

Ikechukwu J Arum

Skills:

Programming Language:

C#
Python
JavaScript
Html5
Css3
Bootstrap
SQL
Flask

Operating systems:

Mac OS
Windows

Software:

visual studio ide
eclipse
notepad

Project experience:

Built a workflow and digitized time card web application in asp.net with tools like c# razor and entity framework

Education

LaunchCode's LC101, Kansas City

spring 2018

- Free courses in web development emphasis on Python, Flask, C#, ASP.net, SQL, HTML5 and CSS3.

Illinois State University

May 2013

Bachelors of art, Economics with Business Administration

Heartland Community College:

May 2009

Associate in Science

Work experience:

Wal-Mart April 2014 - December 2014 *Position: Department Manager (Furniture and home decor):*

- Oversaw all operations in the furniture and home decorations departments.
- Provided customer service by answering customer's questions about products in or outside my department, and by assisting customers move products from the store to the check out register.
- Identified areas of opportunities to help promote and drive sales for my

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department .

- Shared the responsibilities of training, supervising, and scheduling employees.
- Charged with other administrative tasks, such as tracking and analyzing sales, ordering inventory, to keep the store very competitive.
- Assisted store managers, and other department managers, in carrying out any operation to make the store successful.

Illinois State University August 2011 - May 2012 *Position: Night Operation Manager:*

- Responsible for checking residents/guests in and out of the dorms.
- Entrusted with the responsibility holding the dorms keys; worth over \$10,000 .
- Responsible for keeping hourly reports of event from the beginning of each shift to the end

AFNI (MLK, Bloomington) *Job Title: Verizon ISP (May 2010 - November 2010):*

- Received inbound and made outbound calls.
- Reviewed customer's bills and answered any billing questions they had.
- Educated customers on Verizon products and services, and offered to sign them up for Verizon products and services.
- Set-up new service orders for new and existing Verizon customers.
- Help retain and calm unsatisfied/angry customers with Verizon

Job Title: CVC representative (June 2008 – December 2009):

- Verified customer's credit worthiness.
- Assisted customers in paying their bills by taking their card information over the phone.
- Took inbound calls and made occasional outbound calls to Verizon customers who have placed orders for new services.
- Reviewed and approved customer's orders.