



# WCO MEMBER PROFILES

	First/LAST Name	Title	Customs Administration	Organization Type	Website Address	Number of Customs staff (approximate)	Year of WCO Accession	WCO Instruments	Automated clearance system	Declarations		Electronic Declarations Rate
										Import	Export	
<b>Afghanistan (Islamic Republic of)</b>	Ms. Amina AHMADY	Director General of Customs	Afghan Customs Department, Ministry of Finance	Ministry Department	customs.mof.gov.af	—	2004	SAFE	—	—	—	—
<b>Albania</b>	Mr. Genti GAZHELI	Director General of Customs	Directorate General of Customs, Ministry of Finance and Economy	Ministry Department	dogana.gov.al	1 007	1992	HS; RKC; SAFE	ASYCUDA World	298 157	90 615	11%
<b>Algeria</b>	Mr. Noureddine KHALDI	Directeur général des Douanes	Direction générale des Douanes, Ministère des Finances	Customs Agency	douane.gov.dz	17 216	1966	HS; RKC	SIGAD (Système Informatique de Gestion Automatisé des Douanes)	249 000	16 149	95%
<b>Andorra</b>	Mr. Albert HINOJOSA BESOLI	Directeur Général du Département des Impôts et des Frontières	Direction adjointe des Douanes, Département des Impôts et des Frontières, Ministère des Finances	Ministry Department	duana.ad	—	1998	HS	—	—	—	—
<b>Angola</b>	Mr. Cláudio Paulino DOS SANTOS	President of the Board	Angola Revenue Administration	Revenue Authority	agt.minfin.gov.ao	1 219	1990	HS; RKC; SAFE	ASYCUDA World	—	—	—
<b>Antigua and Barbuda</b>	Mr. Raju BODDU	Comptroller of Customs	Customs and Excise Division, Ministry of Finance and Corporate Governance	Ministry Department	customs.gov.ag	208	2017		ASYCUDA World	625 176	834	100%
<b>Argentina</b>	Ms. Silvia TRAVERSO	Director general of Customs	Federal Administration of Public Revenue Directorate general of Customs	Revenue Authority	afip.gob.ar	5 394	1968	HS; RKC; SAFE	Malvina Software (SIM)	669 976	489 244	100%
<b>Armenia</b>	Mr. Edvard HOVHANNISYAN	Chairman	State Revenue Committee of the Republic of Armenia	Revenue Authority	customs.am	1 039	1992	HS; RKC; SAFE	RA National Single Window for Foreign Trade	124 586	16 936	95%
<b>Australia</b>	Mr. Michael OUTRAM	Australian Border Force Commissioner	Australian Border Force	Border Protection Service	border.gov.au	5 145	1961	HS; RKC; SAFE	Integrated Cargo System (ICS)	4 110 111	1 639 101	100%
<b>Austria</b>	Mr. Harald WAIGLEIN	Director General for Economic Policy, Financial Markets and Customs	Customs Department, Ministry of Finance	Ministry Department	bmf.gv.at	—	1953	HS; RKC; SAFE	—	—	—	—
<b>Azerbaijan</b>	Mr. Safar MEHDIYEV	Chairman	State Customs Committee	Customs Agency	customs.gov.az	3 259	1992	HS; RKC; SAFE	SAMS-Single Automated management System	378 377	86 128	100%

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										Import	Export	
<b>Bahamas</b>	Ms. Geannine MOSS	Comptroller of Customs	Customs & Excise Department, Ministry of Finance	Ministry Department	bahamas.gov.bs/customs	797	1974	HS; SAFE	CAS (Customs Automated System)	1 779 243	5 492	—
<b>Bahrain</b>	Mr. Ahmed Bin Hamad AL KHALIFA	President of Customs Affairs	Customs Affairs, Ministry of Interior	Ministry Department	customs.gov.bh	1 115	2001	HS; RKC; SAFE	OFOQ	419 412	127 774	100%
<b>Bangladesh</b>	Mr. Abu Hena Md. RAHMATUL MUNEEB	Chairman, National Board of Revenue & Senior Secretary, Internal Resources Division	Customs & VAT, National Board of Revenue, Internal Resources Division	Revenue Authority	bangladeshcustoms.gov.bd	7 287	1978	HS; RKC; SAFE	ASYCUDA World	1 737 684	1 949 151	100%
<b>Barbados</b>	Mr. Owen HOLDER	Comptroller of Customs	Customs and Excise Department	Ministry Department	customs.gov.bb	—	1999		—	—	—	—
<b>Belarus</b>	Mr. Aleksandr BOGDEVICH	Deputy Chairman	State Customs Committee	Customs Agency	customs.gov.by	—	1993	HS; RKC; SAFE	National automated system of Customs Declaration; Transit of the Customs Union	606 800	652 400	99%
<b>Belgium</b>	Mr. Kristian VANDERWAEREN	Administrateur Douanes et Accises	Administration générale des Douanes et Accises, Service public fédéral des Finances	Ministry Department	finances.belgium.be/fr/douanes_accises	3 367	1952	HS; RKC; SAFE	PLDA (Paperless Douanes et Accises)	7 808 106	10 508 225	100%
<b>Belize</b>	Ms. Estella Betty Ann LESLIE	Comptroller of Customs & Excise	Customs and Excise Department, Ministry of Finance	Ministry Department	customs.gov.bz	201	2008		ASYCUDA World	55 266	3 050	100%
<b>Benin</b>	Mr. Charles Inoussa SACCA BOCO	Directeur général des Douanes et Droits Indirects	Direction générale des Douanes et Droits indirects, Ministère des Finances	Customs Agency	douanes-benin.net	847	1998	HS; RKC; SAFE	ASYCUDA World	119 495	11 918	69%
<b>Bermuda</b>	Ms. Lucinda PEARMAN	Acting Collector of Customs	Customs Department, Ministry of Finance and Ministry of National Security	Ministry Department	gov.bm/departement/customs	—	1990	SAFE	—	—	—	—
<b>Bhutan</b>	Mr. Wangchuk THAYEY	Director General	Department of Revenue and Customs, Ministry of Finance	Ministry Department	mof.gov.bt	244	2002	HS; RKC; SAFE	BACS (Bhutan Automated Customs System)	479 051	350 159	100%
<b>Bolivia</b>	Ms. Karina Liliana SERRUDO MIRANDA	Executive President	National Customs of Bolivia	Customs Agency	aduana.gob.bo	—	1997	HS; SAFE	—	—	—	—
<b>Bosnia and Herzegovina</b>	Mr. Vladimir DRAGICEVIC	Director Assistant for Customs Sector	Customs Division, Indirect Taxation Authority	Revenue Authority	uino.gov.ba	1 327	2008	HS; SAFE	ASYCUDA World	736 634	250 747	0%
<b>Botswana</b>	Mr. Phodiso Philiso VALASHIA	Commissioner of Customs and Excise	Botswana Unified Revenue Service	Revenue Authority	burs.org.bw	586	1978	HS; RKC; SAFE	Customs Management System (CMS)	639 006	60 683	100%
<b>Brazil</b>	Mr. Fausto VIEIRA COUTINHO	Undersecretary of Customs Administration	Undersecretariat of Customs Administration, Secretariat of the Federal Revenue of Brazil	Revenue Authority	gov.br/receitafederal/pt-br	—	1981	HS; SAFE	—	—	—	—
<b>Brunei Darussalam</b>	Mr. Muhsin AHMAD	Controller of Royal Customs and Excise Department	The Royal Customs and Excise Department, Ministry of Finance	Ministry Department	bdnsw.mofe.gov.bn/Pages/RoyalCustomsExciseDepartment.aspx	—	1996	HS; SAFE	—	—	—	—

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<b>Bulgaria</b>	Mr. Pavel TONEV	Director General of Customs	National Customs Agency	Customs Agency	customs.bg	3 064	1973	HS; RKC; SAFE	Customs Import Information System	408 229	309 958	100%
<b>Burkina Faso</b>	Mr. Elie KALKOUMDO	Directeur général des Douanes	Direction générale des Douanes	Ministry Department	douanes.bf	1 862	1966	HS; RKC; SAFE	ASYCUDA World	168 436	5 796	—
<b>Burundi</b>	Ms. Audace NYONZIMA	Commissaire Général	Commissariat des Douanes et Accises, Office Burundais des Recettes (OBR)	Revenue Authority	obr.bi	249	1964	HS; SAFE	ASYCUDA World	56 835	8 197	—
<b>Cambodia</b>	Mr. KUN Nhem	Director General of the General Department of Customs and Excise	General Department of Customs and Excise of Cambodia, Ministry of Economy and Finance	Ministry Department	customs.gov.kh	1 311	2001	HS; RKC; SAFE	ASYCUDA World	168 571	13 282	100%
<b>Cameroon</b>	Mr. Edwin Nuvaga FONGOD	Directeur Général des Douanes	Direction Générale des Douanes, Ministère des Finances	Ministry Department	douanescustoms-cm.net	4 213	1965	HS; RKC; SAFE	CAMCIS (Cameroon Customs Information System)	106 223	21 444	100%
<b>Canada</b>	Mr. John OSSOWSKI	President	Canada Border Services Agency (CBSA)	Border Protection Service	cbsa-asfc.gc.ca	15 242	1971	HS; RKC; SAFE	ACROSS (Accelerated Commercial Release Operations Support System)	—	—	—
<b>Cape Verde</b>	Mr. João Vitorino Gomes CORREIA	Directeur Général des Douanes	Direction général des douanes, Direction National des Recettes d'Etat	Ministry Department	dnre.gov.cv	209	1992	HS; RKC; SAFE	ASYCUDA World	141 109	6 343	100%
<b>Central African Republic</b>	Mr. Frédéric Theodore INAMO	Directeur général des Douanes et Droits indirects	Direction générale des Douanes et Droits indirects	Ministry Department	douanes-rca.com	—	1986	HS; SAFE	—	—	—	—
<b>Chad</b>	Mr. Abdelkerim Charfadié MAHAMAT	Directeur général des Douanes et Droits indirects	Direction générale des Douanes et Droits indirects	Ministry Department	finances.gouv.td	—	2005	HS; SAFE	—	—	—	—
<b>Chile</b>	Mr. José Ignacio PALMA SOTOMAYOR	National Customs Director	National Customs Service	Customs Agency	aduanas.cl	2 035	1966	HS; SAFE	DIN system; DUS system	2 626 976	539 011	99%
<b>China</b>	Mr. NI Yuefeng	Minister	General Administration of Customs	Customs Agency	english.customs.gov.cn/	70 549	1983	HS; RKC; SAFE	H2018 system	20 049 776	53 128 704	100%
<b>Colombia</b>	Mr. Lisandro Manuel JUNCO RIVEIRA Ms. Ingrid Magnolia DÍAZ RINCÓN	Director General de Impuestos y Aduanas Nacionales Directora de Gestión de Aduanas	Unidad Administrativa Especial Dirección de Impuestos y Aduanas Nacionales (DIAN) Dirección de Gestión de Aduanas de la Dirección de Impuestos y Aduanas Nacionales (DIAN)	Ministry Department	dian.gov.co	10 878	1993	HS; SAFE	Electronic computer service Muisca (for import and export) and Customs computer system SYGA imports	2 937 268	359 982	100%
<b>Comoros</b>	Mr. SOUEF Kamalidini	Directeur Général des Douanes	Direction Des Douanes et des Impôts indirects	Customs Agency	douanes.km	428	1993	HS; SAFE	ASYCUDA World	28 911	608	100%
<b>Congo (Republic of the)</b>	Mr. Guénolé MBONGO KOUMOU	Directeur général des Douanes et Droits indirects	Direction Generale Des Douanes et des Droits indirects	Customs Agency	douanes.gouv.cg	2 078	1975	HS; RKC; SAFE	ASYCUDA World	37 467	4 213	0%

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<b>Costa Rica</b>	Mr. Bolaños Alvarado GERARDO	Director General of Customs	Dirección General de Aduanas, Ministerio de Hacienda	Ministry Department	hacienda.go.cr/contenido/284-servicio-nacional-de-aduanas	574	2001	HS; SAFE	TICA (Tecnología de la Información para el Control Aduanero)	484 536	310 736	100%
<b>Côte d'Ivoire</b>	Mr. Alphonse Pierre DA	Directeur général des Douanes	Administration des Douanes Ministère du Budget et du Portefeuille de l'état	Ministry Department	douanes.ci	4 216	1963	HS; RKC; SAFE	SYDAM WORLD une variante de SYDONIA WORLD	133 598	71 060	100%
<b>Croatia</b>	Mr. Mario DEMIROVIC	Director General of Customs Administration	Customs Administration, Ministry of Finance	Ministry Department	carina.hr	2 660	1993	HS; RKC; SAFE	Information System of Customs Administration (ISCU)	284 878	279 527	100%
<b>Cuba</b>	Mr. Nelson Enrique CORDOVÉS REYES	Head of the General Customs	General Customs of the Republic of Cuba	Customs Agency	aduanas.gob.cu	5 152	1988	HS; RKC; SAFE	Sistema Único de Aduanas (SUA)	54 176	7 416	100%
<b>Curaçao</b>	Ms. Soraya POLS-STRICK	Acting Head and Commissioner of Import Duties and Excise	Douane, Curaçao Ministerie van Financiën	Ministry Department	curacao.com	187	2001	SAFE	ASYCUDA World	220 533	23 439	100%
<b>Cyprus</b>	Ms. Kyriaki MYRIAN-THOPOULOU	Director General of Customs and Excise Department	Customs and Excise Department, Ministry of Finance	Ministry Department	mof.gov.cy/ce	428	1967	HS; RKC; SAFE	THESEAS Customs and Excise Electronic Systems	108 829	32 994	99%
<b>Czech Republic</b>	Mr. Milan POULÍČEK	Director General of Customs	Customs Administration	Customs Agency	celnisprava.cz	5 780	1993	HS; RKC; SAFE	Import: Import Control System Export: Export Control System+NCTS	1 222 246	1 292 098	99%
<b>Democratic Republic of the Congo</b>	Mr. Jean-Baptiste NKONGOLO KABILA MUTSHI	Directeur général par intérim	Direction Générale des Douanes et Accises, Ministère des Finances	Customs Agency	douane.gouv.cd/	5 520	1972	HS; RKC; SAFE	ASYCUDA World	865 322	87 652	98%
<b>Denmark</b>	Ms. Charlotte MØLLER	Director General of Customs	Danish Customs Agency	Customs Agency	toldst.dk	890	1952	HS; RKC; SAFE	Toldsystemet; Importsystemet; E-export clearance system	1 724 170	1 514 005	100%
<b>Djibouti</b>	Mr. Ahmed Youssouf GOULED	Directeur général des Douanes et Droits indirects	Direction des Douanes et Droits indirects	Ministry Department	ministerebudget.gouv.dj/les-directions/dif/	—	2008	HS; SAFE	—	—	—	—
<b>Dominican Republic</b>	Mr. Eduardo SANZ LOVATÓN	Director General of Customs	General Directorate of Customs	Customs Agency	aduanas.gob.do	5 148	2004	HS; RKC; SAFE	VUCE (Ventanilla Única de Comercio Exterior)	376 509	78 949	96%
<b>Ecuador</b>	Ms. Carola RÍOS MICHAUD	Director General	National Customs Service of Ecuador	Customs Agency	aduanas.gob.ec	1 636	1997	HS; SAFE	ECUAPASS	324 825	280 956	100%
<b>Egypt</b>	Mr. Kamal Negm ELSAYED	Customs Commissioner	The Egyptian Customs Authority, Ministry of Finance of Egypt	Customs Agency	customs.gov.eg	—	1956	HS; RKC; SAFE	—	—	—	—
<b>El Salvador</b>	Ms. Samadhy MARTÍNEZ	Director General	Dirección General de Aduanas	Ministry Department	mh.gob.sv	—	2005	SAFE	—	—	—	—
<b>Eritrea</b>	Mr. Yosief YEHDEGO	Commissioner	Customs Department	Ministry Department	shabait.com	—	1995	HS	—	—	—	—
<b>Estonia</b>	Mr. Madis JÄÄGER	Director General	Tax and Customs Board	Revenue Authority	emta.ee	551	1992	HS; RKC; SAFE	COMPLEX	177 779	123 730	100%

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<b>Eswatini</b>	Ms. Gugu MAHLINZA	Commissioner of Customs	Customs Department, Eswatini Revenue Authority	Revenue Authority	sra.org.sz	181	1981	HS; RKC; SAFE	ASYCUDA World	412 295	92 140	100%
<b>Ethiopia</b>	Mr. Debele Kebeta HURSA	Customs Commissioner	Ethiopian Customs Commission	Customs Agency	customs.erca.gov.et/trade/customs-division	7 996	1973	HS; SAFE	Ethiopian electronic Customs Management System	—	—	—
<b>Fiji</b>	Ms. Fane. W. VAVE	Acting Chief Executive Officer	Fiji Revenue and Customs Services	Revenue Authority	frcs.org.fj/	—	1997	HS; RKC; SAFE	—	—	—	—
<b>Finland</b>	Mr. Hannu MÄKINEN	Director General	Finnish Customs	Customs Agency	tulli.fi	1 929	1961	HS; RKC; SAFE	ITU (Integrated Clearance System) ELEX (Electronic Export) UTU (New Customs Clearance System)	598 521	1 007 259	99%
<b>France</b>	Ms. Isabelle BRAUN-LEMAIRE	Directrice générale des douanes et droits indirects	Direction générale des douanes et des droits indirects	Ministry Department	douane.gouv.fr	17 398	1952	HS; RKC; SAFE	DELT@-G	3 295 972	5 083 540	100%
<b>Gabon</b>	Mr. Boris ADMINA ATCHOUGHOU	Directeur général des Douanes et Droits indirects	Direction générale des Douanes et Droits indirects, Ministère de l'Economie et de la Relance	Customs Agency	douanes.ga	1 215	1965	HS; RKC; SAFE	ASYCUDA WORLD	132 880	29 168	—
<b>Gambia</b>	Mr. Yankuba DARBOE	Commissioner General	Gambia Revenue Authority	Revenue Authority	gra.gm	256	1987	SAFE	ASYCUDA ++	124 221	722	0%
<b>Georgia</b>	Mr. Levan KAKAVA	Director General of Revenue Service	LELP Revenue Service, the Ministry of Finance	Revenue Authority	rs.ge	1 685	1993	HS; RKC; SAFE	ASYCUDA World	228 576	52 179	24%
<b>Germany</b>	Ms. Colette HERCHER	President	Central Customs Authority	Customs Agency	zoll.de	39 712	1952	HS; RKC; SAFE	ATLAS(Automatic tariff and customs clearance system)	79 800 000	165 000 000	—
<b>Ghana</b>	Mr. Kwadwo DAMOAH	Customs Commissioner	Customs Division, Ghana Revenue Authority	Revenue Authority	gra.gov.gh	—	1968	SAFE	—	—	—	—
<b>Greece</b>	Mr. Konstantinos MOURTIDIS	Director General of Customs and Excise	Directorate General of Customs and Excise	Revenue Authority	aade.gr/en/customs	2 250	1952	HS; RKC; SAFE	ICISnet	377 169	461 483	100%
<b>Guatemala</b>	Mr. Werner OVALLE RAMÍREZ	Customs Intendant (Director of Customs)	Intendence of Customs of the Superintendency of Tax Administration	Revenue Authority	sat.gob.gt	1 539	1985	HS; SAFE	SAQB'E	616 145	357 471	100%
<b>Guinea</b>	Mr. Toumany SANGARE	Directeur général des Douanes	Direction générale des Douanes, Ministère du Budget	Customs Agency	douanesguinee.gov.gn	2 305	1991	HS; SAFE	ASYCUDA World	156 353	3 779	100%
<b>Guinea-Bissau</b>	Mr. Domenico OLIVEIRA SANCA	Directeur général des Douanes	Direction Générale des Douanes, Ministère de l'Economie et des finances	Customs Agency	guinebissaurepublic.com/	—	2010	HS; SAFE	—	—	—	—
<b>Guyana</b>	Mr. Godfrey STATIA	Commissioner General	Customs, Excise & Trade Operations, Guyana Revenue Authority	Revenue Authority	gra.gov.gy	286	1976		ASYCUDA World	197 688	22 571	63%

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<b>Haiti</b>	Mr. Romel BELL	Directeur Général des Douanes	Administration Générale des Douanes, Ministère de l'Economie et des Finances	Customs Agency	douane.gouv.ht	—	1958	HS; SAFE	—	—	—	—
<b>Honduras</b>	Mr. Juan José VIDES MEJÍA	Director Ejecutivo	Honduras Customs Administration	Customs Agency	aduanas.gob.hn	891	2005	SAFE	SARAH (Sistema Aduanero Automatizado de Rentas Aduaneras de Honduras)	283 302	44 656	100%
<b>Hong Kong, China</b>	Mr. Yi-hoi Hermes TANG	Commissioner of Customs and Excise	Customs and Excise Department	Customs Agency	customs.gov.hk	7 170	1987	SAFE	GETS (Government Electronic Trading Services)	7 043 391	11 627 511	100%
<b>Hungary</b>	Mr. László SORS	Commissioner	National Tax and Customs Administration (NTCA)	Revenue Authority	en.nav.gov.hu	—	1968	HS; RKC; SAFE	—	—	—	—
<b>Iceland</b>	Mr. Snorri OLSEN	Commissioner	Iceland Revenue and Customs	Revenue Authority	tollur.is	467	1971	HS; RKC; SAFE	Tollakerfi (e. Customs IT System)	243 871	125 223	94%
<b>India</b>	Mr. M. Ajit KUMAR	Chairman, Central Board of Indirect Taxes and Customs	Central Board of Excise and Customs (CBEC), Department of Revenue, Ministry of Finance	Ministry Department	cbic.gov.in	—	1971	HS; RKC; SAFE	—	—	—	—
<b>Indonesia</b>	Mr. ASKOLANI	Director General of Customs and Excise	Directorate General of Customs and Excise, Ministry of Finance	Ministry Department	beacukai.go.id	16 375	1957	HS; RKC; SAFE	CEISA (Customs & Excise Information System and Automation 4.0)	1 464 375	1 464 375	100%
<b>Iran (Islamic Republic of)</b>	Mr. Mahdi MIRASHRAFI	President	Islamic Republic of Iran Customs Administration (IRICA)	Customs Agency	irica.gov.ir	8 022	1959	HS; RKC; SAFE	Integrated Comprehensive Customs System (ICCS)	255 075	578 432	100%
<b>Iraq</b>	Mr. S. HUWAIDI ABBAS	Director General of Custom	General Commission for Customs, Ministry of Finance	Customs Agency	iraqcustoms.org	—	1990	SAFE	—	—	—	—
<b>Ireland</b>	Mr. Gerry HARRAHILL	Director General of Customs and Revenue Commissioner	Office of the Revenue Commissioners Irish Tax and Customs	Revenue Authority	revenue.ie	1 104	1952	HS; RKC; SAFE	AIS(Automated Import System)	1 034 585	373 114	100%
<b>Israel</b>	Mr. Kfir HEN	Director General of Customs	Israel Customs Directorate	Revenue Authority	gov.il/en/departments/topics/customs_israel_tax_authority	921	1958	HS; SAFE	Global Gate	1 754 128	1 680 942	100%
<b>Italy</b>	Mr. Marcello MINENNA	Director General of the Customs and Monopolies Agency	Customs and Monopoly Agency, Ministry of Finance	Customs Agency	adm.gov.it	9 720	1952	HS; RKC; SAFE	AIDA (Automazione Integrata Dogane Accise)	11 164 827	14 958 328	100%
<b>Jamaica</b>	Ms. Velma Ricketts WALKER	CEO/Commissioner of Customs	Jamaica Customs Agency	Customs Agency	jacustoms.gov.jm	1 324	1963	SAFE	ASYCUDA World	474 167	39 927	100%
<b>Japan</b>	Mr. Atsushi TAJIMA	Director General of Customs and Tariff Bureau, Ministry of Finance	Customs and Tariff Bureau, Ministry of Finance	Ministry Department	customs.go.jp	9 971	1964	HS; RKC; SAFE	NACCS (Nippon Automated Cargo and Port Consolidated System)	6 909 000	7 463 000	100%

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<b>Jordan</b>	Mr. Jalal Salem QUDAH	Director General of Customs	Customs Department, Ministry of Finance	Ministry Department	customs.gov.jo	3 497	1964	HS; RKC; SAFE	ASYCUDA World	328 485	112 693	100%
<b>Kazakhstan</b>	Mr. Ali ALTYNBAYEV	Chairman	State Revenue Committee, Ministry of Finance	Revenue Authority	kgd.gov.kz	—	1992	HS; RKC; SAFE	—	—	—	—
<b>Kenya</b>	Ms. Lilian NYAWANDA	Commissioner of Customs and Border Control	Kenya Revenue Authority	Revenue Authority	kra.go.ke	—	1965	HS; RKC; SAFE	—	—	—	—
<b>Korea (Republic of)</b>	Mr. Tae Hyun JOO	Director General	Korea Customs Service	Customs Agency	customs.go.kr	5 597	1968	HS; RKC; SAFE	UNIPASS	23 110 387	13 204 478	100%
<b>Kosovo</b>	Mr. Agron LLUGALIU	Director General	Customs Administration (Kosovo Customs)	Customs Agency	dogana.rks-gov.net/en/	565	2017		ASYCUDA World	260 351	71 488	100%
<b>Kuwait</b>	Mr. Jamal H. AL-JALAWI	Director General	General Administration of Customs	Ministry Department	customs.gov.kw	—	1993	HS; RKC; SAFE	—	—	—	—
<b>Kyrgyzstan</b>	Mr. Kadyrzhan SEMETEEV	Chairman of the State Customs Service	State Customs Service	Ministry Department	customs.gov.kg	1 352	2000	HS; SAFE	UAIS (Unified Automated Information System)	67 888	18 046	0%
<b>Lao People's Democratic Republic</b>	Mr. Phoukhaokham VANNAVONGXAY	Director General of Customs Department	Ministry of Finance, Department of Customs	Ministry Department	laocustoms.laopdr.net	—	2007	RKC; SAFE	—	—	—	—
<b>Latvia</b>	Mr. Raimonds ZUKULS	Deputy Director General for Customs Issues, Director of National Customs Board,	National Customs Board of the State Revenue Service of the Republic of Latvia	Revenue Authority	vid.gov.lv	929	1992	HS; RKC; SAFE	Electronic Customs Data Processing System (EMDAS)	202 868	187 879	100%
<b>Lebanon</b>	Mr. Assaad TFAILY	Director General of Customs, President of the Higher Council of Lebanese Customs	Customs Administration, Ministry of Finance	Ministry Department	customs.gov.lb	1 759	1960	HS; SAFE	NAJM adopted from ASYCUDA WORLD	124 291	59 926	100%
<b>Lesotho</b>	Mr. Thabo David KHASIPE	Commissioner General	Frontier Services, Lesotho Revenue Authority	Revenue Authority	lra.org.ls	176	1978	HS; RKC; SAFE	ASYCUDA World	340 353	64 374	100%
<b>Liberia</b>	Mr. Saa SAAMOI	Customs Commissioner	Customs Department, Liberia Revenue Authority	Revenue Authority	revenue.lra.gov.lr/	252	1975	HS; RKC; SAFE	ASYCUDA World	19 508	386	100%
<b>Libya</b>	Mr. Tarek A. Ali ELFAGI	Director General	Customs Administration	Ministry Department	customs.ly	—	1975	HS; SAFE	—	—	—	—
<b>Lithuania</b>	Mr. Darius ZVIRONAS	Director General of Customs	Customs Department, Ministry of Finance	Ministry Department	lrmuitine.lt	2 011	1992	HS; RKC; SAFE	MDAS (Customs Declaration Processing System); NTKS (National Transit Control System)	329 218	505 099	100%
<b>Luxembourg</b>	Mr. Alain BELLOT	Directeur des douanes et accises	Administration des douanes et accises	Customs Agency	etat.lu/DO	456	1953	HS; RKC; SAFE	PLDA (eDouane)	210 420	207 294	100%
<b>Macau, China</b>	Mr. VONG Man Chong	Director-General of Macao Customs Service	Macao Customs Service	Customs Agency	customs.gov.mo	1 460	1993	SAFE	Electronic Data Interchange system(EDI)	475 173	40 339	49%

— Data non provided by the Member Administration

	First/LAST Name	Title	Customs Administration	Organization Type	Website Address	Number of Customs staff (approximate)	Year of WCO Accession	WCO Instruments	Automated clearance system	Declarations		Electronic Declarations Rate
										Import	Export	
<b>Madagascar</b>	Mr. LAINKANA Zafivanona Ernest	Directeur Général des Douanes	Direction Générale des Douanes, Ministère de l'Economie et des Finances	Ministry Department	douanes.gov.mg/	1 227	1964	HS; RKC; SAFE	ASYCUDA World	76 125	43 430	100%
<b>Malawi</b>	Mr. John S. BIZIWICK	Commissioner General	Malawi Revenue Authority	Revenue Authority	mra.mw	459	1966	HS; RKC; SAFE	ASYCUDA World	116 544	14 567	100%
<b>Malaysia</b>	Mr. Dato' Sri Abdul Latif Bin ABDUL KADIR	Director General of Customs	Royal Malaysian Customs Department	Ministry Department	customs.gov.my	13 367	1964	HS; RKC; SAFE	Customs Information System (SMK)	4 842 229	5 408 023	100%
<b>Maldives</b>	Mr. Abdulla SHAREEF	Commissioner General of Customs	Maldives Customs Service	Customs Agency	customs.gov.mv	710	1995	HS; SAFE	ASYCUDA World	126 725	8 723	100%
<b>Mali</b>	Mr. Mahamet DOUCARA	Directeur Général des Douanes	Direction Générale des Douanes	Ministry Department	douanes.gouv.ml	—	1987	HS; RKC; SAFE	—	—	—	—
<b>Malta</b>	Mr. Joseph CHETCUTI	Director General of Customs	Customs Department, Ministry for Finance and Employment	Ministry Department	customs.gov.mt/	386	1968	HS; RKC; SAFE	National Import System; National Export System	111 490	19 331	100%
<b>Mauritania</b>	Mr. DAH OULD HAMADY OULD EL MAMY	Directeur général	Direction générale des Douanes, Ministère des Finances	Ministry Department	finances.gov.mr/spip.php?article96	—	1979	HS; RKC	—	—	—	—
<b>Mauritius</b>	Mr. Sudhamo LAL	Director General	Customs Department, Mauritius Revenue Authority	Revenue Authority	mra.mu	639	1973	HS; RKC; SAFE	Customs Management System	211 763	39 617	100%
<b>Mexico</b>	Mr. Horacio DUARTE OLIVARES	Director General of Customs	General Administration for Customs	Revenue Authority	sat.gob.mx	6 816	1988	HS; RKC	SAAI (Integrated Automated Customs System); MAT-CE (Model of Foreign Trade Tax Administration)	6 844 486	2 574 423	100%
<b>Moldova</b>	Mr. Sergiu BURDUJA	Director of the Customs Service	Customs Service	Customs Agency	customs.gov.md	1 529	1994	HS; RKC	ASYCUDA World	382 011	151 544	65%
<b>Mongolia</b>	Mr. Asralt BATBOLD	Director General of Customs	The Customs General Administration of Mongolia	Customs Agency	customs.gov.mn	1 450	1991	HS; RKC; SAFE	CAIS (Customs Automated Information System)	235 980	418 300	96%
<b>Montenegro</b>	Mr. Aleksandar DAMJANOVIC	Acting Director	Revenue and Customs Administration of Montenegro	Revenue Authority	upravacarina.gov.me/en/administration	1 100	2006	HS; RKC; SAFE	Customs Information System (CIS)	248 299	22 310	—
<b>Morocco</b>	Mr. Nabyl L AKHDAR	Directeur Général de l'Administration des Douanes et Impôts Indirects	Administration des douanes et impôts indirects, Ministère de l'Economie, des Finances et de la Réforme de l'Administration	Ministry Department	douane.gov.ma	5 443	1968	HS; RKC; SAFE	BADR (Base automatisée de dédouanement en réseau)	464 804	259 656	100%
<b>Mozambique</b>	Mr. Taurai Inácio TSAMA	General Director of Customs	General Directorate of Customs, Mozambique Revenue Authority	Revenue Authority	at.gov.mz	3 848	1987	HS; RKC; SAFE	MCMS (Mozambique Customs Management System)	218 692	18 755	10%
<b>Namibia</b>	Mr. Sam SHIVUTE	Commissioner: Customs and Excise	Directorate Customs & Excise, Ministry Of Finance	Ministry Department	mof.gov.na/	—	1992	HS; RKC; SAFE	—	—	—	—

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	First/LAST Name	Title	Customs Administration	Organization Type	Website Address	Number of Customs staff (approximate)	Year of WCO Accession	WCO Instruments	Automated clearance system	Declarations		Electronic Declarations Rate
										Import	Export	
<b>Nepal</b>	Mr. Suman DAHAL	Director General of Customs	Department of Customs, Ministry of Finance	Ministry Department	customs.gov.np	—	1986	HS; RKC; SAFE	—	—	—	—
<b>Netherlands</b>	Mr. Jasper WESSELING	Director General of Customs	Netherlands Tax and Customs Administration, Ministry of Finance	Ministry Department	belastingdienst.nl	5 365	1953	HS; RKC; SAFE	AGS Import/AGS Export	2 882 058	6 996 721	100%
<b>New Zealand</b>	Ms. Christine STEVENSON	Comptroller of Customs & Chief Executive of the Customs Service	New Zealand Customs Service	Customs Agency	customs.govt.nz	1 345	1963	HS; RKC; SAFE	JBMS (Joint Border Management System)	1 546 252	531 872	99%
<b>Nicaragua</b>	Mr. Eddy Francisco MEDRANO SOTO	Director General	Dirección General de Servicios Aduaneros	Customs Agency	dga.gob.ni	—	1998	SAFE	—	—	—	—
<b>Niger</b>	Mr. Abdallah HAROUNA	Directeur Général des Douanes	Direction Générale des Douanes, Ministère des Finances	Ministry Department	douanes.gouv.ne	1 534	1981	HS; RKC; SAFE	ASYCUDA World	232 431	115 368	99%
<b>Nigeria</b>	Mr. Hameed IBRAHIM ALI	Comptroller-General of Customs	Nigeria Customs Service	Customs Agency	customs.gov.ng	15 373	1963	HS; RKC; SAFE	NICIS II(Nigeria Integrated Customs Information System); ASYCUDA	1 314 846	19 266	100%
<b>North Macedonia</b>	Mr. Goran SUGARESKI	Acting Director General of Customs Administration	Customs Administration	Customs Agency	customs.gov.mk	1 167	1994	HS; RKC; SAFE	CDEPS(Customs Declarations and Excise Documents Processing System )	464 292	300 346	100%
<b>Norway</b>	Mr. Øystein BØRMER	Director General of Customs	Norwegian Customs	Customs Agency	toll.no	1 530	1952	HS; RKC; SAFE	TVINN	6 458 541	1 464 012	100%
<b>Oman</b>	Mr. Khalifa Ali AL SYABI	Director General of Customs	Directorate General of Customs, Royal Oman Police	Other (Under the Royal Oman Police)	customs.gov.om	2 356	2000	HS; RKC; SAFE	Bayan system	653 308	405 212	100%
<b>Pakistan</b>	Mr. Muhammad Javed GHANI	Member (Customs Policy)	Pakistan Customs - Federal Board of Revenue (FBR)/ Revenue Division, Ministry of Finance	Revenue Authority	fbr.gov.pk	—	1955	HS; RKC; SAFE	—	—	—	—
<b>Palestine</b>	Mr. Luai HANASH	Director General of Customs, Excises and VAT	General Directorate of Customs & Excises, VAT	Ministry Department	pmof.ps/pmof/en/index.php	1 435	2015	HS	ASYCUDA World	92 710	5 119	—
<b>Panama</b>	Ms. Tayra Iivonne BARSALLO	Director General of National Customs Authority	National Customs Authority	Revenue Authority	ana.gob.pa	1 702	1996	HS; SAFE	SIGA (Sistema Integrado de Gestión Aduanera)	238 800	26 096	100%
<b>Papua New Guinea</b>	Mr. David TOWE	Chief Commissioner of Customs	Papua New Guinea Customs Service	Ministry Department	customs.gov.pg	—	2002	HS; RKC; SAFE	—	—	—	—
<b>Paraguay</b>	Mr. Julio Manuel FERNÁNDEZ FRUTOS	National Director of Customs	National Customs Directorate	Customs Agency	aduana.gov.py	1 178	1969	HS; SAFE	SOFIA (Sistema de Ordenamiento Fiscal del Impuesto en Aduanas)	180 418	50 419	100%
<b>Peru</b>	Mr. Luis Enrique VERA CASTILLO	National Superintendent of Customs	National Superintendency of Customs	Revenue Authority	sunat.gob.pe	2 687	1970	HS; RKC; SAFE	SIGAD (Integrated Customs Management System); SDA (Customs Clearance System)	679 171	247 301	100%
<b>Philippines</b>	Mr. Rey Leonardo GUERRERO	Customs Commissioner	Bureau of Customs, Department of Finance	Ministry Department	dof.gov.ph	—	1980	HS; RKC; SAFE	—	—	—	—

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	First/LAST Name	Title	Customs Administration	Organization Type	Website Address	Number of Customs staff (approximate)	Year of WCO Accession	WCO Instruments	Automated clearance system	Declarations		Electronic Declarations Rate
										Import	Export	
<b>Poland</b>	Ms. Magdalena RZECZKOWSKA	Head of National Revenue Administration	National Revenue Administration (NRA)	Revenue Authority	gov.pl/web/national-revenue-administration/about-us	10 749	1974	HS; RKC; SAFE	AES/ECS2; AIS/IMPORT	5 610 397	8 193 829	100%
<b>Portugal</b>	Ms. Helena Alves BORGES	Director General of Tax and Customs Administration	Tax and Customs Administration	Ministry Department	portaldasfinancas.gov.pt	1 317	1953	HS; RKC; SAFE	STADA Importação STADA Exportação	609 692	974 264	100%
<b>Qatar</b>	Ahmed bin Abdullah bin Ahmed AL JAMMAL	Chairman	General Authority of Customs	Customs Agency	customs.gov.qa	2 421	1992	HS; RKC; SAFE	ALNADEEB (Qatar Customs Clearance Single Window)	—	—	—
<b>Romania</b>	Mr. Bogdan Lari MIHEI	Vice-President	General Directorate of Customs, National Agency for Fiscal Administration, Ministry of Public Finance	Revenue Authority	anaf.ro	2 498	1969	HS; RKC; SAFE	RCDPS (Romanian Customs Declaration Processing System)	690 455	441 769	100%
<b>Russian Federation</b>	Mr. Vladimir BULAVIN	Head of Federal Customs Service	Federal Customs Service	Customs Agency	customs.ru	—	1991	HS; RKC	UAISCA (Unified Automated Information System of Customs Authorities)	3 165 261	1 811 683	100%
<b>Rwanda</b>	Mr. MWUMVANEZA Felicien	Commissioner for Customs Services	Customs Services Department, Rwanda Revenue Authority	Revenue Authority	rra.gov.rw	341	1964	HS; RKC; SAFE	ASYCUDA World	132 619	16 354	100%
<b>Saint Lucia</b>	Mr. Peter D. CHIQUOT	Comptroller of Customs	Customs Department, Ministry of Finance	Ministry Department	customs.gov.lc	—	2005	SAFE	—	—	—	—
<b>Samoa</b>	Ms. Avalisa Viali FAUTUA'ALII	Chief Executive Officer	Samoa Customs Service, Ministry of Customs & Revenue	Ministry Department	revenue.gov.ws	73	2001	RKC; SAFE	ASYCUDA World	25 932	2 466	100%
<b>Sao Tome and Principe</b>	Mr. Carlos Emmanuel BENGUELA	Director General of Customs	General Directorate of Customs	Ministry Department	alfandegas.st	62	2009	HS; RKC	ASYCUDA World	6 490	274	100%
<b>Saudi Arabia</b>	Mr. Suhail M. ABANMI	Governor of the General Customs Authority	Saudi Customs	Customs Agency	customs.gov.sa	10 120	1973	HS; RKC; SAFE	NEBRAS	3 368 479	743 779	100%
<b>Senegal</b>	Mr. Abdourahmane DIEYE	Directeur Général des Douanes	Direction Générale des Douanes	Customs Agency	douanes.sn	—	1976	HS; RKC; SAFE	—	—	—	—
<b>Serbia</b>	Mr. Branko RADUJKO	Acting Director General of Customs Administration	Customs Administration	Customs Agency	carina.rs	2 300	2001	HS; RKC; SAFE	ISCS (Information System of Customs Services)	1 312 200	775 774	100%
<b>Seychelles</b>	Ms. Véronique HERMINIE	Commissioner General	Customs Division, Seychelles Revenue Commission	Revenue Authority	src.gov.sc	—	2000		—	—	—	—
<b>Sierra Leone</b>	Mr. Samuel S. JIBAO	Commissioner General	National Revenue Authority	Revenue Authority	nra.gov.sl/nra	—	1975	HS; RKC; SAFE	—	—	—	—
<b>Singapore</b>	Mr. HO Chee Pong	Director-General of Customs	Singapore Customs	Ministry Department	customs.gov.sg	987	1975	HS; SAFE	TradeNet	5 362 608	3 425 967	100%
<b>Slovakia</b>	Mr. Juraj KECSKÉS	Acting Director General of the Customs Section	Financial Administration	Revenue Authority	financnasprava.sk	8 903	1993	HS; RKC; SAFE	ECS (Export Control System); ISST (Integrated System for Tariff Administration)	338 154	427 804	100%
<b>Slovenia</b>	Ms. Irena NUNCIC	Acting Director General	Customs Department, Financial Administration	Revenue Authority	fu.gov.si	444	1992	HS; RKC; SAFE	SICIS	387 353	399 808	100%

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										Import	Export	
<b>Somalia</b>	Mr. Mohamed Haji MOHAMUD	Director of Customs	Ministry of Finance and Planning	Ministry Department	mof.gov.so	—	2012	SAFE	—	—	—	—
<b>South Africa</b>	Mr. Edward KIESWETTER	Commissioner	South African Revenue Service	Revenue Authority	sars.gov.za	1 886	1964	HS; RKC; SAFE	SARS Service Manager	3 400 000	3 800 000	100%
<b>South Sudan</b>	Mr. AKOL AYII MADUT	Director General of Customs	South Sudan Customs Service	Ministry Department	goss-online.org	—	2013	SAFE	—	—	—	—
<b>Spain</b>	Ms. Pilar JURADO BORREGO	Director General	State Tax Administration Agency	Revenue Authority	agenciatributaria.es	3 819	1952	HS; RKC; SAFE	BUDA (Sistema de información Aduanas AEAT)	3 655 163	4 830 874	100%
<b>Sri Lanka</b>	Mr. Ganwarige Vijitha RAVIPRIYA	Director General of Customs	Sri Lanka Customs, Ministry of Finance	Ministry Department	customs.gov.lk	2 405	1967	HS; RKC; SAFE	ASYCUDA World	258 833	458 581	100%
<b>Sudan</b>	Mr. Bashir Eltahir Bashir ALGALI	Director General	Sudan Customs Authority, Ministry of Finance/Interior	Customs Agency	customs.gov.sd	—	1960	HS; RKC; SAFE	—	—	—	—
<b>Suriname</b>	Mr. Lloyd R. KUHN	Comptroller of Customs and Excise	Customs and Excise Department, Directorate of Taxes, Ministry of Finance	Ministry Department	douanesuriname.com	—	2018		—	—	—	—
<b>Sweden</b>	Ms. Charlotte SVENSSON	Director General of Customs	Swedish Customs	Customs Agency	tullverket.se	2 294	1952	HS; RKC; SAFE	TDS-Tullverkets datasystem (for import and export declarations); TESS-Tullverkets elektroniska Systemstöd (for Customs warehouse declaration)	3 837 783	3 815 698	100%
<b>Switzerland</b>	Mr. Christian BOCK	Director	Swiss Federal Customs Administration, Federal Department of Finance	Ministry Department	ezv.admin.ch	4 781	1952	HS; RKC	Legacy Systems: e-dec, NCTS (Module export and transit)	19 911 800	5 812 002	100%
<b>Syrian Arab Republic</b>	Mr. Fawaz ASAAD	Director General of Customs	General Customs Directorate	Ministry Department	customs.gov.sy	—	1959	HS; RKC	—	—	—	—
<b>Tajikistan</b>	Mr. Karimzoda Khurshed ABDURAHMON	Chairman	Customs Service under the Government of the Republic of Tajikistan (CSGRT)	Customs Agency	customs.tj	—	1997	HS; SAFE	—	—	—	—
<b>Tanzania</b>	Mr. Usaje ASUBISYE	Commissioner for Customs and Excise	Customs Department, Tanzania Revenue Authority	Revenue Authority	tra.go.tz	—	1964	HS; SAFE	—	—	—	—
<b>Thailand</b>	Mr. Patchara ANUNTASILPA	Director-General of Customs	Thai Customs Department, Ministry of Finance	Ministry Department	customs.go.th	5 426	1972	HS; RKC; SAFE	TCES (Thai Customs Electronic System)	4 120 222	4 425 589	100%
<b>Timor-Leste</b>	Mr. José António FÁTIMA ABÍLIO	Director General of Customs	Timor-Leste Customs Authority	Customs Agency	mof.gov.tl/customs	259	2003		ASYCUDA World	151 487	1 889	100%
<b>Togo</b>	Mr. Philippe Kokou TCHODIE	Commissaire général par intérim	Commissariat des Douanes et Droits Indirects (CCDI), Office Togolais des Recettes (OTR)	Revenue Authority	otr.tg/index.php	1 022	1990	HS; RKC; SAFE	ASYCUDA World	96 256	25 714	100%
<b>Tonga</b>	Mr. Kelemete VAHE	Chief Executive Officer	Customs Department, Ministry of Revenue and Customs	Ministry Department	revenue.gov.to	—	2005	SAFE	—	—	—	—

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	First/LAST Name	Title	Customs Administration	Organization Type	Website Address	Number of Customs staff (approximate)	Year of WCO Accession	WCO Instruments	Automated clearance system	Declarations		Electronic Declarations Rate
										Import	Export	
<b>Trinidad and Tobago</b>	Ms. Kathy Ann YEARWOOD-MATTHEWS	Acting Comptroller of Customs and Excise	Customs and Excise Division, Ministry of Finance	Ministry Department	customs.gov.tt	—	1973	SAFE	—	—	—	—
<b>Tunisia</b>	Mr. Youssef ZOUAGHI	Directeur général des douanes	La Direction Générale des Douanes, Ministère de l'Economie, des Finances et de l'Appui de l'Investissement	Ministry Department	douane.gov.tn	7 067	1966	HS; RKC; SAFE	SINDA (Système d'Information Douanier Automatisé)	891 579	328 050	100%
<b>Turkey</b>	Mr. Riza Tuna TURAGAY	Deputy Minister of Trade	Ministry of Trade	Ministry Department	trade.gov.tr	—	1952	HS; RKC; SAFE	—	—	—	—
<b>Turkmenistan</b>	Mr. Atadurdy OSMANOV	Chairman	State Customs Service	Customs Agency	tdh.gov.tm/en/	—	1993	RKC	—	—	—	—
<b>Uganda</b>	Mr. Abel KAGUMIRE	Commissioner of Customs	Customs Department, Uganda Revenue Authority	Revenue Authority	ura.go.ug	—	1964	HS; RKC; SAFE	—	—	—	—
<b>Ukraine</b>	Mr. Pavlo RIABIKIN	Head of the State Customs Service	State Customs Service	Revenue Authority	sfs.gov.ua	—	1992	HS; RKC; SAFE	—	—	—	—
<b>Union of Myanmar (Republic of the)</b>	Mr. KYAW Htin	Director General of Customs	Customs Department, Ministry of Planning, Finance and Industry	Customs Agency	customs.gov.mm	1 845	1991	HS; SAFE	MACCS (Myanmar Automated Cargo Clearance System)	448 672	221 643	68%
<b>United Arab Emirates</b>	Mr. Ali Saeed Matar AL NEYADI	Chairman of the FCA; Commissioner of UAE Customs	Federal Customs Authority (FCA)	Customs Agency	fca.gov.ae	6 550	1979	HS; RKC; SAFE	Dhabi; Mirsal 2	6 482 253	6 176 152	100%
<b>United Kingdom</b>	Ms. Isolde MURPHY	Director of Customs	Her Majesty's Revenue and Customs (HMRC)	Revenue Authority	hmrc.gov.uk	63 480	1952	HS; RKC; SAFE	CDS (Customs Declaration Service)	27 760 400	6 090 500	100%
<b>United States</b>	Mr. Troy MILLER	Acting Commissioner	U.S. Customs and Border Protection	Border Protection Service	cbp.gov	63 650	1970	HS; RKC; SAFE	ACE (Automated Commercial Environment)	33 067 102	21 022 356	100%
<b>Uruguay</b>	Mr. Jaime BORGIANI LUSBY	Director Nacional de Aduanas	National Directorate of Customs	Ministry Department	aduanas.gub.uy	700	1977	HS; SAFE	LUCIA	211 391	71 735	100%
<b>Uzbekistan</b>	Mr. Muratjon AZIMOV	Chairman	State Customs Committee	Customs Agency	customs.uz	—	1992	HS; RKC; SAFE	—	—	—	—
<b>Vanuatu</b>	Mr. H. TAROSA	Director	Department of Customs and Inland Revenue (DCIR), Ministry of Finance and Economic Management (MFEM)	Ministry Department	customsinlandrevenue.gov.vu	—	2009	RKC; SAFE	—	—	—	—
<b>Venezuela</b>	Mr. César Augusto FEBRES	National Superintendent of Customs	Servicio Nacional Integrado de Administración Aduanera y Tributaria	Revenue Authority	seniat.gob.ve	—	1996	HS; SAFE	—	—	—	—
<b>Vietnam</b>	Mr. Van Can NGUYEN	Director General of Customs	General Department of Customs	Ministry Department	customs.gov.vn	9 609	1993	HS; RKC; SAFE	VNACCS/VCIS system; E-customs V5 system	5 000 000	5 316 000	100%
<b>Yemen</b>	Mr. A.R. AL KUBATI	Chairman	Yemen Customs Authority	Customs Agency	customs.gov.ye	—	1993	HS; RKC; SAFE	—	—	—	—
<b>Zambia</b>	Mr. Sydney CHIBBABBUKA	Commissioner of Customs Services	Customs Services Division, Zambia Revenue Authority	Revenue Authority	zra.org.zm	644	1978	HS; RKC; SAFE	ASYCUDA World	268 229	190 836	100%
<b>Zimbabwe</b>	Ms. Faith MAZANI	Commissioner General	Customs and Excise Division, Zimbabwe Revenue Authority	Revenue Authority	zimra.co.zw	1 185	1981	HS; RKC; SAFE	ASYCUDA World	154 121	32 709	100%

— Data non provided by the Member Administration



# Explanatory notes

## “ORGANIZATION TYPE”

“**Ministry Department**” indicates that the Customs administration is a department, bureau, or division within a Ministry, such as the Ministry of Finance or the Ministry of the Interior.

“**Customs Agency**” indicates that the Customs administration is an autonomous Ministry or committee, or an independent agency, even if affiliated to a Ministry.

“**Revenue Authority**” indicates that the Customs administration is a pillar of an agency in which Customs and Tax authorities are integrated.

“**Border Protection Service**” indicates that the Customs administration is responsible for immigration services, such as visa verification at borders, in addition to the Customs portfolio.

## “DECLARATIONS”

The “**Declarations**” includes both paper-based and electronic declarations which were processed by a Customs Administration throughout 2020.

The “**Electronic Declarations Rate**” was calculated by dividing the “Electronic Declarations” by the “Declarations.”

The “**Time Release Study**” column features Members that have conducted a Time Release Study.

## “CUSTOMS DUTIES IN TAX REVENUE”

“**Customs duties in tax revenue**” was calculated by dividing Customs duties, such as import and export duties, by the total tax revenue collected by government.

“**Revenue collected by Customs in tax revenue**” was calculated by dividing the total tax revenue collected by Customs by the total tax revenue collected by government.

The proportion of “**Customs duties**” in tax revenue of Customs was calculated by dividing Customs duties, such as import duties and export duties, by the total tax revenue collected by Customs.

The proportion of “**General Consumption taxes**”, such as VAT and sales tax, in tax revenue of Customs was calculated by dividing general consumption taxes by the total tax revenue collected by Customs.

The proportion of “**Special Consumption taxes**”, such as excise, in tax revenue of Customs, was calculated by dividing special consumption taxes by the total tax revenue collected by Customs.

The proportion of “**Taxes on exporting goods**” in tax revenue of Customs was calculated by dividing the sum of export duties and taxes on export by the total tax revenue collected by Customs.

The proportion “**Other tax**”, such as stamp duty or road tax, in tax revenue of Customs was calculated by dividing the sum of other taxes collected by Customs by the total tax revenue collected by Customs.

Fees and other charges unrelated to the importation or exportation of goods are excluded from “Other tax”.

All the above fiscal information is based on the amount of revenue collected by Customs throughout the 2020 financial year.

# ACRONYMS

<b>AEO</b>	Authorized Economic Operator	<b>PA</b>	Professional Associate
<b>AfCFTA</b>	African Continental Free Trade Area	<b>PC</b>	Policy Commission
<b>AMS</b>	WCO Americas and Caribbean Region	<b>PCA</b>	Post-Clearance Audit
<b>AP</b>	WCO Asia-Pacific Region	<b>PEN-CP</b>	Pan-European Network of Customs Practitioners
<b>APEC</b>	Asia-Pacific Economic Cooperation	<b>PFCWG</b>	Passenger Facilitation and Control Working Group
<b>ASEAN</b>	Association of Southeast Asian Nations	<b>PICARD Programme</b>	Partnerships in Customs Academic Research and Development
<b>ASYCUDA</b>	UNCTAD Automated System for Customs Data	<b>PMM</b>	Performance Measurement Mechanism
<b>AU</b>	African Union	<b>PSCG</b>	Private Sector Consultative Group
<b>CAP</b>	Counterfeit and Piracy	<b>PTC</b>	Permanent Technical Committee
<b>CBM</b>	Co-ordinated Border Management	<b>RILO</b>	Regional Intelligence Liaison Office
<b>CBD</b>	Capacity Building Directorate	<b>RCL</b>	Regional Customs Laboratory
<b>CBC</b>	Capacity Building Committee	<b>RKC</b>	Revised Kyoto Convention
<b>CCC</b>	Customs Co-operation Council	<b>ROCB</b>	Regional Office for Capacity Building
<b>CCWP</b>	Customs Cooperation Working Party	<b>RP</b>	Revenue Package
<b>CDP</b>	WCO-Japan Career Development Programme	<b>RSC</b>	HS Review Sub-Committee
<b>CEN</b>	Customs Enforcement Network	<b>RU</b>	Research Unit
<b>CEP</b>	Compliance and Enforcement Package	<b>RDTC</b>	Regional Dog Training Centre
<b>CLEN</b>	European Customs Laboratories Network	<b>RTC</b>	Regional Training Centre
<b>C&amp;F</b>	Compliance and Facilitation Directorate	<b>SAFE Framework</b>	Framework of Standards to Secure and Facilitate Global Trade
<b>DG</b>	Director General	<b>SECO</b>	State Secretariat for Economic Affairs of Switzerland
<b>ECP</b>	Economic Competitiveness Package	<b>SME</b>	Small and medium-size enterprise
<b>ESA</b>	WCO East and Southern Africa Region	<b>SSC</b>	Scientific Sub-Committee
<b>EU</b>	European Union	<b>TAXUD</b>	European Directorate-General Taxation and Customs Union
<b>Europol</b>	European Union Agency for Law Enforcement Cooperation	<b>TCRO</b>	Technical Committee on Rules of Origin
<b>GRM</b>	Global RILO Meeting	<b>TCCV</b>	Technical Committee on Customs Valuation
<b>HRM</b>	Human Resource Management	<b>TFA</b>	Trade Facilitation Agreement
<b>HS</b>	Harmonized Commodity Description and Coding System of tariff nomenclature	<b>TradeTech</b>	Technologies for trade
<b>HSC</b>	Harmonized System Committee	<b>TRS</b>	Time Release Study
<b>ICAO</b>	International Civil Aviation Organization	<b>T&amp;TA</b>	Tariff and Trade Affairs Directorate
<b>ICD</b>	International Customs Day	<b>UN</b>	United Nations
<b>INTERPOL</b>	International Criminal Police Organization	<b>UNCTAD</b>	United Nations Conference on Trade and Development
<b>ISB</b>	Integrity Sub-Committee	<b>UNODC</b>	United Nations Office on Drugs and Crime
<b>IT</b>	Information Technology	<b>WCA</b>	WCO West and Central Africa Region
<b>ITR</b>	Illicit Trade Report	<b>WCO</b>	World Customs Organization
<b>JETRO</b>	Japan External Trade Organization	<b>WHO</b>	World Health Organization
<b>KACT</b>	WCO Knowledge Academy for Customs and Trade	<b>WEF</b>	World Economic Forum
<b>KPI</b>	Key Performance Indicator	<b>WGPM</b>	WCO Working Group on Performance Measurement
<b>LLDC</b>	Landlocked Developing Country	<b>WTO</b>	World Trade Organization
<b>MENA</b>	WCO North Africa, Near and Middle East Region		
<b>MRA</b>	Mutual Recognition Agreement		
<b>ODP</b>	Organizational Development Package		
<b>OLAF</b>	European Anti-Fraud Office		