# Makinde Mercy Miracle

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## PROFESSIONAL SUMMARY

A Technical Writer with a strong interest in creating user-friendly technical documentation. My expertise lies in crafting user guides, technical blog posts, manuals, FAQs, developer resources, API references, and tutorials that empower users to utilise software products effectively. Adept at collaborating with Subject Matter Experts (SMEs) to translate complex concepts into clear, concise, and engaging content. Proficient in Microsoft Office Suite and Google Workspace for efficient document creation and management.

## WORK EXPERIENCE

**Unhashed**                                                                                                                      **2025**

- Conducted in-depth research to create insightful and actionable articles
- Wrote and refined website content for clarity and engagement
- Collaborated with Subject Matter Experts (SMEs) to develop well-structured content outlines
- Evaluated and drafted SEO-optimized articles tailored to client needs

**Declut**                                                                                                                         **2024**

- Wrote and structured **Terms of Use**, **Privacy Policy**, **Return Policy**, and **Safety & Reporting** documentation
- Developed a user-friendly **User Guide** to simplify platform navigation

**GoatCoinSTX**                                                                                                              **2024**

- Optimised content for SEO to improve visibility and engagement
- Created detailed user guides explaining key utilities and features
- Wrote and refined the Presale Announcement, ensuring clarity and impact

## EDUCATION

- **UNIVERSITY OF BENIN-** B.ScGuidance and Counselling(Second Class Upper) Dec(2023)

- **TEACHERS REGISTRATION COUNCIL OF NIGERIA(TRCN)-** Certified Teacher Dec(2023)

## CERTIFICATION

- Blockchain Development at Web3Ladies                                                    [Here](#) (2024)

- Technical Writing at TWMP                                                                         [Here](#) (2024)

- Certificate in Git and Github version control at Microsoft                        [Here](#) (2023)

- Certificate in Web Development at Microsoft                                             [Here](#) (2023)

- Web development at Web3Ladies                                                                  [Here](#) (2022)

- Frontend development at Zuri Academy

## SKILLS & TECHNICAL TOOLS

**Technical Writing & Development:**

- **API Documentation, Product Documentation:** Proficient in crafting clear, concise, and user-friendly technical documentation using industry-standard practices.

  **Tools:** Git, Github, MKDocs, Docusaurus, Postman, Gitbook, Markdown, Google Docs, Msword, Visual Studio code, Dropbox.

**Web Development:**

- Strong understanding of HTML, CSS, JavaScript, React.js, Tailwind CSS and frontend development principles, enabling effective communication with development teams.
- Experience in using web development to create static technical documentation

**Research Skill:**
- Proficient in carrying out research to understand user needs and experience with a product
- Ability to gather accurate and up-to-date information from diverse sources to enhance the quality and accuracy of technical content.
  **Tools**: Google form, Pie Chart, Google Search, Youtube, Messari, Google Docs, MSword

**Content Management:**

- Proven ability to research, brainstorm, and develop innovative content ideas that align with audience needs and business goals.
- Experience in leading and managing content production from initial concept to final execution, ensuring high-quality standards
- Proficient in utilising project management tools to effectively manage content production pipelines, track progress, and ensure timely delivery.

## OPEN SOURCE PROJECTS / CONTRIBUTION

### TWMP Markdown Course

- Created outline for the markdown topic "**Getting Started with Markdown**"
- Ensured consistent use of pronouns throughout the content, removed ambiguous content for better understanding, and revised headings for improved information hierarchy.
- Used real-life examples and related concepts for comprehension
- Drafted five assignments for mentees for hands-on projects and enabled them to practice what they've learnt

## ARTICLES

- A Beginner's Guide to Dockerizing a Vite dApp Project
- Redefining User Sovereignty: Empowering Individuals with Ownership and Control in the Web5 - **First** in Web5 Writing Contest hosted by TBD
- How to Build a Telegram Bot That Queries Rootstock Data Using Rootstock RPC API - **Second** in **Bitcoin writing contest hosted** by Rootstock
- How to Deploy a Smart Contract to Ethereum Network Using dRPC API Key and Endpoint - **Second in the Blockchain API writing contest** hosted by dRPC
- Build a Real-Time Crypto Tracker with CoinGecko API and React.js - First in Crypto API writing contest hosted by CoinGecko
- Decharge: Deep Dive on the opportunities for electric energy storage in Nigeria

## PROJECTS

- The Movie Database API Documentation
- Plaid API Documentation
- Twilio Documentation

## VOLUNTEER EXPERIENCE

**Web3 Lagos Conference**                                                                                        **2024**
- Joined the registration booth to check in the attendees for the three-day event

**SuperTeamNG Edo State(Sub Technical Writing  Lead)**                          **2024**

- Onboarded newbies to technical writing and the Solana Ecosystem
- Hosted a four-week workshop with 74 attendees and also invited expertise to teach the community member
- Provide information and resources for technical writers
- Managed community by driving active engagement and coordinating local challenges

**Web3Ladies Women's Day Event**                                                      **2024**

- Drafted Panel session questions that created an atmosphere for active engagement between the audience and speakers
- Created contents for the event campaign before and during the event across our social media platforms

**Google Developer Festival Edo State**                                               **2023**

- Check in over 200 attendees for the events.
- Maintain a smooth active protocol.

**Web3Ladies Social Media Manager**                                                   **2024**

- Create engagement strategies for growth, marketing and campaign
- Create content calendars for her social media platforms which generate engagement including views and multiple likes
- Managed thread account and drive active engagement to the page
- Research