MUHAMMAD USMAN

QUALITY ASSURANCE ENGINEER

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SUMMARY

- 7+ years of experience working as a Quality Assurance Engineer.
- Effectively managed quality processes, automation practices, and facilitation of team success using agile methodologies.
- Responsible for quality assurance procedures, standards, defect tracking, issue resolution, and root cause analysis.
- Proficient with automation and manual testing tools and procedures.
- Managed deliverables for manual, regression, automation, performance, and user acceptance testing.
- Effective synchronization of cross-functional teams to maximize delivery.

EDUCATION

BS in Computer Science

University of Management and Technology

EXPERIENCE

Performance Test Engineer

Contractor   📅 05/2019 - Present

- Developed automated tests for continuous regression testing using JavaScript.
- Performed load testing, stress testing, endurance testing, and capacity testing. Improved software's ability to handle high user traffic, data processing, and database requests without crashing or slowing down.
- Collaborated with other members of the QA team, developers, and project managers to ensure that the software meets the performance requirements set by the stakeholders.
- Do exploratory testing and acceptance of new features.
- Perform API, function, integration, Performance, and GUI/usability testing.
- Utilized Confluence and Jira for sprint planning and tracking of issues.
- Enacted TDD-based best practice guidelines.

Quality Assurance Lead

Sapling   📅 11/2017 - 04/2019

- Responsible for all aspects of test automation including end-to-end testing and APL.
- Engineered a continuous integration system capable of performing front and back-end testing of native and web applications.
- Develop automated tests using Selenium and Capybara.
- Performed Jira administrative work.
- Developed BDD/TDD tests using Cucumber.
- Developed Web and Mobile automation framework using Selenium, Appium, and JavaScript.

Quality Assurance Engineer

Agile Force   📅 04/2015 - 10/2017

- Performed client-side usability, functionality, and regression testing including user registration, account management, portfolio design, and database searching.
- Utilized bug tracking system to report problems, and followed up on their fixes.
- Created automation test scripts using Selenium WebDriver.
- Executed browser and cross-platform compatibility tests.

SKILLS

Automation Tools

Cucumber   Cypress   TestCafe

WebdriverIO   Selenium   Postman

Appium   Chai Assertions   Playwright

Integration Tools

Jenkins   Circle CI   Azure Pipelines

Github Actions

Management Tools

Testrail   Jira   Confluence

Languages

JavaScript   Java   Ruby   Python

Performance Testing Tools

Blazemeter   Jmeter

Manual Testing

White box Testing   Black box Testing

ACHIEVEMENTS

🏅 **Award for Outstanding Testing**
Received recognition and an award for exceptional testing skills. Achieved a 20% reduction in the number of critical defects through testing methodologies.

🏅 **Award for Mentorship and Training**
Successfully mentored and trained a group of young QA engineers, equipping them with the necessary skills and knowledge to excel in their roles.

REFERENCES

Will be furnished upon request.