

INN ELEGANCE LLC RENTAL TERMS AND CONDITIONS

First and foremost, we are pleased to officially announce that the Inn Elegance villa rental brand and www.innelegance.com website belong to **INN ELEGANCE LIMITED LIABILITY COMPANY**.

Inn Elegance LLC is a company established in Florida, providing luxury villa rental services. Our company aims to offer comfortable and exclusive holiday experiences, striving to provide our guests with unforgettable vacation opportunities through our villas.

PARTIES AND PURPOSE

This agreement is made between the "TENANT" (hereinafter referred to as the "CUSTOMER") and "**Inn Elegance**" (hereinafter referred to as the "LESSOR") for the purpose of renting the "VILLA/APARTMENT" for a predetermined period with specified start and end dates. Customers who make reservations for any of our "Villas/Apartments" advertised on "www.innelegance.com" through our website, phone, or email, along with their companions, are deemed to have accepted the following conditions in advance. Any violation of the following conditions gives **Inn Elegance** the right to unilaterally cancel the reservation, request the customer to vacate the Villa/Apartment, retain the deposit and security deposit, and demand full payment of any unpaid rental fees.

RESERVATION AND PAYMENT

- Preliminary reservations for our Villas/Apartments can be made through the reservation form on our website, SMS, phone, or email.
- After you specify your desired rental dates for the Villa/Apartment, **Inn Elegance** will process the preliminary rental by collecting your necessary transportation and billing information. **Inn Elegance** requires a 20% deposit of the total rental fee after the preliminary booking. The villa/apartment will be reserved in your name once the deposit is paid within 1 (one) business day after the preliminary booking. The required deposit amount and our bank account details will be communicated to you via email, SMS, or phone. The deposit must be paid within 1 (one) business day via bank transfer, EFT, or credit card through the website. Written confirmation of the Villa/Apartment rental will be sent to you within 1 business day of receiving the deposit. This confirmation document includes the total fee, deposit received, rental dates of the Villa/Apartment, and the date and time of your deposit payment.
- If the deposit is not paid, **Inn Elegance** reserves the right to cancel the preliminary reservation without notice and accept new reservations for the villa/apartment.
- The remaining balance of the Villa/Apartment must be paid officially through the bank to the property owner's bank account either after the contract is signed or upon delivery of the Villa/Apartment. BY ACCEPTING THIS AGREEMENT, THE CUSTOMER COMMITS TO PAYING THE REMAINING RENTAL FEE TO THE PROPERTY OWNER VIA BANK TRANSFER. Additionally, due to the furnished condition of the rental property, **Inn Elegance** collects a damage deposit of 1000 TL/5000 TL to cover potential damage, loss, or destruction of furnishings, which is collected in cash upon

check-in with a receipt. The damage deposit will be refunded to the customer upon check-out after inventory verification confirms no missing items.

CHECK-IN and CHECK-OUT

- On the reservation start date, check-in time is no earlier than 16:00 and no later than 21:00. The customer cannot check in outside these hours; if arriving after the latest check-in time, they can only check in the next morning at **Inn Elegance**'s business hours (09:00).
- **Inn Elegance** cannot be held responsible for any issues arising from early or late arrival, including inability to access the villa/apartment, overnight accommodation needs, inability to find accommodation, etc. The customer must arrange and pay for their own accommodation in such cases. **Inn Elegance** cannot be held responsible for such situations.
- Check-out time for all our locations is no later than 10:00 AM on the departure date. The customer is directly responsible for any problems, damages, grievances, etc., resulting from failure to vacate or late vacation of the villa/apartment at 10:00 AM and will compensate **Inn Elegance** for any resulting financial losses. We strongly remind you to plan your travel according to these times to avoid inconvenience to either party. For early check-out, **Inn Elegance** must be notified 24 hours in advance.
- If the customer checks out without a villa/apartment inspection due to high occupancy, the damage deposit will be transferred to a bank account provided by the customer, with transfer fees deducted from the deposit. No refund will be given for rental fees if the customer chooses to leave the villa/apartment early.

VILLA/APARTMENT CAPACITY

- Our Villas/Apartments cannot accommodate more guests than the capacity stated in the listing on our website or the number of people specified during reservation (including children and infants).
- If the customer wishes to change the number of guests after confirmation, they must apply to **Inn Elegance** in writing, and the change may be approved based on the villa's/apartment's capacity at **Inn Elegance**'s discretion.
- **Inn Elegance** may request additional fees. After check-in, no guests beyond those listed in the reservation are allowed in the villa/apartment. If violations are detected, **Inn Elegance** reserves the right to request guests to leave, cancel the reservation entirely, demand complete evacuation before the rental period ends, and charge the full amount plus extra fees.
- The rental process is based on the customer's declaration, and the customer accepts all responsibilities arising from the accuracy and completeness of the provided information.

VILLA/APARTMENT CLEANING, MAINTENANCE, and EXTRA EXPENSES

- Weekly and monthly villa/apartment rental prices include entry cleaning. For stays of 2 (two) weeks or longer, weekly cleaning and towel/sheet changes are included in the prices.
- Any additional cleaning and towel/sheet changes requested will be subject to additional charges.

- Pool and garden maintenance is performed early every morning, and any technical issues during the rental period will be resolved by the property owner; **Inn Elegance** is not responsible but will assist in resolving issues.
- Maintenance staff must access the villa's/apartment's garden or interior for periodic maintenance of the pool, garden, and other fixtures. The customer should not prevent maintenance staff from accessing these areas to ensure uninterrupted service.

PET and SMOKING PROHIBITION

- Pets are strictly prohibited in all our villas. Additionally, smoking is prohibited inside our villas.

RESERVATION CANCELLATION TERMS

- For cancellations within 30 days or less of arrival, no refund will be given for any amount paid. Refunds are only possible with force majeure justification.

FORCE MAJEURE

- Unless otherwise agreed by the parties, if reservation cancellation occurs due to force majeure such as natural disasters and unexpected health issues, payments made can be rearranged for the same villa/apartment or refunded upon customer request.

OTHER IMPORTANT INFORMATION

1. INN ELEGANCE cannot be held responsible for conditions beyond its control, such as rough, uphill, stabilized, or wet road conditions leading to the Villa/Apartment.

2. INN ELEGANCE cannot be held responsible for any accidents or adverse events during transportation to the Villa/Apartment.

3. INN ELEGANCE cannot be held responsible if any materials used in villa construction (cedar wood, pine wood, certain plastic products, any plants inside or outside the villa, etc.) cause health or psychological discomfort to the customer.

4. Private transportation is required for all guests staying at our Villas/Apartments. Transportation to the villa/apartment is the customer's responsibility. **INN ELEGANCE** cannot be held responsible.

5. INN ELEGANCE cannot be held responsible if the customer is dissatisfied with the geographical location of their rented villa or apartment. **INN ELEGANCE** has approximately marked the villa's/apartment's location on Google Maps.

6. INN ELEGANCE cannot be held responsible for any damage to private or rental vehicles during transportation to the Villa/Apartment.

7. The customer is solely responsible for any issues arising from their vehicle's low ground clearance, weak engine power, or inexperience in driving, resulting in inability to reach the villa/apartment. **INN ELEGANCE** cannot be held responsible for such or similar issues.

8. The "distance table" on the villa/apartment detail page at "www.innelegance.com" is approximate. Distances are not precisely specified. Minor discrepancies may occur. The renting customer agrees to consider this.

9. Distances in the "distance table" on the villa/apartment detail page at "www.innelegance.com" are calculated considering the nearest restaurant, beach, center, bus station, and airport. **INN ELEGANCE** accepts no responsibility if the mentioned restaurant or market has closed.

10. **INN ELEGANCE** cannot be held responsible for any accidents such as drowning, falling, broken legs or arms occurring in the villa/apartment pool.

11. All villas have approximately 160-liter solar-heated hot water tanks. The customer is directly responsible for problems arising from excessive hot water consumption beyond fair use; **INN ELEGANCE** cannot be held responsible for issues arising from this situation.

12. None of our villas/apartments include food, beverages, or any consumable products. No villa/apartment offers breakfast, lunch, dinner, buffet, or similar services. Obtaining these products is the customer's responsibility. **INN ELEGANCE** cannot be held responsible for such matters.

13. **INN ELEGANCE** cannot be held responsible for poor or no mobile phone signal reception or internet connectivity at the villas/apartments or on the road. You can contact your GSM operator for detailed information about signal coverage in the area you're visiting.

14. Even if you make payment by credit card, mail order, EFT, bank transfer, etc., do not purchase airline tickets, bus tickets, etc. until you receive a "confirmation email" and "confirmation document." Even if you make payment to **INN ELEGANCE**, you are not considered to have rented the villa/apartment until you receive a "confirmation email" and "confirmation document." **INN ELEGANCE** cannot be held responsible for any financial or moral damages arising from such hasty actions by the customer.

15. **INN ELEGANCE** cannot be held responsible for any accidents and incidents caused by the customer, including fire, electrical leakage, gas leakage and resulting deaths and accidents, internet provider (Turk Telekom etc.) related phone and internet outages, electricity cuts from the Electric Company, or water cuts from the Water Company.

16. Claims that the Villas/Apartments shown on our website are not exactly as they appear, look better on the site, appear larger or smaller on the site, etc., are not acceptable, and **INN ELEGANCE** cannot be held responsible for such claims.

17. **INN ELEGANCE** cannot be held responsible for any adverse effects from positive or negative natural events/conditions and positive or negative weather conditions/circumstances.

18. **INN ELEGANCE** cannot be held responsible for incidents involving bee stings, scorpion stings, insect bites, snake bites, cat or dog bites, etc.

19. For customers seeking privacy-focused villas (described as having pools not visible from outside), if the villa's detail page does not include phrases such as "this villa is suitable for conservative families," "pool is not visible from outside," "suitable for veiled ladies," etc., then that villa is not a privacy-focused villa. **INN ELEGANCE** cannot be held responsible if a customer rents such a villa and complains upon arrival that "this is not a privacy-focused villa." We recommend customers carefully read all details before renting.

20. The customer is directly responsible for any ants, insects, or various animals gathering in the villa/apartment, pool garden, or pool terrace due to food items or garbage; **INN ELEGANCE** cannot be held responsible for this situation.

21. INN ELEGANCE cannot be held responsible for any diseases, chlorine allergies, or chemical allergies arising from the swimming pool or shower water. We recommend that people with health sensitivities or body sensitivities avoid using the pool.

22. Any type of livestock farming (cattle, sheep, chicken, partridge, etc.) may be conducted around the rented villa/apartment, and any type of fertilizer may be used in the garden of the rented villa/apartment or neighboring houses/villas/apartments. INN ELEGANCE is not and cannot be held responsible for disturbing animal sounds and unpleasant odors arising from such activities.

23. All rental conditions remain strictly valid in cases of funeral, death, war, health problems, accidents, or cancellation of leave for public or private sector employees, etc., and cancellation is absolutely not possible.

The customer accepts all conditions stated above, and in case of attempting to terminate the rental agreement using these or similar excuses, **INN ELEGANCE** reserves the right to unilaterally terminate the agreement and demand the contract fee.