

Iman Mahmutović

Student

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Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals. Excellent interpersonal, communication and multitasking abilities.

Skills

- Customer service skills
- Information gathering and analysis
- Decision-Making
- Dependable and Responsible
- Teambuilding
- Planning and Coordination

Work History

Jul 2019 - Sep 2019

Ice Cream Server

Cordoba Cafe, Sarajevo, Bosnia and Herzegovina

- Displayed enthusiasm and promoted excellent service to customers, successfully increasing referrals and walk-in business.
- Filled out daily shift log to record amount of food used and leftover.
- Observed health code regulations and internal policies for cleaning and sanitizing.

- Remained calm and poised when dealing with difficult customers or during busy shifts.
- Notified supervisor and peers of low product inventory and customer complaints.
- Greeted incoming customers and provided reliable, friendly customer service.
- Accurately operated cash register to process customer payments.
- Bussed tables during busy periods to assist staff and quickly turn over tables.

Education

Oct 2020 – Current

Faculty of Science - Sarajevo

Undergraduate : Computer Science

Sep 2016 -Jun 2020

First Bosniak Gymnasium – Sarajevo

Mathematics and Informatics

Languages

Bosnian/Croatian/Serbian

English