Personal

Name Isaac Tinyiko Mhlanga

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Date of birth **14-12-2002**

Gender Male

Nationality South African

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Resume objective

Highly motivated and skilled final year student seeking admission into a prestigious graduate program in the field of software development. Eager to leverage my strong foundation in programming, problem-solving abilities, and passion for cutting-edge technologies to contribute to the advancement of software development practices. With a proven track record of academic excellence and a strong desire to expand my knowledge and expertise, I aim to acquire comprehensive skills in software engineering, gain exposure to industry best practices, and make valuable contributions to the field. Through a graduate program, I intend to cultivate a deep understanding of software development methodologies, refine my programming skills, and collaborate with industry professionals to drive innovation and deliver robust software solutions.

Work experience

Apr 2023 - Present

IT Technical Support Student Assistant

Information Communication Systems (ICS), University of Johannesburg

Job Purpose:

Provided support and assistance to users and Team Leaders to ensure the efficient and effective operation of the microcomputer laboratory service at UJ.

Key Performance Areas

Installations:

- Installed computer hardware when computers needed replacement, ensuring compliance with supplier warranty.
- Completed asset control forms to maintain an updated asset register.
- Installed computer software to cater to user requirements.
- Configured desktop applications for optimal performance and user satisfaction.
- Installed and configured network printers in the laboratories, ensuring smooth service for users.
- Troubleshooted and reported on faulty computer hardware, printers, and audio-visual equipment, maintaining a high level of service.
- Upgraded and reset software applications to ensure continuous service availability.

Access Controlling and Security:

- Controlled access to and usage of computer laboratories.
- Performed locking and unlocking procedures for laboratories, ensuring security protocols were followed.

Customer Service and Student Support:

- Provided desktop hardware support to students, addressing their technical needs.
- Assisted students with basic desktop software usage and printing requirements.
- Offered basic support on the Blackboard application to enhance student experience.

Education and Qualifications

Jan 2015 - Nov 2017

National Senior Certificate (NSC)

Matseliso Secondary School, Johannesburg

Kutlwannong Center for Maths, Sciences, and Technology | Dobsonville, Soweto, 1863 | 2015-2017

- Engaged in a comprehensive program at the Kutlwannong Center for Maths, Sciences, and Technology, which aimed to enhance knowledge and skills in STEM subjects.
- Participated in interactive workshops, seminars, and practical activities focused on mathematics, sciences, and technology.
- Received specialized instruction and guidance from experienced educators and professionals in the field.
- Gained a deep understanding of the fundamental concepts and applications in mathematics,

Feb 2019 - Present

Bachelor of Science in Mathematics and Computer sciences

University of Johannesburg

Skills

Html 5	•	•	•	•	•
Css 3	•	•	•	•	•
Bootstrap 5	•	•	•	•	•
Talwind css	•	•	•	•	•
Javascript	•	•	•	•	•
C++	•	•	•	•	•
Java	•	•	•	•	•
Node.js	•	•	•	•	•
Express	•	•	•	•	•
Vue.js	•	•	•	•	•
React.js	•	•	•	•	•
MongoDB	•	•	•	•	•
Mongoose	•	•	•	•	•
SQL	•	•	•	•	•
Git, GitHub and Version Control	•	•	•	•	•
Rest APIs	•	•		•	•

Portfolio

- Personal Portfolio: Developed a dynamic and responsive personal portfolio using Vue.js, Vuetify, and MongoDB.
- Technologies Utilized: Proficient in Vue.js, a flexible JavaScript framework, and Vuetify, a UI component library designed for Vue.js.

- Project Variety: Showcased a diverse range of projects, each with its purpose, challenges, and successful solutions.
- Detailed Information: Included comprehensive project details such as objectives, challenges, and methodologies employed.
- User-Friendly Interface: Created a visually appealing and interactive portfolio to enhance the user experience.
- Programming Languages: Demonstrated proficiency in relevant programming languages within the portfolio.
- Commitment to Excellence: Displayed a strong commitment to delivering robust and innovative software solutions.

Languages

English

ZULU

Tsonga

South Sotho

References

University Of Johanneburg

 $Mr.\ Rest\ Mabunda\ [Team\ Leader\ (Students\ Computing\)]$

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