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Igor Dias is a Software Engineer with 3 years of experience. Looking for an opportunity to grown in the software development industry.

### **MAIN SKILLS**

Languages: JavaScript, TypeScript, HTML, CSS, Cypress, Selenium

Developer Tools: Git, Docker, Agile, Jenkins, AWS

Software/Frameworks: Node.js, React, Express, Tailwind, Vitest, Playwright, Jira, Confluence, Figma

## **PROFESSIONAL EXPERIENCE**

# Deloitte - Montreal | Canada (July/2022 - present)

## **POSITION: Software Engineer**

- Implemented automation tests in the Web, API, and Mobile environment using Katalon Studio, reducing testing time by 30% and enhancing overall testing efficiency.
- Validated records in the system, achieving a 95% accuracy rate and ensuring data integrity.
- Implemented a workflow for system integration, resulting in a 25% reduction in project timeline and improved overall project efficiency.
- Collaborated with Project Managers to improve product quality, using Jira as bug tracking, leading to a 25% reduction in the number of bugs reported by end-users.

# BMM Testlabs – Moncton | Canada (April/2022 to June/2022)

## **POSITION: Quality Assurance Tester**

- Maintained a 100% accuracy rate in updating Jira with detailed bug reports and Confluence with comprehensive documentation.
- Tracked, analyzed, and resolved 20+ software functionality, maintaining a defect resolution rate within agreed timelines.
- Reported and facilitated the resolution of 3 critical issues, minimizing potential product risks and ensuring seamless development progress.
- Consistently executed 65% of scheduled test plans on time, providing timely feedback to the QA Team lead for agile decision-making.

# Rock Content – Belo Horizonte | Brazil (May/2016 to September/2018)

## **POSITION: Software Engineer**

- Developed blogs using WordPress to improve on-page SEO, resulting in a 70% increase in organic search traffic.
- Conducted 50+ A/B tests, resulting in improved engagement or conversion rates.
- Achieved a customer satisfaction rate of 60% through efficient issue resolution.
- Reduced WordPress site loading time by 0.5 seconds, improving user experience.

#### **EDUCATION**

Certificate Information Technology: Quality Assurance Testing, New Brunswick Community College, Canada, 2022 Bachelor's Degree in Information Systems, PUC Minas, Brazil, 2016

#### **CERTIFICATION**

- Certified Tester, Foundation Level ISTQB, 2022
- Linux Essentials Linux Professional Institute, 2019