

## **WAPI capabilities for order processing**

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## **General information**

WAPI is an integrator of marketplaces, warehouses and courier services, helping online stores to enter the markets of other countries. WAPI provides a service that accepts and processes orders for the delivery of goods from the client and makes it possible to track the detailed history of each order, and many other things that help to provide an excellent service.

Integration with WAPI is currently possible in the following ways:

- integration with the client system and the WAPI system via API
- integration with a client's marketplace
- manual placement of orders in the WAPI system
- importing orders to the WAPI system via a file

Each integration method will be described below in detail - what it is, what actions are needed on the part of the client and on the part of WAPI. Important: changes and improvements are constantly taking place, so information may change. The WAPI IT department is always ready to help the client in the integration process.

## **Integration with the client system and the WAPI system via API**

On the client's side, an application should be programmed that, using the API, sends orders to the WAPI system and receives order statuses and tracking numbers back. The order sent to the WAPI system is transferred to the system of the required warehouse. Further, the order is processed at the warehouse and sent by courier service to the final customer. The client can see the list of orders and their movement in the interface of the WAPI system.

API documentation:

<https://github.com/wapicom/API/wiki/Documentation-for-integration-with-the-WAPI-system-via-the-API>

Available API methods:

- Create a new order and send it to WAPI
- Cancellation of the order
- Checking stock levels
- Order status tracking
- Creating and updating a packing list
- Re-creation of the shipment label
- Re-uploading an order from the marketplace to the WAPI system
- Sending a comment to the courier
- Getting product information from the WAPI system
- Creating or updating a product

What client needs to configure integration via the API:

1. A token is issued to the client from the WAPI side (contact the WAPI IT department). The WAPI IT department switches on Test Mode for the client.
2. Also, the client is given a login and password to access the WAPI system (<https://ui.wapi.com>), where the client can manage his orders, stock, and use many other features.

3. The client sends data about the products via the API (request /Create Products) or create product in the WAPI system («Products» section >> «Product List»). This is necessary so that the goods in the orders are successfully recognized by the WAPI system. WAPI logistics department will check products and approve/decline them.
4. The client creates an inbound in the WAPI system («Stock management» section >> «Inbounds»).
5. The client tests sending orders to the WAPI system. This can be done either through Postman (an API testing tool), or through an application that is programmed on the client's side. The WAPI IT department checks whether orders are successfully transferred to the system. As Test Mode is switched on, test orders won't be passed to the warehouse system.
6. If the transfer of test orders is working, everything is okay with them, the client's goods have already arrived at the warehouse, then the client can try to send real orders.
7. The WAPI IT department controls that the first real orders are successfully transferred to the WAPI system.

## Integration with the client's store on the marketplace

WAPI can integrate with the following marketplaces:

3LINX Fulfillment	Cin7	FlowSpace	Netsuite	ShiftShop	Unleashed
3PL Central	CIO Direct	Goodcang	Nexternal	ShipCentral	Veeqo
Allegro	ClickBank	Google Shopping	NorthstarAutomation	ShipEdge	Vend
Amazon Direct Fulfillment	CommerceHub	GrouponGoods	Nucleus	ShipHero	VeraCore
Amazon MCF	ConnectedBusiness	HighJump	Office Depot	Shippo	Vinculum
Amazon Seller Central	Corecommerce	Houzz8	OnBuy	ShipStation	Volusion
Amware	Core warehouse	Infoplus	OpenCart	Shopify	Walmart
Anchanto	CrateJoy	InfusionSoft	OrderBot	ShoppingCart	Walmart DSV
AppareMagic	Cs.cart	Joor	Overstock	Shopping Cart Fulfillment	Wayfair
Arc.	Dear Systems	Katana	PayPal	Skubana	Webshop Manager
AspDotNetStoreFront	Deposco	Landmark Global	PowerHouseWMS	SnapFulfill	Wish
BergenLogistics	DesktopShipper	Lightspeed retail	PrestaShop	SphereWMS	Wolin
BigCommerce	Di central smart turn	Linnworks	Propago	SquareSpace	WooCommerce
ByDesign	DSCO	LogiView	PulseCommerce	Stitchlabs	Yahoo! Small Business
Cadence	Ebay	Logiwa	Quickbooks	Teapplix	Zoey
Celigo	Ecwid	Magento	RedStag	topShelf9	ZohoInventory
Centra	Etsy	Moulton	RF Pathways	Tradegecko	
ChannelAdvisor	Faire	Neto	Rockpoint Logistics	Ultracart	
Cin7	FishBowl		SalesForce	Uniware	

If your marketplace is included in this list, just connect with the WAPI IT department, and give as many details about your marketplace as possible. Usually, the WAPI IT department asks an access to marketplace and the setup is performed by WAPI in close communication with the client.

Also, the client is given a login and password to access the WAPI system (<https://ui.wapi.com>), where the client can manage his orders, stock, and use many other features.

## Manual creation of orders via a form in the WAPI system

In the WAPI system, it is possible to create an order manually.

1. First, the client is given a login and password to access the WAPI system (<https://ui.wapi.com>).
2. The client creates product in the WAPI system («Products» section >> «Product List»). This is necessary so that the goods in the orders are successfully recognized by the WAPI system. The WAPI logistics department will check products and approve/decline them.
3. The client creates an inbound in the WAPI system («Stock management» section >> «Inbounds»).
4. After that client can create order manually («Orders» section >> «Fulfillment» section >> «Add order»).

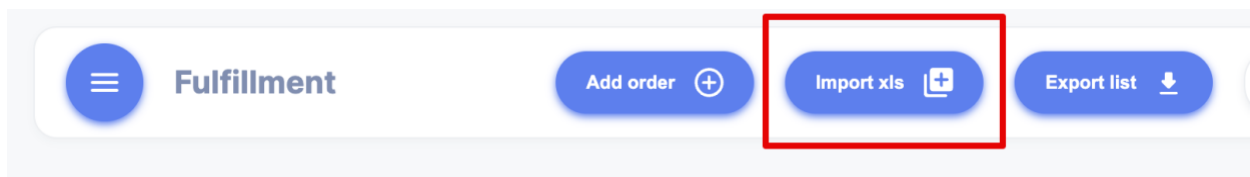
The screenshot displays the WAPI system interface. At the top, there is a navigation bar with a menu icon, the word 'Fulfillment', and three buttons: 'Add order' (highlighted with a red box), 'Import xls', and 'Export list'. Below this, a modal window titled 'Order' is open, showing a form for creating a new order. The form has two tabs: 'General' and 'Delivery info'. The 'General' tab is active, showing fields for 'Order date' (24.04.2024), 'Preferred delivery date' (24.04.2024), and 'Order ID'. Below these, there is a 'Details' section with 'Preferred warehouse' and 'Preferred courier service' dropdown menus, each with a 'Mandatory' toggle switch. At the bottom right of the modal, there are two buttons: 'Save as draft' and 'Send'.

5. Fill in the fields and click the «Send» button.

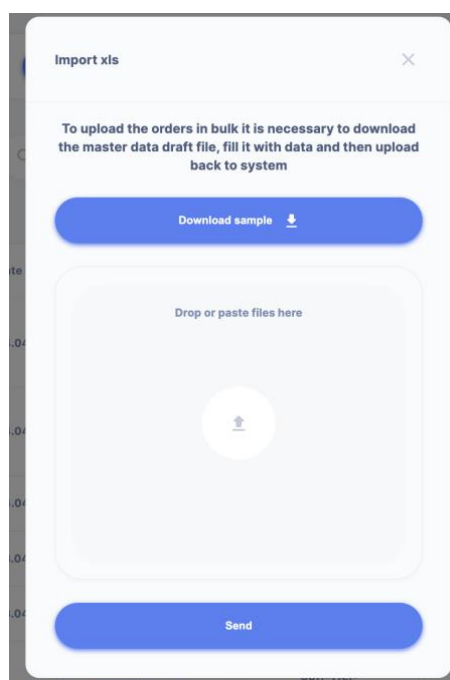
## Importing an order file into the WAPI system

In the WAPI system, it is possible to upload orders via file import.

1. First, the client is given a login and password to access the WAPI system (<https://ui.wapi.com>).
2. The client creates product in the WAPI system («Products» section >> «Product List»). This is necessary so that the goods in the orders are successfully recognized by the WAPI system. WAPI logistics department will check products and approve/decline them.
3. The client creates an inbound in the WAPI system («Stock management» section >> «Inbounds»).
4. After that client can upload orders by file («Orders» section >> «Fulfillment» section >> «Import xls»).



5. Download a sample, fill it in and then upload it on this panel.





	A	B	C	D	E	F	G	H
1	<b>Order Number</b>	<b>Name</b>	<b>Surname</b>	<b>CompanyName</b>	<b>Phone</b>	<b>Email</b>	<b>Address</b>	<b>City</b>
2	order number in the seller's system or just convenient	buyer's name	buyer's surname	name of receipient company (if order goes to the company)	buyer's phone	buyer's email	buyer's address (without comments and company name)	buyer's city
3	required	required	required	not required	required	required	required	required
4	1118-lvx	James	Bond	James Bond and CO	678-354-0070		30 Wellington Square	London
5	1119-lvx	Damiano	David		+39 123-4567-890	damdav@gmail.com	Corso Vittorio Ema	Milano
6	1119-lvx	Damiano	David		+39 123-4567-890	damdav@gmail.com	Corso Vittorio Ema	Milano
7								

6. After that, the orders from the file will be in the list of orders:

<div> <div>Fulfillment</div> <div> Add order Import xls Export list Test </div> </div>									
<div> <div>14.04.2024 - 24.04.2024</div> <div>Search...</div> <div>Full text search</div> <div>10 per page</div> </div>									
	Status	Date	WH number	COD	Order ID	Warehouse	Courier	Tracking	
SK → CZ	Assigned to partner	23.04.2024	WH0001315202	100 Kč	test000131	SKWH1	PPL		1 ⓘ
SK → CZ	Assigned to partner	23.04.2024	WH0001315199	150 Kč	test000141	SKWH1	Packeta		1 ⓘ
SK → SI	Assigned to partner	23.04.2024	WH0001315181	5 €	test000444	SKWH1	Slovenian Post		1 ⓘ
SK → SI	Assigned to partner	23.04.2024	WH0001315179	1 €	test000741	SKWH1	GLS		1 ⓘ
SK → HR	Assigned to partner	23.04.2024	WH0001315178	5 €	test000231	SKWH1	Croatia Post		1 ⓘ
SK → HR	Assigned to partner	23.04.2024	WH0001315176	1 €	test000156	SKWH1	GLS		1 ⓘ