# IHTISHAM KHATTAK

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## PROFESSIONAL SUMMARY

Results-driven QA Engineer with 3+ years of experience in manual and automation testing, specializing in Agile/Scrum methodologies. Proven track record of implementing comprehensive testing strategies, establishing CI/CD pipelines, and ensuring software quality across diverse projects. Expert in test automation using Cypress and proficient in API testing with strong focus on defect prevention and quality assurance. Collaborative team player skilled in driving continuous improvement and maintaining high-quality standards in fast-paced Agile development environments.

## TECHNICAL SKILLS

**Testing:** Manual and Automation Testing (Cypress), Test Case Design, Regression Testing, Smoke Testing, Integration Testing, API Testing, Performance Testing, Exploratory Testing
**CI/CD & Tools:** Jenkins, Git, GitHub, Github Actions, Docker
**Methodologies:** Agile, Scrum, Kanban, Sprint Planning, Test-Driven Development (TDD)
**Project Management:** Jira, Trello, Linear, Miro
**API Testing:** Postman, REST APIs, API Automation
**Other:** Bug Tracking, Test Documentation, Quality Metrics

## PROFESSIONAL EXPERIENCE

**Senior Software Quality Assurance Engineer**                    **December 2022 – Present**
*Nextpak Agile Solutions, Rawalpindi, Pakistan*

- Lead quality assurance efforts across multiple client projects, reducing production bugs by implementing comprehensive test strategies and automation frameworks
- Architect and maintain CI/CD pipelines for automated testing, achieving faster deployment cycles and improved code quality
- Design and execute detailed test plans, test cases, and test scripts for web applications, ensuring 95%+ test coverage
- Implement Cypress automation framework for end-to-end testing, reducing manual testing time by 60% and improving regression test efficiency
- Collaborate closely with cross-functional Agile teams in sprint planning, daily standups, and retrospectives to ensure quality is built into every development phase
- Manage project workflows using Jira, Trello, and Linear improving team coordination and delivery timelines
- Mentor junior QA engineers on testing best practices, automation techniques, and Agile methodologies
- Conduct thorough API testing and integration testing to validate system behavior and data integrity
- Maintain comprehensive documentation including test strategies, and bug reports, for stakeholder visibility

**Software Quality Assurance Engineer**                    **December 2020 – June 2022**
*Xtreme Software Services Pvt Ltd, Peshawar, Pakistan*

- Executed comprehensive manual testing for enterprise applications, identifying critical defects before production release
- Performed thorough API testing to validate backend functionality, data integrity, and system integrations
- Participated actively in Agile ceremonies, contributing to sprint planning, daily standups, and retrospectives
- Created detailed test documentation including test plans, test cases, and defect reports for cross-team collaboration
- Collaborated with developers to reproduce, debug, and resolve complex software issues
- Performed regression, smoke, and sanity testing for each release cycle, ensuring stable deployments

## EDUCATION

**Bachelor of Science in Computer Science**                    **2018 – 2022**
City University of Science and Information Technology, Peshawar, Pakistan

## CERTIFICATIONS

**Certified Linux Administrator (LPIC-1) | Certified Git | Agile Project Management (HP Life)**