction: 1-unzufrieden, 4-neutral
7-sehr zufrieden

Priority Definitions:

1: Notwendig

2: Wichtig

3: Wünschenswert

Ease of Learning Goals

Priority	Measure	Goal
	Novice Time	
2	Novice Trials	3
	Novice Errors	

Ease of Use Goals

Priority	Measure	Goal
2	Expert Times	≤ 60 sec.
2	Expert Errors	2

Satisfaction Goals

Priority	Measure	Goal
2	Expert	6
2	Novice	6