

# José Ignacio Figueroa Zúñiga

---

Alonso de Ercilla 3055, apartment 508, Ñuñoa, Santiago, Chile | +569 5138 6005 | Ignacio.f.zuniga@gmail.com | <https://www.linkedin.com/in/igna-fig/>

## Profile

Full-Stack Engineer with 6+ years of experience in Agile software development and continuous delivery. Skilled in designing and maintaining CI/CD pipelines for automated testing and deployment of web applications. Excellent team collaborator with demonstrated ability to share knowledge through documentation, mentoring, and technical presentations while embracing feedback and learning from senior and peer developers.

## Experience

### **SOFTWARE ENGINEER II | RIPLEY CHILE | OCTOBER 2024 – PRESENT**

- Management and resolution of operational incidents from retail stores, leading investigation, analysis, and resolution efforts to maintain system stability and business continuity.
- Design, coordination, development, and CI/CD deployment of an internal platform for visualizing workday movements of all company POS devices, seller information, connected POS, POS versions, among other data.
- Developed automated reporting solutions for large-scale data processing while optimizing cloud resource usage to reduce operational costs.

### **WEB DEVELOPER | TRANSTECNIA | APRIL 2022 – MAY 2024**

- Design and development of contract management portal tailored for the company's clients use.
- Migration of legacy system to Cloud platform and development of new functionalities using Python/Django, PostgreSQL database, and frontend tools such as HTML, CSS, JavaScript, and jQuery.

### **SOFTWARE ENGINEER | LINETS SPA | MARCH 2021 – APRIL 2022**

- Development of software, WebApps, and OMS for multiple e-commerce focused projects, using Python/Django, React, Vue, Docker, MySQL and Git.

### **FULL-STACK DEVELOPERS | MARKETLOGIC CHILE | FEBRUARY 2020 – MARCH 2021**

- Management of the company's SharpSpring CRM platform and creation of marketing analytics process flows.
- Implementation of marketing campaigns using WordPress, CPanel, MailChimp, SharpSpring, and Hootsuite, as well as the development of Landing Pages for them.

### **SOFTWARE DEVELOPER | OPTING | APRIL 2019 – FEBRUARY 2020**

- Built and enhanced a call center administration platform, implementing new functionalities and performing system maintenance with Java backend and AngularJS frontend.
- Developed a Python automation system for web scraping and real-time notifications as part of a research and development initiative.

## **IT SUPPORT INTERNSHIP | NETGLOBALIS | JANUARY 2017 – FEBRUARY 2017**

- Provided technical support to 50+ internal users, resolving hardware and software issues
- Assisted in maintaining company IT infrastructure and user account management.

## **Education**

**BACHELOR'S DEGREE IN COMPUTER ENGINEERING (INGENIERÍA CIVIL EN INFORMÁTICA),  
UNIVERSIDAD SAN SEBASTIÁN, SANTIAGO, CHILE.**

## **Skills & Abilities**

- Accounting & Budgeting
- Proficient with POS systems
- Excellent interpersonal and communication skills
- Poised under pressure
- Experienced in most restaurant positions
- Fun and energetic

## **Activities and Interests**

Theater, environmental conservation, art, hiking, skiing, travel

## **Languages**

- Spanish: Native
- English: Advanced