

Educational Organization Using ServiceNow

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Project Name	Educational Organization Using ServiceNow
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User Interface Design

This file describes what the user will see on the screen (User Interface) and what main modules (features) are available in the system. The UI is designed with simplicity in mind. Users will see forms with clearly labeled fields and dropdowns. Each form has:

- A clean layout with grouped fields
- Buttons to submit or update data
- Real-time result calculation (for marks)

Helpful messages and tooltips are also added to guide the user.

Main Modules in the System:

1. Admission Management Module

- Used by admin to add new students and manage admission status.

2. Student Records Module

- Shows student details and allows editing when needed.

3. Performance Tracking Module

- Used to enter subject marks, auto-calculate totals and grades.

Navigation and Layout

- All forms are accessible through the **left navigation menu** in the ServiceNow interface.

- Each module (Admission, Student Records, Performance) opens in a separate list view with options to **create new** or **edit existing** records.
- Breadcrumbs are used for easy navigation between forms and lists.
- The UI uses default **ServiceNow styling** to maintain consistency, but custom labels and descriptions were added for clarity.

User Flow (Example Use Case)

1. Admin logs in and clicks on "**New Admission**"
2. A form opens to enter student details
3. After submitting, the admin updates the **admission status** to *In Process*
4. Once confirmed, status is updated to *Joined*
5. Later, the faculty opens the **Performance Module**, enters marks, and the system calculates results automatically

This design ensures that users follow a **simple, guided workflow** with minimal confusion