



Assil Hammel

Flight Attendant

+216 29 441 866

assilhammel40@gmail.com

Cité El Khadhra, Tunis

03-10 -2001

EDUCATION

High School Degree

2022 - 2023

INTERPERSONAL SKILLS

Customer Service Orientated

Good Communicator

Good Team Player

Conflict Resolution

Adaptability

LANGUAGES

Arabic: Native

English : Advanced

French : Advanced

INTERESTS



ABOUT ME

As a sales assistant with a strong background in customer service, that has equipped me with the communication, empathy, and conflict resolution skills necessary for providing excellent service to passengers.

I am enthusiastic about leveraging my diverse skill set to ensure the safety, comfort, and satisfaction of all travelers on board.

WORK EXPERIENCE

Sales Assistant

August 2023 – Present

- Greet customers warmly and provide personalized assistance to help them locate desired products
- Process cash, card, and digital payments efficiently, managing exchanges and returns with accuracy and professionalism.
- Offer expert advice on product selection, sizing, and styling tailored to customer preferences
- Maintain store cleanliness and organize merchandise for a welcoming shopping environment.
- Restock shelves, unpack shipments, and perform inventory checks to ensure product availability
- Monitor sales campaigns and create eye-catching displays to boost customer engagement
- Handle customer inquiries in person and over the phone with prompt, professional responses.
- Collaborate with team members to achieve sales targets and deliver exceptional customer service.
- Resolve customer complaints quickly to ensure high satisfaction and loyalty.