

KOUAR ISMAIL



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Casablanca Hay hassani



ABOUT ME :

Curious and passionate about new technologies. Dynamic and eager to deliver good results. Very organized, with excellent communication skills, friendly and professional. I want to grow and extend my skills within a larger company

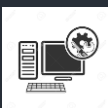
KEY SKILLS

- Network Administrations
- IT Security
- Computer network
- IT Development
- Microsoft Office
- Storage & Voip
- IT Supervision

Personality

- Serious
- Creative and dynamic
- Punctual
- Customer service oriented
- Sense of communication

CENTER OF INTEREST



languages

ENGLISH

ARABIC

FRENCH

AMAZIGH



PROFESSIONAL EXPERIENCES

IT professional: 06-2023 current

Company: COGENT NETWORKS

- operating systems and standard office applications Implementation and design of a computer system
- Administration Networks.
- Manage Desktop Devices (Hardware, Software)

IT professional: 04/2023 current

Company: AVASO TECHNOLOGY SOLUTIONS ApS

- Configure and install appropriate software and functions according to specifications
- Ensure the security and confidentiality of computer networks and systems
- Diagnose and resolve issues
- Support customers on site as technical support
- Provide guidance to users on how to maintain new software and computer equipment

IT TECH / SUPPORT IT : 01-2023/03-2023

Company: OMEN 360- Training

- IT system administration and data integrity.
- Incident management that requires local physical intervention or remote assistance.
- Configure/install hardware, software, systems, printers and scanners.
- Manage accounts for new users.

IT TECH / HELPDESK: 04-2020/10-2020

Company: CASH PLUS- contract anapec

- Perform troubleshooting and maintenance of computer equipment, hardware and software to restore their functions
- provided assistance to users to respond to requests for incidents and/or uses of computer tools.
- Connect to customer systems to resolve issues the problem



EDUCATIONS

Technicien spécialisé en développement informatique : OFPPT Hay hassani, Casablanca /2018-2020

Économie et gestion :
2017-2018

Faculté des Sciences Juridiques,
Economiques et Sociales de Fès

Baccalauréat science physique et chimique : Établissement Public « Lycée Salah Eddine Al Ayoubi » Fes
2015 - 2016