

Software Engineering Course Term Project

Group 1 – Story Cards

Free Account and Profile Creation: Elif

had many unused items in her home and she wanted to sell most of them. However, he noticed that most platforms charge a fee from the sale. So he discovered İkinciSans.com, a website that trades used goods.

Elif entered the website that trades second-hand goods and opened the main page. On the homepage, there was an area where the user could log in for their account and an option to "register". Elif clicked on the "register" option. He created an account with his name, age, email address, password and location.

After creating her account, Elif entered her profile page to create her profile. On her profile page, Elif uploaded her profile picture and wrote a statement giving information about herself.

He determined the categories of the items he wanted to exchange by clicking the "add product" button. Then, he added annotation to his products. In the statement, he entered the product's features such as the condition, lifetime, size of the products in the relevant field. Then he clicked the "save" button and the product he wanted to add was saved in the system. Finally, he created a list of items to trade. A few days later, he realized that he didn't want to trade an item he added and came back to his profile page. He then clicked on "my items" and the items he had put in to trade were listed. He pressed the "cancel" button next to the product he wanted to cancel, and the information about the product was deleted from the system and the site.

Product Search and Category

After listing her items, Elif entered the "Discover" section on the main page, where other users can view their products. In this section, users could view products listed by other users and send trade offers. By using the search and filtering features in the Discover section, he enabled the listing of products with the desired features. He read the descriptions of the products he liked. He entered the profiles of the sellers of the products and read the feedback. When he found the product that suits him, he clicked on the "Send Trade Offer" button and sent the trade offer.

Trades A few days

later, Elif saw that another user had sent her a trade offer.

In the offer, the user wrote that he wanted to exchange an item of Elif for his own item. Elif reviewed the offer and reviewed her own belongings and clicked on the accept or reject options.

After accepting the offer, he communicated with the user via the messaging section of the website to complete the trade. They discussed the details about the products. They both have determined a convenient time and method of delivery for the items to be shipped. Elif packed her belongings and delivered them to the courier company and confirmed that the user also packed and sent her goods in the same way.

Confirmation and Feedback

After Elif completed the exchange, she pressed the "Confirm" button to confirm that she received the item. He then gave feedback in the "Swaps" section of the user's profile. After a swap was completed, both users were able to give feedback to each other. In the feedback he stated that the exchange was successful and the user is trustworthy. This feedback helped other users know more about this user when trading as well.

After making many successful trades on IkinciSans.com, Elif understood how important the feedback and rating feature of the site is. It was very important for people to trust the other party and believe in their honesty when bartering. So he wanted to learn more about using the feedback and rating feature.

On the home page of IkinciSans.com, he clicked on the "Feedback" section and scrolled to the bottom of the page. There, he found detailed information on how the site's feedback and rating feature works. On the site, users were able to give each other feedback, improving the quality of exchange transactions and creating a safer environment.

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