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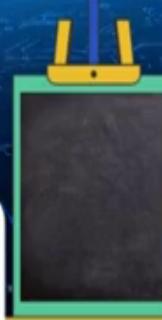
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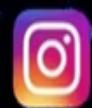
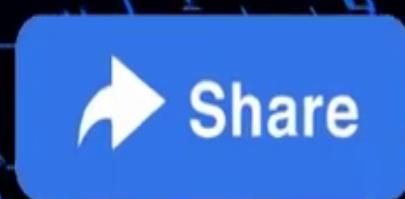
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Q461: To answer, drag the appropriate benefit from the column on the left to its description on the right. Each benefit may be used once, more than once, or not at all.

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Azure Service	Answer Area	
Azure Functions	Provide operating system virtualization	Azure virtual machines
Azure App Service	Provide portable environment for virtualized applications	Azure Container Instances
Azure virtual machines	Used to build, deploy, and scale web apps	Azure App Service
Azure Container Instances	Provide a platform for serverless code	Azure Functions



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03:07

0: Questions and Answers – Part 25

Q40

in t

How should you calculate the monthly uptime percentage? To answer, select the appropriate options.

- a) Service Level Agreement Minutes
- b) Maximum Available Minutes
- c) Maximum Available Minutes – Downtime in Minutes



- a) 60
- b) 1440
- c) Maximum Available Minutes



- a) 100
- b) 1440
- c) 99.99

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Service Level Agreements (SLA) for Online Services

The Service Level Agreements (SLA) describe Microsoft's commitments for uptime and connectivity for Microsoft Online Services. The current and archived editions of the SLA are available for download and they cover Azure, Dynamics 365, Office 365, and Intune.

Download the most recent version (English) (April 2023):

Service Level Agreement for Microsoft Online Services (WW)

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Year	Language	Asset Types	Type	Month	Day	Year	Language
All Years	English	All Asset types	⊕	April	01	2023	English
			⊕	March	03	2023	English
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			⊕	February	01	2023	English
			⊕	December	01	2022	English
			⊕	June	01	2022	English
			⊕	May	01	2022	English
			⊕	December	01	2021	English
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Service Level Agreements (SLA) for Online Services

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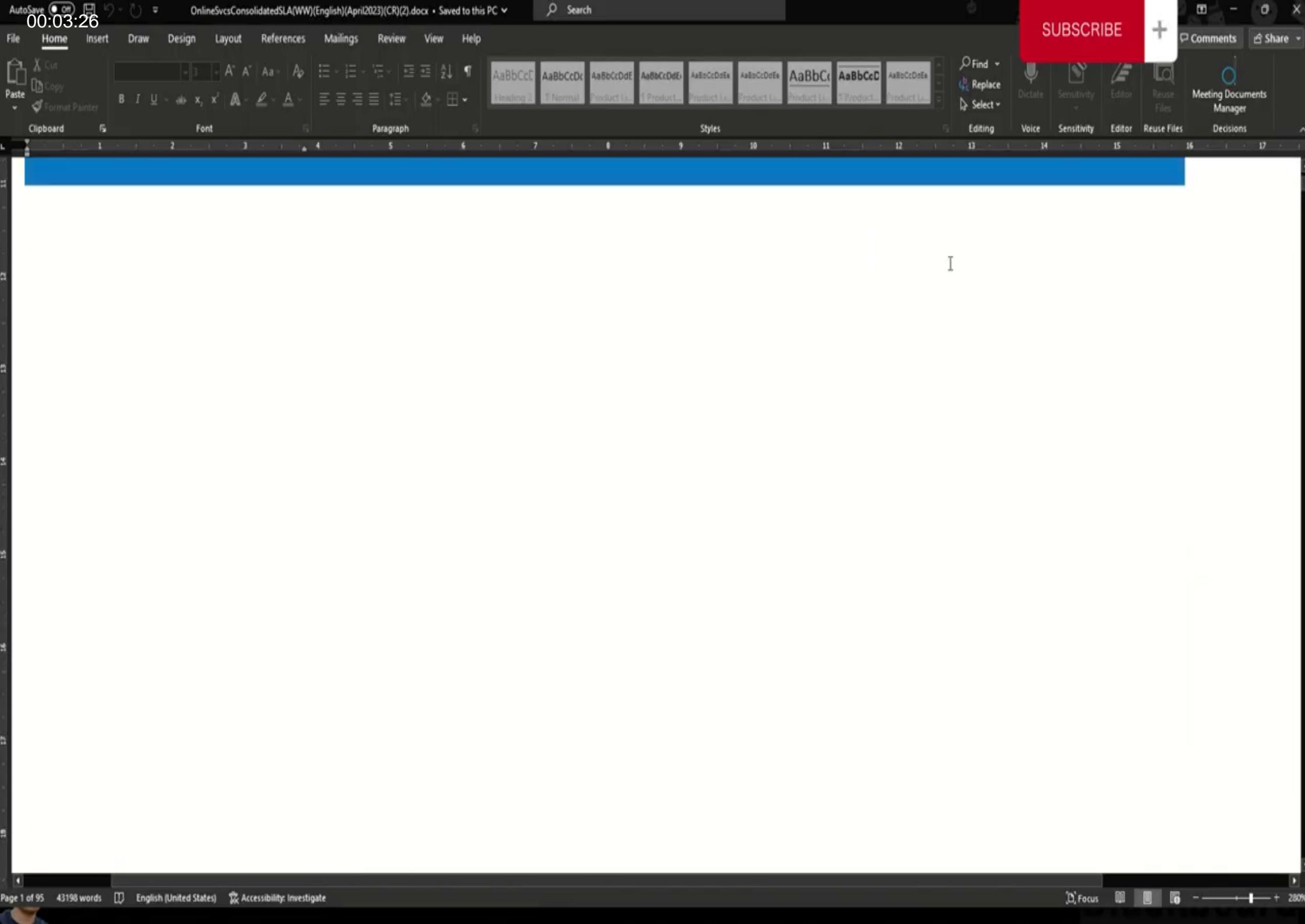
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Service Level Agreement for Microsoft Online Services

April 1, 2023

Page 1 of 95 43190 words English (United States) Accessibility: Investigate Focus



Infrastructure as Microsoft determines from automated health monitoring and system logs. Downtime does not include Scheduled Downtime, the unavailability of Service add-on features, the inability to access the Service due to your modifications of the Service, or periods where the Scale Unit capacity is exceeded.

Monthly Uptime Percentage: The Monthly Uptime Percentage for a given Active Tenant in a calendar month is calculated using the following formula:

$$\frac{\text{User Minutes} - \text{Downtime}}{\text{User Minutes}} \times 100$$

where Downtime is measured in user-minutes; that is, for each month, Downtime is the sum of the length (in minutes) of each Incident that occurs during that month multiplied by the number of users impacted by that Incident.

Service Credit:

Monthly Uptime Percentage	Service Credit
< 99.9%	25%
< 99%	50%

[Table of Contents](#)[Introduction](#)[General Terms](#)[Service Specific Terms](#)[Appendices](#)

Q462: How should you calculate the monthly uptime percentage? To answer, select the appropriate options in the answer area.

- a) Downtime in Minutes
- b) Maximum Available Minutes
- c) Maximum Available Minutes – Downtime in Minutes



- a) 60
- b) 1440
- c) Maximum Available Minutes



- a) 100
- b) 1440
- c) 99.99

$$\frac{\text{User Minutes} - \text{Downtime}}{\text{User Minutes}} \times 100$$



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AZ 900: Questions and Answers – Part 25

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Q463: Your company has an Azure subscription that contains the following unused resources, and you need to reduce the Azure costs for the company.

- 20 user accounts in Azure Active Directory (Azure AD)
- Five groups in Azure AD
- 10 public IP addresses
- 10 network interfaces

You are not charged for Azure Active Directory Groups. Therefore, deleting unused groups will not reduce your Azure costs.

Solution: You remove the unused groups.

Does this meet the goal?

<input type="radio"/>	Yes	<input checked="" type="radio"/>	No
-----------------------	-----	----------------------------------	----



Q464: Your company has an Azure subscription that contains the following unused resources, and you need to reduce the Azure costs for the company.

- 20 user accounts in Azure Active Directory (Azure AD)
- Five groups in Azure AD
- 10 public IP addresses
- 10 network interfaces

You are not charged for unused network interfaces. Therefore, deleting unused network interfaces will not reduce the Azure costs for the company

Solution: You remove the network interfaces.

Does this meet the goal?

<input type="radio"/>	Yes	<input checked="" type="radio"/>	No
-----------------------	-----	----------------------------------	----



Q465: Your company has an Azure subscription that contains the following unused resources, and you need to reduce the Azure costs for the company.

- 20 user accounts in Azure Active Directory (Azure AD)
- Five groups in Azure AD
- 10 public IP addresses
- 10 network interfaces

You are charged for public IP addresses.
Therefore, deleting unused public IP addresses will reduce the Azure costs.

Solution: You remove the unused public IP addresses.

Does this meet the goal?

Yes

No

Q466: This question requires that you evaluate the underlined text to determine if it is correct.

You can create an Azure support request from support.microsoft.com.

Instructions: Review the underlined text. If it makes the statement correct, select “No change is needed”. If the statement is incorrect, select the answer choice that makes the statement correct.

- a) No change is needed.
- b) the Azure portal
- c) the Knowledge Center
- d) the Security & Compliance admin center

Q466: This question requires that you evaluate the underlined text to determine if it is correct.

You can create an Azure support request from support.microsoft.com.

Instructions: Review the underlined text. If it makes the statement correct, select “No change is needed”. If the statement is incorrect, select the answer choice that makes the statement correct.

- a) No change is needed.
- b) the Azure portal
- c) the Knowledge Center
- d) the Security & Compliance admin center

You can create an Azure support request from the Help and Support blade in the Azure portal or from the context menu of an Azure resource in the Support + Troubleshooting section.



09:03



0: Questions and Answers – Part 25

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Q4

which Azure support plans can you open a new support request?

- a) Consumer and Professional Direct only
- b) Consumer, Professional Direct, and Standard only
- c) Consumer, Professional Direct, Standard, and Developer only
- d) Consumer, Professional Direct, Standard, Developer, and Basic

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09:03



00:09:06

Azure Support Plans Comparison

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Compare support plans

Explore the range of Azure support options and choose the plan that best fits, whether you're a developer just starting your cloud journey or a large organization deploying business-critical, strategic applications.

If you're looking for a comprehensive, organization-wide support plan that includes Azure, Microsoft 365, and Dynamics 365, explore [support for business](#).

	Basic	DEVELOPER	STANDARD	PROFESSIONAL DIRECT
	Request Support	Purchase Support	Purchase Support	Purchase Support
PRICE	Included for all Azure customers	\$29 per month	\$100 per month	\$1,000 per month
SCOPE	Included for all Azure customers	Trial and non-production environments	Production workload environments	Business-critical dependence
BILLING AND SUBSCRIPTION MANAGEMENT SUPPORT	✓	✓	✓	✓
24/7 SELF-HELP RESOURCES, INCLUDING MICROSOFT LEARN,	✓	✗	✗	✗

Azure Support Plans Comparison				
	Basic	Developer	Standard	Professional Direct
	Request Support	Purchase Support	Purchase Support	Purchase Support
PRICE	Included for all Azure customers	\$29 per month	\$100 per month	\$1,000 per month
SCOPE	Included for all Azure customers	Trial and non-production environments	Production workload environments	Business-critical dependence
BILLING AND SUBSCRIPTION MANAGEMENT SUPPORT	✓	✓	✓	✓
24/7 SELF-HELP RESOURCES, INCLUDING MICROSOFT LEARN , AZURE PORTAL HOW-TO VIDEOS , DOCUMENTATION , AND COMMUNITY SUPPORT	✓	✓	✓	✓
ABILITY TO SUBMIT AS MANY SUPPORT TICKETS AS YOU NEED	✓	✓	✓	✓
AZURE ADVISOR—YOUR FREE, PERSONALIZED GUIDE TO AZURE BEST PRACTICES	✓	✓	✓	✓

Q467: In which Azure support plans can you open a new support request?

- a) Premier and Professional Direct only
- b) Premier, Professional Direct, and Standard only
- c) Premier, Professional Direct, Standard, and Developer only
- d) Premier, Professional Direct, Standard, Developer, and Basic

There is no Premier plan.



10:50

Q4

This question requires that you evaluate the underlined text to determine if it is correct.

If you're

then

A support plan solution that gives you best practice information, health status and notifications, and 24/7 billing information at the lowest possible cost is a Standard support plan.

Instructions: Review the underlined text. If it makes the statement correct, select "No change is needed". If the statement is incorrect, select the answer choice that makes the statement correct.

- a) ange is n ded
- b) scoper
- c) er
- d) BIL

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	Basic	DEVELOPER	STANDARD	PROFESSIONAL DIRECT
	Request Support	Purchase Support	Purchase Support	Purchase Support
PRICE	Included for all Azure customers	\$29 per month	\$100 per month	\$1,000 per month
SCOPE	Included for all Azure customers	Trial and non-production environments	Production workload environments	Business-critical dependence
BILLING AND SUBSCRIPTION MANAGEMENT SUPPORT	✓	✓	✓	✓
24/7 SELF-HELP RESOURCES, INCLUDING MICROSOFT LEARN , AZURE PORTAL HOW-TO VIDEOS , DOCUMENTATION , AND COMMUNITY SUPPORT	✓	✓	✓	✓
ABILITY TO SUBMIT AS MANY SUPPORT TICKETS AS YOU NEED	✓	✓	✓	✓
AZURE ADVISOR—YOUR FREE, PERSONALIZED GUIDE TO AZURE BEST PRACTICES	✓	✓	✓	✓
AZURE HEALTH STATUS AND NOTIFICATIONS	✓	✓	✓	✓

1. Best Practice information				
SCOPE	Included for all Azure customers	Trial and non-production environments	Production workload environments	Business-critical dependence
BILLING AND SUBSCRIPTION MANAGEMENT SUPPORT	✓	✓	✓	✓
24/7 SELF-HELP RESOURCES, INCLUDING MICROSOFT LEARN , AZURE PORTAL HOW-TO VIDEOS , DOCUMENTATION, AND COMMUNITY SUPPORT	✓	✓	✓	✓
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AZURE HEALTH STATUS AND NOTIFICATIONS	✓	✓	✓	✓
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24/7 ACCESS TO TECHNICAL SUPPORT BY EMAIL AND PHONE AFTER A SUPPORT REQUEST IS SUBMITTED	Available during business hours by email only.		✓	✓
CASE SEVERITY AND RESPONSE TIME	Minimal	Minimal	Minimal business impact (Sev 1)	

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	Request Support	Purchase Support	Purchase Support	Purchase Support
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SCOPE	Included for all Azure customers	Trial and non-production environments	Production workload environments	Business-critical dependence
BILLING AND SUBSCRIPTION MANAGEMENT SUPPORT	✓	✓	✓	✓
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24/7 ACCESS TO TECHNICAL SUPPORT BY EMAIL AND PHONE AFTER A SUPPORT REQUEST IS SUBMITTED	Available during business hours by email only.		✓	✓
CASE SEVERITY AND RESPONSE TIME	Minimal business impact (Sev C): Within eight	Minimal business impact (Sev C): Within eight	Minimal business impact (Sev C): Within five business hours ¹	Minimal business impact (Sev B): Within two hours

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3. 24/7 access to billing information

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Included for all Azure customers	\$29 per month	\$100 per month	\$1,000 per month	
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LIVE HEALTH STATUS AND NOTIFICATIONS				

Q469: By creating additional resource groups in an Azure subscription, additional costs are incurred.

 Yes No

Resource groups are logical containers for Azure resources. You do not pay for resource groups. •

Q470: By copying several gigabits of data to Azure from an on-premises network over a VPN, additional data transfer costs are incurred.

 Yes No

Q470: By copying several gigabits of data to Azure from an on-premises network over a VPN, additional data transfer costs are incurred.

 Yes No

Data ingress over a VPN is data ‘coming in’ to Azure over the VPN. You are not charged data transfer costs for data ingress.

Q471: By copying several GB of data from Azure to an on-premises network over a VPN, additional data transfer costs are incurred.

Yes

No

Data egress over a VPN is data ‘going out’ of Azure over the VPN. You are charged for data egress.

Q472: With Azure Reservations, you pay less for virtual machines than pay-as-you-go pricing

[] Yes No *

Q472: With Azure Reservations, you pay less for virtual machines than pay-as-you-go pricing

Yes

No

A reservation is where you commit to pay for a resource (for example a virtual machine) for one or three years. This gives you a discounted price on the resource for the reservation period.

Q473: Two Azure virtual machines that use the B2S size have the same monthly costs

Yes No

Q473: Two Azure virtual machines that use the B2S size have the same monthly costs

Yes No *

There are other factors that influence the cost of a virtual machine such as the virtual hard disks attached to the virtual machine. You could have multiple virtual machines with the same ‘size’ (B2S in this case) but with different virtual hard disk configurations.

Region also impact cost. Similar resource in different regions can cost differently.

Q474: When an Azure virtual machine is stopped, you continue to pay storage costs for the virtual machine.

Yes

No

Q474: When an Azure virtual machine is stopped, you continue to pay storage costs for the virtual machine.

Yes

No

- The virtual machine is Stopped and unloaded/dismounted/deallocated, in this state NO Charge.
- The virtual machine is Stopped and loaded/mounted/allocated, in this state YES Charge.



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Q475: A user who is assigned the Owner role can transfer ownership of an Azure subscription.

Yes No

Q475: A user who is assigned the Owner role can transfer ownership of an Azure subscription.

<input type="radio"/> Yes	<input checked="" type="radio"/> No
---------------------------	-------------------------------------

You need to be an administrator of the billing account that has the subscription to be able to transfer the subscription.

This could be a Billing Administrator or Global Administrator. A subscription owner can manage all resources and permissions within the subscription but cannot transfer ownership of the subscription.

Q476: You can convert the Azure subscription of your company from Free Trial to Pay-As-You-Go.

[] Yes No

Q476: You can convert the Azure subscription of your company from Free Trial to Pay-As-You-Go.

Yes

No

You can convert a free trial subscription to Pay-As-You-Go. This is common practice for people who wish to continue using the Azure services when the free trial period expires.



18:02

Q4:

Microsoft Azure spending limit is fixed and cannot be increased or decreased.

23-25, 2023

 Yes No

Microsoft You can remove the spending limit, but you can't increase or decrease it.

Microsoft Build

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May 23-25, 2023



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Azure spending limit

Article • 04/06/2023 • 4 contributors

Feedback

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Reaching a spending limit

Remove the spending limit in Azure portal

Why you might want to remove the spending limit

Documentation

Past due balance email from Azure - Microsoft Cost Management

Describes how to make payment if your Azure subscription has a past due balance.

Cost Management + Billing

Q477: The Azure spending limit is fixed and cannot be increased or decreased.

Yes

No

You can remove the spending limit, but you can't increase or decrease it.

Q478: If Microsoft plans to end support for an Azure service that does NOT have a successor service, Microsoft will provide notification at least 6 months before.

 Yes No

Microsoft will provide notification at least 12 months before.

Q479: Which Azure service you can use for quickly sending millions of notifications to iOS, Android, Windows, or Kindle devices, working with APNs (Apple Push Notification service), GCM (Google Cloud Messaging), WNS (Windows Push Notification Service), and more.

- a) IoT Hub
- b) Azure Notification Hubs
- c) Azure Machine Learning
- d) Azure Monitor

Q479: Which Azure service you can use for quickly sending millions of notifications to iOS, Android, Windows, or Kindle devices, working with APNs (Apple Push Notification service), GCM (Google Cloud Messaging), WNS (Windows Push Notification Service), and more.

- a) IoT Hub
- b) Azure Notification Hubs**
- c) Azure Machine Learning
- d) Azure Monitor

Azure Notification Hubs is a massively scalable mobile push notification engine for quickly sending millions of notifications to iOS, Android, Windows, or Kindle devices, working with APNs (Apple Push Notification service), GCM (Google Cloud Messaging), WNS (Windows Push Notification Service), and more.

Q480: You need to ensure that when Azure Active Directory (Azure AD) users connect to Azure AD from the Internet by using an anonymous IP address, the users are prompted automatically to change their password. Which Azure service should you use?

- a) Azure AD Connect Health
- b) Azure AD Privileged Identity Management
- c) Azure Advanced Threat Protection (ATP)
- d) Azure AD Identity Protection



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What is Identity Protection?

Article • 03/08/2023 • 12 contributors

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- Detect risk
- Investigate risk

Additional resources

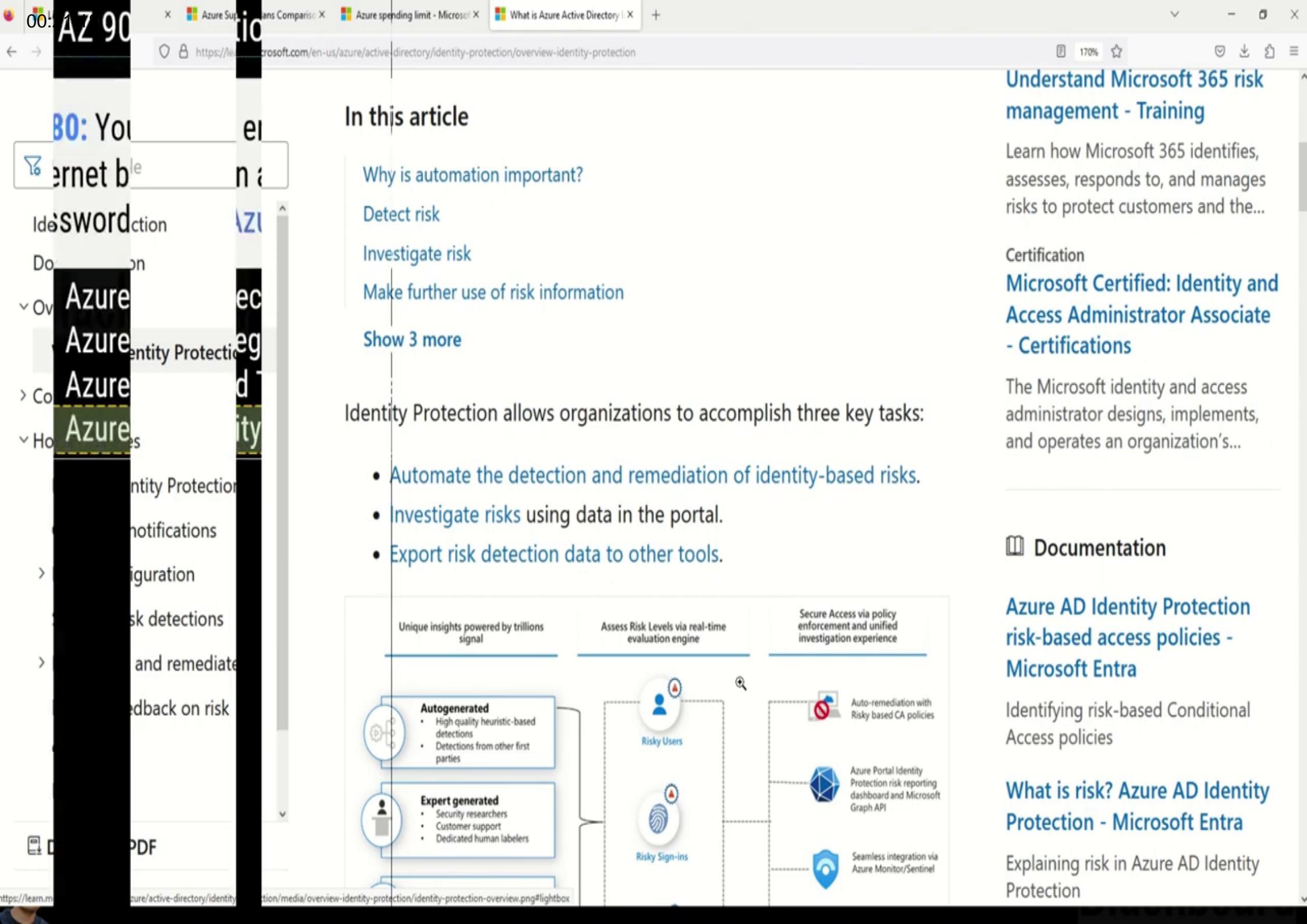
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Learn how Microsoft 365 identifies, assesses, responds to, and manages risks to protect customers and the...

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Q480: You need to ensure that when Azure Active Directory (Azure AD) users connect to Azure AD from the Internet by using an anonymous IP address, the users are prompted automatically to change their password. Which Azure service should you use?

- a) Azure AD Connect Health
- b) Azure AD Privileged Identity Management
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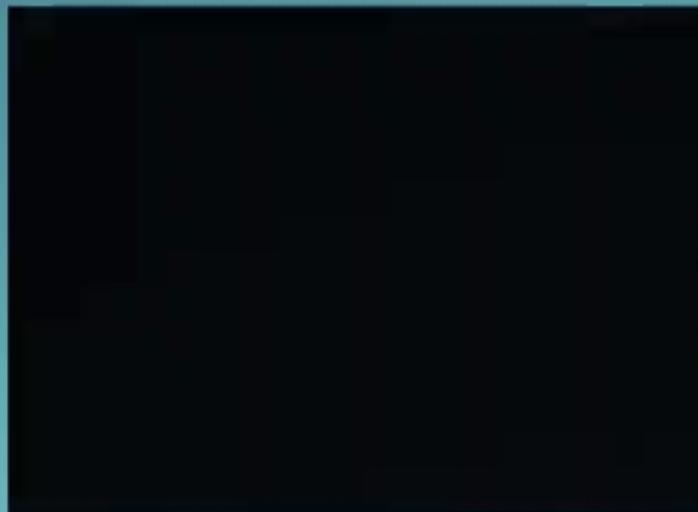
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