

Ikjot Titrie
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SUMMARY OF SKILLS

- Highly motivated, innovative, and results-driven with strong interpersonal skills
- Motivated self-starter with strong analytical skills and problem-solving skills
- Detail-oriented with excellent interpersonal, written, and verbal communication skills
- Ability to multitask and work efficiently by prioritizing tasks in a deadline driven environment
- Proven creativity, with the ability to develop and present new ideas and determine the appropriate framework to solving problems
- I have past customer service experience that can put me at an advantage at any job; however, I am always open to new opportunities that can provide me with a variety of knowledge in the business field.

AWARDS & ACHIEVEMENTS

Ted Rogers School of Management Dean's List
Toronto Metropolitan University

Undergraduate 2021, 2022

EDUCATION

Ontario Secondary School Diploma
Harold M Brathwaite Secondary School

September 2015 – June 2019

Bachelor of Commerce
Toronto Metropolitan University

September 2020 - Present

WORK & VOLUNTEER EXPERIENCE

Sales Representative
Vector Marketing, Toronto, ON

September 2022 – January 2023

- Presented high quality line of cutlery and culinary items to customers virtually and in-home demonstrations.
- Established new clientele through referrals and lead generation.
- Refined communication skills and polished sales technique

Reference Available Upon Request

Event Volunteer**July 2015 – July 2018****Taste of Lawrence, Scarborough, ON**

- Ensuring customer needs and questions are fulfilled with the utmost professionalism and knowledge.
- Welcomed customers in a friendly manner; be knowledgeable to answer questions regarding vendors, location of amenities, and information about the event.
- Directed traffic flowing into and out of the event; provided security and instructed vendors to their parking locations.
- Surveyed customers to learn how to improve event and customer experiences to increase retention.
- Stocked and maintained inventory for event flyers and booths

Reference Available Upon Request