



# Surge



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## Ilham Nicolaidou

Dear Ilham,

I would like to thank you for a great support you provide to the whole P&P group in all locations. Your engagement in monitoring and resolving client queries, the urgency and accuracy of the answers provided internally and externally cannot be unnoticed. On behalf of Kasia -thank you for taking care of all service related queries, CEs and follow ups on accuracy and timeliness parameters. This is a great help to all of us and a noticeable contribution to service we deliver to our customers.

KR,  
Gosia

Appreciated By Malgorzata Winiarska  
For your Partnership

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