



Ikemefuna Eke

Date of birth: 20/12/1999 | **Nationality:** Zimbabwean | **Gender:** Male | **Phone number:**

(+48) 795633191 (Mobile) | **Email address:** ekeikemefuna@gmail.com | **Website:**

<https://ikemefunaekeportfolio.netlify.app/> | **Website:** <https://github.com/IkemefunaEke> |

LinkedIn: <https://www.linkedin.com/in/ikemefuna-eke-77a3151a7/> |

Whatsapp Messenger: +48 795 633 191 |

Address: Stefana Pieńkowskiego 5 Warszawa, Apartment 111, 02-668, Warsaw, Poland (Home)

About me:

I am a highly motivated and detail-oriented Front-End Developer with a strong foundation in Computer Engineering. My specialisation was Web Technologies and I have a passion for coding. In University I demonstrated my ability to learn new technologies quickly and work effectively both independently and as part of a team. I am eager to contribute to the development of innovative Front-end software solutions. In the future I aspire to be a FullStack Developer

WORK EXPERIENCE

22/11/2019 – 13/03/2020 Warsaw, Poland

QA TESTER TESTRONIC

I worked in a team and we were asked to play video games that are under development to check for errors, glitches or bugs and write detailed reports of how where and when these occur. These would be used by the programmers to correct the issue reported.

Address Warszawa, Poland

29/04/2020 – 30/06/2020 Warsaw, Poland

CUSTOMER SERVICE REPRESENTATIVE(FREELANCE) SITEL

During the Coronavirus lockdown i worked from home on a short-term contract I assisted customers from USA and Canada with all their issues and queries on an online shopping app known as Instacart

03/11/2020 – 17/07/2021 Warsaw, Poland

CUSTOMER SERVICE REPRESENTATIVE SITEL

I am working as Customer Service Representative and providing assistance to customers. This requires tracking customers orders and stock using SAP, helping customer with their business finding missing payments, helping to troubleshoot hardware that is not working properly, teaching new customers how the current software works and answering any questions they may have.

18/07/2021 – 15/07/2022 Warsaw, Poland

1ST LEVEL TECHNICAL SUPPORT DIEBOLD NIXDORF

We provide assistance to customers who have or are running gas/petrol stations and use the software Diebold created to manage the retail and accounting of their business. The job includes troubleshooting pumps which are not dispensing fuel, troubleshooting hardware thats in the quick service store at the station including barcode scanners, printers and barcode scanners. We were also expected to make remote connections to the customers computer or point of sales to correct or troubleshoot any errors.

16/07/2022 – CURRENT Warsaw, Poland

APPLICATION SUPPORT SPECIALIST FLAIRSTECH

We provide support to customers who use a customer data platform program provided by Upland called Bluevenn. This includes querying databases to get specific information using T-SQL script.

Connecting Remotely to customers computer using Remote Desktop Manager

The use of Zendesk ticketing system to get and respond to inquiries from customers.

The use of Outlook to communicate internally and to discuss handling and management of customer cases.

● EDUCATION AND TRAINING

10/2019 – 05/2023 Warsaw, Poland
BACHELORS DEGREE Vistula University

Address Warsaw, Poland

● LANGUAGE SKILLS

Mother tongue(s): **ENGLISH** | **SHONA**

● ADDITIONAL INFORMATION

JOB-RELATED SKILLS

Job-related skills

1. I know how to use Microsoft 365 apps like Excel, Outlook, PowerPoint, SharePoint and Word
2. I have experience using SAP, Salesforce.
3. I have experience using Atlassian products including Jira, Jira Service Management and Confluence
4. I have personal experience and have great understanding of HTML5, CSS3, SQL, JQuery, JavaScript(ES6)
5. Knowledge of responsive design principles and mobile-first development.
6. I have familiarity with CSS pre-processors like Sass and CSS frameworks like Bootstrap
7. I am also learning JavaScript frameworks especially React and plan on adding Redux as well .

PROJECTS

Web Portfolio

I designed a Website as a portfolio for my skills using Sass, JavaScript HTML. It includes JS fundamentals like DOM Manipulation arrow functions. It is fully responsive and is deployed on the internet.

Link <https://ikemefunaেকেportfolio.netlify.app/>

C# Unity Engine Game

I created a Game using the Unity Engine and with no assets. I designed the characters using Piskel and wrote the C# code in Visual Studio

Link <https://github.com/IkemefunaEke>

To Do List App

I created an app that acts as a To do list, via DOM Manipulation and clever JavaScript. I am able to add tasks to it mark them as completed and delete the tasks after. I used CSS to design it as well

Link <https://github.com/IkemefunaEke>

Log in Log Out Website

I experimented with PHP in the XAMPP environment and created a website in PHP that allows the user to login and logout and have a personalised page appear to them based on the account that is signed in. The password was encrypted and stored in database in MySQL

Link <https://github.com/IkemefunaEke>

Stopwatch App

I created a Stopwatch app that measures time using an eventlisteners and setInterval functions in Javascript

Link <https://github.com/IkemefunaEke>

Random Quote Generator

I created an app JavaScript which randomly selects quotes from an Array of Objects and Displays who said the quote and the quote itself.

Link <https://github.com/IkemefunaEke>

CERTIFICATION

Responsive Web Design Certificate

Link <https://www.freecodecamp.org/certification/fccea9a9b8f-a789-4604-ac5d-ac74d4e58e84/responsive-web-design>

JavaScript Algorithms and Data Structures Certificate

Link <https://www.freecodecamp.org/certification/fccea9a9b8f-a789-4604-ac5d-ac74d4e58e84/javascript-algorithms-and-data-structures>

10/2019 – 05/2023

Diploma

I graduated from Vistula University with a Diploma in the field of **Computer Science** in the discipline of **Information and Communication Technology** of the **Practical** profile in the **Full Time** mode of study with a grade of: **Dobry Plus/Very Good** and on (date) **7th April 2023** I obtained the professional of **INŻYNIER/ENGINEER**.