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#### 1.0 INTRODUCTION

#### 1.1 Project Background

Maersk Line is the global container division and the largest operating unit of the A.P. Moller – Maersk Group, a Danish business conglomerate. It is the world's largest container shipping company having customers through 374 offices in 116 countries. The company employs approximately 7,000 sea farers and approximately 25,000 land-based people. Maersk Line operates over 600 vessels and has a capacity of 2.6 million TEU. The company was founded in 1928. Operating in 100 countries and transporting goods around the globe, at first glance it would appear Danish shipping company Maersk Line is already handling all the cargo it can manage. But when Maersk determined that the volume of most of the goods it was shipping had grown to full capacity, the company decided that cloud powered solutions would be a crucial part of rectifying the situation.

According to Soeran Lorenzen, an account general manager with HewlettPackard company who is involved first-hand with Maersk's ITO efforts, a question for the company to support the overall business strategy from an IT perspective is made. Then, a solution to support further business growth and increase organizational flexibility is created by consolidating all of Maersk's data centers and server rooms that are operating worldwide onto a virtualized platform. While some of Maersk's IT environment was already hosted on Microsoft Azure, the company decides to change over its IT setup to be based on Microsoft Azure, starting with the desktop environment up to container management.

#### 1.2 Objectives

- Design, develop the Container Management System (CMS).
- Create database on Azure and link with the Container Management System (CMS).
- Deploy the Container Management System (CMS) onto Azure.
- Demonstrate the use of Azure applications for cloud computing.
- Test the system with various testing available on Azure.

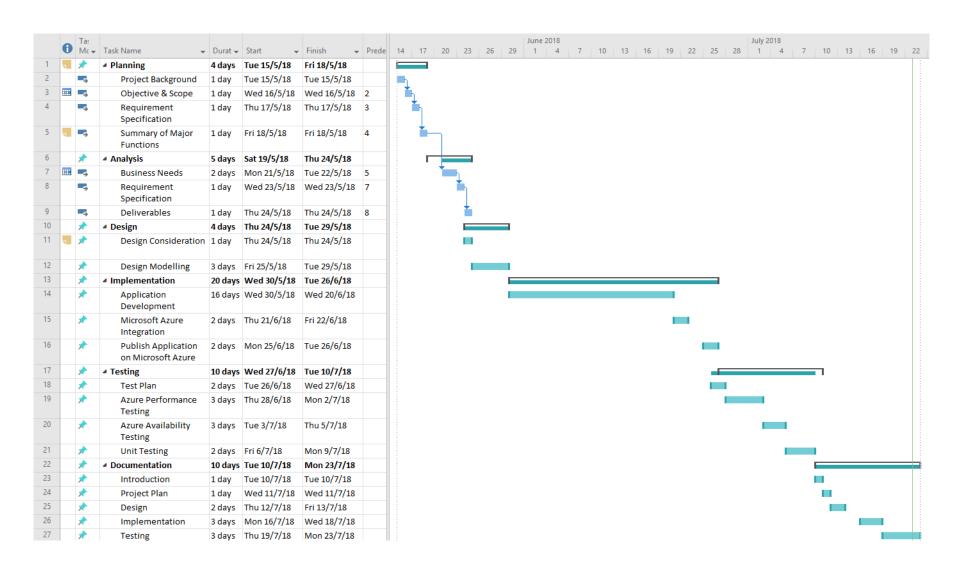
#### 1.3 Requirement Specification

- From import, export and transhipment processing to gate operations.
- To be able to scale the solution to meet the needs of demands during peak seasons.
- Improves profitability, cut costs, increases productivity, eradicates error and optimizes resources to future-proof the cargo handling business for high performance.
- Assurance and reliability through Failover Management.
- Manage the entire booking process from schedule search to booking confirmation.

#### 1.4 Summary of Major Functions

- Design & Develop a single tenant web application hosted on Microsoft Azure as an App Service (Web App)
- Consume SQL Database
- Consist of 5 to 10 interlinked pages
- Provide quality content and design
- Analyze web application performance with monitoring tools
- Suggest solution to scale-up or scale-down to meet the needs of demands during peak season
- Source code to be placed in source control management services

#### 2.0 PROJECT PLAN



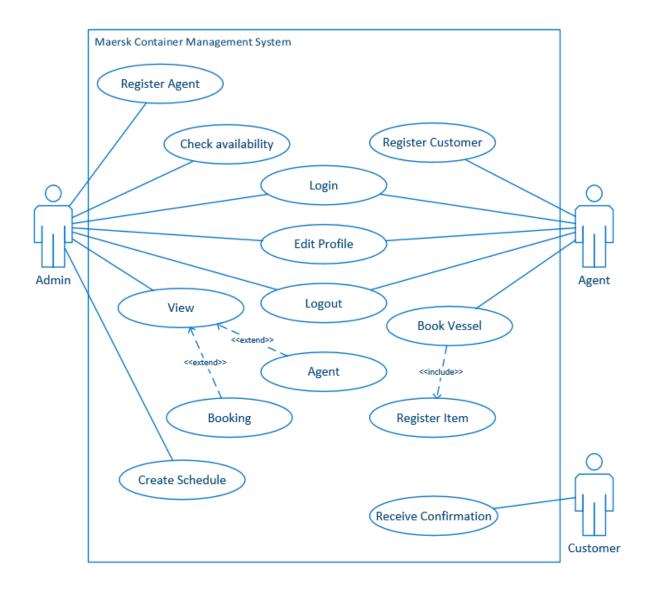
## 3.0 DESIGN

## 3.1 Design Considerations

- This web application is assumed to be developed focused on the internal users such as the agent and admin only.
- With the free first 100USD on Azure platform, the credit will be used for the deployment of the system, different types of testing and relational database.
- Create cloud database and put the database into use with system.
- System testing done to fulfil requirements.

## 3.2 Modelling

## 3.2.1 Use Case Diagram



# 3.2.2 Use Case Descriptions

Use Case	Login
Summary	User access the system
Dependency	-
Actor	Admin, Agent
Precondition	-
Description of main	1. User enter credentials
sequence	2. System validate credentials
	3. Redirects to home page
Description of	2.1 Error message on false credentials
alternative sequence	2.2 Error message on empty fields
Post Condition	User can now use the features

Use Case	Logout
Summary	User logs out of system
Dependency	-
Actor	Admin, Agent
Precondition	User logged in
Description of main	1. User clicks logout
sequence	2. System logout
	3. Redirects to welcome
Description of	-
alternative sequence	
Post Condition	User logged out of system

Use Case	Register Agent
Summary	Register new agent account
Dependency	-
Actor	Admin
Precondition	Admin login
Description of main	1. User enter credentials
sequence	2. System validate credentials
	3. Notification upon success
Description of	2.1 Error message on existed credentials
alternative sequence	2.2 Error message on empty fields
Post Condition	Registration of agent successful

Use Case	View Booking
Summary	User views booking
Dependency	View
Actor	Admin
Precondition	Admin login
Description of main	1. User clicks view booking button
sequence	2. System redirects user to page
	3. System shows existing bookings
Description of	-
alternative sequence	
Post Condition	Shows booking

Use Case	View Agent
Summary	User views agent information
Dependency	View
Actor	Admin
Precondition	Admin login
Description of main	1. User clicks view agent button
sequence	2. System redirects user to page
	3. System shows existing agents
Description of	-
alternative sequence	
Post Condition	Shows agents

Use Case	Create Schedule
Summary	Make new schedule for vessels
Dependency	-
Actor	Admin
Precondition	Admin login
Description of main	1. User enter credentials
sequence	2. System validate credentials
	3. Notification upon success
Description of	2.1 Error message on existed credentials
alternative sequence	2.2 Error message on empty fields
Post Condition	Schedule created

Use Case	Register Customer
Summary	Register new customer in system
Dependency	-
Actor	Agent
Precondition	Agent Login
Description of main	1. User enter credentials
sequence	2. System validate credentials
	3. Notification upon success
Description of	2.1 Error message on existed credentials
alternative sequence	2.2 Error message on empty fields
Post Condition	Registration of customer successful

Use Case	Edit Profile
Summary	Update account information
Dependency	-
Actor	Admin, Agent
Precondition	User login
Description of main	1. User enter credentials
sequence	2. System validate credentials
	3. Notification upon success
Description of	2.1 Error message on existed credentials
alternative sequence	2.2 Error message on empty fields
Post Condition	Update successful

Use Case	Book Vessel
Summary	Make booking
Dependency	Register Item
Actor	Agent
Precondition	Agent login
Description of main	1. User uses port range to find vessel
sequence	2. System shows available vessel
	3. User clicks make booking button
Description of	-
alternative sequence	
Post Condition	Register Item page

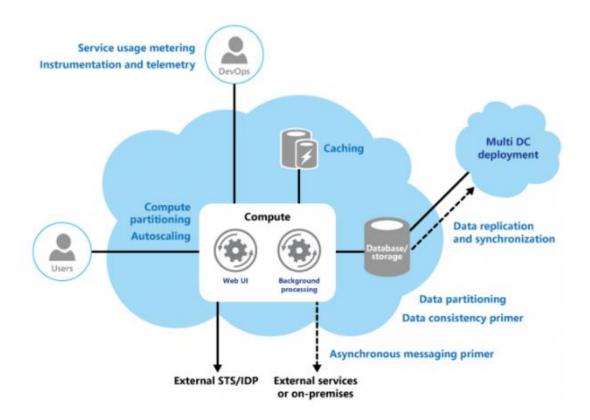
Use Case	Register Item
Summary	Register a booking for customer
Dependency	Email Confirmation
Actor	Agent
Precondition	Book Vessel
Description of main	1. User enter credentials
sequence	2. System validate credentials
	3. Notification upon success
Description of	2.1 Error message on existed credentials
alternative sequence	2.2 Error message on empty fields
Post Condition	Registration successful

Use Case	Email Confirmation
Summary	Email customer on registration success
Dependency	-
Actor	Agent
Precondition	Register Item
Description of main sequence	1. System sends email to customer
Description of alternative sequence	-
Post Condition	Email sent

Use Case	Receive Confirmation
Summary	View confirmation email
Dependency	-
Actor	Customer
Precondition	Registered as customer
Description of main	1. Customer logs into registered email inbox
sequence	2. Email states successful
Description of	-
alternative sequence	
Post Condition	Email seen

#### 3.3 Azure Cloud Design Patterns

Cloud design patterns are made to help provide solutions by identifying and describing the problem context. Each design pattern is differentiated as it is made to solve different problems which the other does not have the capability to. There are currently 24 of these design patterns which are then divided into 8 different problem areas which is the availability, data management, design and implementation, messaging, management and monitoring, performance and scalability, resiliency and security. The figure below represents the basic orientation for developing applications in the cloud. (Cecaro, 2015)



(Cecaro, 2015)

#### 3.3.1 Index Table Pattern

This pattern is used to create indexes over the fields in data stores which are frequently referred by queries. The main reason of having this pattern is to improve query performance by allowing applications to locate the data to be retrieved from the data store quicker. (Microsoft Docs, 2015)

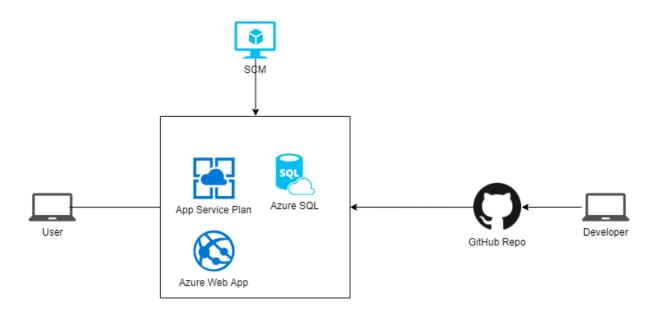
#### Content and Problem

Most of the data stores are organized through a collection of entities by using the primary key. The problem starts when an application is not able to use the primary key to retrieve data based on other fields. Normally to solve this, developer will create secondary indexes to support different queries but in cloud applications that are using the NoSQL data stores, it does not provide such features. (Microsoft Docs, 2015)

#### Solution

To solve the issue that the data store does not support features of secondary indexes, the developer can use this pattern to manually create index tables. In index table pattern, there are three common strategies used depending on the number of secondary indexes required and the nature of the queries that an application performs. The first method is by duplicating the data in each index table but also organizing them with different keys. The second method is to create multiple normalized index tables which are organized by different keys. Also using this method will require referencing to the original data by using the primary key rather than duplicating it. The third method is to create partially normalized index tables that are organized by different keys that duplicates frequently duplicates retrieved fields. (Cecaro, 2015)

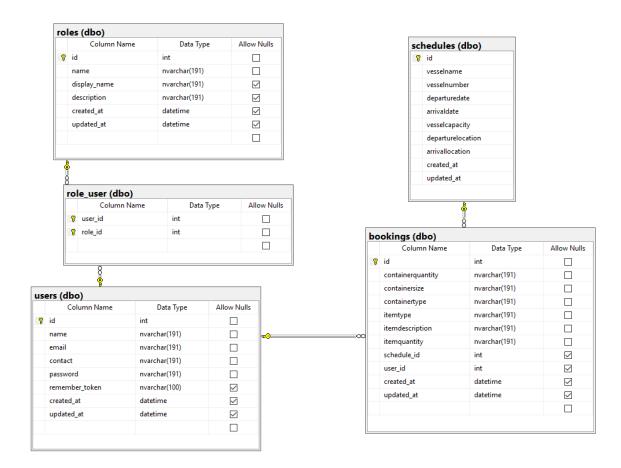
## 3.4 Architecture Diagram



This diagram shows the basic overview of the system. The developer first uploads the code on GitHub and from there deployment is made. Azure provides the SQL database, web app and the service plan. Also, to configure PHP on Azure, there must be a SCM else the web app will not work. Lastly, user will be able to browse the website.

#### 3.5 Database Design

## 3.5.1 Entity Relationship Diagram

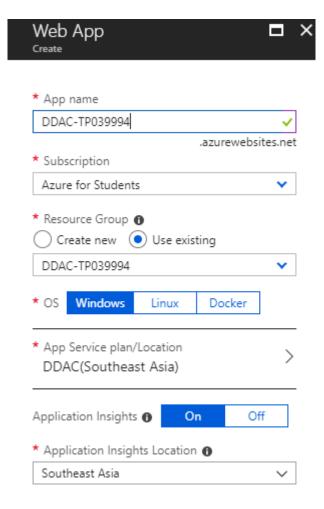


#### 4.0 IMPLEMENTATION

#### 4.1 Publishing the Container Management System onto Azure

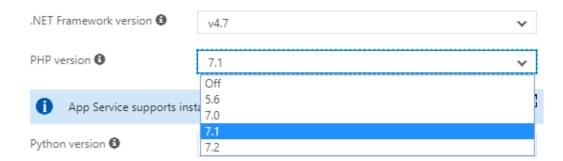
The process of deploying this web application onto Azure is rather difficult compared to using Visual Studio. This is because the program was created using **PHPSTORM** IDE while the language is **PHP** and running on **LARAVEL** framework. First, to publish the web application, the developer will have to set up the application as a Git repo. To do this, **GitHub** has been selected as the provider.

Next, the developer will have to create an **Azure Web App**, doing the configurations and for this assignment, the standard service plan has been selected with Southeast Asia being its location.



Once created, head over to the **APPLICATION SETTINGS** and check for the PHP version to see if it matches with the one on our framework.

#### **General settings**



Then, head over to **DEVELOPMENT TOOLS** and on the **EXTENSIONS**, add **COMPOSER**.

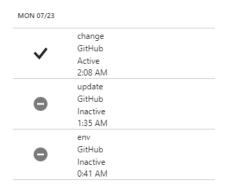
NAME	VERSION	UPDATE AVAILABLE
Composer	0.3.4	No

After that, the developer will have to configure the environment variables by going over to APP APPLICATION SETTINGS, scroll down to **SETTINGS** then enter <SCM\_REPOSITORY\_PATH> with the value <...\repository> and also <SCM\_TARGET\_PATH> with value <...>. Then on the same page, scroll down to VIRTUAL APPLICATIONS AND DIRECTORIES and change the public directory value from <site\wwwroot> to <site\public>.

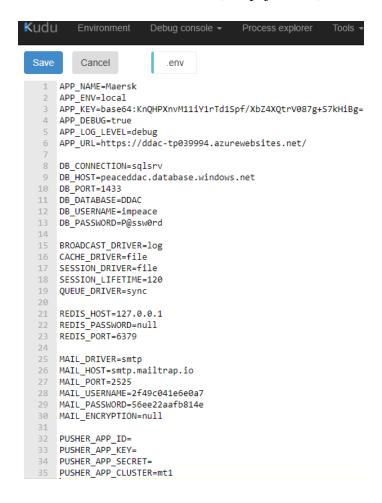
#### Application settings

APP SETTING NAME	VALUE
APPINSIGHTS_INSTRUMENTATIONKEY	5d20032c-3e66-4d75-956b-8f49902988b9
PERFORMANCETESTING_EXTENSION_VERSION	latest
SCM_REPOSITORY_PATH	\vepository
SCM_TARGET_PATH	
VSTS_PERF_TEST_CONFIG	("TESTNAME": "PerfTest01", "GEO": "Southeast Asia", "DURATION":60, "URL": "http://ddac-tp039994.azurewebsites.net", "VULOAD":20, "PAT": "tj

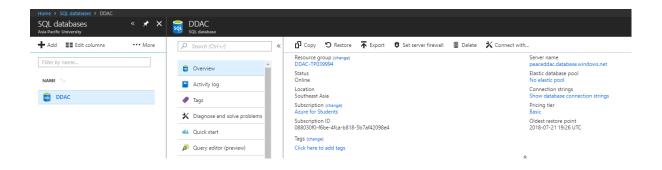
Next, head over to **DEPLOYMENT** section and click on **DEPLOYMENT OPTIONS**. Here, the developer will select the Remote Git Provider which in this assignment is **GitLab**. Then after confirming the credentials, the developer will see deployments that has been committed.



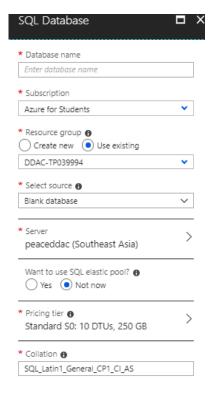
After its done, the developer will next have to add a 'web.config' file in the SCM of the web application. Lastly, as this is running on Laravel framework, the .env file will not be pushed onto the Git Providers therefore at the SCM Console, the developer will have to clone the .env.example to .env and fill in the credentials. (Adepoju, 2017)



For the database, the Azure SQL Database is used in this assignment. However, having use a cloud database will reduce to flexibility of Laravel but it became manageable with the SCM console. Laravel has special commands such as "php artisan migrate –seed" which will migrate all the database that is supposed to be available for the system and seeded data will be pumped into the system.



To create the database, developer will have to fill in the credentials in the figure below.



## **4.2 Screenshots**

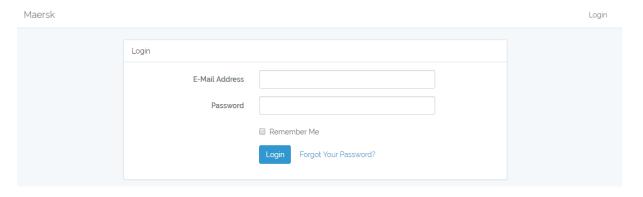
#### 4.2.1 Home Page



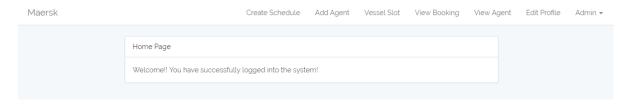
# Maersk

# Container Management System

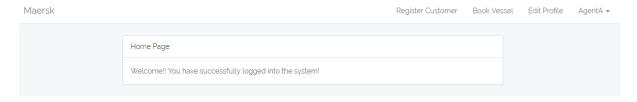
#### 4.2.2 Login



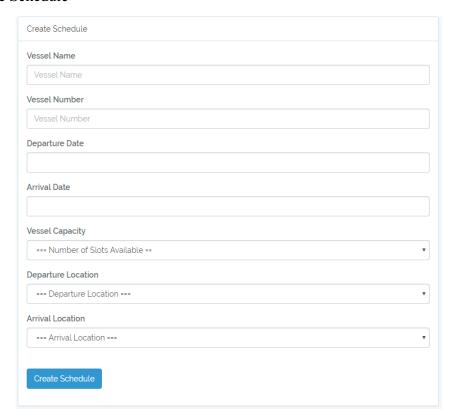
#### 4.2.3 Admin Menu



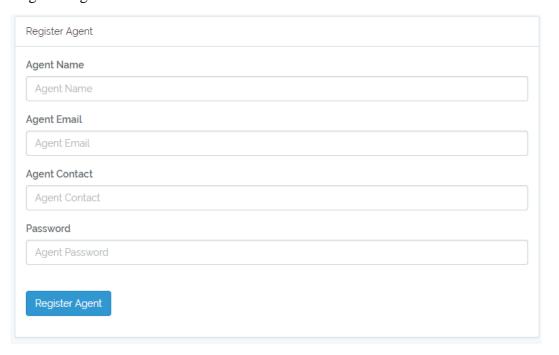
#### 4.2.4 Agent Menu



#### 4.2.5 Create Schedule



## 4.2.6 Register Agent



#### 4.2.7 Vessel Details

Vessel D	Vessel Details							
ID	Vessel Name	Vessel Number	Departure Date	Arrival Date	Slot Available	Departure Location	Arrival Location	
1	Royal Navy	8888	2018-07-01	2018-07-15	200	Port A	Port G	
2	Salamander	5253	2018-07-05	2018-07-20	200	Port H	Port D	
3	Flowing Glory	6256	2018-07-07	2018-07-14	100	Port G	Port B	
4	Majestic V	7875	2018-07-20	2018-07-30	95	Port C	Port F	

# 4.2.8 Booking Details

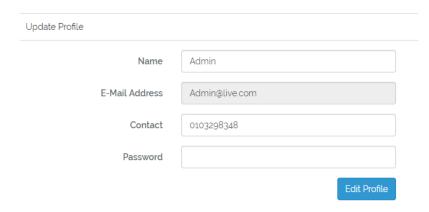
Booking Details

ID	Container Quantity	Container Size	Container Type	Item Type	Item Description	Item Quantity	Vessel Name	Customer Name	Slot	Departure Date	Arrival Date	Departure Location	Arrival Location
1	3	М	Advanced	Food	Food	12	Majestic V	Alvin	95	2018-07-20	2018-07-30	Port C	Port F
2	2	S	Advanced	a	a	1	Majestic V	Ben	95	2018-07-20	2018-07-30	Port C	Port F

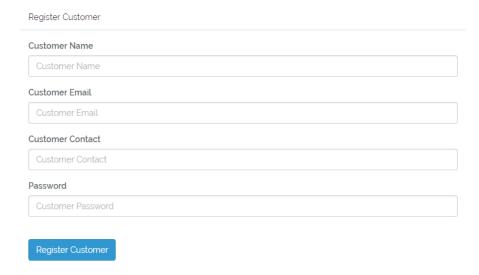
# 4.2.9 Agent List



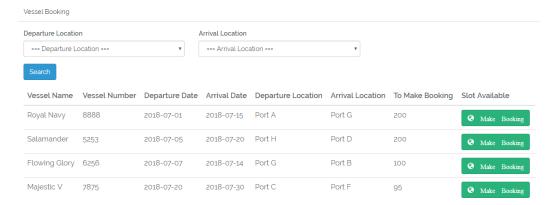
## 4.2.10 Update Profile



#### 4.2.11 Register Customer



#### 4.2.12 Vessel Booking



#### 4.2.13 Approval Notification



#### Hello!

Thank you for supporting Maersk Line Management System

Your booking have successed and your item will be taken with care

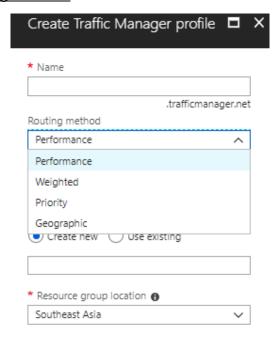
Regards,

Maersk

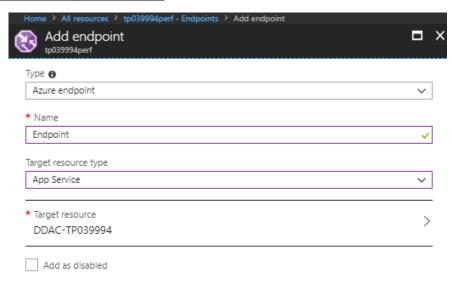
#### **5.0 TRAFFIC MANAGER**

The Azure Traffic Manager supports four different types of traffic routing methods which are used to determine how to route the network traffic onto various service endpoints. It is applied to each DNS query that it receives, and the methods will determine which endpoint it should return on the side of response. The traffic routing methods are Priority, Weighted, Performance and Geographic.

## 5.1 Create Traffic Manager Profile



### 5.2 Add Traffic Manager Endpoints



# 6.0 WEB APP TESTS

# 6.1 User Acceptance Test

Category No	Catagony	egory No Category Scale									
Category No	Category	1	2	3	4	5	6	7	8	9	10
1	User Friendliness							✓			
2	Security								<b>✓</b>		
3	Performance							<b>✓</b>			
4	Reliability							<b>✓</b>			
5	Meet Objectives							<b>~</b>			

# 6.2 Unit Testing

No.		1					
Teste	d on	Login	Login				
Test	Description	Expected Result	Actual Result	Remarks			
Case							
1	Input correct	Redirected to home	As expected	Pass			
	credentials	page					
2	Input wrong	Credentials does not	As expected	Pass			
	credentials on any	match records					
	input field						
3	Leave input field	Prompt to fill out the	As expected	Pass			
	blank	field					

No. 2						
Tested on		View Vessel				
Test Case	Description	Expected Result	Actual Result	Remarks		
Case						
1	View vessels	Display vessel information	As expected	Pass		

No.		3				
Tested	d on	Edit Profile				
Test	Description	Expected Result	Actual Result	Remarks		
Case						
1	Input correct	Successful Update	As expected	Pass		
	credentials					
2	Leave input field	Prompt to fill out the	As expected	Pass		
	blank	field				

No.		4					
Teste	d on	Create Schedule					
Test	Description	Expected Result	Actual Result	Remarks			
Case							
1	Input correct	Notified on success	As expected	Pass			
	credentials						
2	Leave input field	Prompt to fill out the	As expected	Pass			
	blank	field					

No.		5				
Tested on		Add Agent				
Test	Description	Expected Result	Actual Result	Remarks		
Case						
1	Input correct	Notified on success	As expected	Pass		
	credentials					
2	Leave input field	Prompt to fill out the	As expected	Pass		
	blank	field				

No.		6			
Tested on		View Booking			
Test	Description	Expected Result Actual Result Remarks			
Case					
1	View Booking	Display booking	As expected	Pass	
		information			

No.		7					
Tested on		Register Customer	Register Customer				
Test	Description	Expected Result	Expected Result Actual Result Rem				
Case							
1	Input correct	Notified on success	As expected	Pass			
	credentials						
2	Leave input field	Prompt to fill out the	As expected	Pass			
	blank	field					
3	Input existed info	Error stating info	As expected	Pass			
		existed					

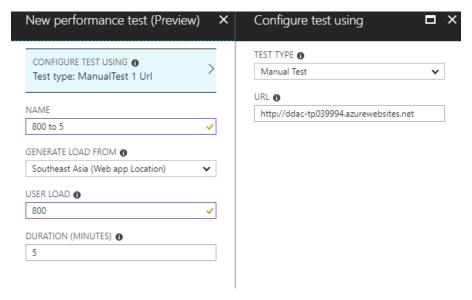
No.		8			
Tested on		View Agent			
Test	Description	Expected Result			
Case					
1	View Agent	Display agent	As expected	Pass	
		information			

No.		9				
Tested on		Register				
Test	Description	Expected Result Actual Result Remark				
Case						
1	Input correct	Notified on success	As expected	Pass		
	credentials					
2	Leave input field	Prompt to fill out the	As expected	Pass		
	blank	field				

No.		10				
Tested on		Book Vessel				
Test	Description	Expected Result Actual Result Remark				
Case						
1	Click on Make	Move to Register item	As expected	Pass		
	Booking	page				

#### **6.3 Azure Performance Test**

## Configuring the performance test



The figure above shows the configuration for one of the configuration tests where the user load is at 800 concurrent users and 5 minutes being its duration. The same type of testing will be running for 5 times with the same amount of time but different user load at 200, 400, 600, 800 and 1000 respectively.

#### **Pricing Tiers**



For this assignment, the tiers of Standard 1 (S1), Standard 2 (S2) and Standard 3 (S3) will be used. Different tier of pricing will impact the system differently and by doing testing of this, there will be an answer to which pricing tier fits the system better.

#### Data of Standard 1 Pricing Tier.

STANDARD 1	Data				
Concurrent User	200	400	600	800	1000
Minutes			5		
Average Response Time (SEC)	20.06	27.25	25.25	15.71	34.76
Request Successful (%)	100	100	100	100	100
Request Failed (%)	0	0	0	0	0

#### Data of Standard 2 Pricing Tier.

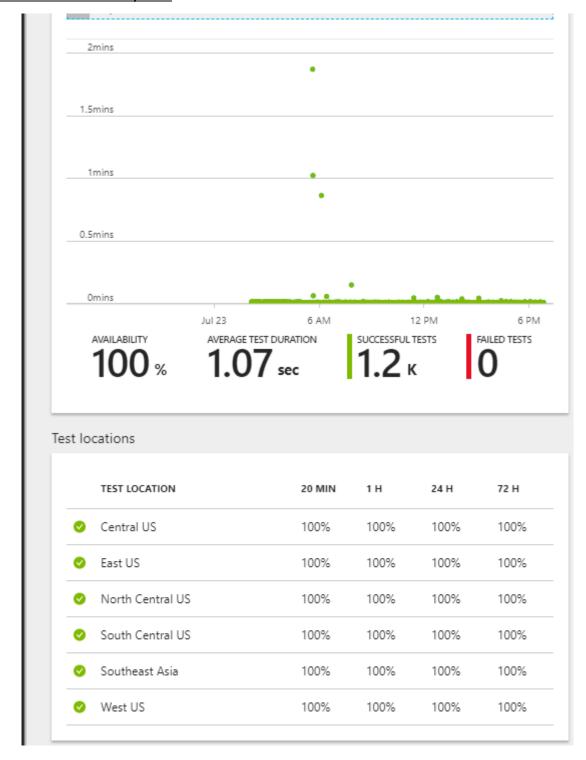
STANDARD 2	Data				
Concurrent User	200	400	600	800	1000
Minutes			5		
Average Response Time (SEC)	21.54	21.61	16.59	29.71	27.19
Request Successful (%)	98.88	99.66	99.72	99.48	99.52
Request Failed (%)	0.12	0.34	0.28	0.52	0.48

#### Data of Standard 3 Pricing Tier.

STANDARD 3	Data				
Concurrent User	200	400	600	800	1000
Minutes			5		
Average Response Time (SEC)	6.16	8.57	15.78	11.12	13.28
Request Successful (%)	99.44	99.47	99.57	99.41	99.63
Request Failed (%)	0.56	0.53	0.43	0.59	0.37

The above tables capture the data of the performance tests with different pricing tiers. Using pricing tier S1, there is a 100% request successful rate. But in terms of average response time, the pricing tier S3 has the best average time compared to the others. The Maersk Container Line System should not focus on going for the tier 2 pricing as it does not benefit the system compare to their others. If the system is more focused on success rate, therefore pricing tier S1 will be the best fit but if the system is more focused on the average response time, the system should take the S3 pricing tier.

#### **6.4 Azure Availability Test**



After 2 days of availability testing, statistic has shown a 100% in all location with different time length. The average test duration is at 1.07 seconds which is considered fast and at the 72<sup>nd</sup> hour, there has been a total of more than 1000 tests succeeded.

#### 7.0 CONCLUSION

This assignment was a challenging task as it is the first time that an application needs to be deployed in an online real time scenario. Also, because this application was made with PHP, there are some extra steps in comparison with using C# to deploy the website as the IDE is not under Microsoft. It has given a great experience as a developer from coding to deployment and understandings on different cloud testing like the availability and performance tests. With the completion of this assignment, future work will be easier to handle as I will be heading to a company that runs such systems.

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