

International Refund Form:

Please note that due to international money laundering legislation, we can only refund to the same bank account that the payment was made from. In addition to the completion of this form you will be required to include evidence of your original payment to receive a refund; this can be a copy of your bank statement showing the payment being made to us from that bank account, or screenshot of an online statement showing the transaction being made. This evidence needs to show the amount of the transaction, the date of the transaction, the name of the account holder, and the account information (IBAN SWIFT etc.).

If you are using an intermediary bank please fill in a form for each bank.

Please complete this form in Word format.

24-07-2024
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