## ISAAC MHLANGA

GRADUATE PROGRAM

#### **DETAILS**

#### **ADDRESS**

22 Roibook Road, Robin Hills, Randburg Johannesburg, 2194 South Africa

#### PHONE

0602189451

#### **EMAIL**

i.mhlanga@icloud.com

#### DRIVING LICENSE

Code 10

#### NATIONALITY

South African

#### LINKS

### Portfolio website

#### SKILLS

Html 5

. . . . .

Css 3

 $\bullet$   $\bullet$   $\circ$   $\circ$ 

Bootstrap 5

. . . . .

Talwind css

• • • 0 0

Javascript

 $\bullet$   $\bullet$   $\circ$   $\circ$ 

C++

• • 0 0 0

Java

• • • 0 0

Node.js

• • 0 0 0

Express

 $\bullet$   $\bullet$   $\circ$   $\circ$ 

Vue.is

• • 0 0 0

React.js

• • • 0 0

#### PROFILE

I am a final-year student at the University of Johannesburg with a strong foundation in programming and a passion for software development. I am eager to join a prestigious graduate program to further advance my skills and knowledge. My goal is to contribute to the field by staying updated with the latest technologies and collaborating with industry professionals to create innovative software solutions.

#### **EMPLOYMENT HISTORY**

# IT Technical Support Student Assistant, University of Johannesburg

Johannesburg

Mar 2023 — Present

### Job Purpose:

Provided support and assistance to users and Team Leaders to ensure the efficient and effective operation of the microcomputer laboratory service at UJ.

#### **Key Performance Areas**

#### Installations:

- Installed computer hardware when computers needed replacement, ensuring compliance with
- · supplier warranty.
- · Completed asset control forms to maintain an updated asset register.
- $\boldsymbol{\cdot}$  Installed computer software to cater to user requirements.
- Configured desktop applications for optimal performance and user satisfaction.
- Installed and configured network printers in the laboratories, ensuring smooth service for users.
- Troubleshooted and reported on faulty computer hardware, printers, and audio-visual equipment,
- · maintaining a high level of service.
- Upgraded and reset software applications to ensure continuous service availability.

## **Access Controlling and Security:**

- · Controlled access to and usage of computer laboratories.
- Performed locking and unlocking procedures for laboratories, ensuring security protocols were followed.

### **Customer Service and Student Support:**

- Provided desktop hardware support to students, addressing their technical needs.
- Assisted students with basic desktop software usage and printing requirements.
- Offered basic support on the Blackboard application to enhance student experience.

## **EDUCATION**

MongoDB

• • 0 0 0

SQL

• • 0 0 0

Git, GitHub, and Version Control

 $\bullet$   $\bullet$   $\circ$   $\circ$ 

Rest APIs

• • 0 0 0

#### LANGUAGES

English

• • • • 0

Tsonga

 $\bullet$   $\bullet$   $\bullet$   $\circ$ 

South Sotho

• • • 0 0 7ULU

• • • 0 0

# **Bachelor of Science in Mathematics and Computer sciences, University of Johannesburg**

Feb 2019 — Present

I am currently in my final year pursuing a dual degree in Mathematics and Computer Science

# National Senior Certificate (NSC), Matseliso Secondary School,

Johannesburg

Johannesburg

Feb 2015 — Nov 2017

# **Kutlwannong Center for Maths, Sciences, and Technology**

Johannesburg

Feb 2015 — Nov 2017

- Engaged in a comprehensive program at the Kutlwannong Center for Maths, Sciences, and Technology, which aimed to enhance knowledge and skills in STEM subjects.
- Participated in interactive workshops, seminars, and practical activities focused on mathematics, sciences, and technology.
- Received specialized instruction and guidance from experienced educators and professionals in the field.

#### COURSES

## I completed 66 hours of web development fundamentals, udemy

Jun 2023 — Jul 2023

### PORTFOLIO

I developed a dynamic and responsive personal portfolio (which can be accessed through this url: www.isaacmhlanga.live) using React.js, tailwind css, and Bootstraps.

### **Project Variety:**

- · Showcased a diverse range of projects, each with new skill learned.
- Demonstrated proficiency in relevant programming languages within the portfolio.

### REFERENCES

## Mr. Rest Mabunda from University Of Johanneburg

rmabunda@uj.ac.za | 0836226556 / 0115593472